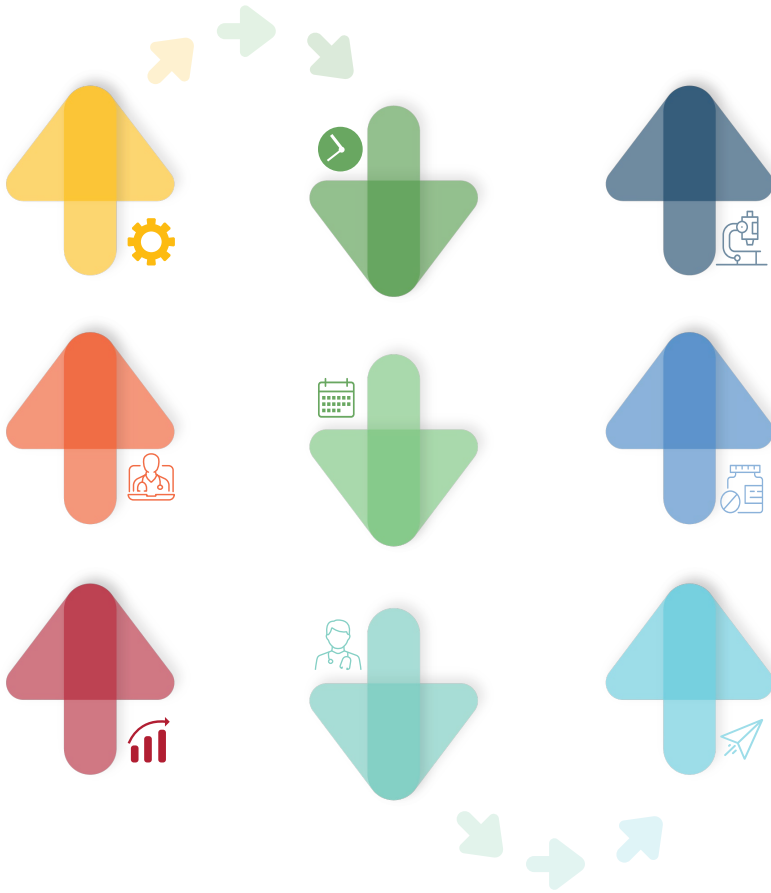




مؤسسة الرعاية الصحية الأولية  
PRIMARY HEALTH CARE CORPORATION

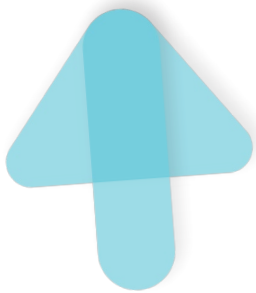


# 2025

ANNUAL  
STATISTICAL  
REPORT

**Business and Health Intelligence**  
Strategy Planning and Health Intelligence Directorate  
Primary Health Care Corporation







“

It offers valuable insights that support informed decision making.

”

Greetings!

This year marks another important step forward in the journey of the Primary Health Care Corporation (PHCC). Our continued commitment to high-quality primary healthcare is reflected in sustained growth in service utilization and consistent improvement across key performance indicators.

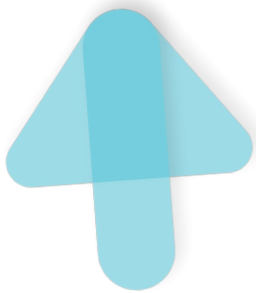
We have enhanced access to care through initiatives such as the expansion of Urgent Care services and improvements in access to Family Medicine, including reduced waiting times. At the same time, we continue to strengthen and expand services across our health centers to better meet the evolving needs of our communities.

These achievements are driven by the dedication of our healthcare professionals and support teams. I extend my sincere appreciation to every member of PHCC for their commitment to delivering accessible, efficient, and patient-centered care.

The Annual Statistical Report 2025, prepared by the Business and Health Intelligence Department within the Strategic Planning and Health Intelligence Directorate, remains a key resource in our data-driven approach. It offers valuable insights that support informed decision-making, continuous improvement, and future planning.

I encourage all stakeholders to utilize this report as a reference to guide strategic actions and innovation. Together, we will continue to build on our progress and advance PHCC toward even greater excellence in healthcare delivery.

**Dr. Mariam Abdulmalik**  
Managing Director  
Primary Health Care Corporation





“ This integrated Annual Statistical Report has been appreciated as a unique and valuable contribution at the national level. ”

Greetings!

The Strategic Planning and Health Intelligence Directorate, through the Business and Health Intelligence Department, is pleased to present the 2025 Annual Statistical Report (ASR), a key reference that reflects PHCC's continued commitment to data-driven excellence.

Building on previous editions, this year's ASR has been further enhanced to better serve the needs of our users. We have introduced multi-year trend analysis and strengthened the presentation to provide clearer, more actionable insights. The report now enables performance review at multiple levels, overall, regional, health center, and service lines in upgraded format supporting both internal benchmarking and cross-functional comparisons.

This integrated Annual Statistical Report has been appreciated as a unique and valuable contribution at the national level. Encouraged by this recognition, we have continued to refine the ASR to ensure it remains relevant, practical, and impactful for both internal and external stakeholders.

As a comprehensive source of intelligence, the ASR supports informed decision making, highlights areas of growth, and identifies opportunities for improvement. I encourage all stakeholders to actively engage with the report and use its insights to drive continuous improvement and innovation across PHCC.

**Dr. Mohamed Ghaith Al Kuwari**

Assistant Managing Director  
Strategy & Business Development  
Primary Health Care Corporation



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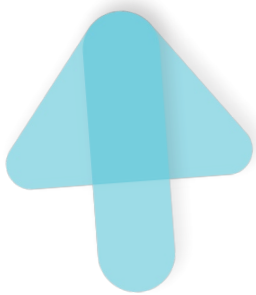
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# PREFACE

The Annual Statistical Report (ASR) provides an overview of primary healthcare services delivered by the Primary Health Care Corporation (PHCC) in Qatar, presenting key statistics and trends based on the past year's data.

It offers a comprehensive analysis of statistical data and key measures including patient demographics, visit volumes, and service delivery across health centers, with year-on-year comparisons to identify significant changes and patterns. New to this year's edition, the report also introduces a 5-year trend analysis, providing a broader view of progress and patterns over time.

The report serves as a resource for healthcare professionals, policymakers, researchers, and sector stakeholders, offering insights that highlight areas of success and opportunities for improvement.

## Data sources:

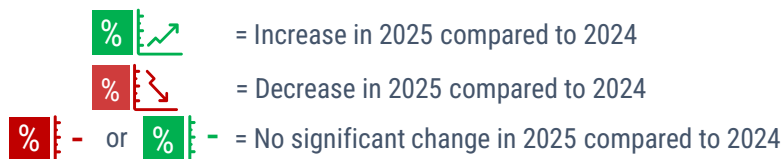
The data in this report are sourced primarily from the Cerner clinical information system, with staff information obtained from the Human Resources Department and facility information from the Facilities, Engineering & Biomedical Department.

## How to read the ASR

- The report presents the statistics and trends for PHCC based on data from the past year, 2025.
- For comparison, previous years' data have been provided wherever applicable.
- The report follows an overall summary representing PHCC as an organization, followed by regional and Health Center specific statistics.

## Legend:

- The following legend is used throughout the report to indicate percentage change in 2025 compared to 2024.



- Each key measure is presented in a card format featuring a five-year trend line covering the period 2021–2025, as shown below.



- The colored legend below represents the overall PHCC average and regional averages for 2025, facilitating comparison with individual health center performance.



- Definitions and calculation logic for all key measures are detailed in the appendix at the end of this report.



## ABOUT PHCC

### WHO WE ARE

- State-owned primary healthcare provider in Qatar, established in 2012
- Delivering integrated, person-centered care aligned with Qatar National Vision 2030
- Driving a shift toward preventive, wellness, and community-based care

### SCALE & REACH

- 31 health centers across Central, Western, and Northern regions
- Serving 1.95+ million patients with 5,000+ clinicians
- Strong presence in Doha with nationwide community coverage

### SERVICES & SPECIAL PROGRAMS

- 104+ services including family medicine, maternal & child health, mental health, dental, home care, and preventive services
- Wellness centers, 24/7 urgent care, and regional specialty clinics (cardiology, dermatology, ENT, ophthalmology, pediatrics)
- National programs such as “Screen for Life”, premarital screening, and annual health checks

### DIAGNOSTICS & ALLIED CARE

- Integrated services including laboratory, radiology, physiotherapy, audiology, dietetics, and optometry

### DIGITAL CARE

- Virtual consultations, online appointments, and access to health records for convenient patient engagement

### OUR MISSION

To be the Trusted Provider of Choice for Primary Health Care and Wellbeing of People in Qatar

### OUR VISION

Delivering Excellent, People-Centered Family Medicine and Preventative Health Services to the Community

### OUR VALUES

Efficiency and Quality  
Leadership and Collaboration  
Integrity and Innovation  
Teamwork and Respect  
Empowerment and Accountability



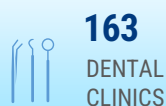
# FACILITY AND INFRASTRUCTURE



## FACILITY



## CLINIC ROOMS



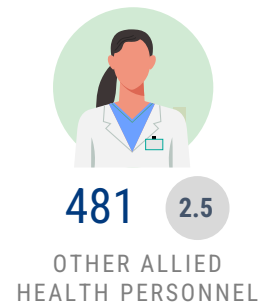
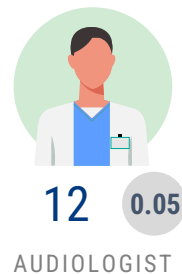
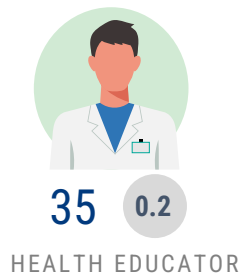
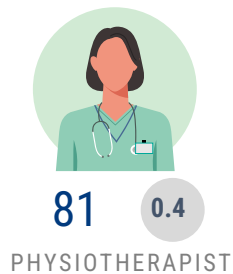
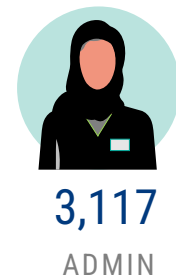
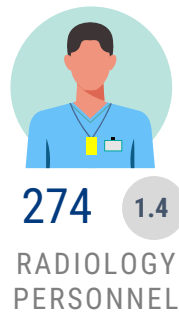
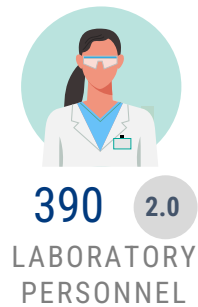
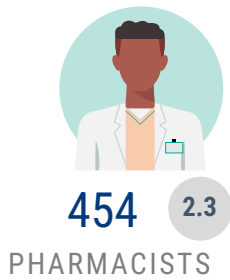
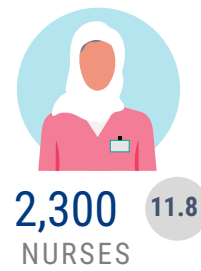
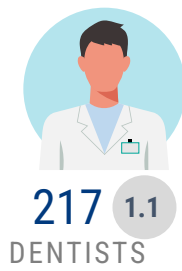
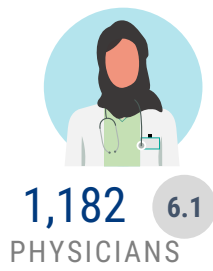
## ALLIED & WELLNESS



## ANCILLARY



# WORKFORCE



Clinical staff density per 10,000 registered patients



**8,543** 7%   
TOTAL STAFF



# REGISTERED PATIENTS



**1,952,470**



REGISTERED POPULATION

**77,551** 4%   
**NEW PATIENTS**   
 REGISTERED IN 2025

**26%**   
**5 YEAR GROWTH**   
 REGISTRATIONS (2025 vs 2020)



**1,090,116** (56%)

**ACTIVE PATIENTS**   
 WHO VISITED IN 2025



## TOTAL REGISTERED PATIENTS

**49%**   
 962,691



**51%**   
 989,779

## QATARI PATIENTS

**51%**   
 181,641



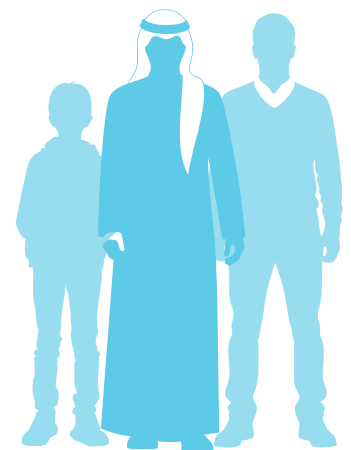
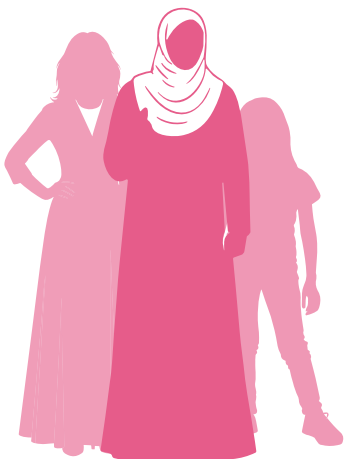
**49%**   
 176,260

## NON-QATARI PATIENTS

**49%**   
 781,050

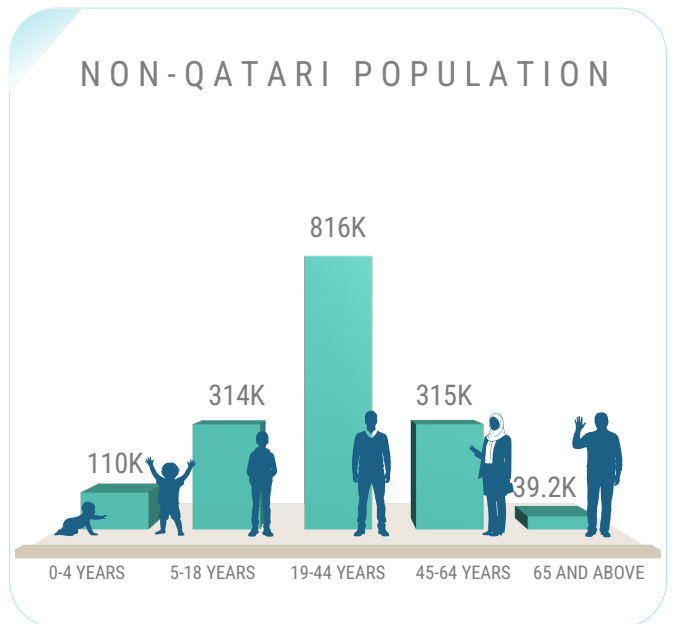
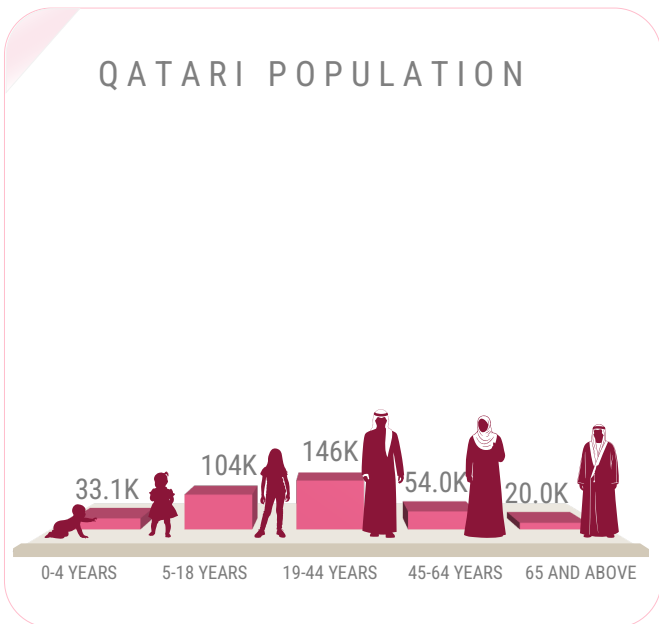
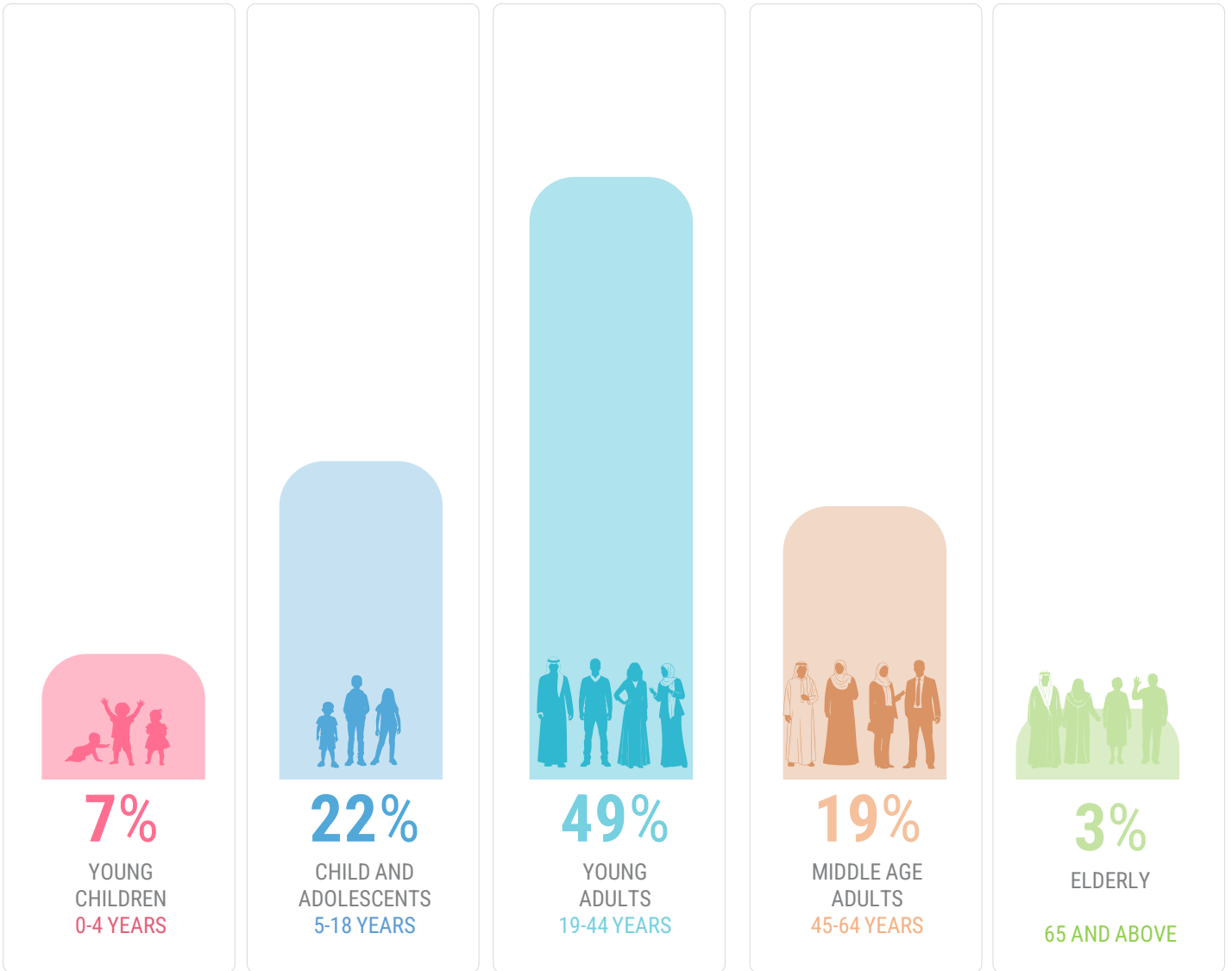


**51%**   
 781,050



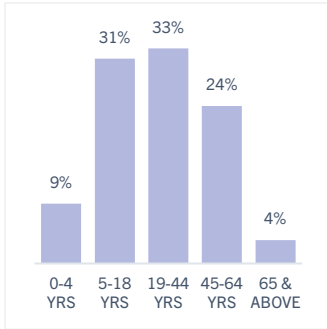
# REGISTERED PATIENTS

BY AGE GROUPS

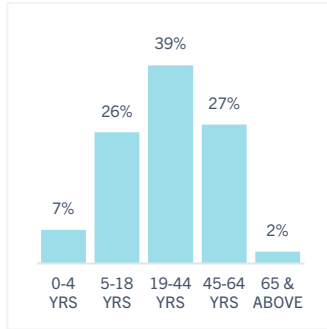


# REGISTERED PATIENTS

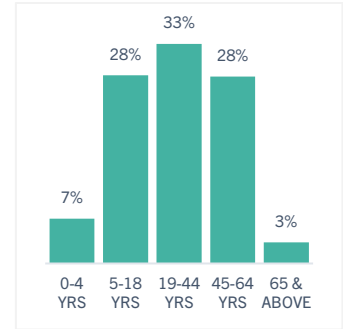
## BY COUNTRY OF ORIGIN



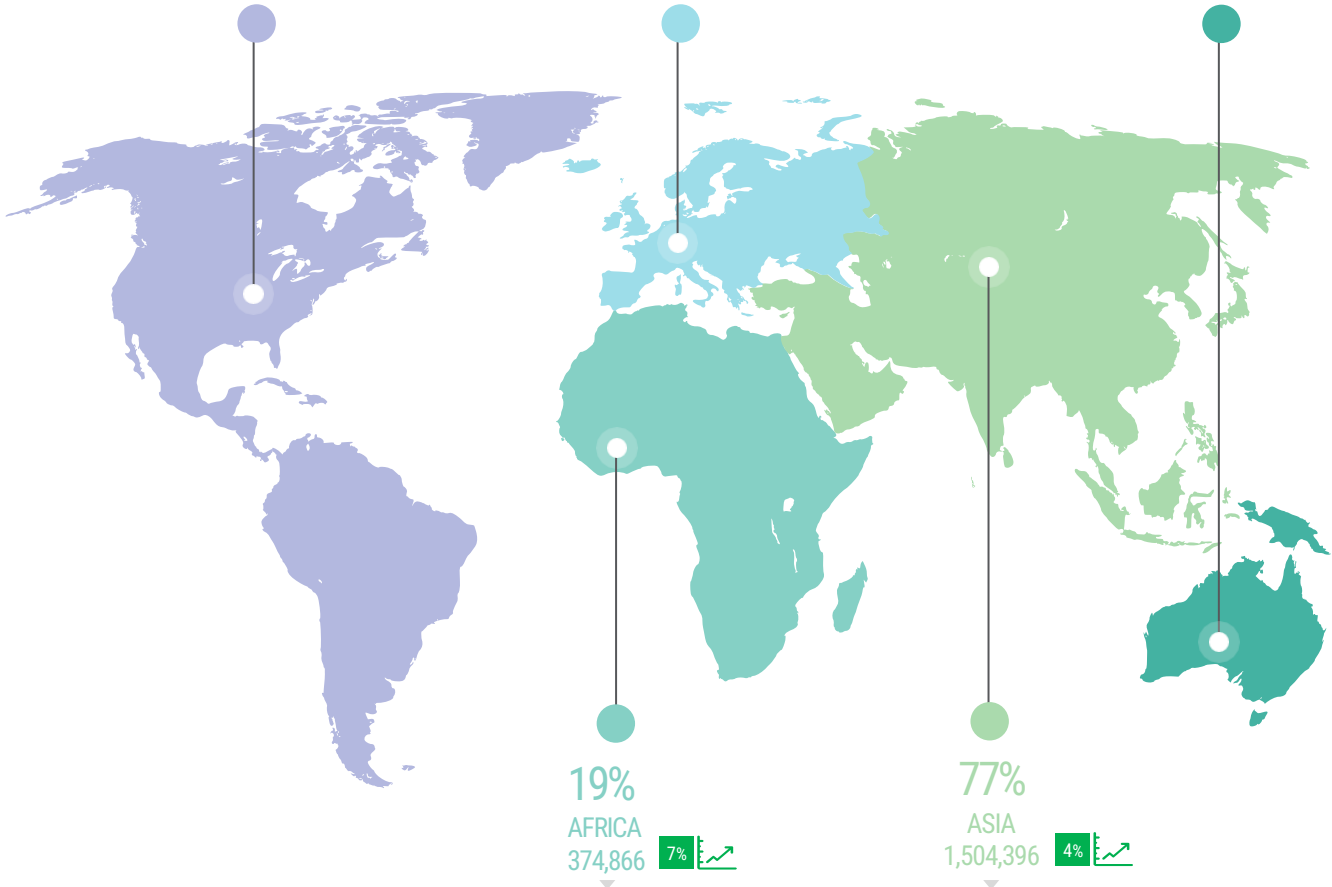
1%  
AMERICAS  
28,254



2%  
EUROPE  
41,998



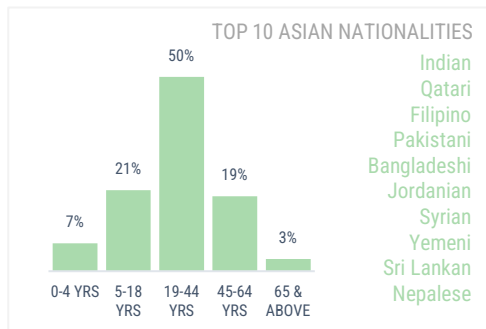
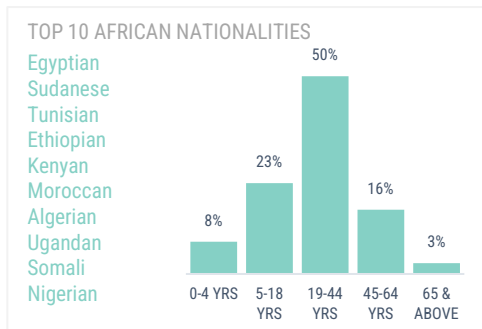
<1%  
AUSTRALIAS  
2,956



19%  
AFRICA  
374,866

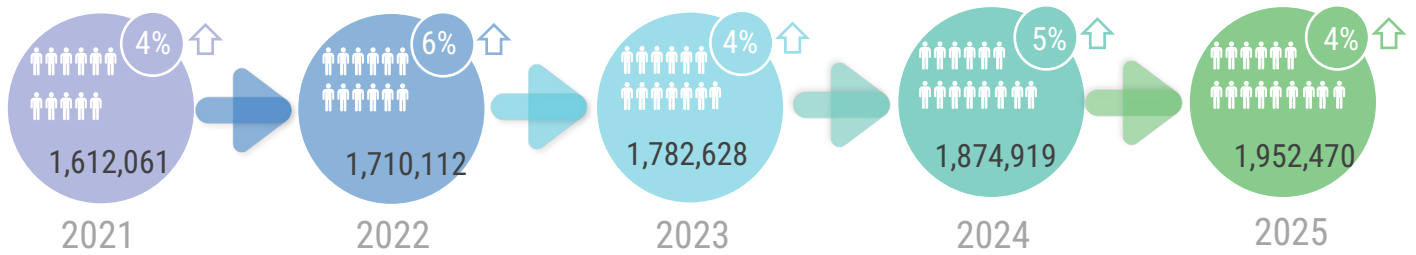


77%  
ASIA  
1,504,396



# REGISTERED PATIENTS

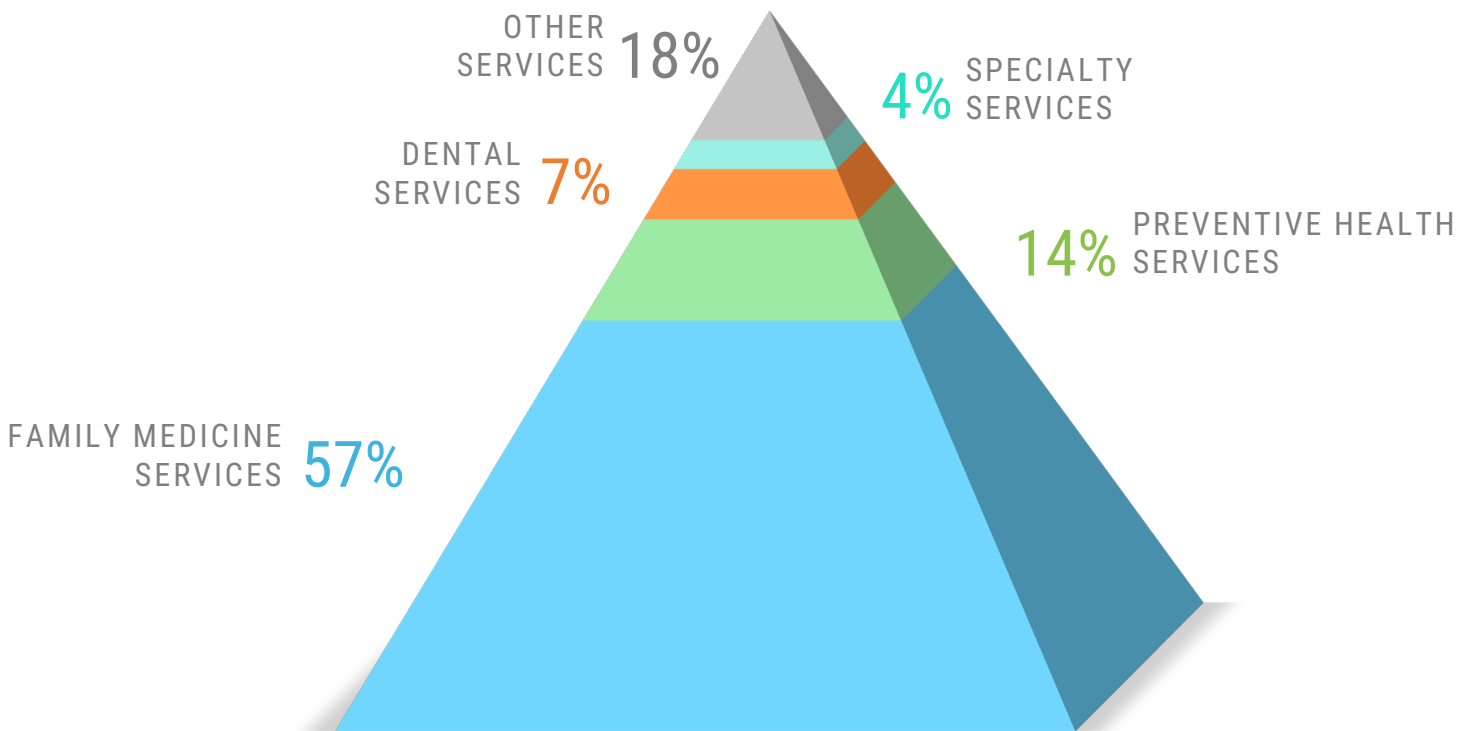
BY REGION AND HEALTH CENTER



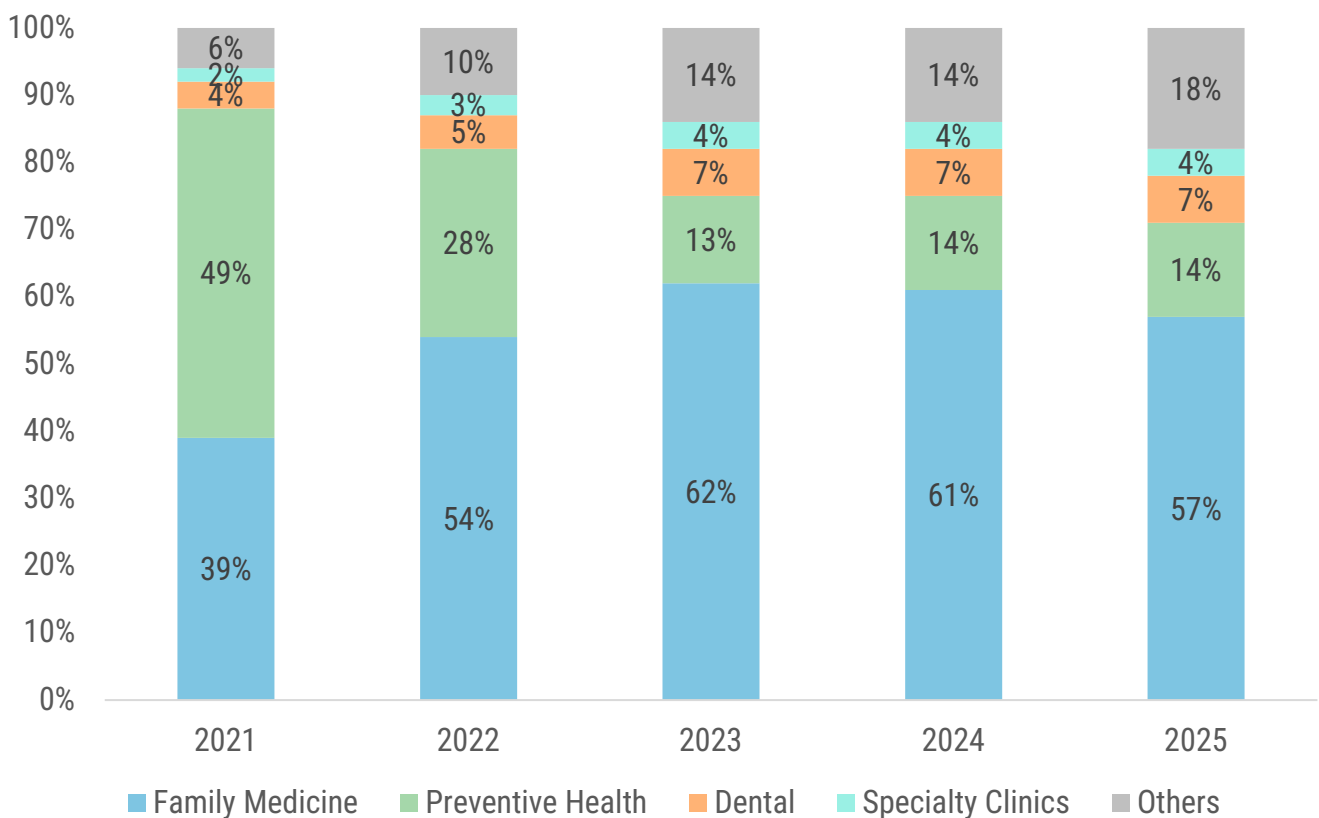
HEALTH CENTER	2024	2025	2025/2024	VAR%
<b>CENTRAL REGION</b>	<b>700,067</b>	<b>739,586</b>	<b>6%</b>	
ARP AIRPORT	91,915	92,060	0.2%	
MSH AL MASHAF	9,052	13,013	44%	
OBK OMAR BIN AL KHATTAB	92,357	101,015	9%	
RAK RAWDAT AL KHAIL	165,749	174,486	5%	
SDD AI SADD	8,603	14,878	73%	
SWK SOUTH WAKRA	8,405	9,616	14%	
THM AL THUMAMA	21,363	22,120	4%	
UMG UMM GHUWAILINA	58,195	60,398	4%	
WAK AL WAKRA	153,232	159,678	4%	
WBC WEST BAY	91,196	92,322	1%	
<b>NORTHERN REGION</b>	<b>582,285</b>	<b>607,539</b>	<b>4%</b>	
DYN AL DAAYEN	66,152	67,219	2%	
GHR GHARRAFAT AL RAYYAN	121,530	121,893	0.3%	
GHW LEGHWAIRIYA	5,424	6,391	18%	
KBN AL KAABAN	6,428	7,273	13%	
KHR AL KHOR	25,902	25,950	0.3%	
LBB LEABAIB	59,187	63,193	7%	
MKH MADINAT KHALIFA	84,746	88,111	4%	
QUN QATAR UNIVERSITY	89,304	95,028	6%	
RUW AL RUWAIS	27,110	31,757	17%	
UMS UMM SLAL	96,502	100,724	4%	
<b>WESTERN REGION</b>	<b>592,567</b>	<b>605,345</b>	<b>2%</b>	
ABN ABU NAKHLA	40,264	39,907	-1%	
ABS ABU BAKER AL SIDDIQ	84,097	85,367	2%	
JUM AL JUMAILIYA	4,037	5,418	34%	
KAR AL KARAANA	3,727	5,343	43%	
MES MESAIMEER	113,960	114,003	0.1%	
MUA MUAITHER	40,903	42,256	3%	
RYN AL RAYYAN	92,024	92,387	0.3%	
SHN SHEEHANIYA	41,940	43,362	3%	
USN UMM AL SENEEM	16,946	19,906	17%	
WAB AL WAAB	79,787	80,201	1%	
WAJ AL WAJBAH	74,882	77,195	3%	



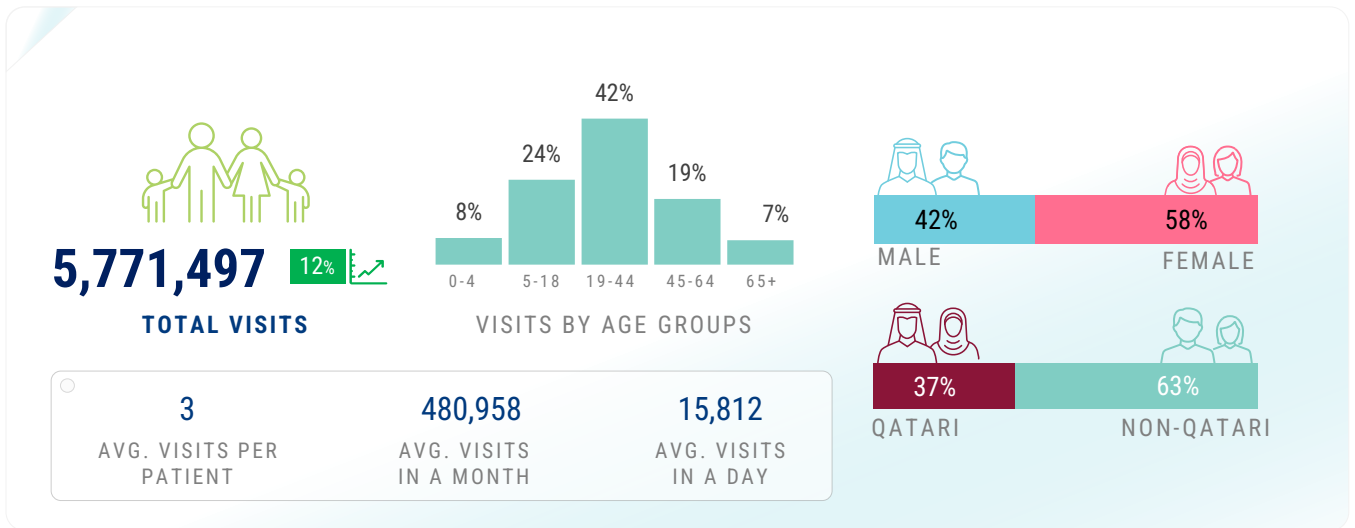
# PHCC SERVICES



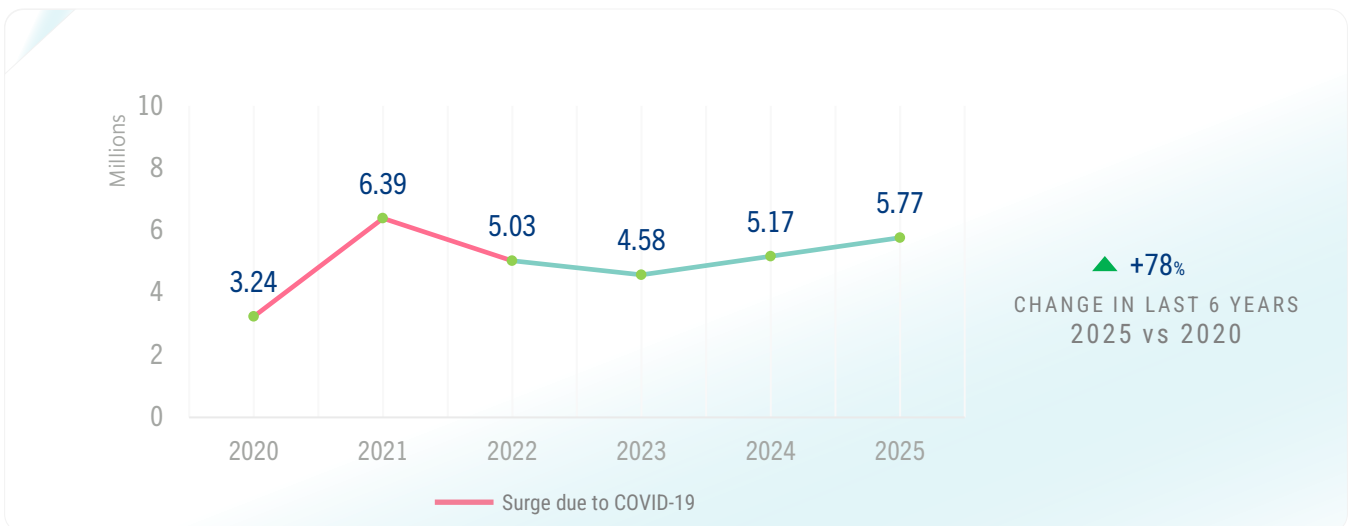
→ PHCC SERVICE UTILISATION, 2021-2025



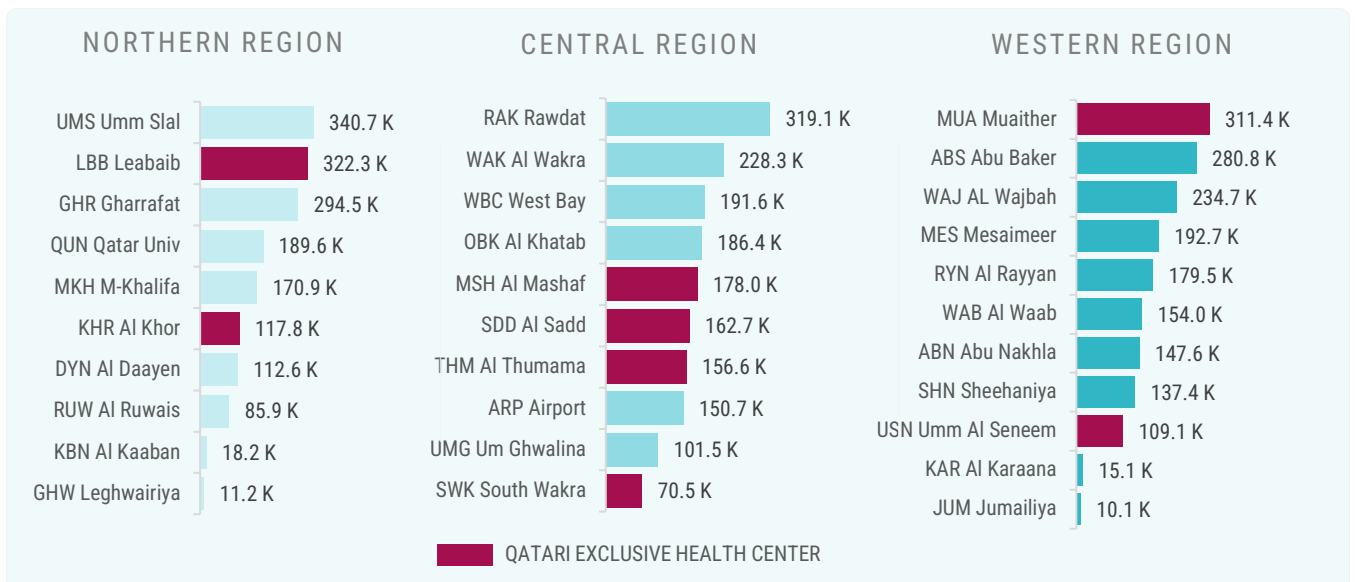
# PATIENT VISITS



## ➔ VISIT TRENDS



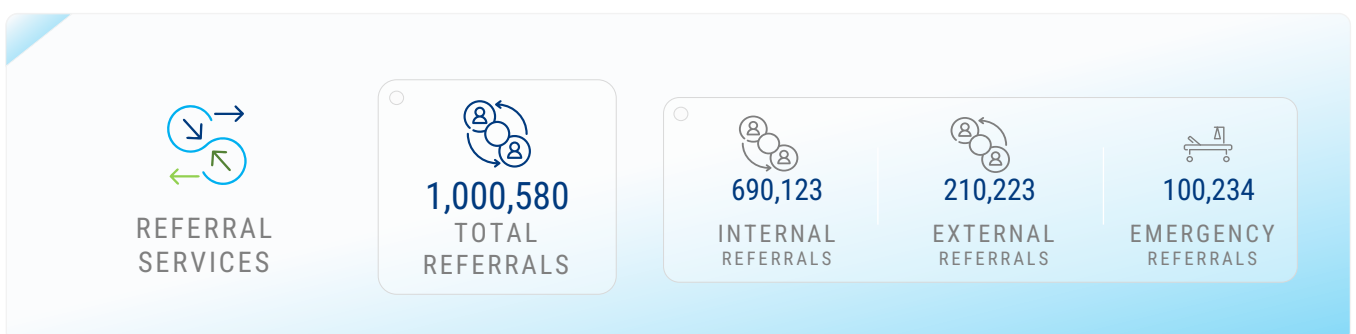
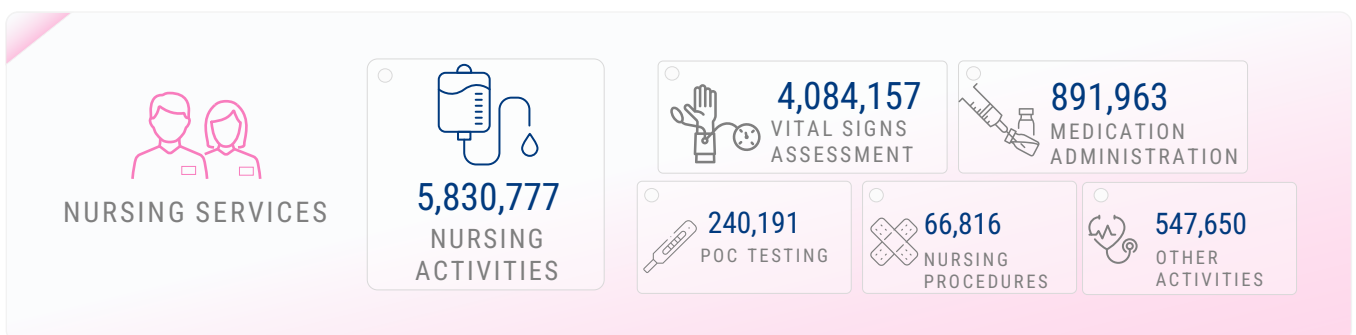
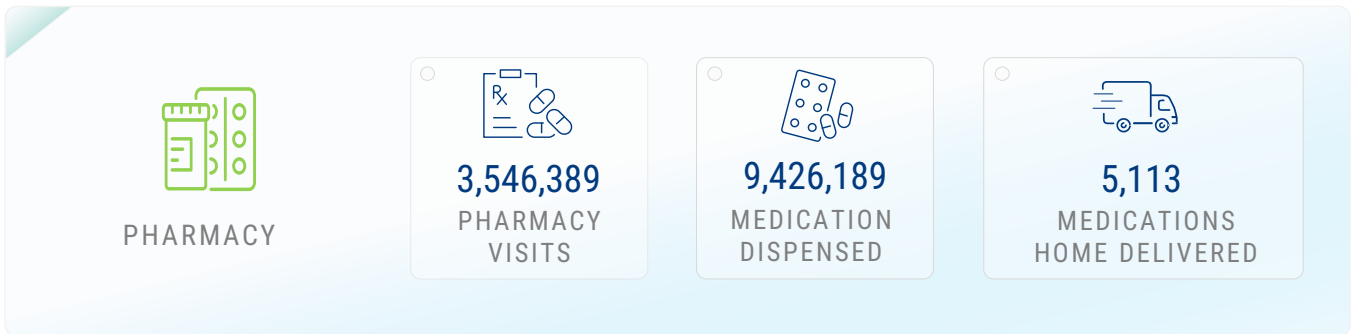
## ➔ VISITS BY REGION AND HEALTH CENTER



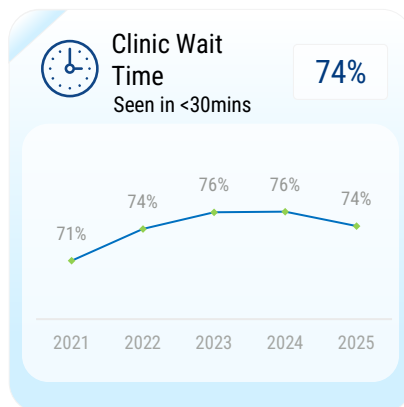
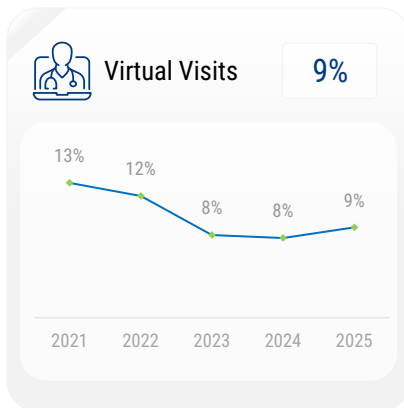
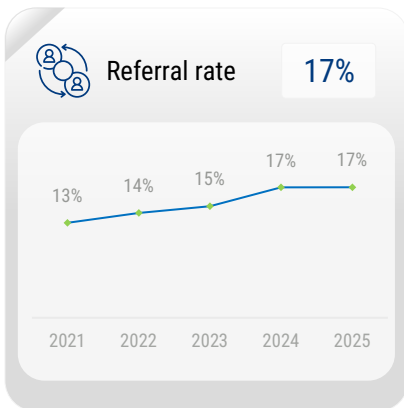
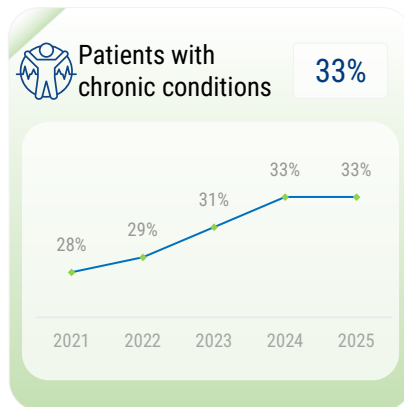
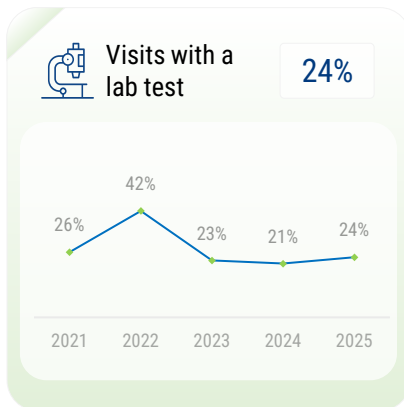
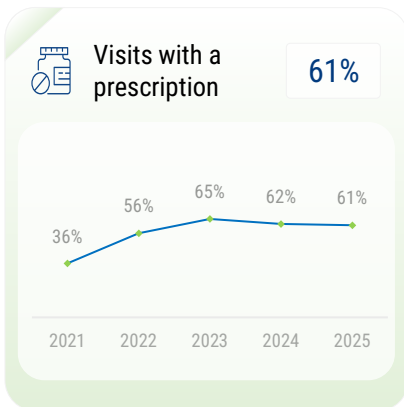
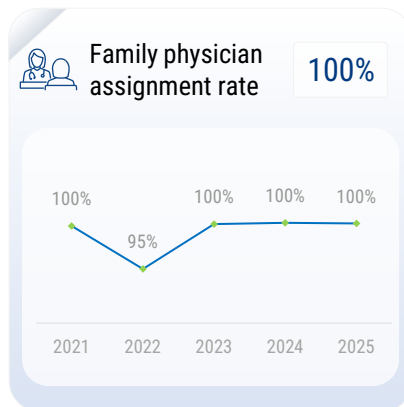
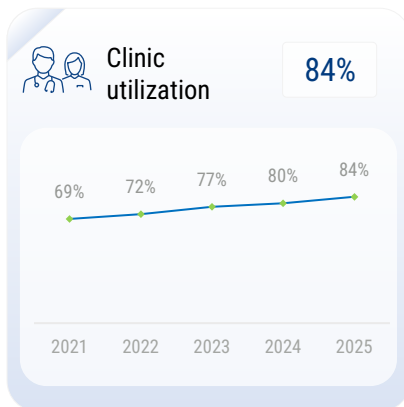
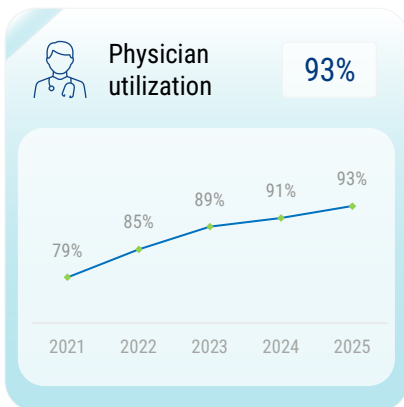
# PATIENT VISITS



# PATIENT VISITS



# UTILIZATION AND ACCESS





# REASONS FOR VISIT

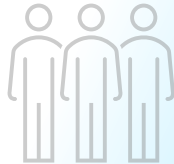
LIST OF TOP 10 REASONS FOR VISIT/ DIAGNOSIS BY AGE GROUPS

## ALL PATIENTS

Represents

**100%**

of visits



1. Acute upper respiratory infection
2. Type 2 diabetes mellitus
3. Hypertension
4. Vitamin D deficiency
5. Routine child health examination
6. Need for immunization
7. Dyslipidemia
8. Antenatal care – normal pregnancy
9. Hypothyroidism
10. Low back pain

## 0 - 4 YEARS

Represents

**8%**

of total visits



1. Routine child health examination
2. Need for immunization
3. Acute upper respiratory infection
4. School health examination
5. Dental caries
6. Otitis media
7. Gastroenteritis and colitis
8. Dental examination
9. Dermatitis
10. Vitamin D deficiency

## 5 - 17 YEARS

Represents

**15%**

of total visits



1. Acute upper respiratory infection
2. Gastroenteritis and colitis
3. Vitamin D deficiency
4. School health examination
5. Abdominal pain
6. Dental caries
7. Dental examination
8. Malaise and fatigue
9. Dysmenorrhea
10. Need for immunization

## 18 - 44 YEARS

Represents

**46%**

of total visits



1. Acute upper respiratory infection
2. Antenatal care – normal pregnancy
3. Vitamin D deficiency
4. Type 2 diabetes mellitus
5. Low back pain
6. Hypothyroidism
7. Malaise and fatigue
8. Gastroenteritis and colitis
9. Abdominal pain
10. Hypertension

## 45 - 64 YEARS

Represents

**23%**

of total visits



1. Type 2 diabetes mellitus
2. Hypertension
3. Dyslipidemia
4. Acute upper respiratory infection
5. Vitamin D deficiency
6. Hypothyroidism
7. Low back pain
8. Impaired glucose regulation
9. Disorders of lacrimal gland
10. Need for immunization

## 65 & ABOVE

Represents

**8%**

of total visits



1. Type 2 diabetes mellitus
2. Hypertension
3. Dyslipidemia
4. Acute upper respiratory infection
5. Hypothyroidism
6. Disorders of lacrimal gland
7. Vitamin D deficiency
8. Low back pain
9. Constipation
10. Chronic kidney disease



# REASONS FOR VISIT

## LIST OF TOP 5 DIAGNOSIS BY ICD CLASSIFICATION CHAPTERS

### Infectious diseases



1. Gastroenteritis and colitis
2. Viral infection
3. Viral warts
4. Helicobacter pylori
5. Tinea pedis

### Neoplasms



1. Leiomyoma of uterus
2. Malignant neoplasm of breast
3. Malignant neoplasm of thyroid gland
4. Benign lipomatous neoplasm
5. Malignant neoplasm of prostate

### Diseases of Blood



1. Iron deficiency anemia
2. Anemia
3. Agranulocytosis
4. Thrombocytopenia
5. Secondary polycythemia

### Endocrine & Metabolic diseases



1. Type 2 diabetes mellitus
2. Vitamin D deficiency
3. Dyslipidemia
4. Hypothyroidism
5. Obesity

### Mental & neurodevelopmental diseases



1. Anxiety disorder
2. Depressive episode
3. Failure of genital response
4. Developmental disorder of speech and language
5. Mixed anxiety and depressive disorder

### Diseases of Nervous system



1. Migraine and headache
2. Insomnia
3. Carpal tunnel syndrome
4. Polyneuropathy
5. Epilepsy

### Diseases of eye and adnexa



1. Disorders of lacrimal gland
2. Conjunctivitis
3. Disorder of refraction
4. Hordeolum
5. Visual impairment

### Diseases of ear and mastoid process



1. Otitis media
2. Impacted cerumen
3. Otalgia
4. Otitis externa
5. Hearing loss

### Diseases of circulatory system



1. Hypertension
2. Hemorrhoids
3. Atherosclerotic heart disease
4. Varicose veins
5. Ischemic heart disease

### Diseases of respiratory system



1. Acute upper respiratory infection
2. Allergic rhinitis
3. Acute pharyngitis
4. Asthma
5. Acute tonsillitis

### Diseases of digestive system



1. Constipation
2. Gastro-esophageal reflux disease
3. Dyspepsia
4. Gastritis
5. Irritable bowel syndrome

### Diseases of skin and subcutaneous tissue



1. Dermatitis
2. Hair loss
3. Acne
4. Xerosis cutis
5. Pruritus



# REASONS FOR VISIT

LIST OF TOP 5 DIAGNOSIS BY ICD CLASSIFICATION CHAPTERS

## Diseases of musculoskeletal system



1. Low back pain
2. Cervicalgia
3. Myalgia
4. Pain in limb, ankle and foot
5. Pain in a joint

## Diseases of genitourinary system



1. Dysmenorrhea
2. Urinary tract infection
3. Amenorrhea
4. Irregular menstruation
5. Acute vaginitis

## Pregnancy & childbirth



1. Gestational Diabetes mellitus
2. Maternal care due to uterine scar from previous surgery
3. Anemia complicating pregnancy
4. Hyperemesis gravidarum
5. Respiratory diseases complicating pregnancy

## Diseases during the Perinatal period



1. Neonatal jaundice
2. Omphalitis of newborn
3. Slow fetal growth
4. Congenital hypotonia
5. Heavy for gestational age infants

## Congenital malformations & abnormalities



1. Macrocephaly
2. Down's syndrome
3. Ankyloglossia
4. Undescended testicle
5. Congenital stenosis and stricture of lacrimal duct

## Symptoms, signs and abnormal laboratory findings



1. Abdominal pain
2. Malaise and fatigue
3. Headache
4. Dizziness and giddiness
5. Dysuria

## Injury & conseq. of external causes



1. Allergy
2. Injury of ankle and foot
3. Open wound
4. Injury of wrist and hand
5. Burns

## External causes of morbidity



1. Fall
2. Bitten or stung by insect or arthropods
3. Overexertion
4. Bitten by cat
5. Struck by objects

## Factors influencing health status



1. Routine child health examination
2. Antenatal care – normal pregnancy
3. School health examination
4. Routine postpartum follow-up
5. Tobacco use

## OTHER DIAGNOSES GROUPS

### Preventive health



1. Need for immunization
2. General medical examination
3. Screening examination for eye and ear disorders
4. Cancer screening
5. General counselling and advice on contraception

### Dental



1. Dental caries
2. Periapical abscess
3. Chronic gingivitis
4. Pulpitis
5. Stomatitis



# REASONS FOR VISIT

LIST OF TOP 10 REASONS FOR VISIT/ DIAGNOSIS BY CLINIC

## FAMILY MEDICINE



1. Acute upper respiratory infection
2. Type 2 diabetes mellitus
3. Vitamin D deficiency
4. Hypertension
5. Dyslipidemia
6. Low back pain
7. Gastroenteritis and colitis
8. Hypothyroidism
9. Abdominal pain
10. Malaise and fatigue

## PREVENTIVE HEALTH



1. Routine child health examination
2. Need for immunization
3. School health examination
4. Cancer screening
5. Obesity
6. Acute upper respiratory infection
7. Iron deficiency anemia
8. Vitamin D deficiency
9. Dermatitis
10. Anemia

## SPECIALTY CLINICS



1. Type 2 diabetes mellitus
2. Disorders of lacrimal gland
3. Special screening examination for eye and ear disorders
4. Disorder of refraction
5. Conjunctivitis
6. Allergic rhinitis
7. Acne
8. Impacted cerumen
9. Otitis media
10. Cataract

## DENTAL



1. Dental caries
2. Dental examination
3. Periapical abscess without sinus
4. Chronic gingivitis
5. Pulpitis
6. Disorders of teeth and supporting structures
7. School health examination
8. Assessment of knowledge of disease
9. Chronic periodontitis
10. Acute periodontitis

## URGENT CARE



1. Acute upper respiratory infection
2. Gastroenteritis and colitis
3. Abdominal pain
4. Low back pain
5. Headache
6. Type 2 diabetes mellitus
7. Chest pain
8. Acute pharyngitis
9. Otitis media

## HOME CARE

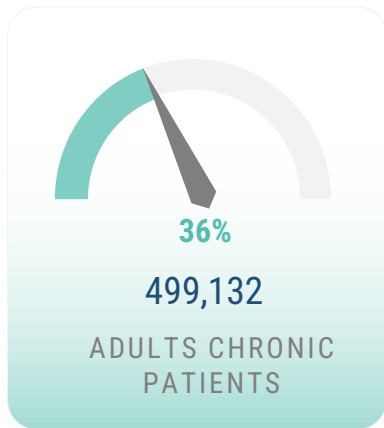


1. Type 2 diabetes mellitus
2. Hypertension
3. Dyslipidemia
4. Tinea pedis
5. Chronic kidney disease
6. Disorders of skin and subcutaneous tissue
7. Constipation
8. Vitamin D deficiency
9. Atherosclerotic heart disease
10. Asthma

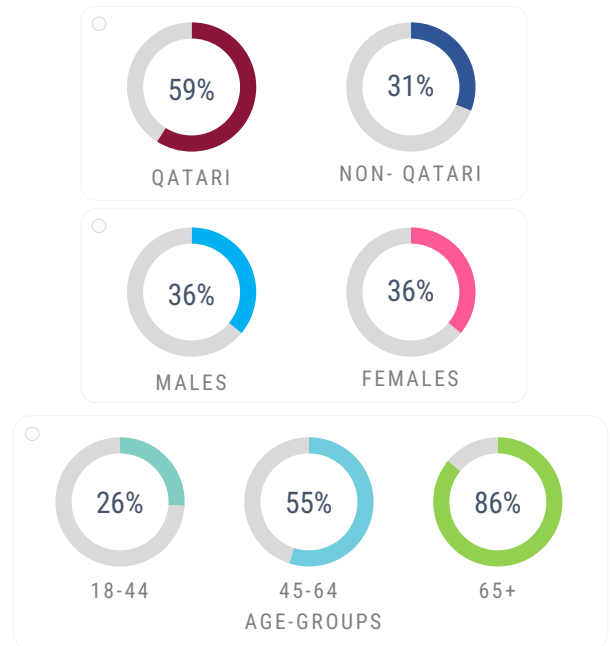


# CHRONIC DISEASE BURDEN

## ➔ % OF ADULTS WITH ATLEAST ONE CHRONIC CONDITION

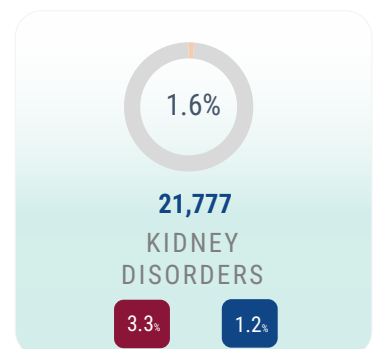
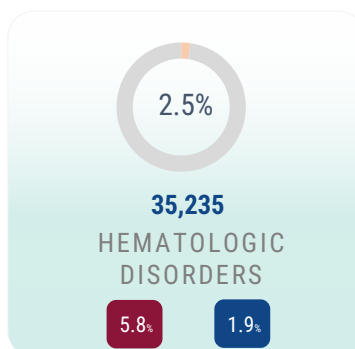
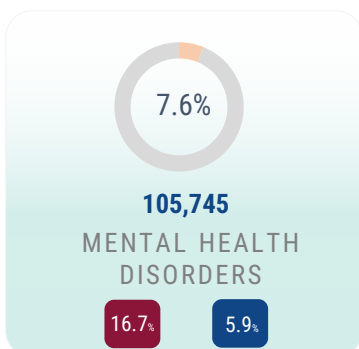
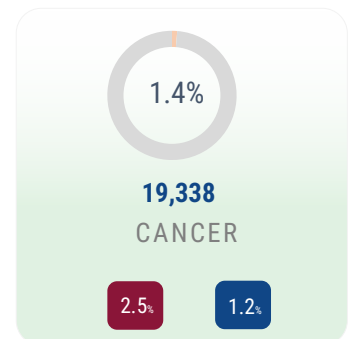
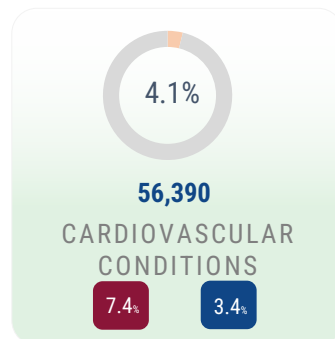
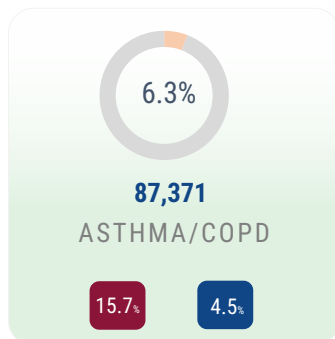
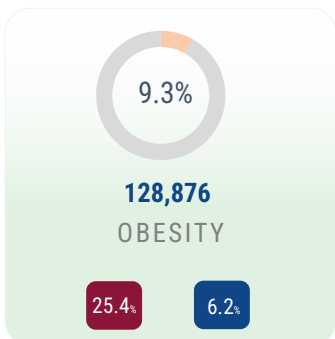
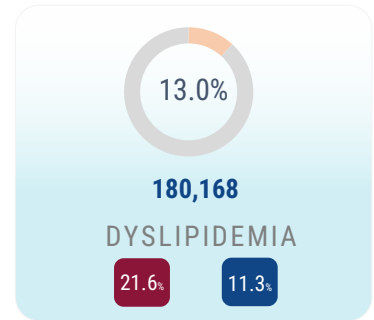
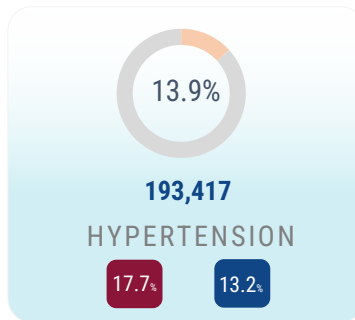
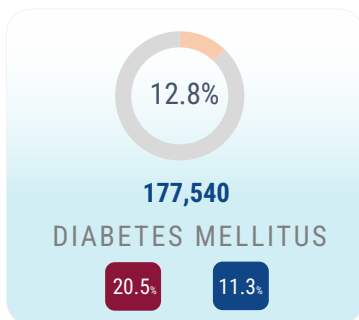


% indicates proportion of adult patients diagnosed with at least one chronic condition among all adults aged 18 years and above.



## ➔ % OF ADULTS WITH SPECIFIC CHRONIC CONDITIONS

■ QATARI ■ NON-QATARI





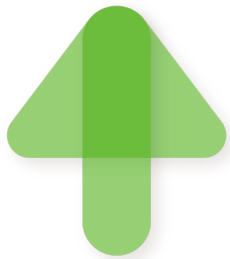
TOPCON

KR-8800  
AUTO REFRACTOMETER

PRICED BY THE  
BY  
NEXT DUE  
AUG 2025

WARNING  
To prevent electrical shock, do not touch the internal components. Refer all servicing only to qualified personnel.

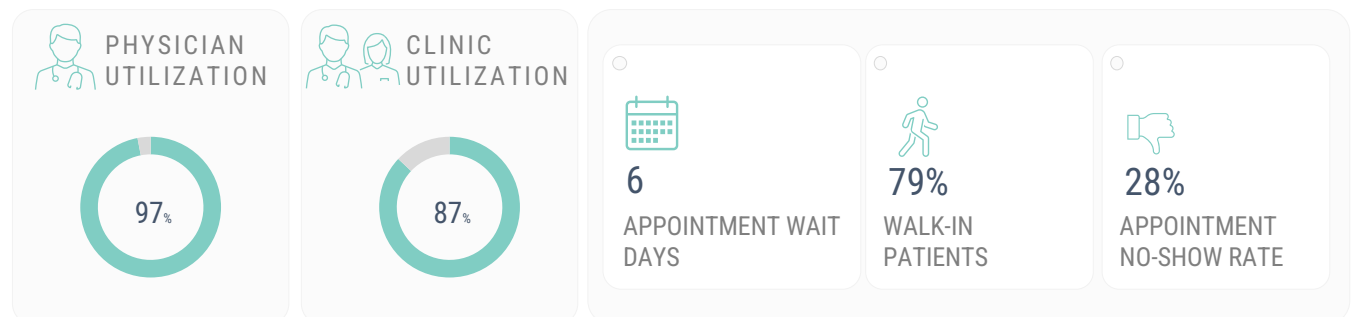
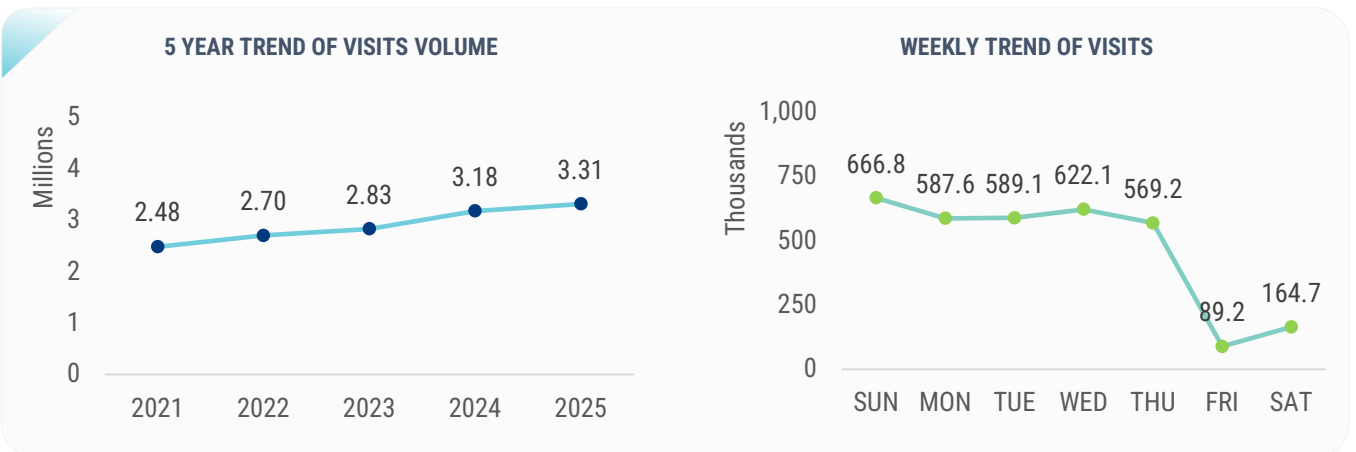
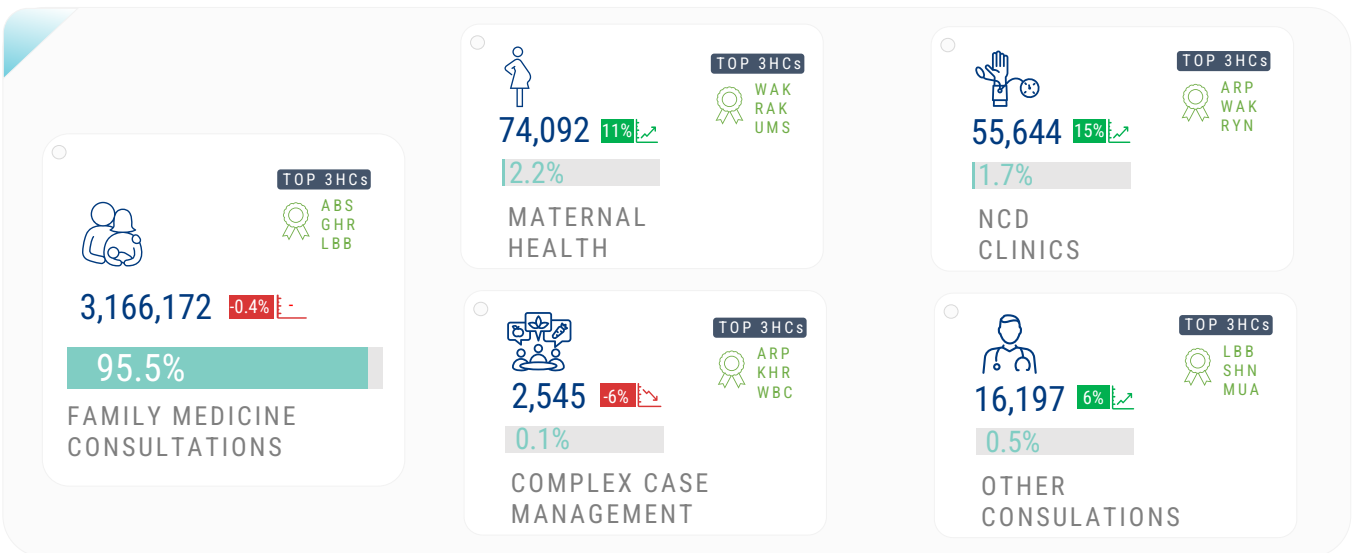
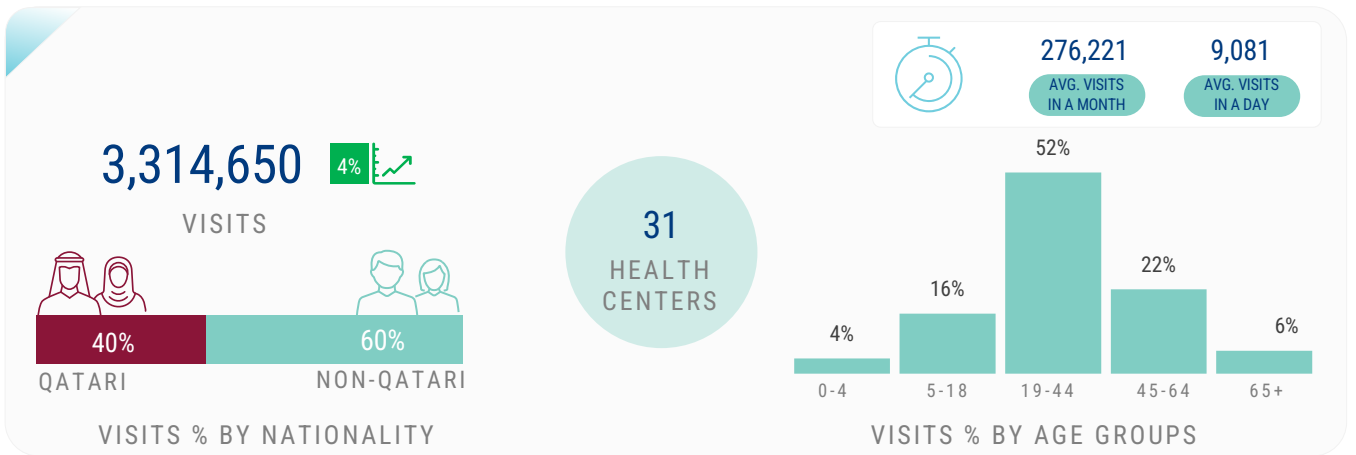


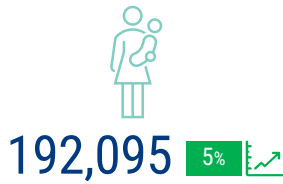


# PHCC Services



# FAMILY MEDICINE CLINICS

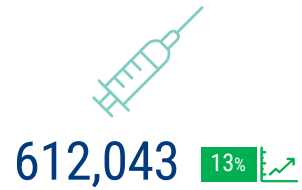




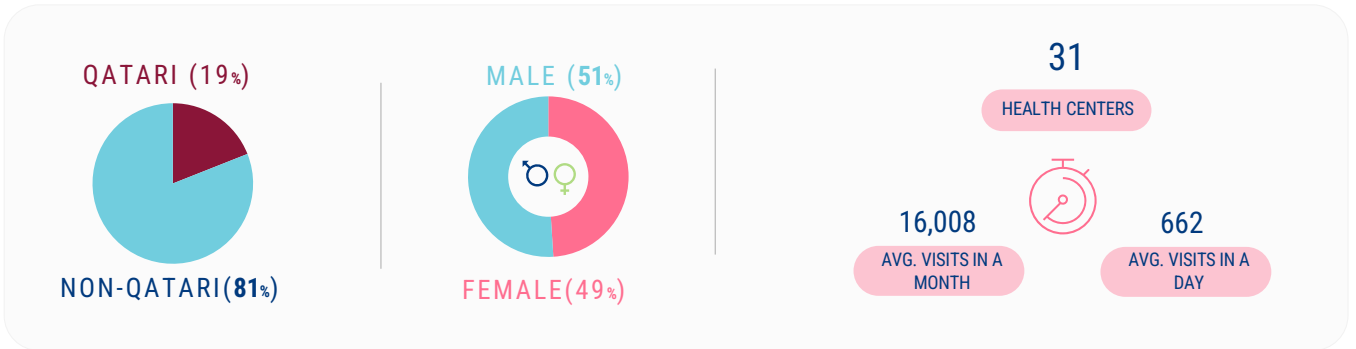
WELL BABY VISITS



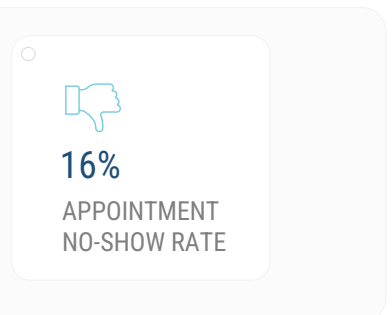
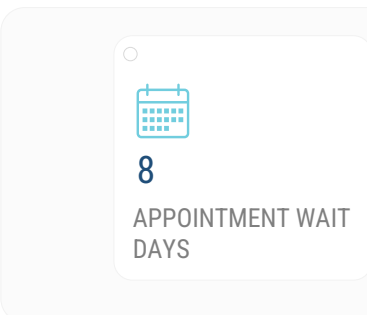
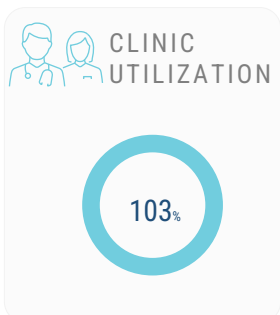
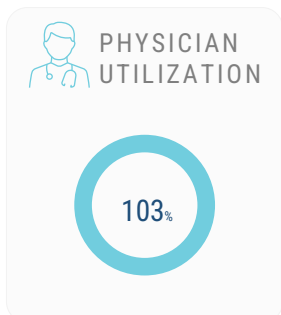
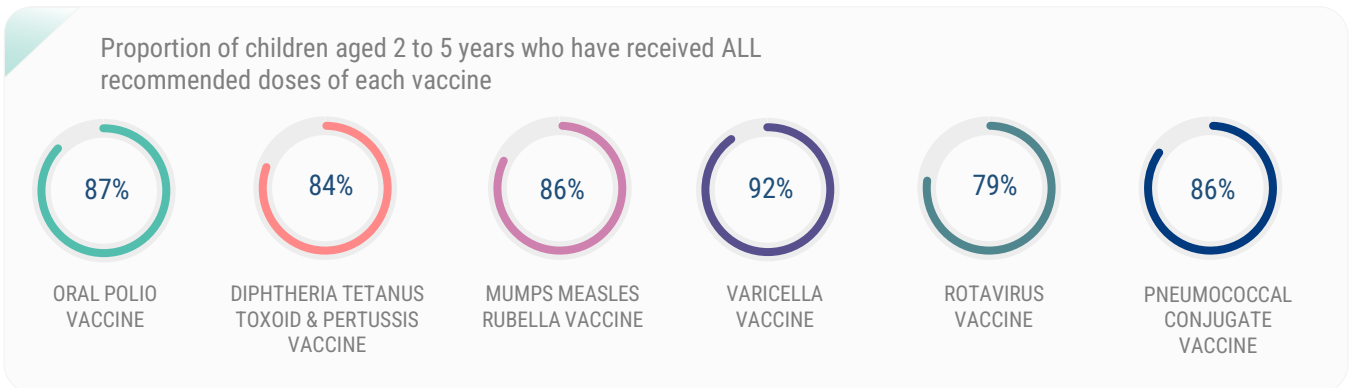
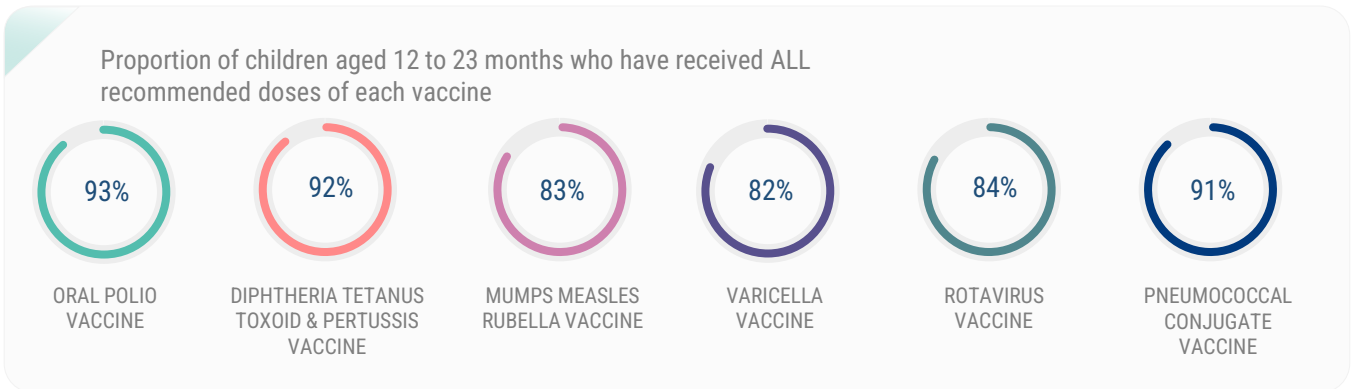
CHILDREN VACCINATED



VACCINE DOSES ADMINISTERED

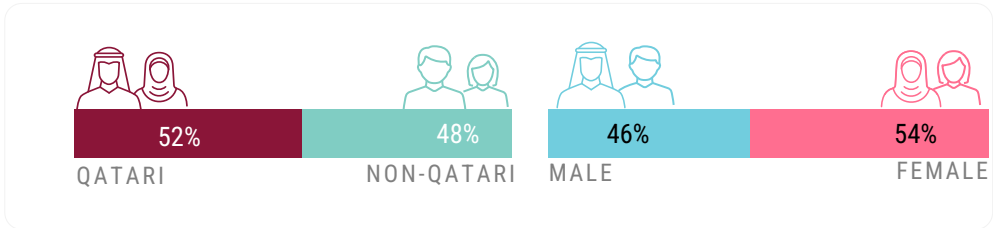


VACCINATION COVERAGE

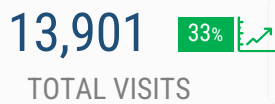


# SCREENING SERVICES

PREVENTIVE HEALTH



## ANNUAL HEALTH CHECK-UP

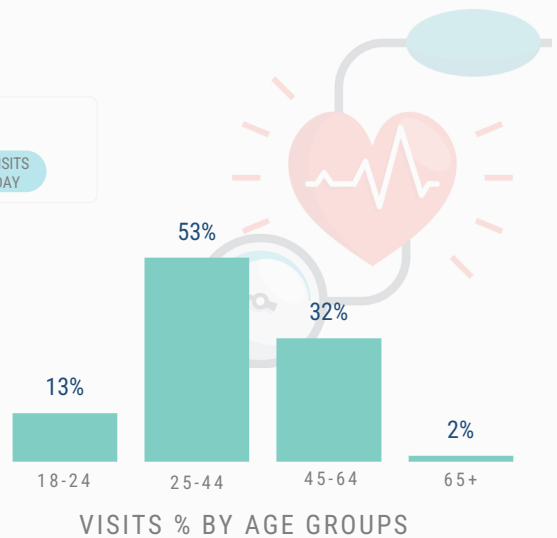
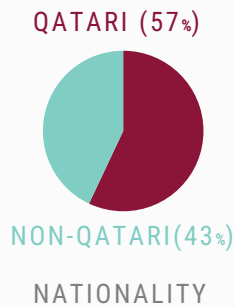


1,158

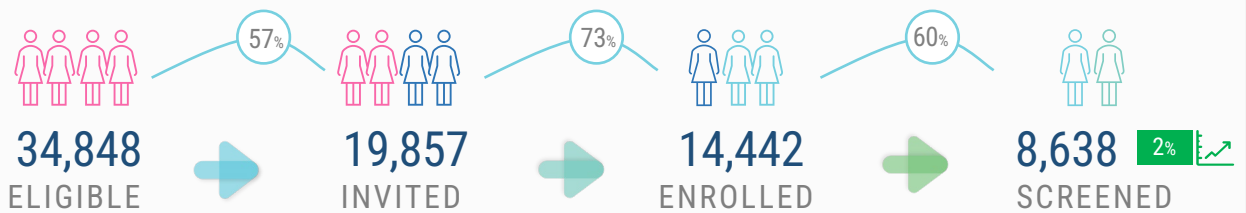
AVG. VISITS  
IN A MONTH

53

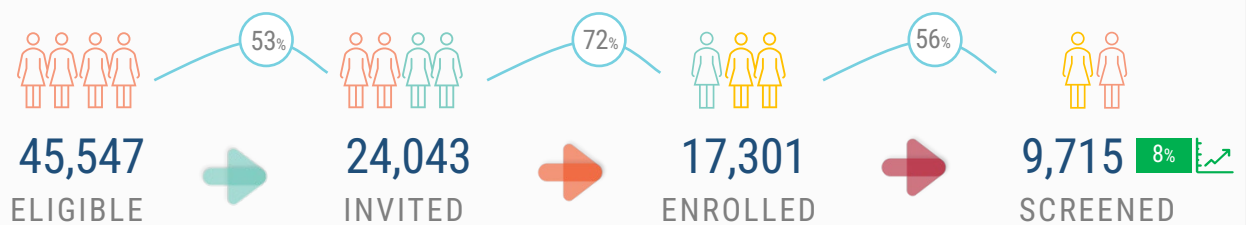
AVG. VISITS  
IN A DAY

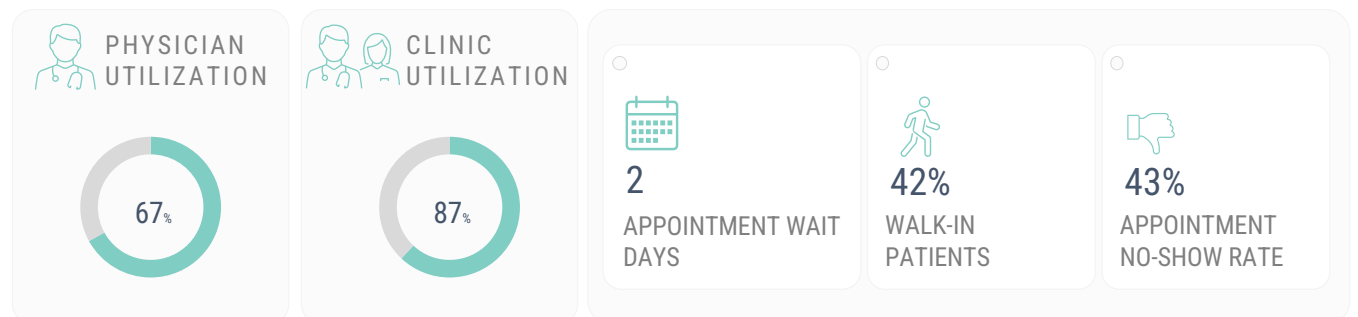
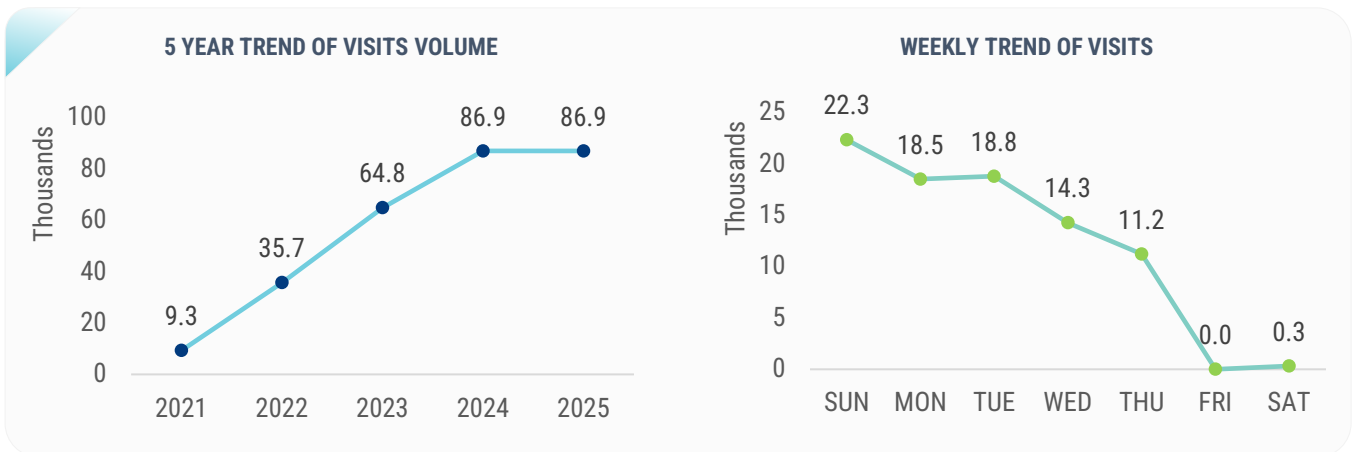
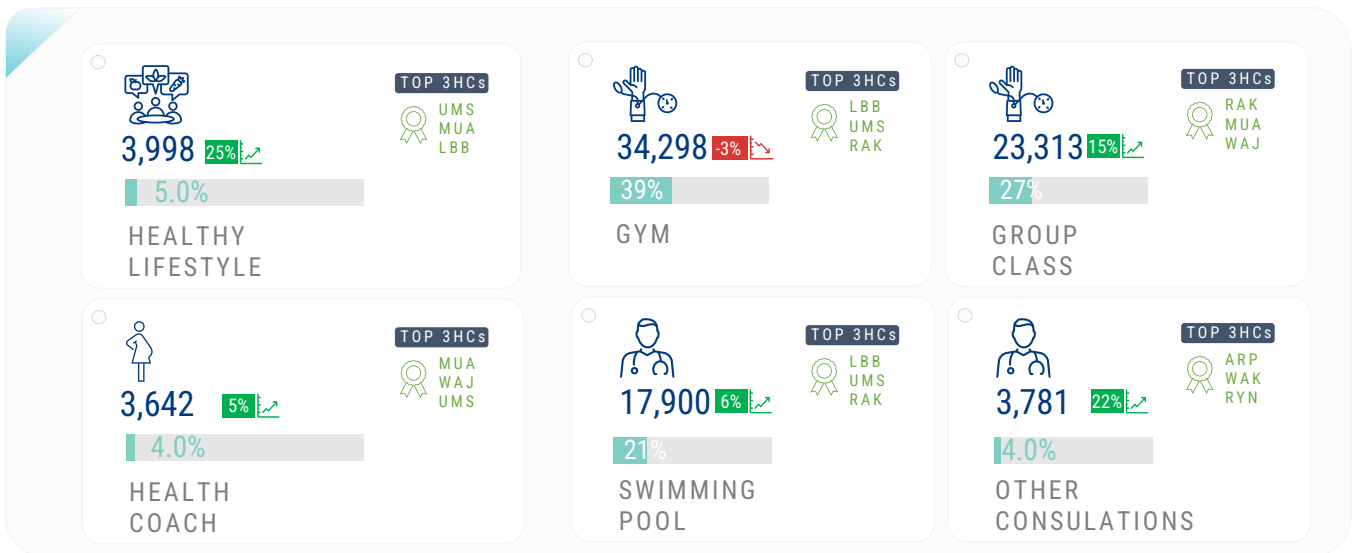
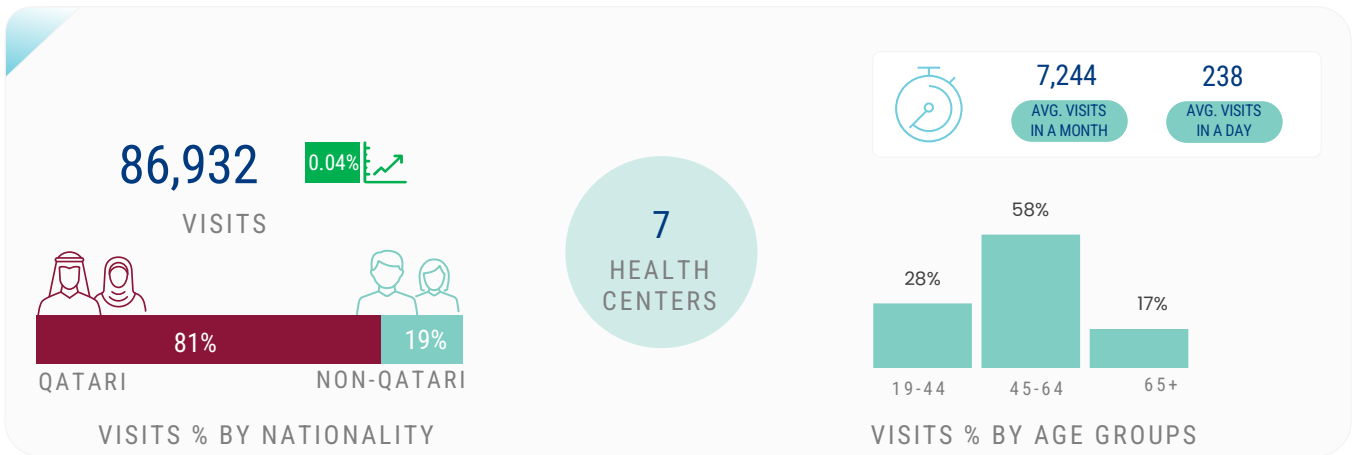


## BREAST CANCER SCREENING



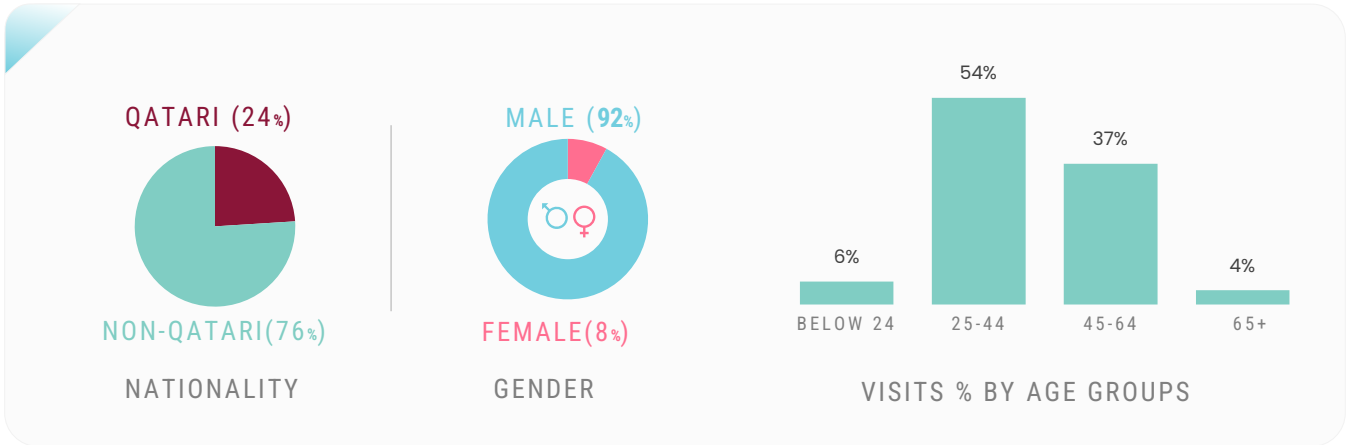
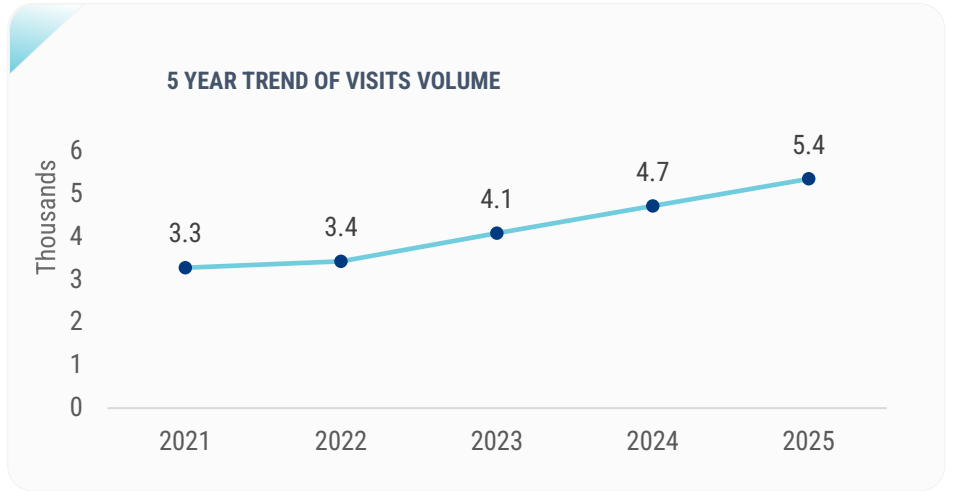
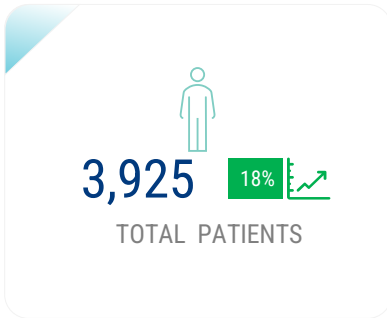
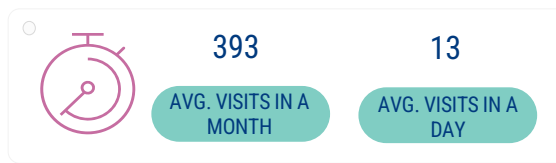
## BOWEL CANCER SCREENING



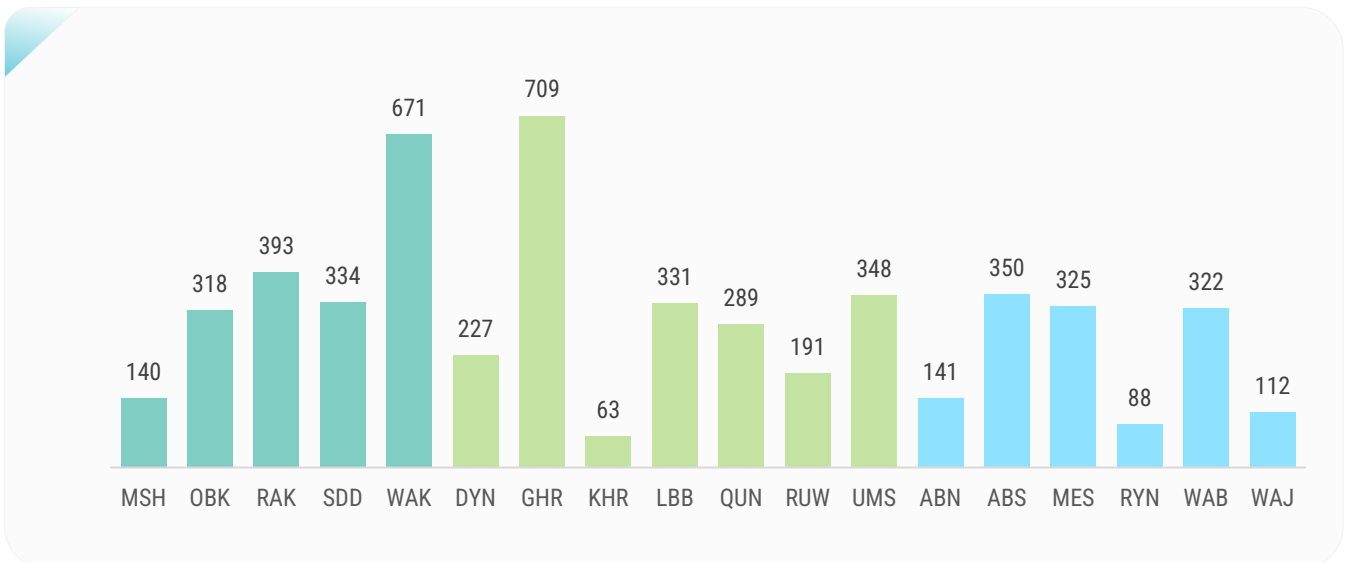


# SMOKING CESSATION CLINIC

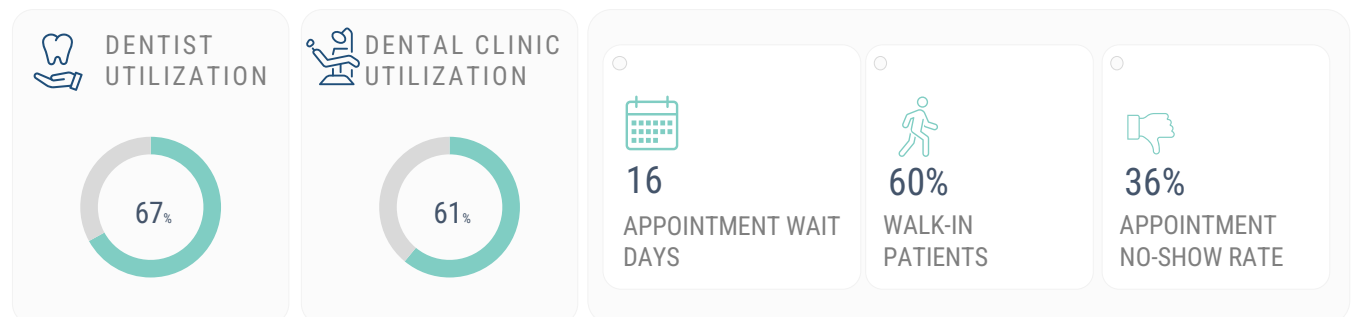
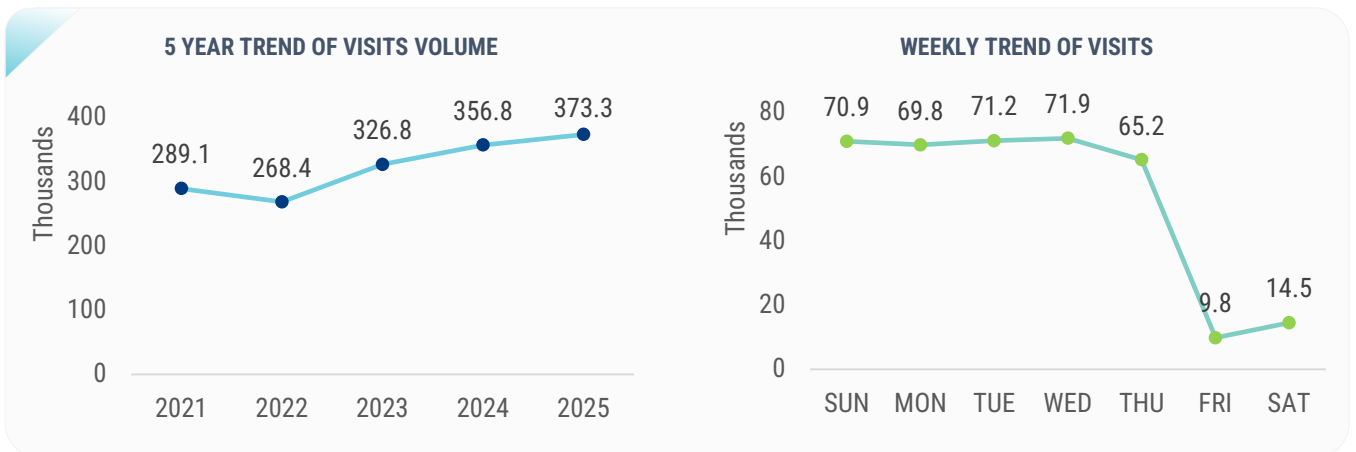
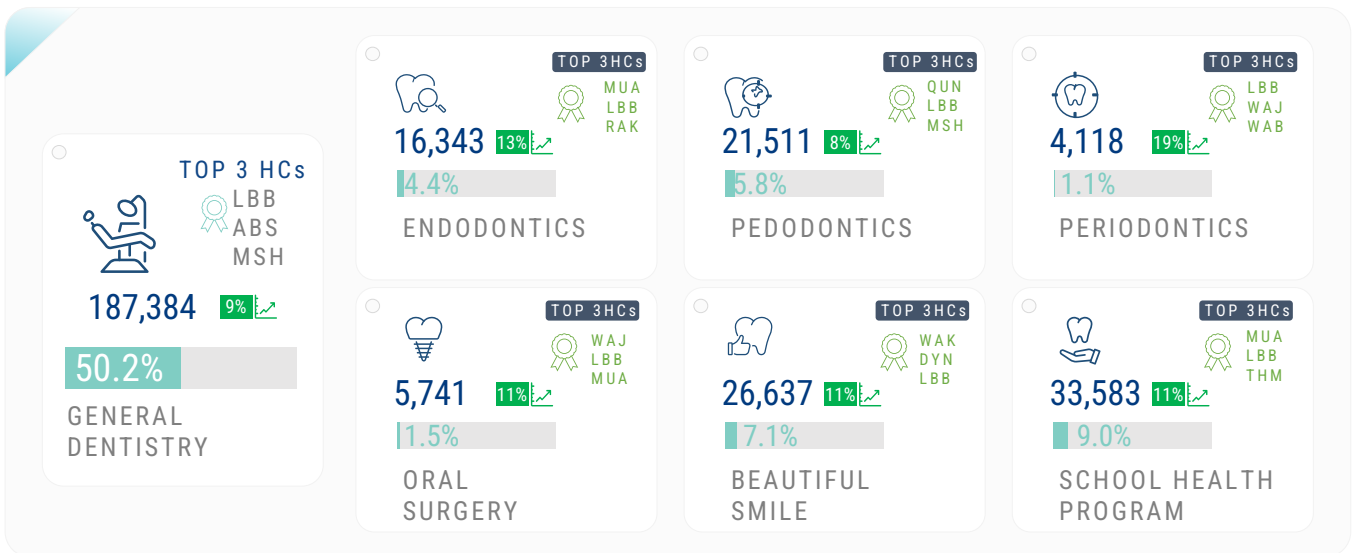
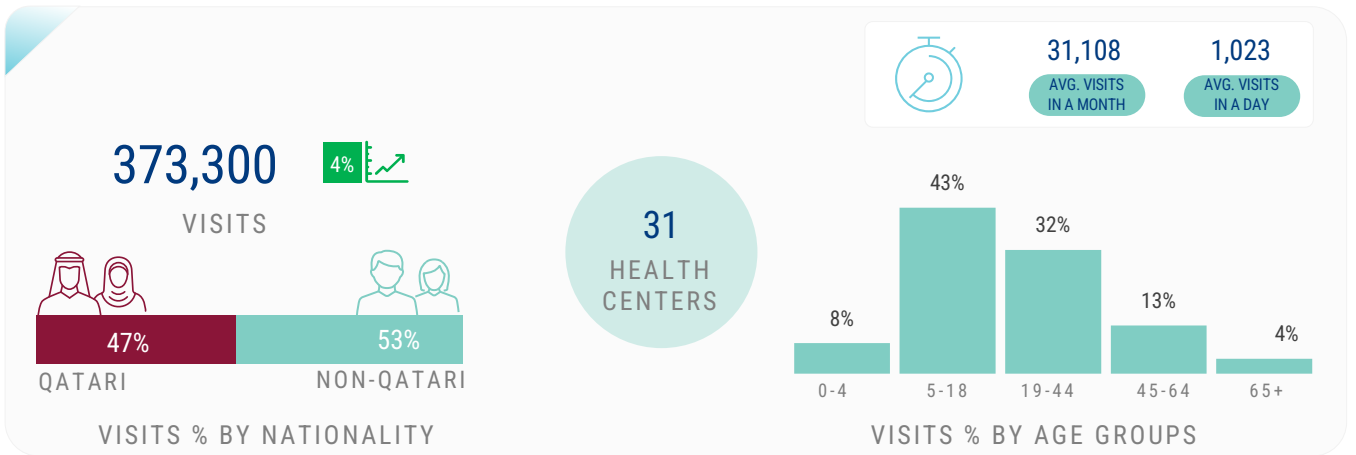
PREVENTIVE HEALTH



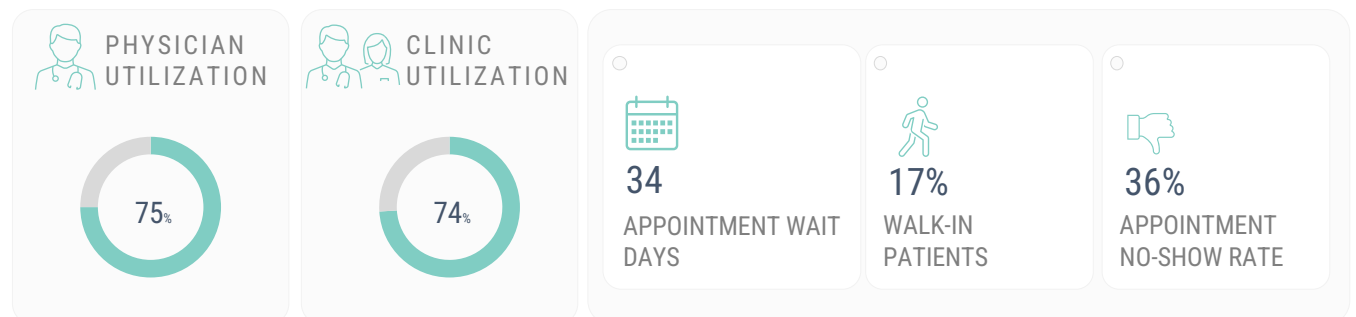
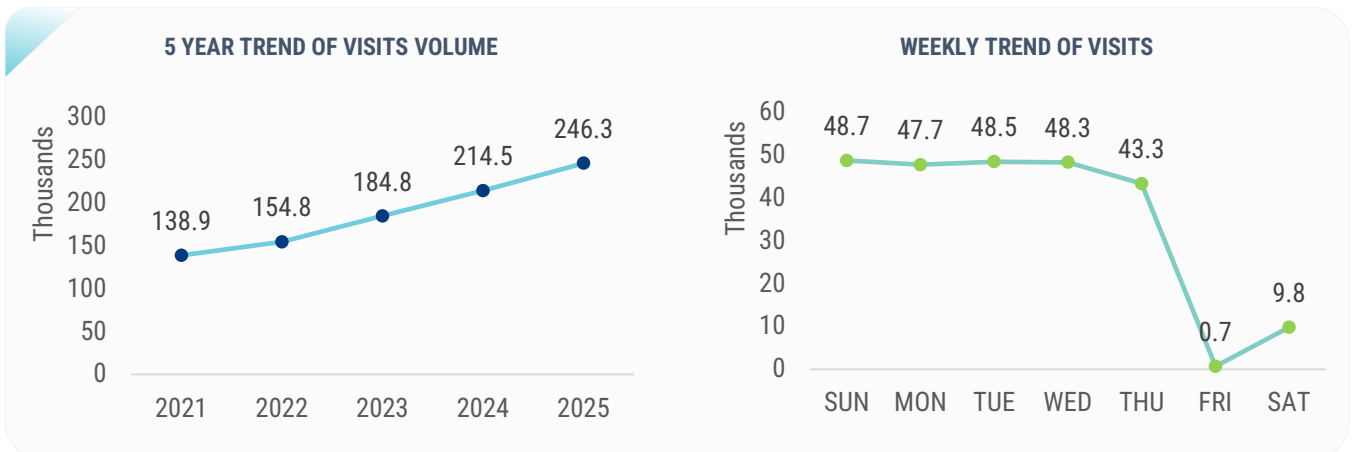
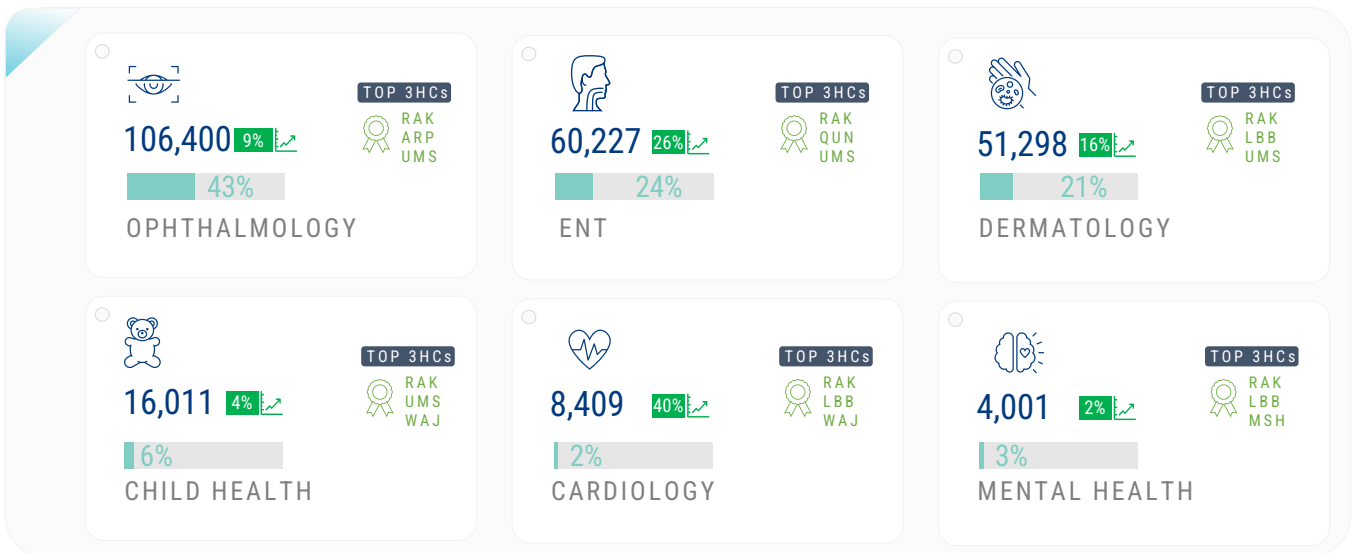
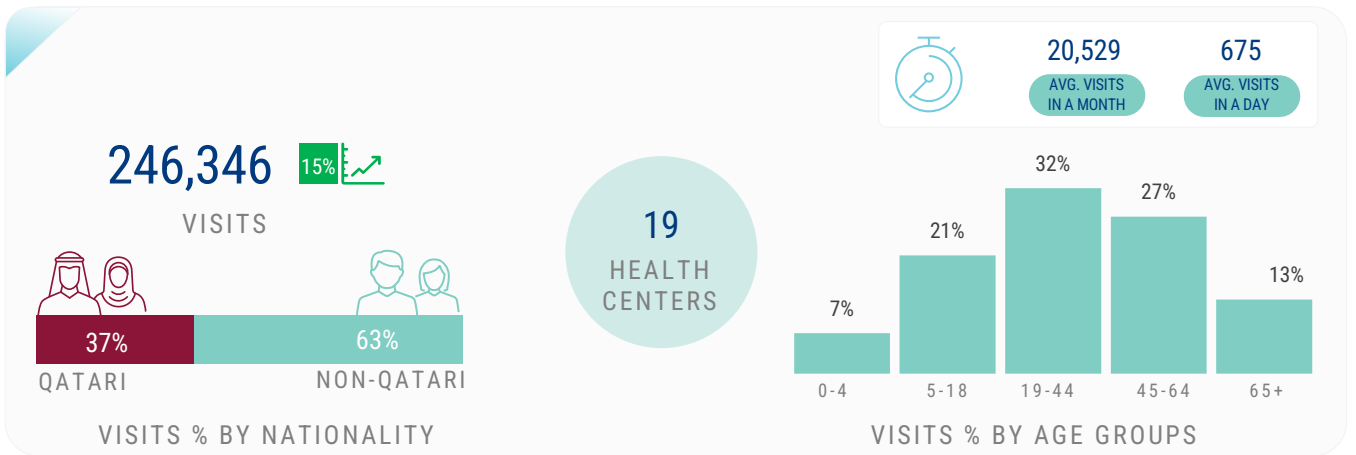
## → VISITS BY HEALTH CENTER



# DENTAL CLINICS



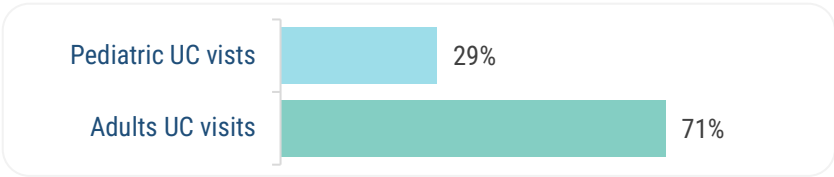
# SPECIALTY CLINICS



# URGENT CARE SERVICES



**473,052** 118%   
TOTAL VISITS



**QATARI (54%)**

**NON-QATARI (46%)**

NATIONALITY

**MALE (49%)**

**FEMALE (51%)**

GENDER

**13**

HEALTH CENTERS

**39,420**

AVG. VISITS IN A MONTH

**1,296**

AVG. VISITS IN A DAY

**ADULTS UC VISITS BY FACILITY**

MUA	56,925
MSH	40,289
UMS	38,394
RAK	31,506
SDD	29,521
GHR	27,456
ABS	25,940
SHN	22,535
WAJ	19,600
LBB	17,812
RUW	15,375
KBN	7,689
KAR	3,153

**PEDIATRICS UC VISITS BY FACILITY**

UMS	33,032
MUA	27,625
MSH	20,874
SDD	20,355
LBB	18,532
RUW	10,618
WAJ	5,800

**TOP 5 DIAGNOSIS/ REASON FOR URGENT CARE VISITS**

Adults	Pediatrics
Acute upper respiratory infection	Acute upper respiratory infection
Gastroenteritis and colitis	Gastroenteritis and colitis
Diabetes mellitus	Abdominal pain
Back pain	Otitis media
Abdominal pain	Pharyngitis



# SCHOOL HEALTH SERVICES



492,231 16%

TOTAL VISITS



448,711 18%

AT SCHOOL



43,520 -4%

AT HEALTH CENTER



351

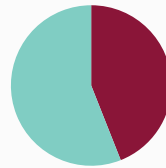
SCHOOLS



127,912

STUDENTS SERVED

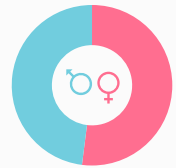
QATARI (44%)



NON-QATARI (56%)

NATIONALITY

MALE (48%)



FEMALE (52%)

GENDER

## SCHOOL NURSE ACTIVITIES



316,877

VITAL SIGNS CHECK



150,488

GROWTH MONITORING



23,003

VISUAL ACUITY TEST



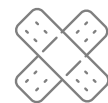
44,601

BLOOD SUGAR MONITORING



831


DENTAL REFERRAL



8,230

DRESSING

# REFERRAL SERVICES

**1,000,580**   
TOTAL REFERRALS



**17%**  
REFERRAL RATE

## INTERNAL REFERRALS



**690,123**

Referred internally to PHCC specialty clinics or allied health clinics

### TOP 5 INTERNAL REFERRALS

Ophthalmology	92,081	13%
Dietetics	69,536	10%
ENT General	60,252	9%
Dermatology	53,819	8%
Physical Therapy	52,036	8%

   
**210,223**  
**OUTBOUND**  
**EXTERNAL REFERRALS**  
Referred from PHCC to HMC specialty clinics or Sidra hospital

### TOP 5 OUTBOUND REFERRALS

Orthopedics	21,680	10%
Obstetrics	17,166	8%
Gynecology	12,612	6%
Cardiology Medicine	7,517	4%
Neurology General	7,511	4%

  
**100,234**  
**EMERGENCY**  
**REFERRALS**

  
**46,450**  
**INBOUND**  
**EXTERNAL REFERRALS**  
Referred to PHCC from HMC specialty clinics

### TOP 5 INBOUND REFERRALS

Family Medicine	24,887	54%
Obstetrics & Gynecology	13,742	30%
Dentistry	3,717	8%
Bowel screening	951	2%
Dietetics	904	2%

# NURSING SERVICES



5,830,777

8%

NURSING SERVICES



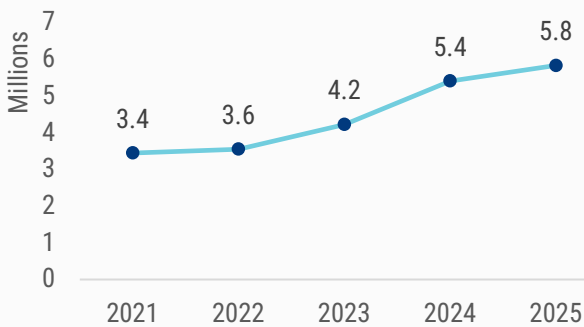
485,898

AVG. VISITS IN A MONTH

15,975

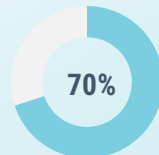
AVG. VISITS IN A DAY

5 YEAR TREND OF VISITS VOLUME



TOP 10 HEALTH CENTERS BY VOLUME

UMS Umm Slal	259,520
GHR Gharrafat	254,184
LBB Leabaib	238,498
RAK Rawdat	235,837
MUA Muaither	234,732
ABS Abu Baker	202,249
WAK Al Wakra	186,990
MES Mesaimmeer	173,618
WAJ AL Wajbah	170,162
OBK Al Khatab	157,794



TOP 5 HCS

- UMS
- GHR
- LBB
- RAK
- MUA

4,084,157

VITAL SIGNS ASSESSMENT



15%

891,963

MEDICATION ADMINISTRATION



4%

240,191

POC TESTING



1%

66,816

NURSING PROCEDURES



1%

84,468

OPTOMETRY



2%

110,052

SPECIALIZED ASSESSMENTS  
(ECG, oximetry, foot exam, etc.)

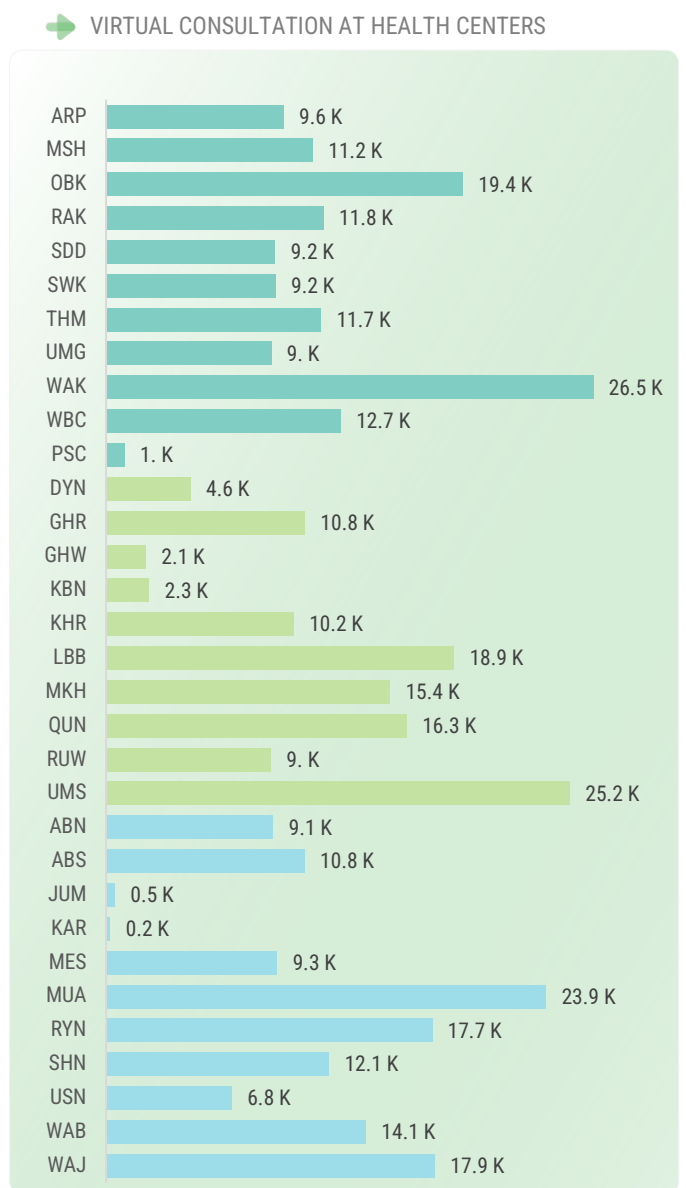
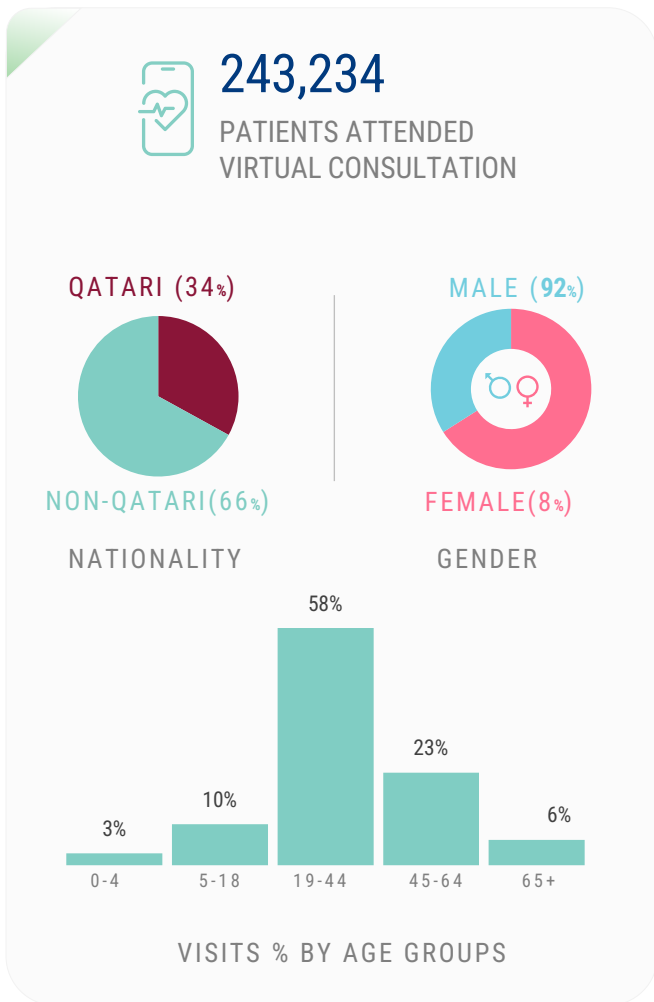
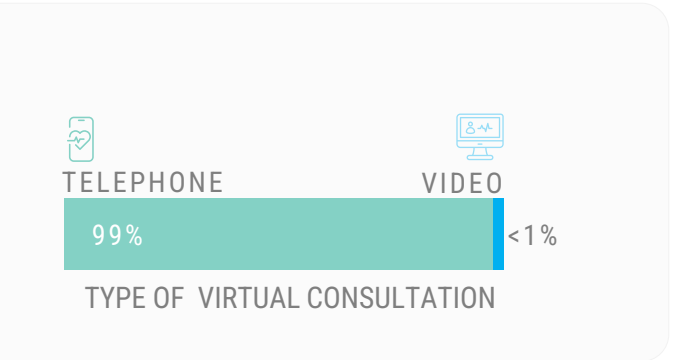
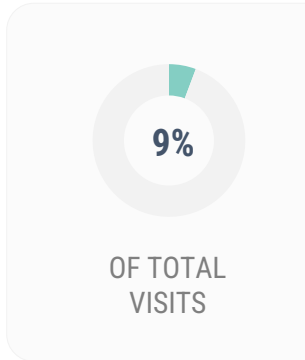


6%

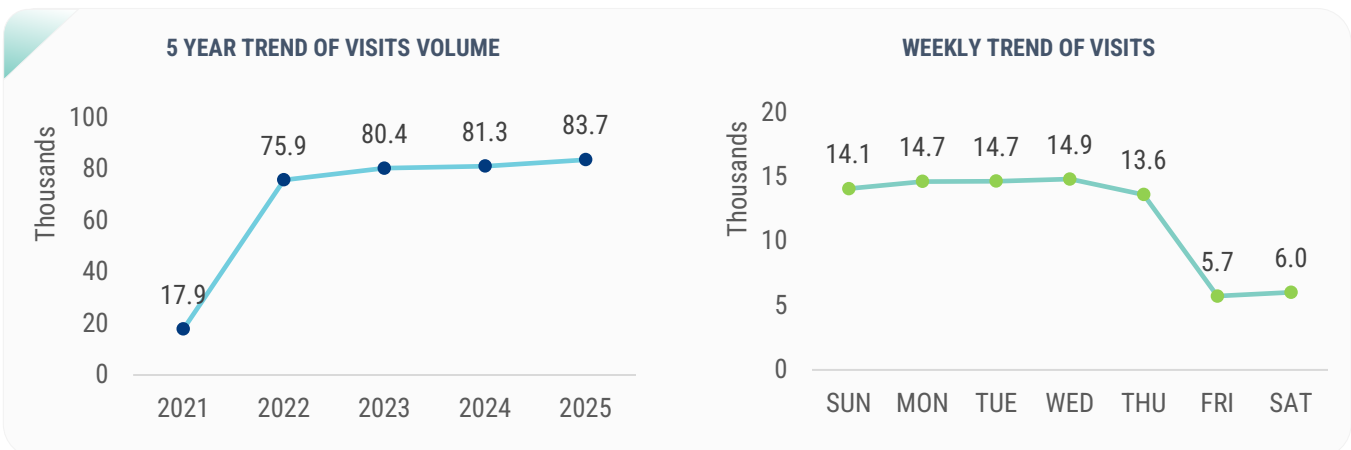
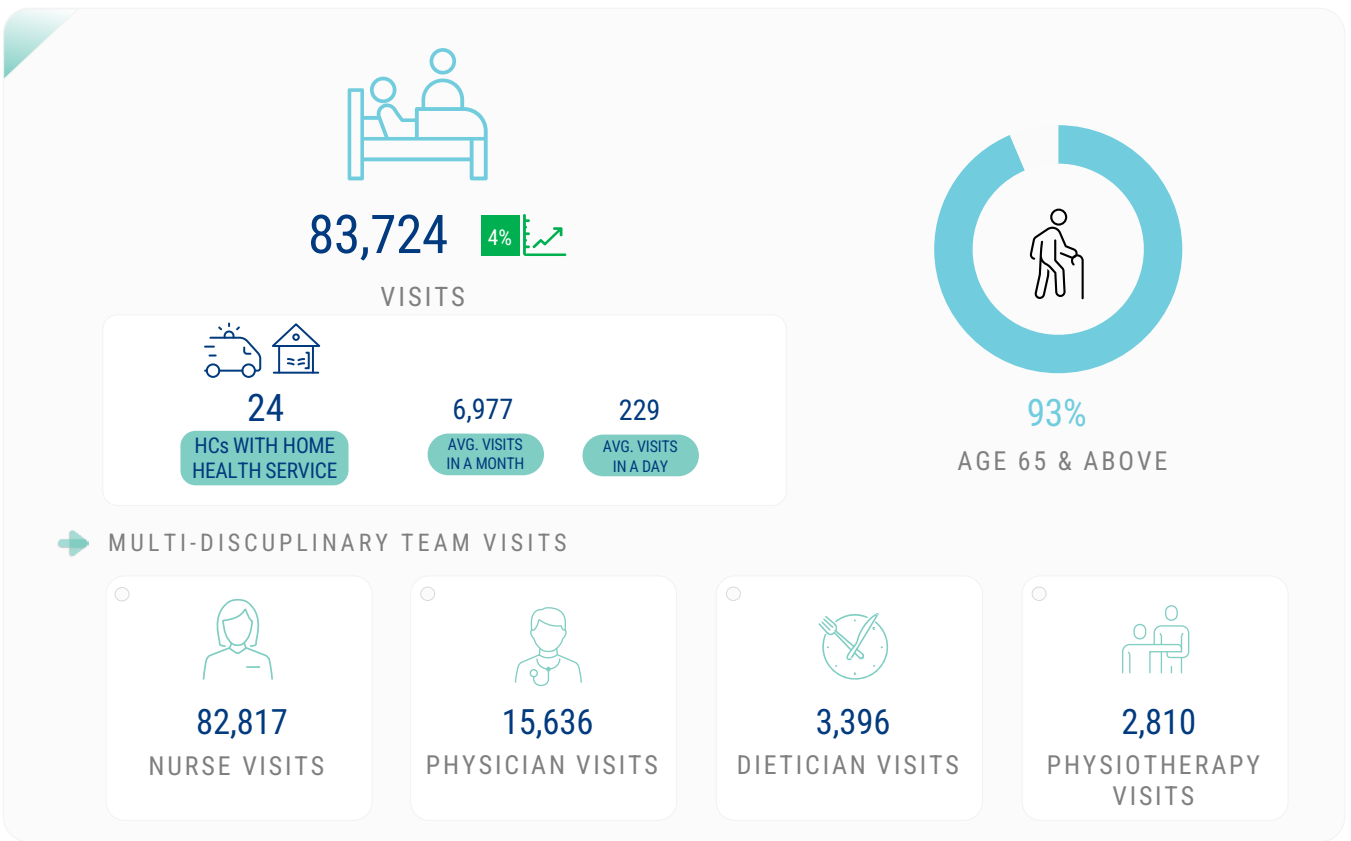
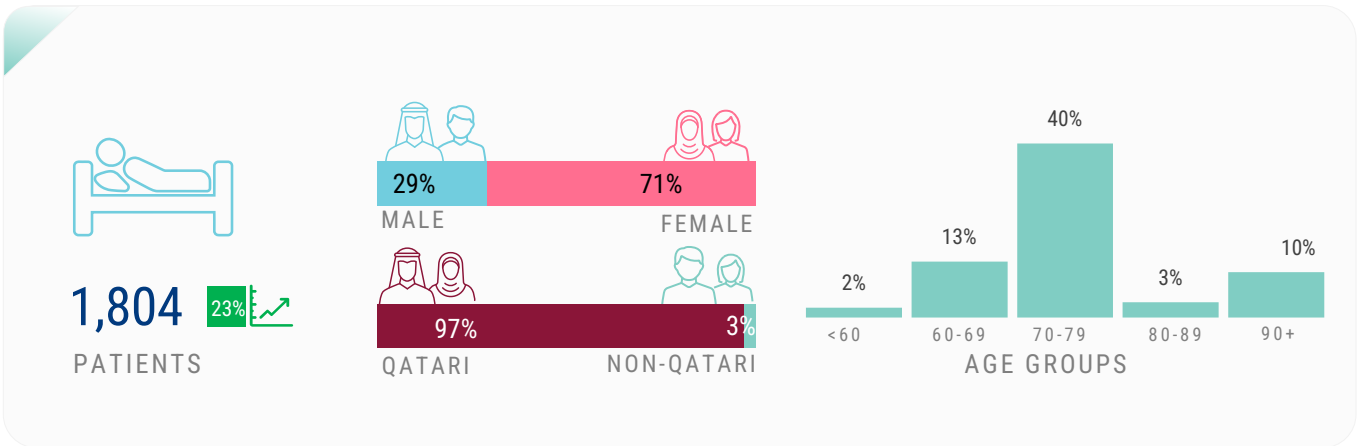
353,130

OTHER ACTIVITIES

# VIRTUAL CARE



# HOME HEALTH CARE SERVICES



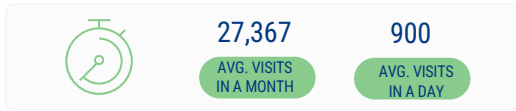


# Allied Health & Ancillary Services

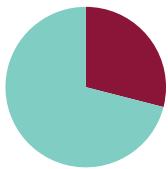


389,287 2%

TOTAL VISITS



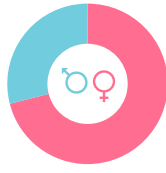
QATARI (29%)



NON-QATARI (71%)

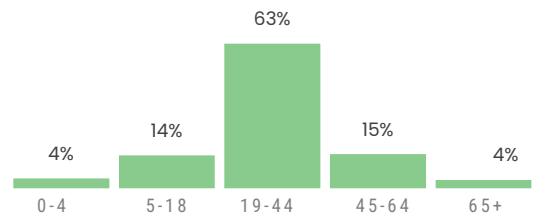
NATIONALITY

MALE (29%)

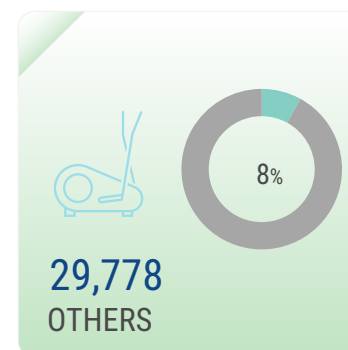
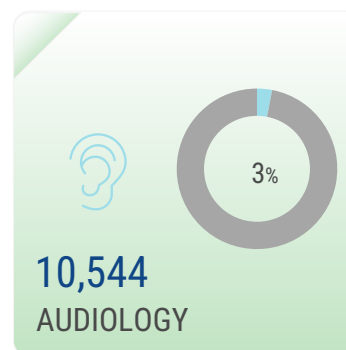
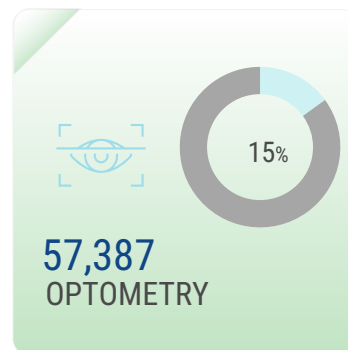
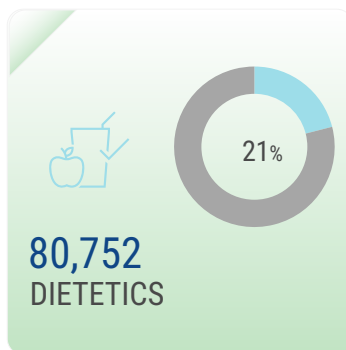


FEMALE (71%)

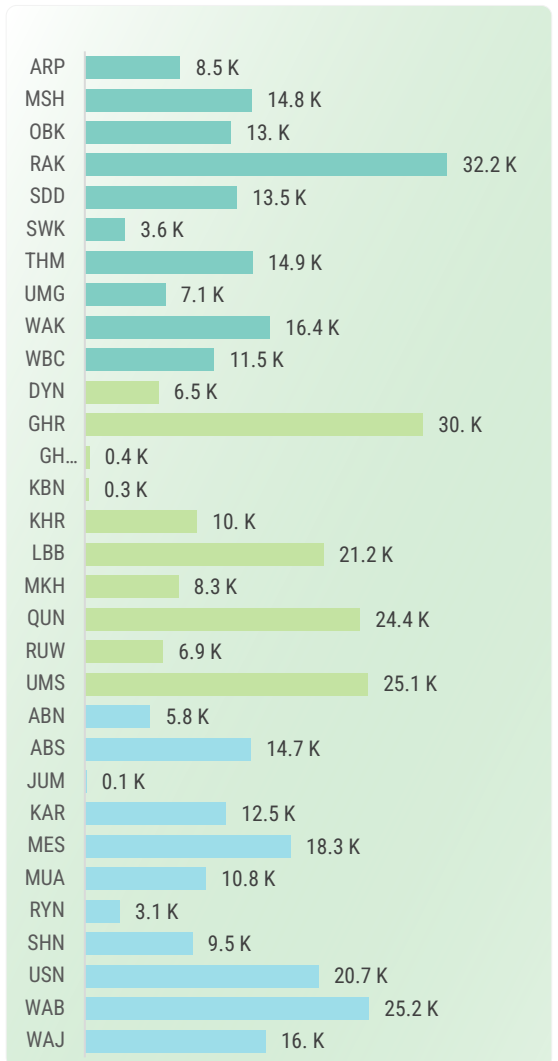
GENDER

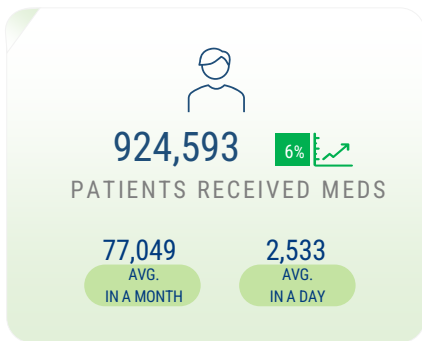
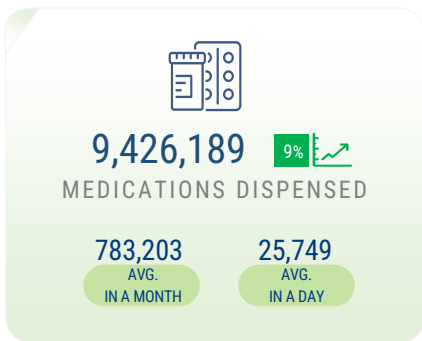


VISITS % BY AGE GROUPS

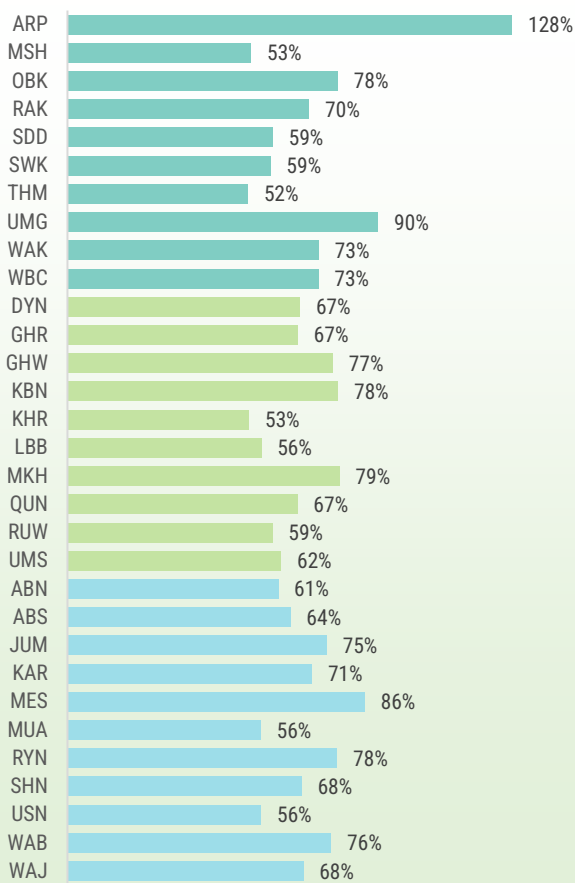


→ ALLIED HEALTH VISITS BY HEALTH CENTERS

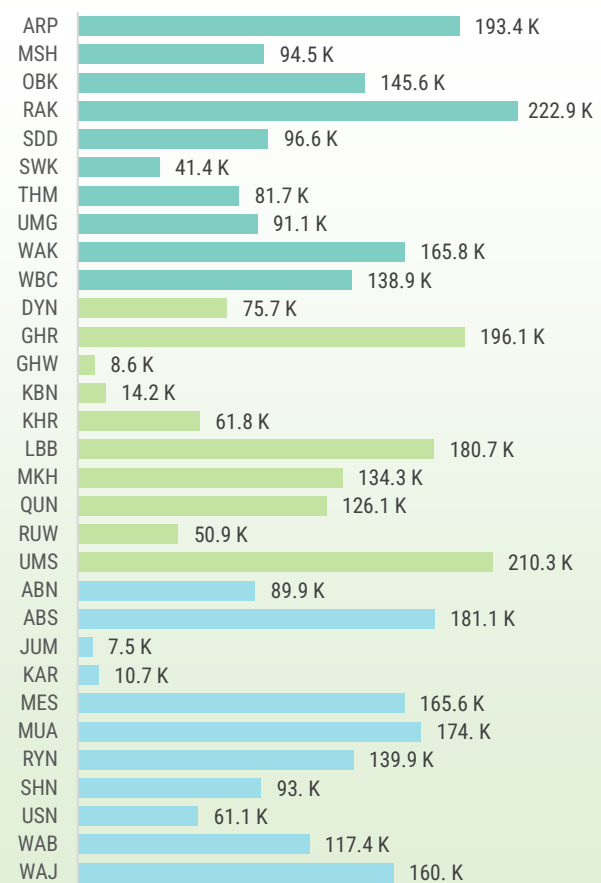




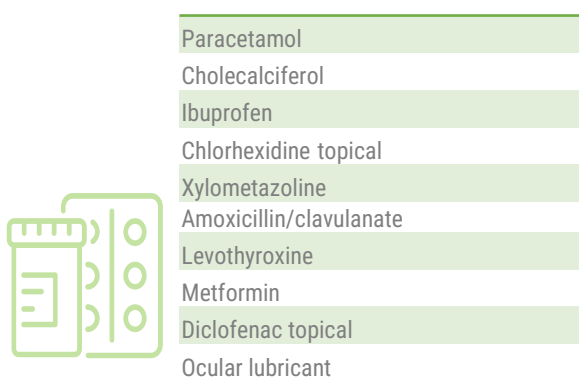
### ➔ CLINICAL VISITS WITH A PHARMACY PRESCRIPTION



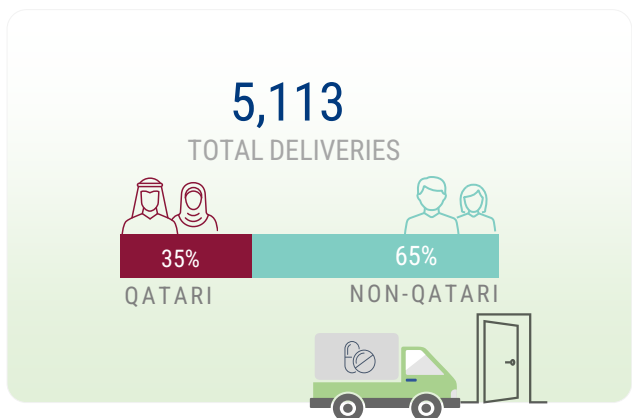
### ➔ PHARMACY VISITS BY HEALTH CENTERS



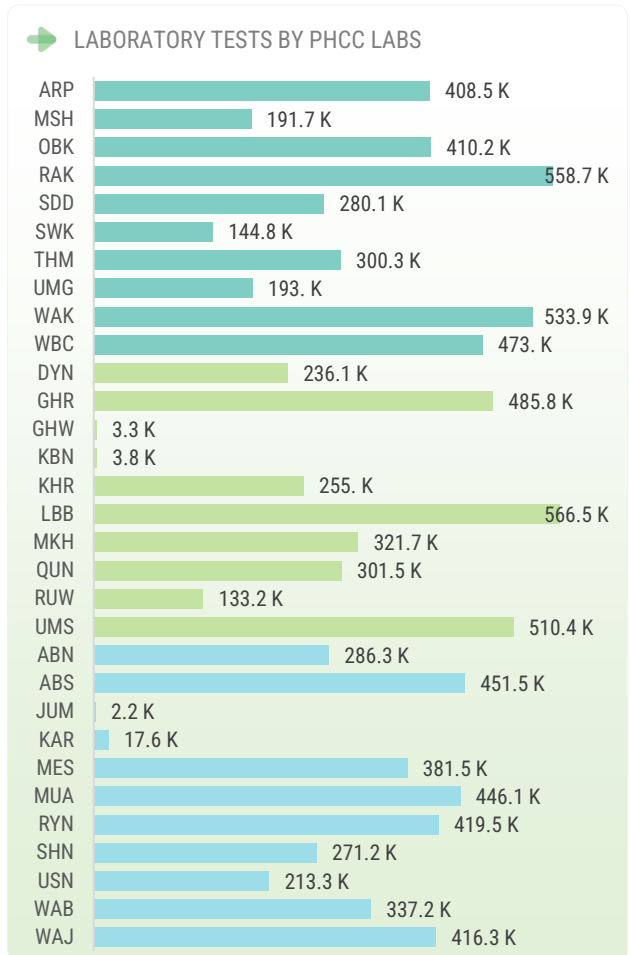
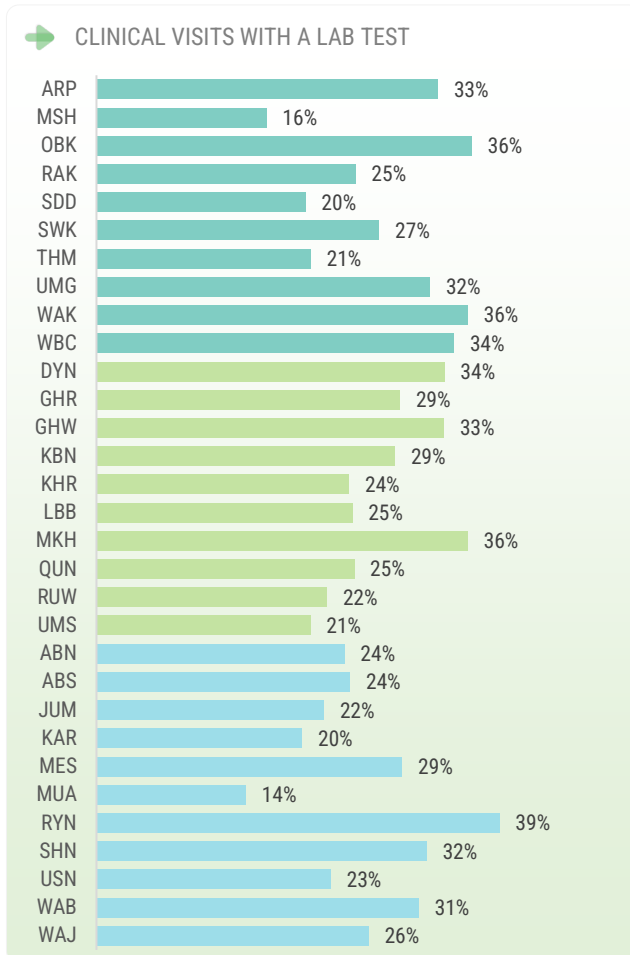
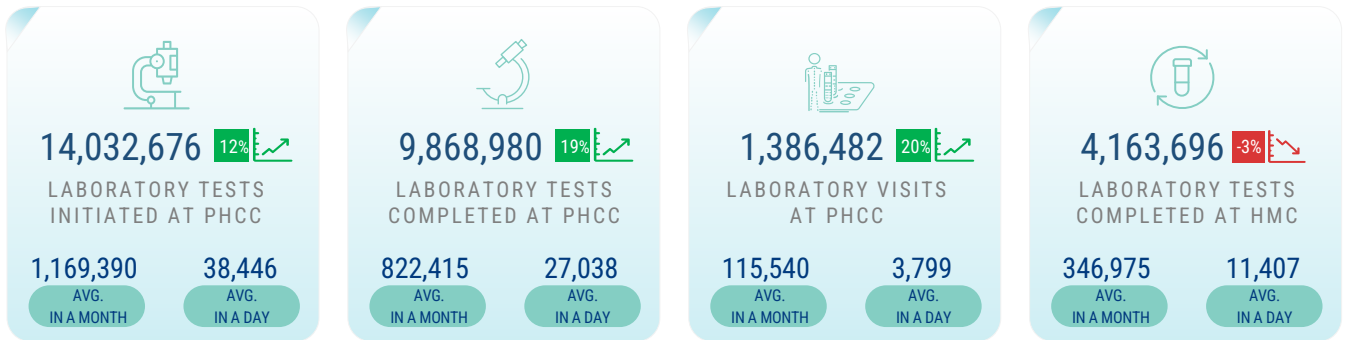
### ➔ TOP 10 MEDICATIONS DISPENSED



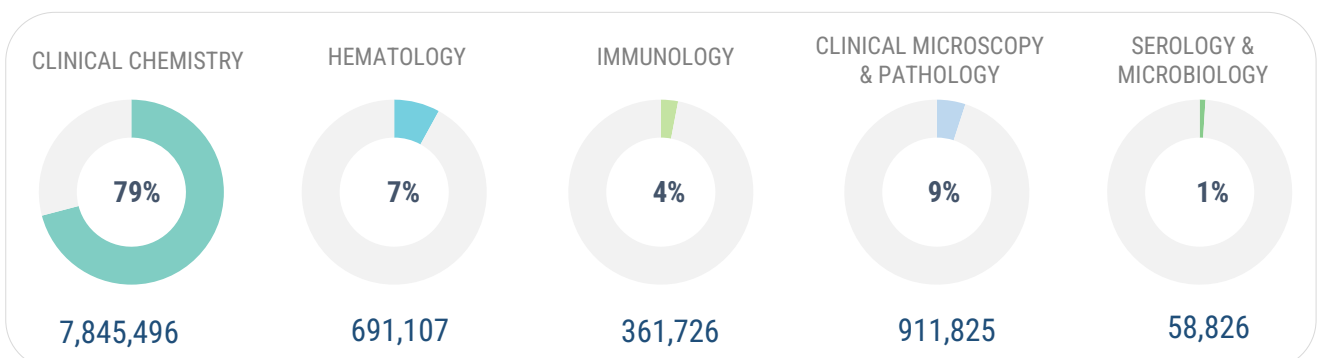
### ➔ MEDICATION HOME DELIVERIES

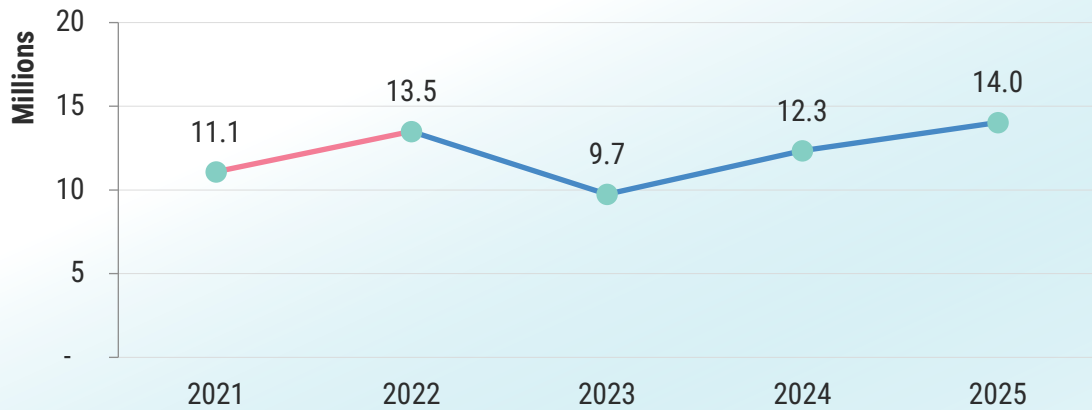
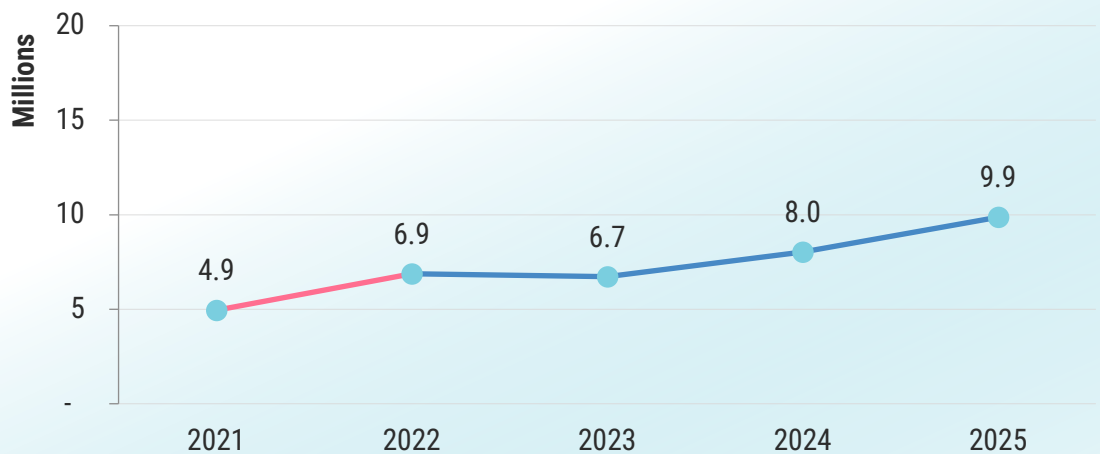
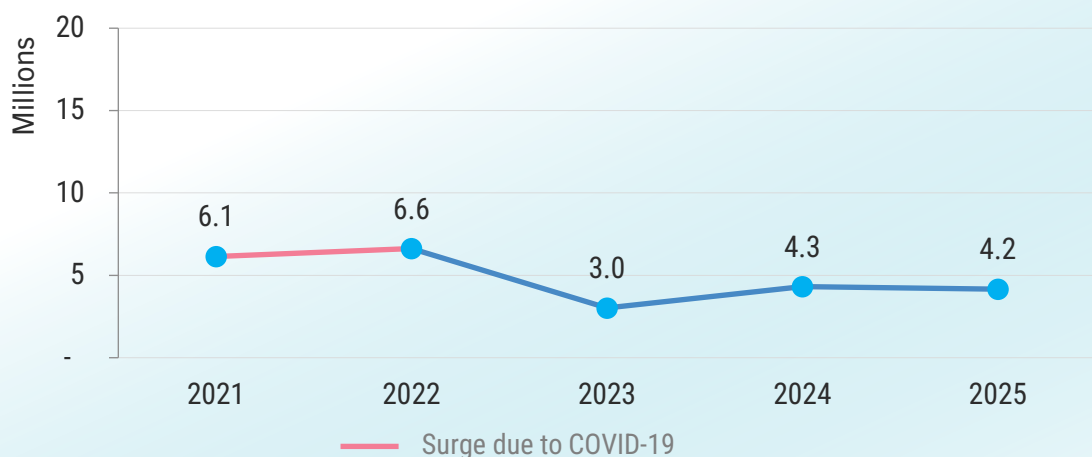


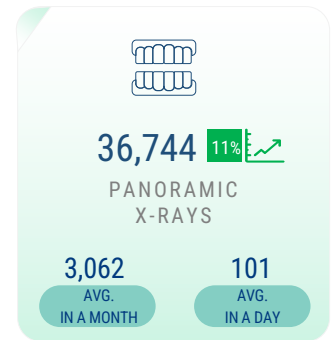
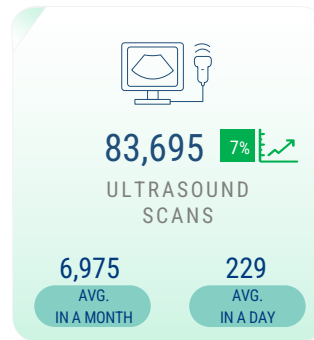
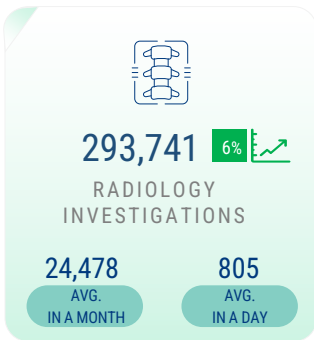
# LABORATORY



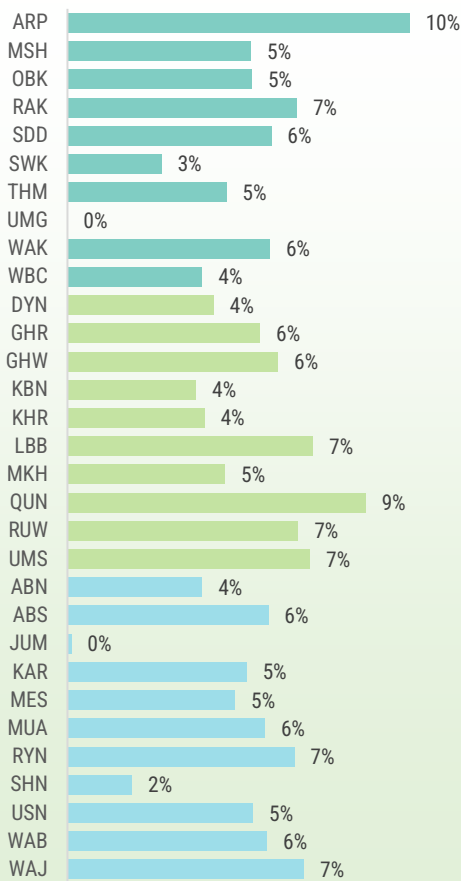
### BREAK UP OF TESTS COMPLETED AT PHCC



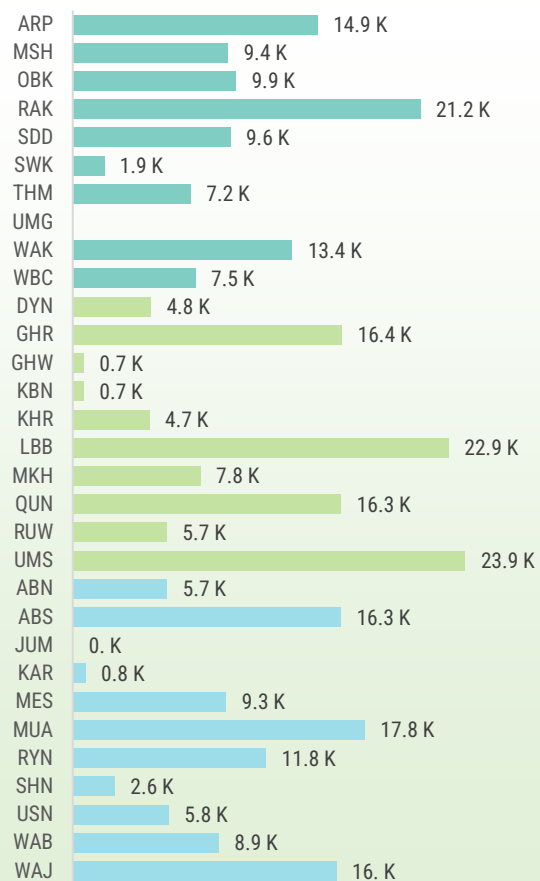

**LABORATORY TESTS INITIATED AT PHCC**

**LABORATORY TESTS COMPLETED AT PHCC**

**LABORATORY TESTS COMPLETED AT HMC**




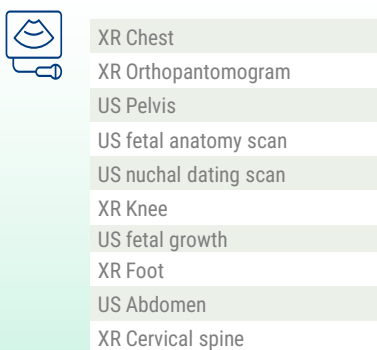
## CLINICAL VISIT WITH A RADIOLOGY INVESTIGATION



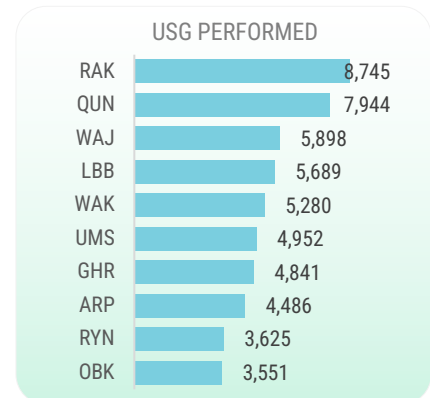
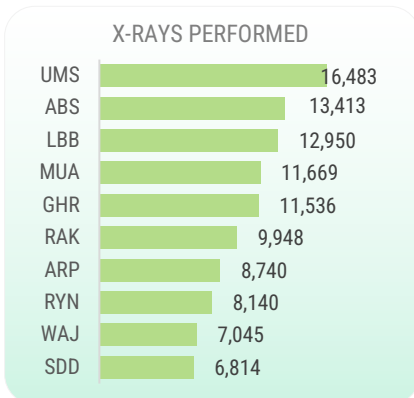
## RADIOLOGY VISIT VOLUMES BY HEALTH CENTERS



## TOP 10 RADIOLOGY INVESTIGATIONS

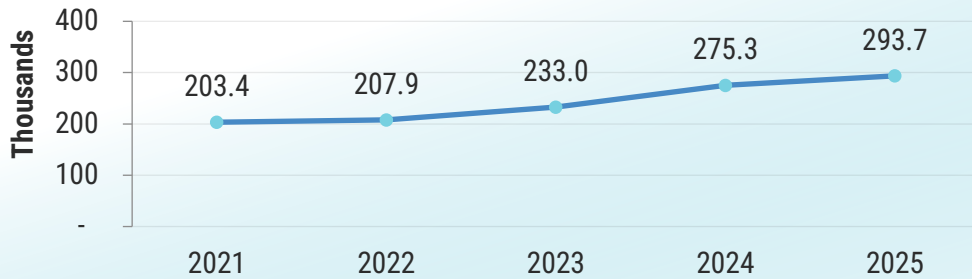


## TOP 10 HEALTH CENTERS





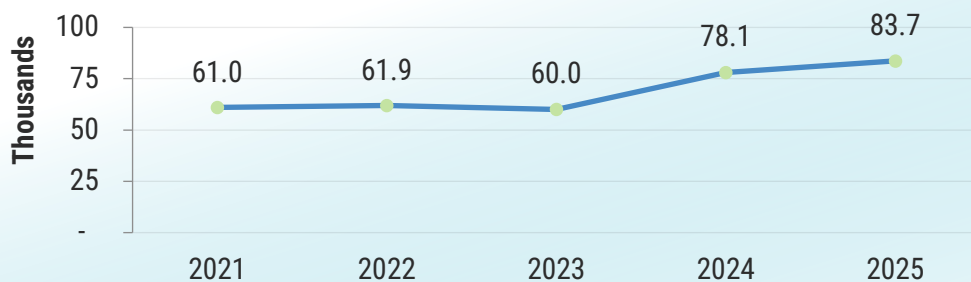
## TOTAL RADIOLOGY INVESTIGATIONS



## TOTAL X RAY INVESTIGATIONS



## TOTAL ULTRASOUND SCANS



## TOTAL PANORAMIC X-RAYS



شهر التوعية  
بسرطان الثدي

**Breast Cancer**  
Awareness Month

أكتوبر October

الكشف المبكر

لسرطان الثدي والأمعاء

**BREAST & BOWEL**  
SCREENING



افحصني اليوم، واحمي غدك

**SCREEN TODAY**

PROTECT YOUR TOMORROW

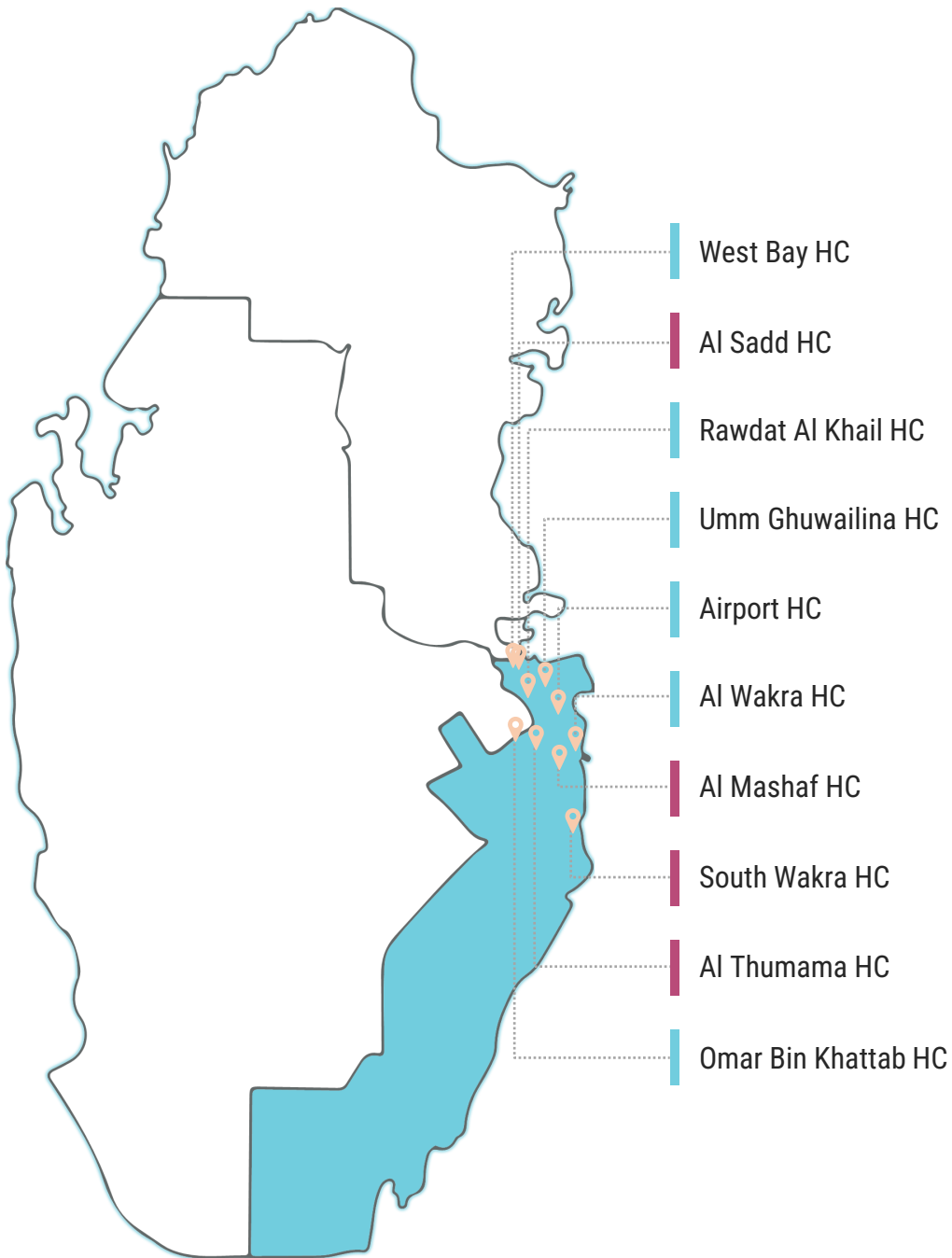


# Central Region

Patients, visits and key measures



# CENTRAL REGION



**10**  
HEALTH  
CENTERS

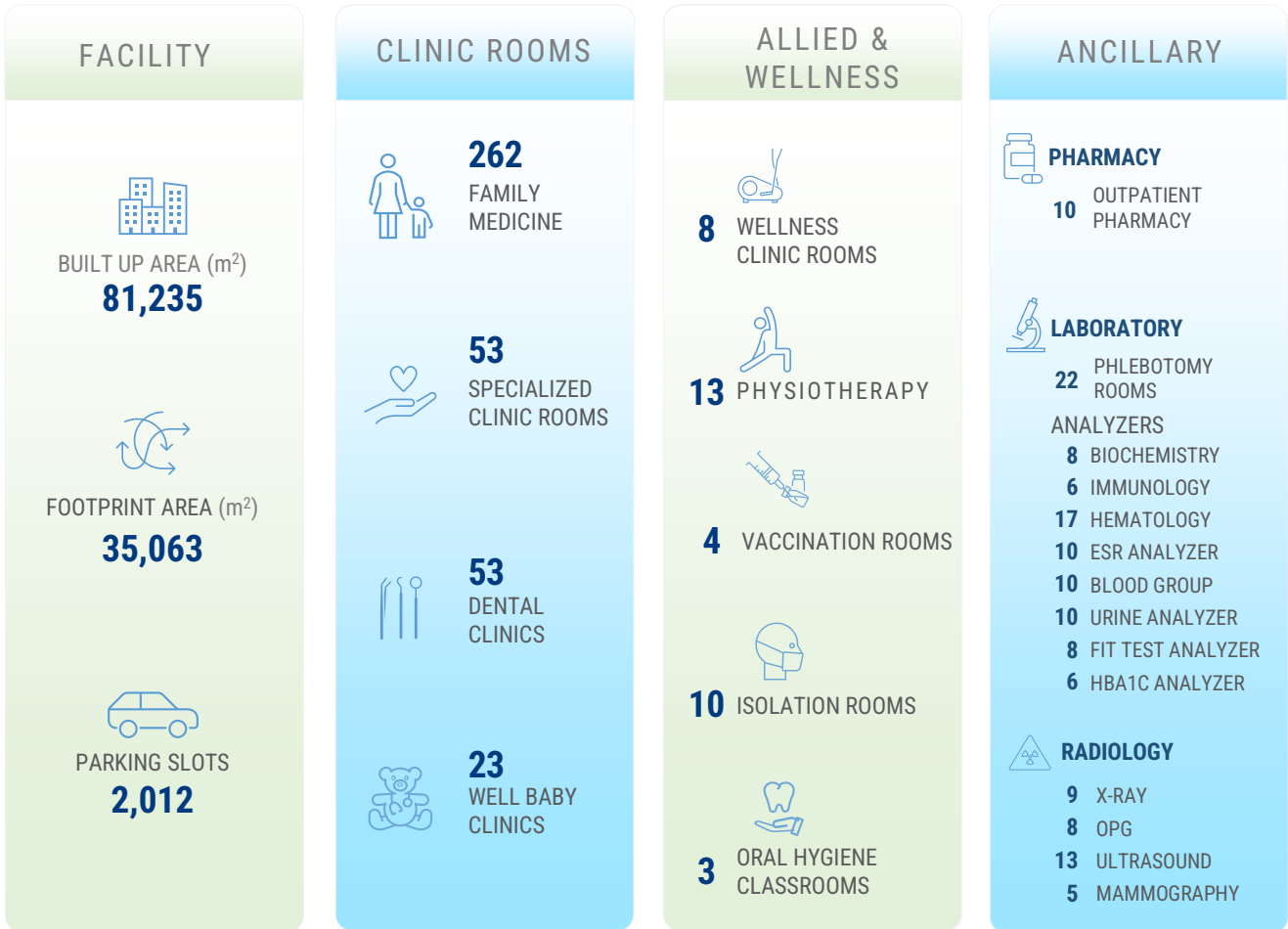
**4**  
QATARI  
EXCLUSIVE HC

**4**  
URGENT CARE  
CENTER

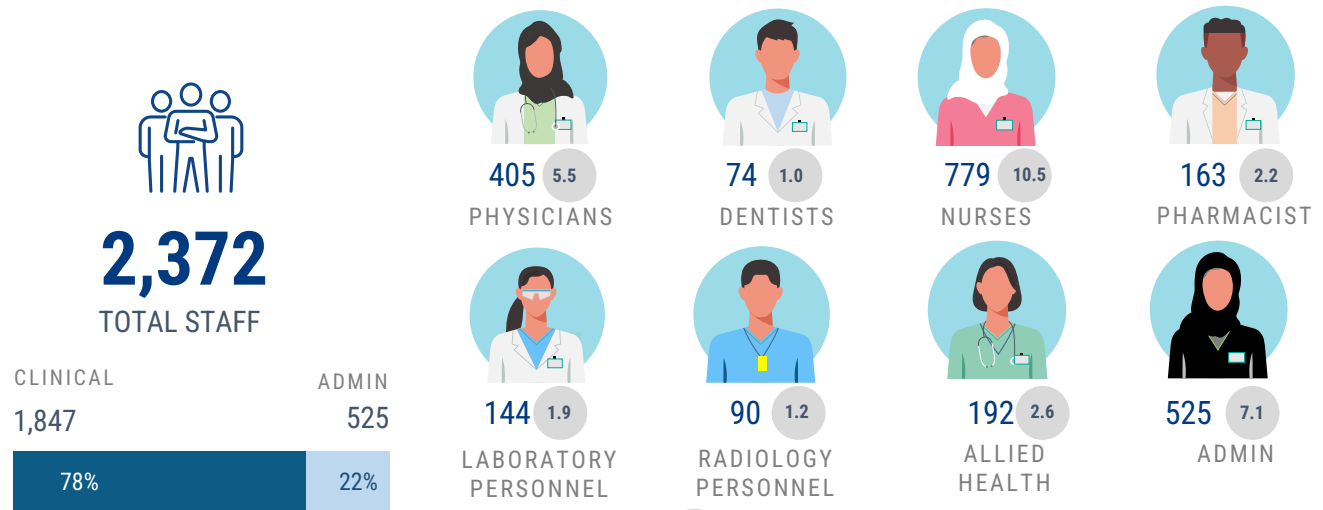
**4**  
REGIONAL  
SPECIALTY CENTER

**1**  
WELLNESS  
CENTER

➔ INFRASTRUCTURE

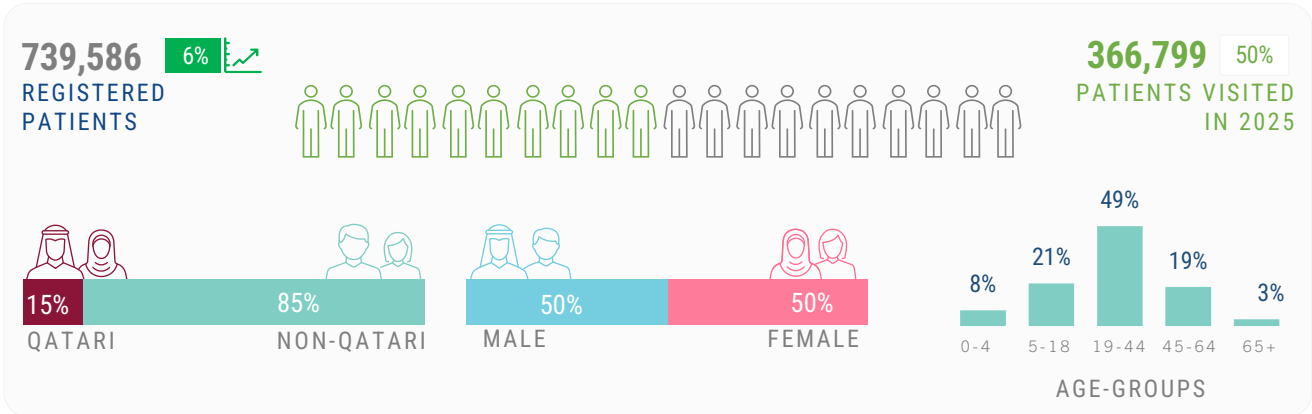


➔ STAFFING



Staff density per 10,000 registered patients

➔ REGISTERED PATIENTS



➔ PATIENT VISITS



➔ VISITS BY CLINICS



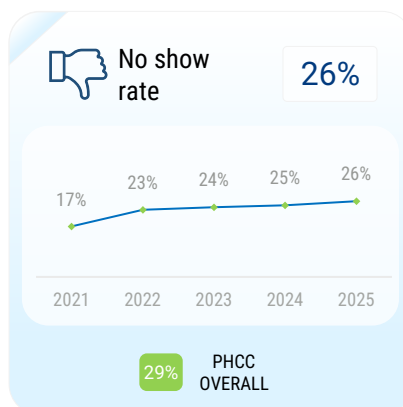
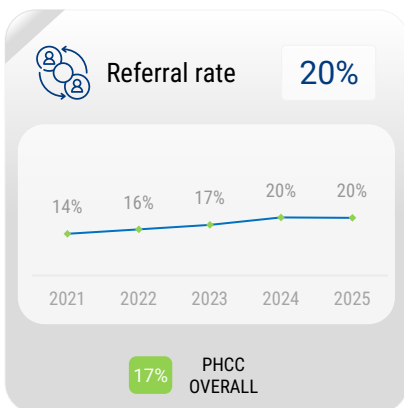
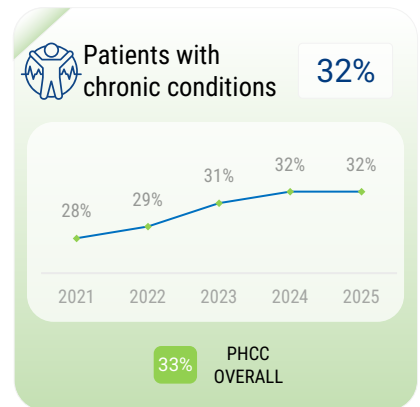
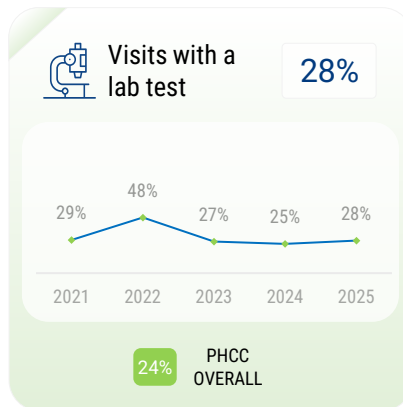
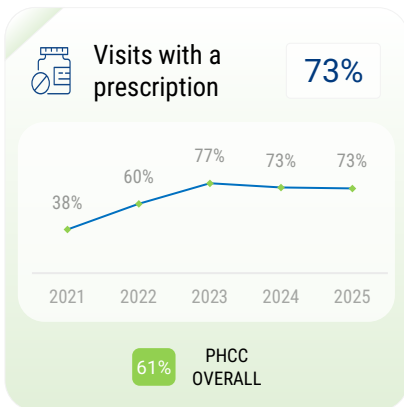
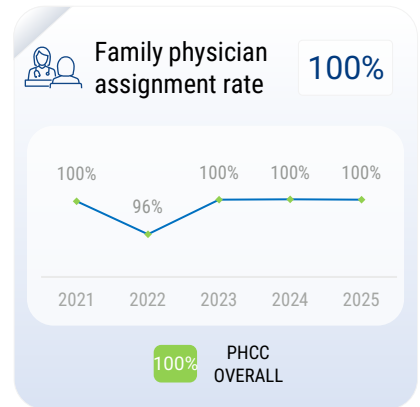
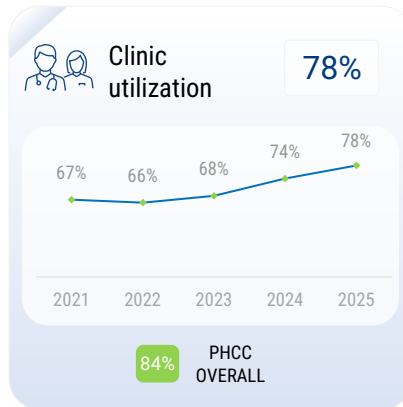
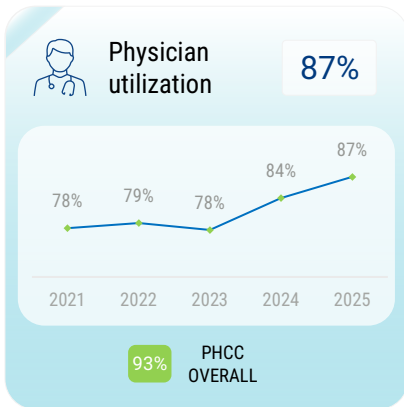
➔ ANCILLARY SERVICES



➔ NURSING SERVICES



➔ UTILIZATION AND ACCESS MEASURES





OPERATIONAL  
SINCE  
2000

# AIRPORT HEALTH CENTER



OPEN ON  
WEEKENDS

✦ One of the top 10 centers in the PHCC network by population, with a notable share of school-age children.

✦ Operational since 2000, this is one of the longest-serving centers in the network, offering weekend access

✦ Visit volumes have remained stable since 2023. Nearly half the population actively visited the center this year.

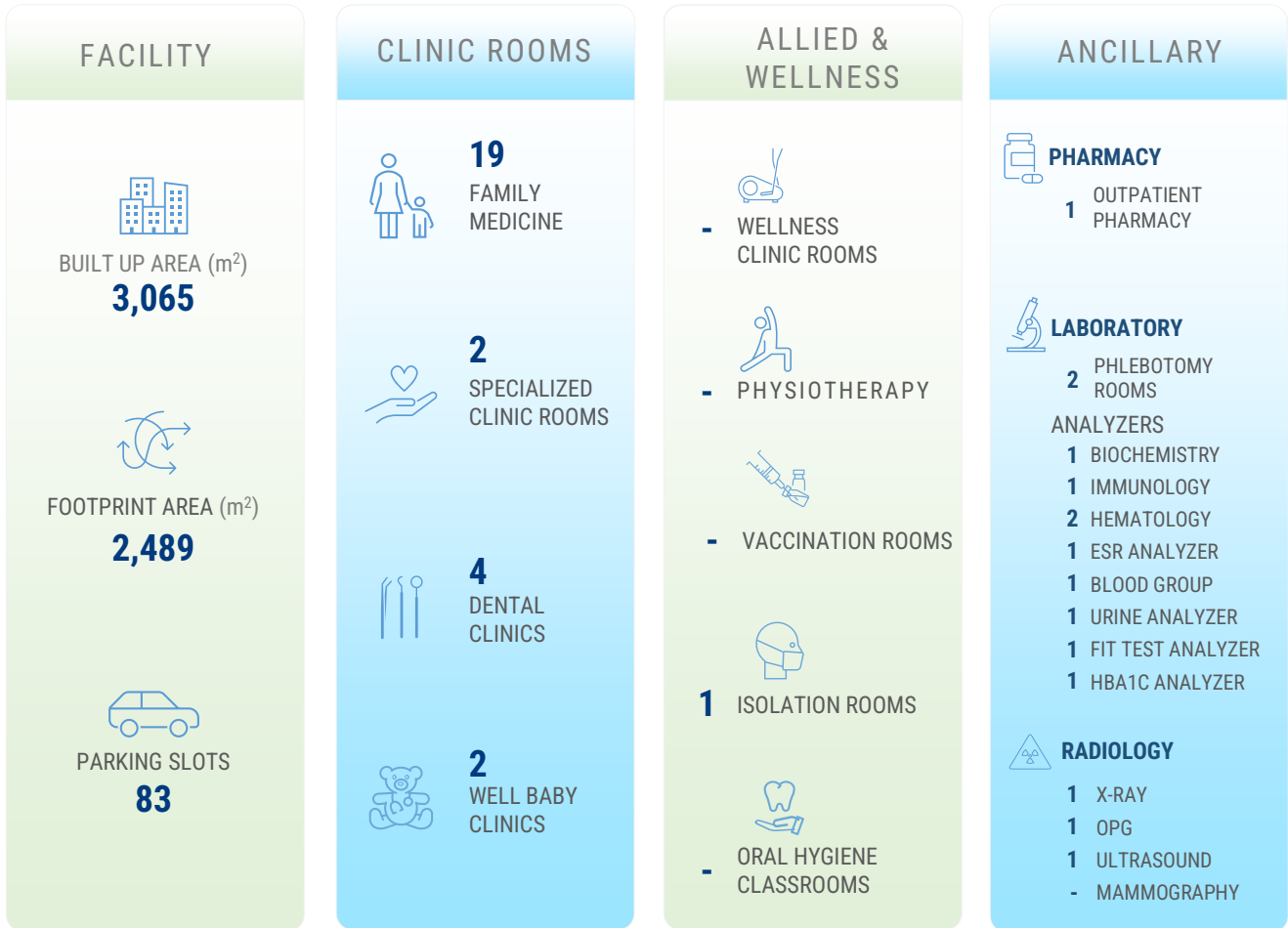
✦ Appointment waiting time at 17 days exceeds the PHCC average of 14 days.

✦ Demand for diagnostics is among the top 10 in the network, with lab test ordering at 33% per visit.

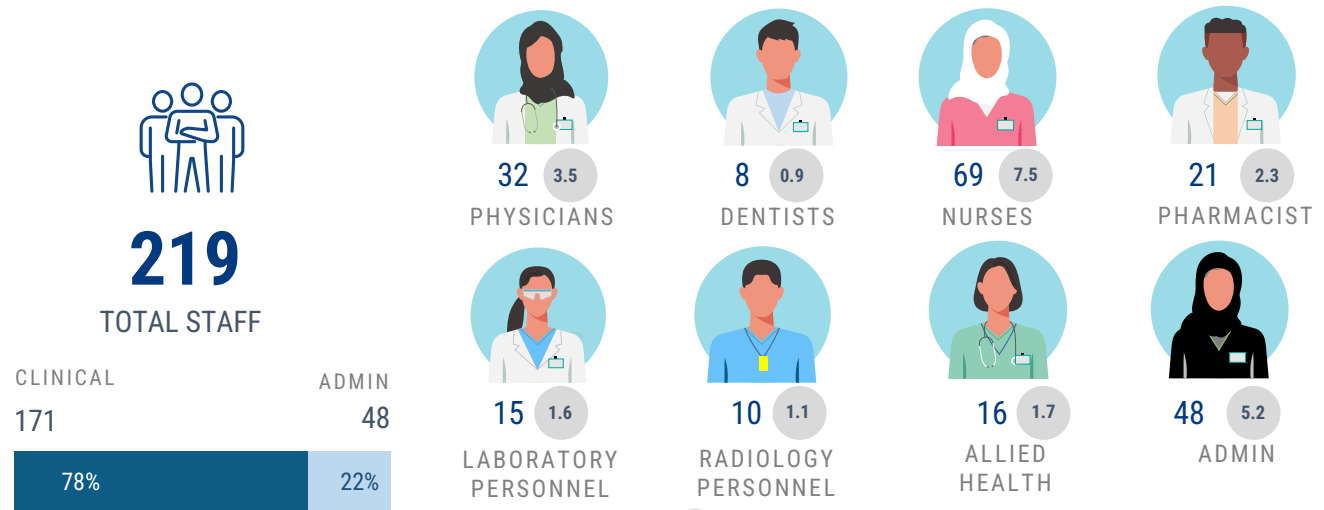
✦ The focus for the coming years could be in reducing appointment waiting time toward the network average.



➔ INFRASTRUCTURE

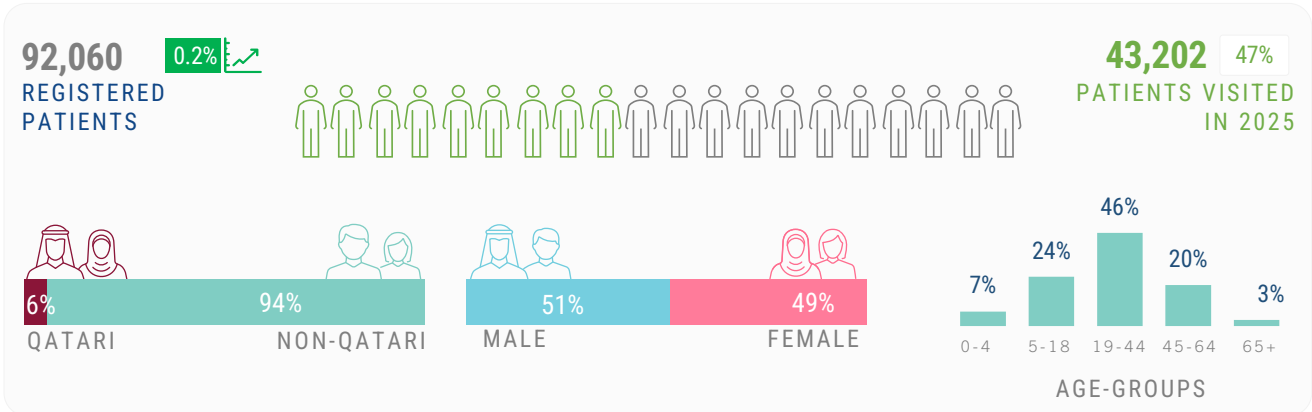


➔ STAFFING



Staff density per 10,000 registered patients

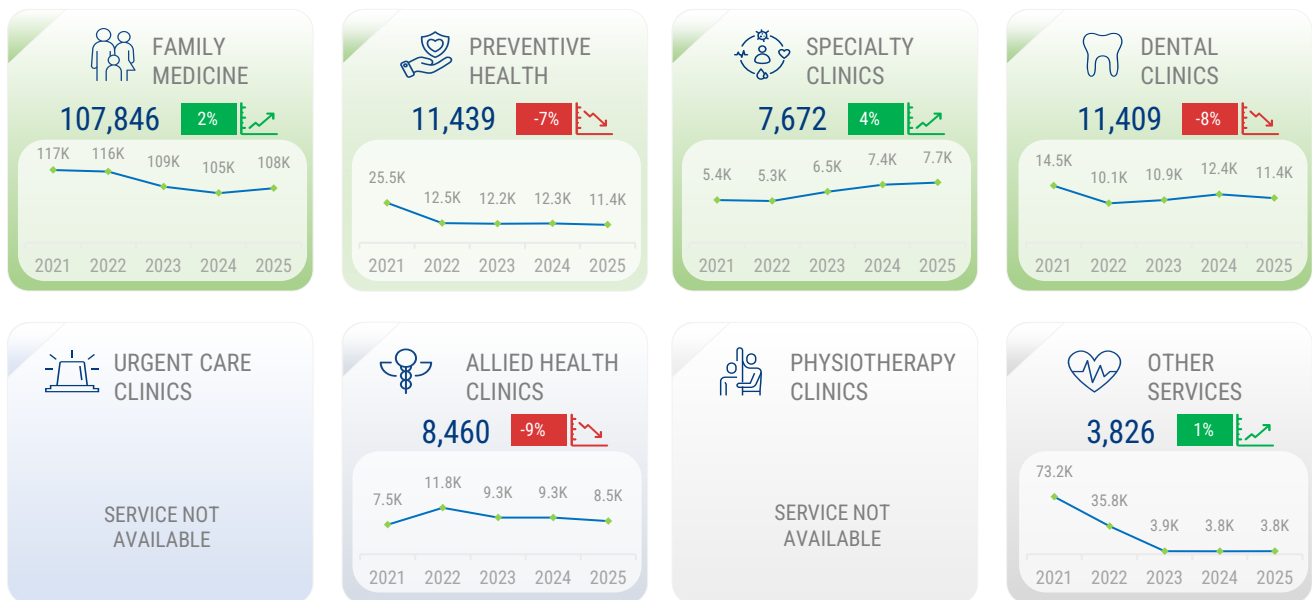
➔ REGISTERED PATIENTS



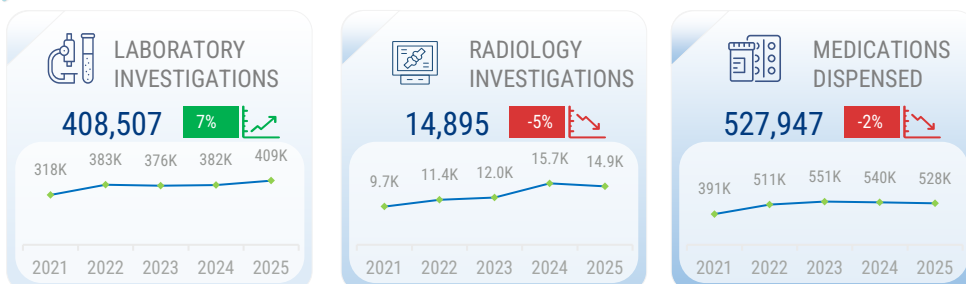
➔ PATIENT VISITS



➔ VISITS BY CLINICS



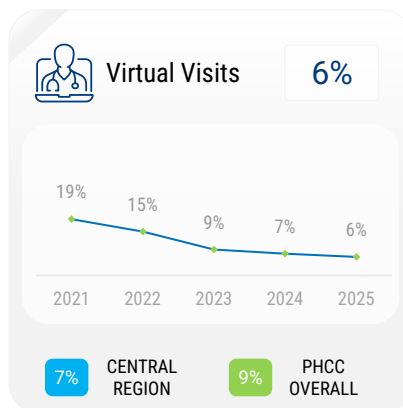
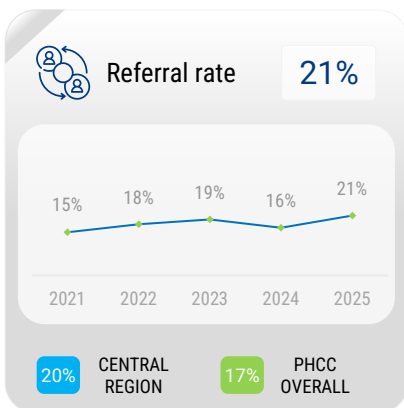
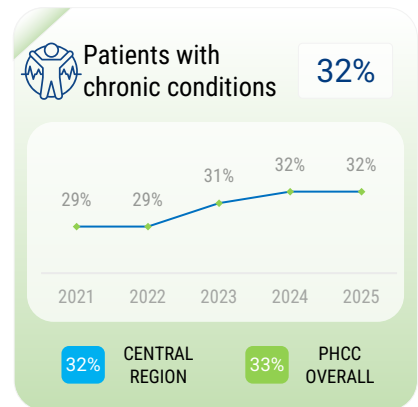
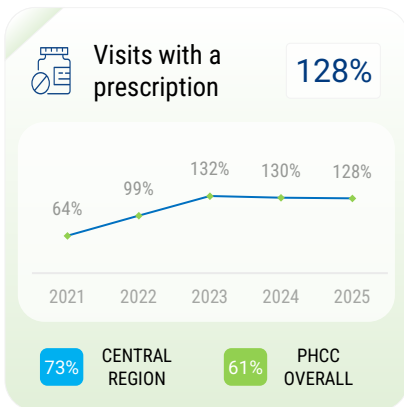
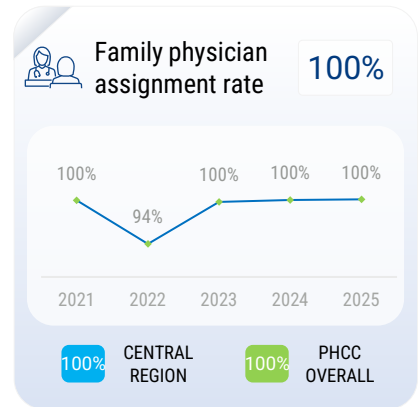
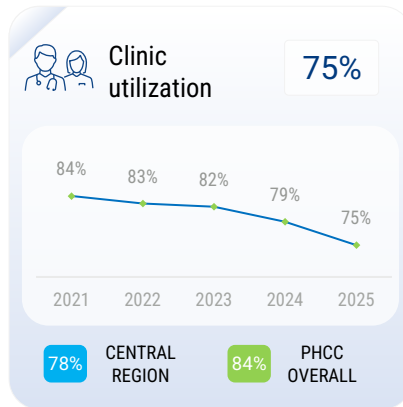
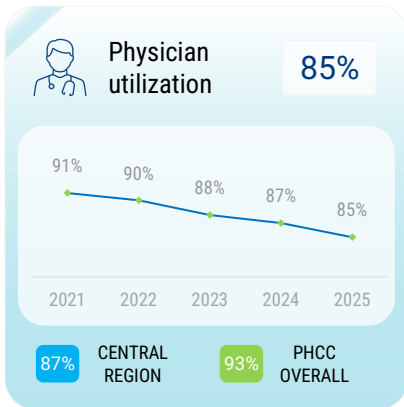
➔ ANCILLARY SERVICES



➔ NURSING SERVICES



➔ UTILIZATION AND ACCESS MEASURES





OPERATIONAL  
SINCE  
**2022**



QATARI  
EXCLUSIVE HC



URGENT CARE  
CENTER



REGIONAL  
SPECIALTY CENTER



OPEN ON  
WEEKENDS

# AL MASHAF HEALTH CENTER

➤ A well-established center with an exclusively Qatari population, a strong presence of children and youth (35% under 18), a chronic disease burden of 48%.

➤ The center provides round-the-clock urgent care, regional specialty clinics and weekend access, making it one of the comprehensively equipped facilities.

➤ Significant visit volumes growth since 2023. Laboratory Investigations, Dental Clinics and Allied Health recorded notable growth in 2025.

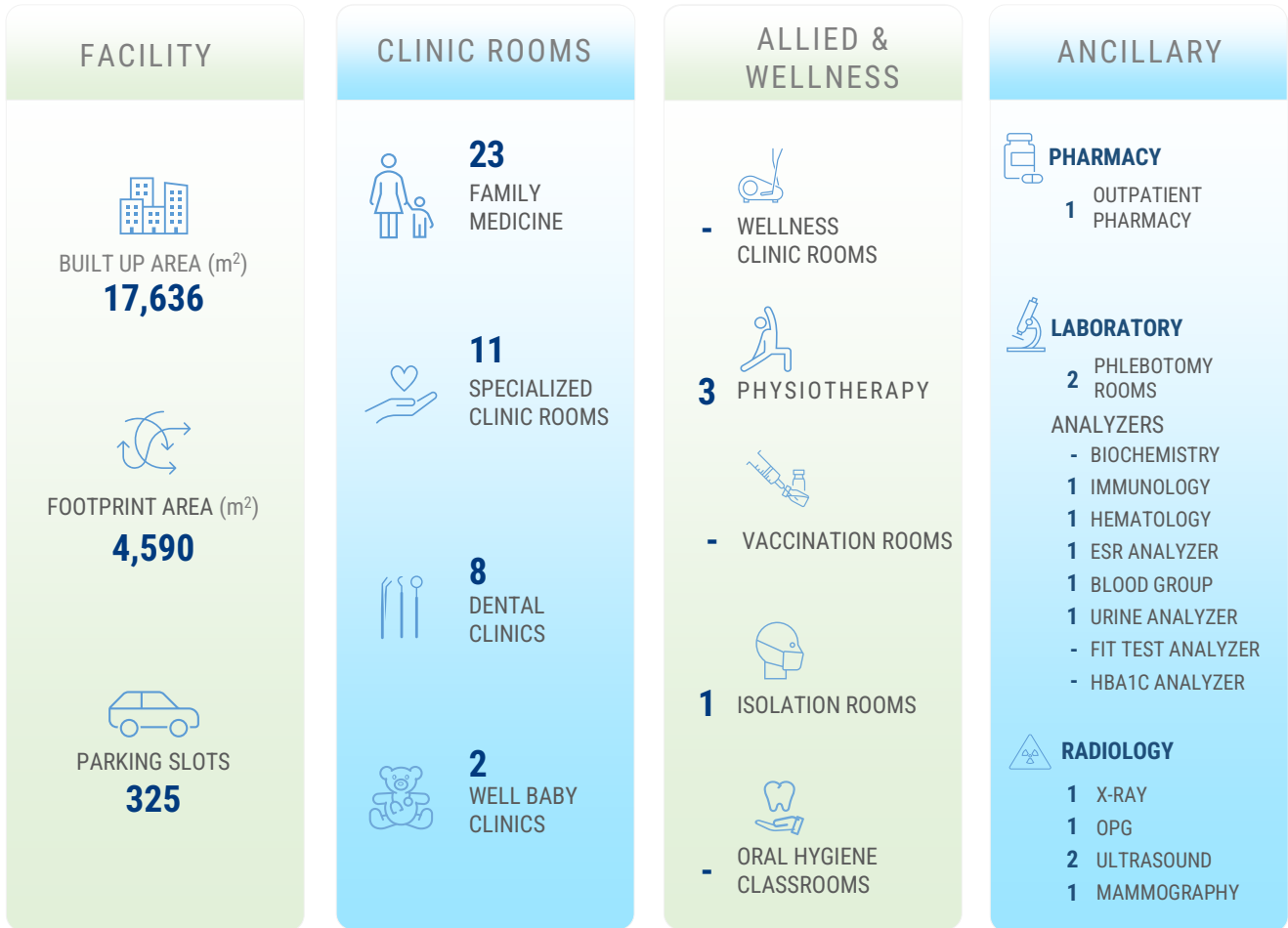
➤ Walk-in visits account for 82% of total visits, above the PHCC average of 69%.

➤ Chronic disease burden at 48% is 3rd highest in the network, requiring sustained long-term care.

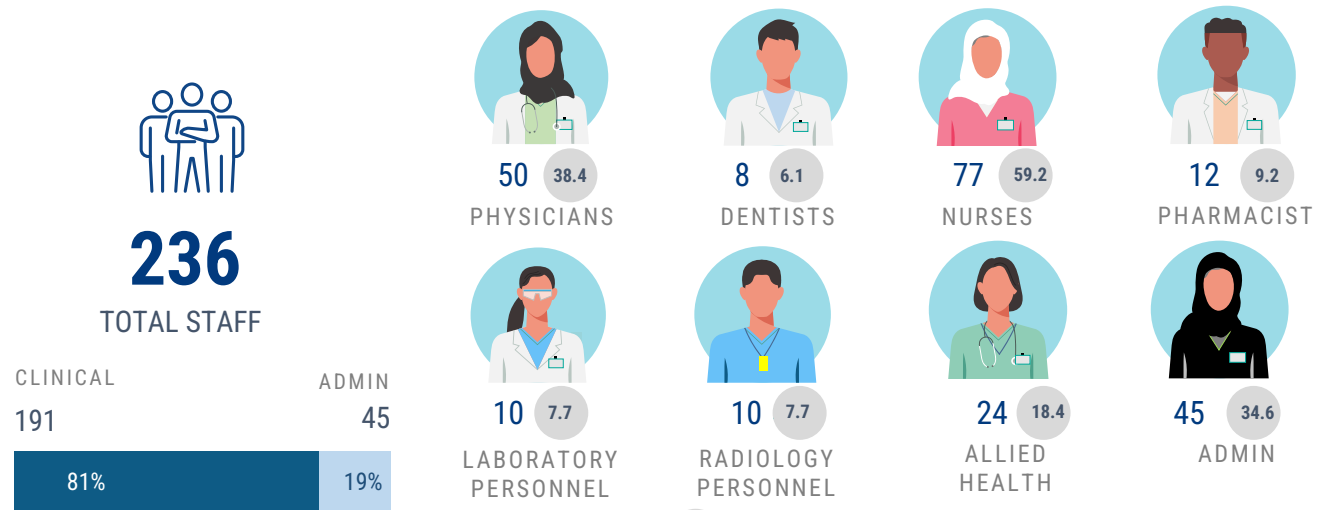
➤ Priorities for the coming years could include strengthening chronic disease management pathways and expanding capacity in high-growth areas such as laboratory.



➔ INFRASTRUCTURE

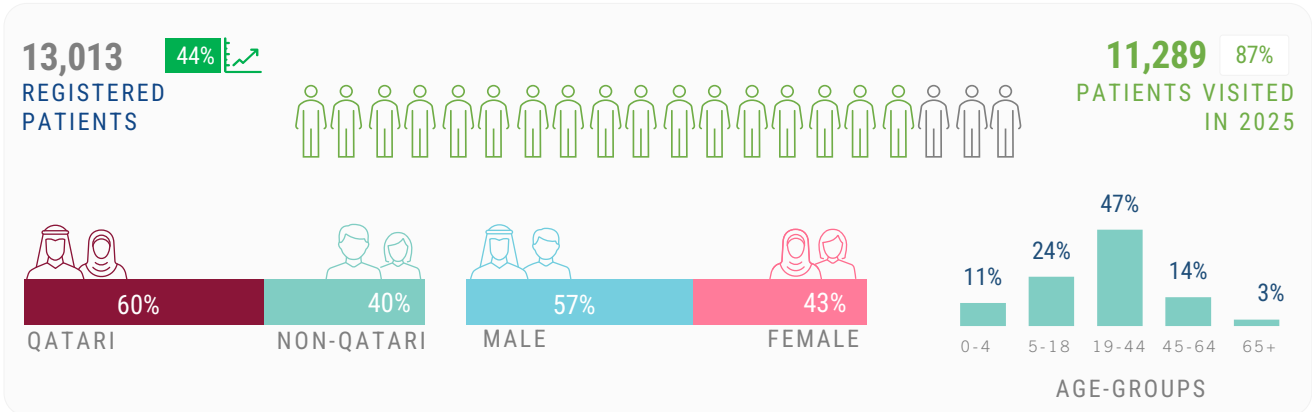


➔ STAFFING

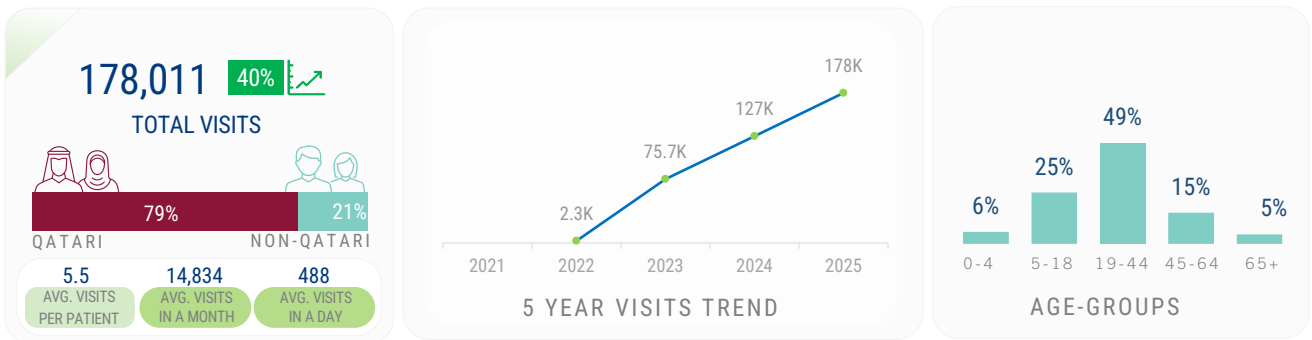


Staff density per 10,000 registered patients

➔ REGISTERED PATIENTS



➔ PATIENT VISITS



➔ VISITS BY CLINICS



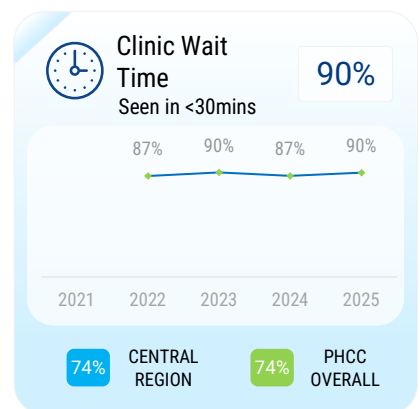
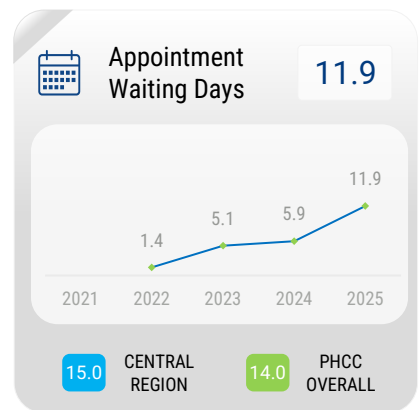
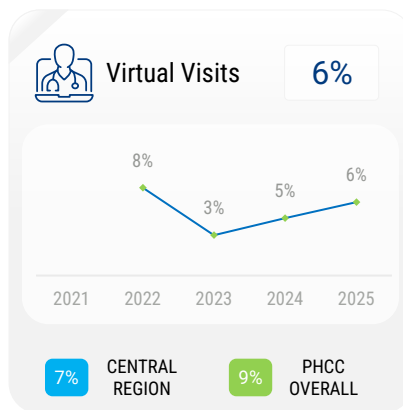
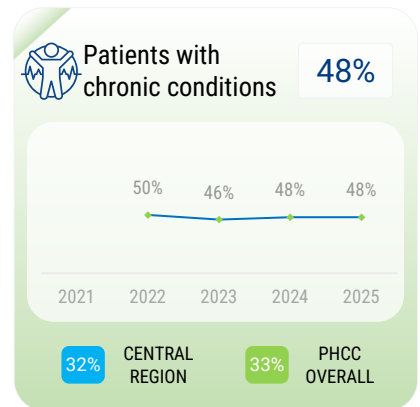
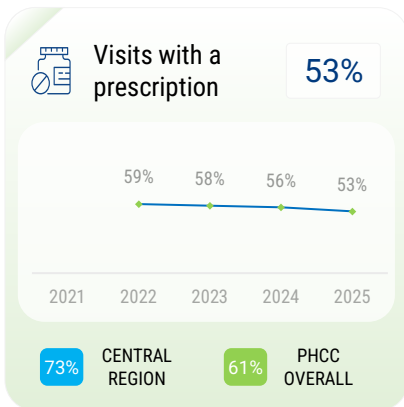
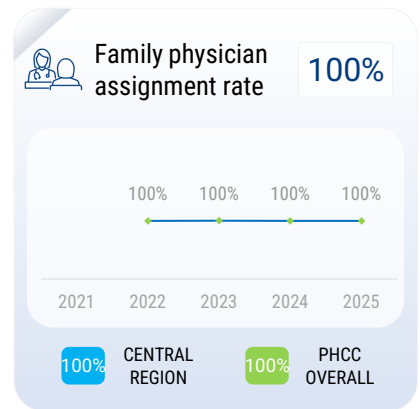
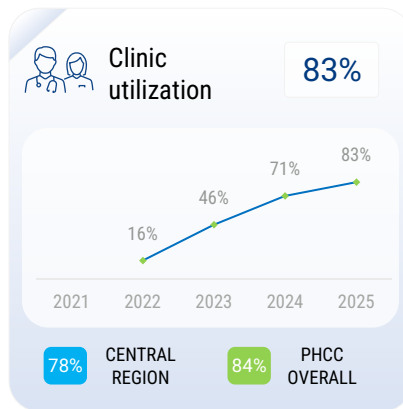
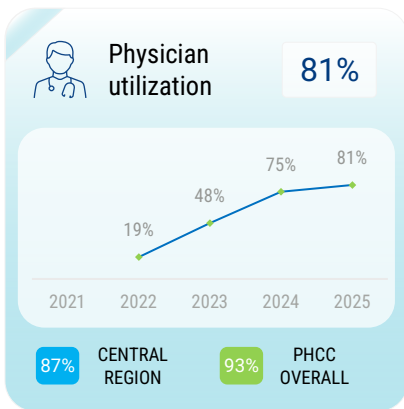
➔ ANCILLARY SERVICES



➔ NURSING SERVICES



→ UTILIZATION AND ACCESS MEASURES





OPERATIONAL  
SINCE  
**1985**

# OMAR BIN AL KHATAB

## HEALTH CENTER



OPEN ON  
WEEKENDS

➤ One of the top 10 centers in the PHCC network by population, with a mostly working-age population.

➤ Operational since 1985, this is one of the longest-serving centers in the network, offering weekend access to the community.

➤ Visit volumes have grown steadily since 2023. Allied Health, Laboratory Investigations and Medications Dispensed recorded significant growth in 2025.

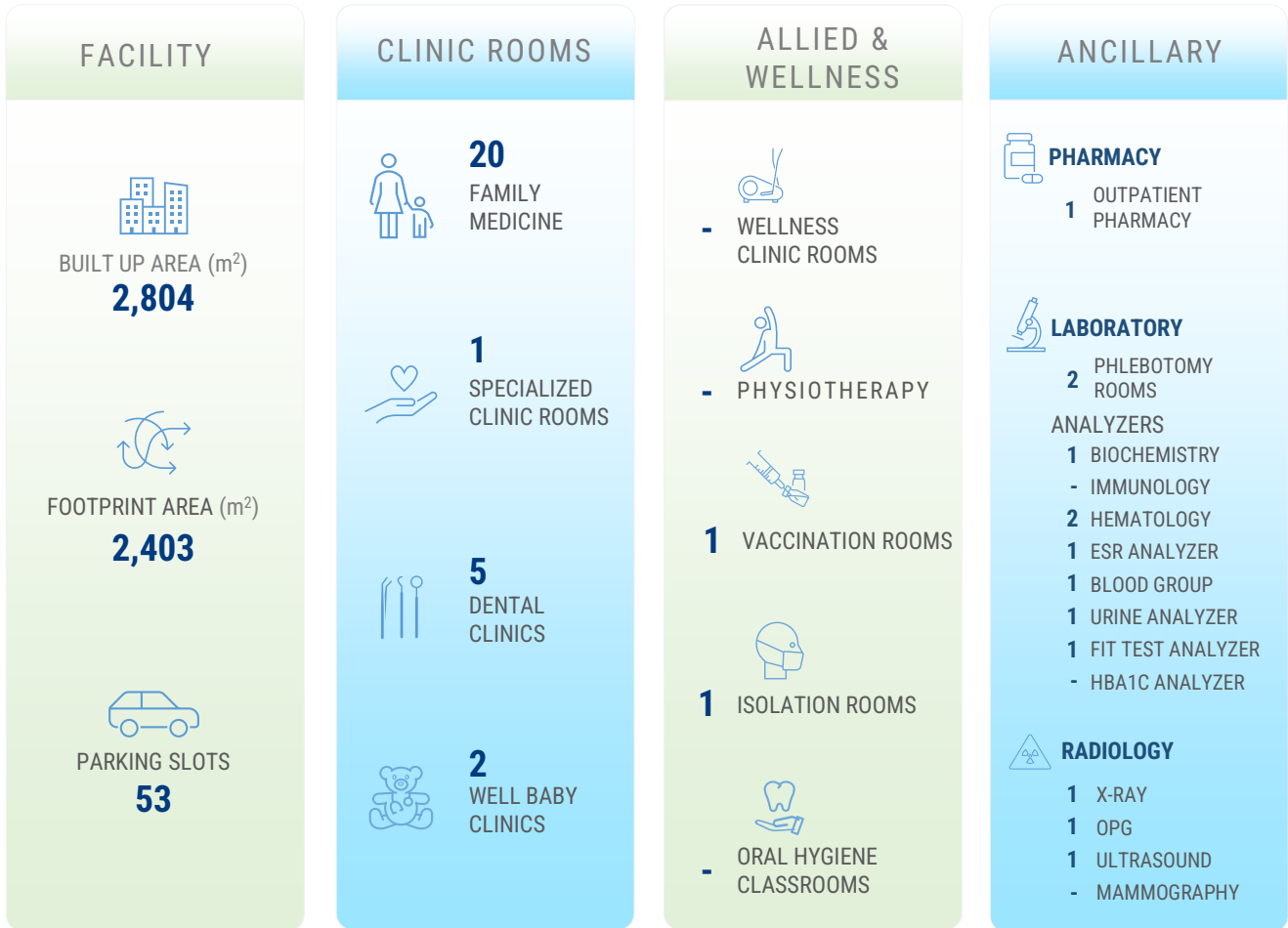
➤ Appointment waiting time at 10.6 days is below the PHCC average of 14 days.

➤ Demand for diagnostics is 2nd highest in the network, with lab test ordering at 36% per visit.

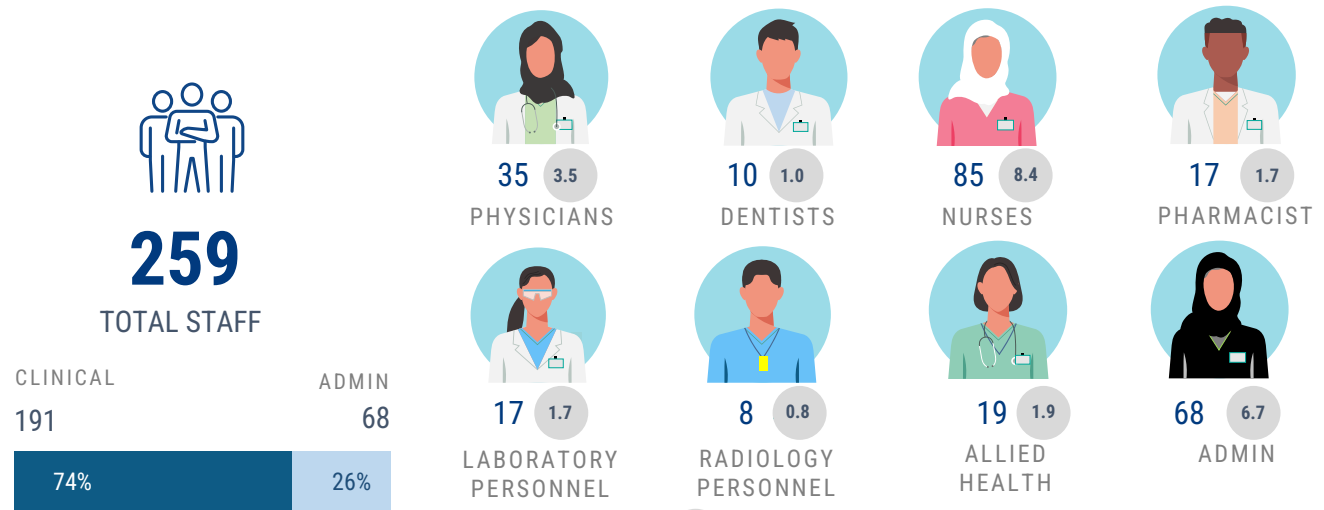
➤ The focus for the coming years could be in expanding capacity in high-growth areas such as allied health services.



➔ INFRASTRUCTURE

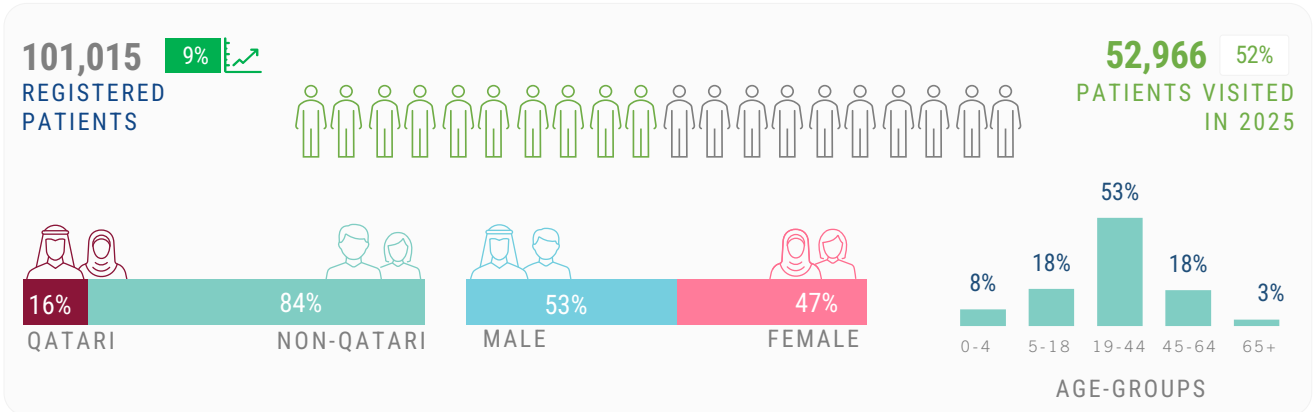


➔ STAFFING

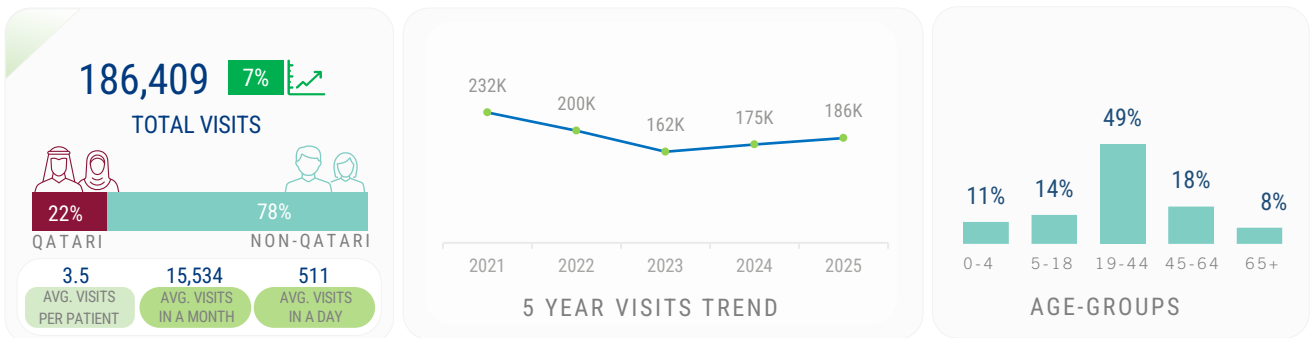


Staff density per 10,000 registered patients

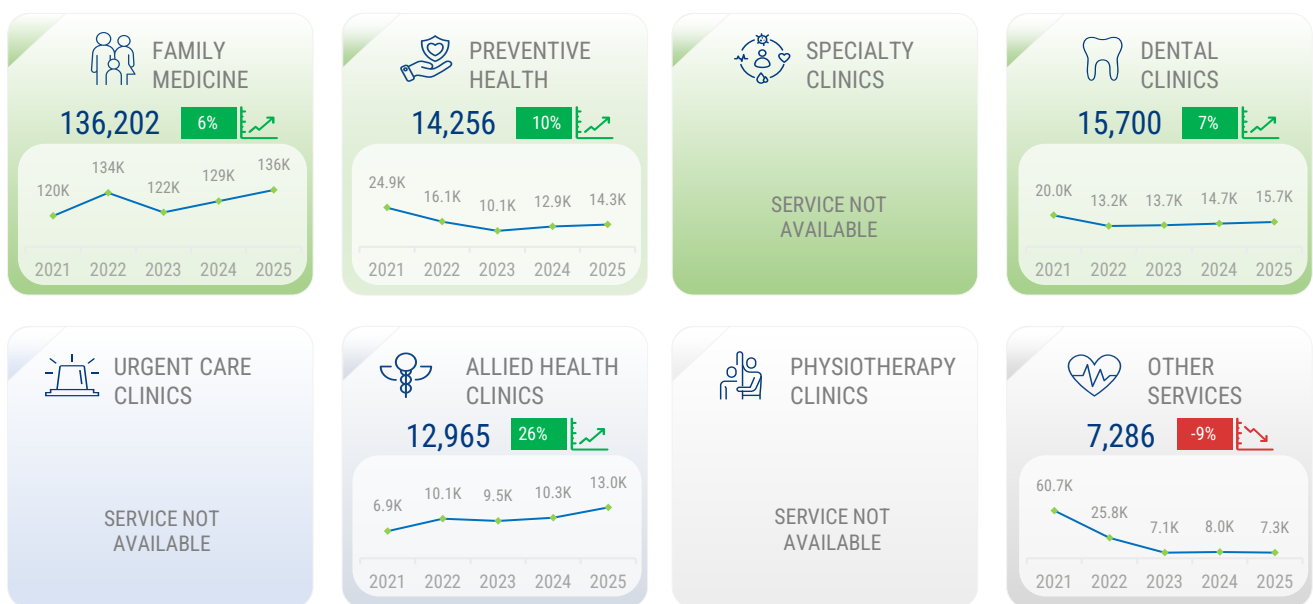
## REGISTERED PATIENTS



## PATIENT VISITS



## VISITS BY CLINICS



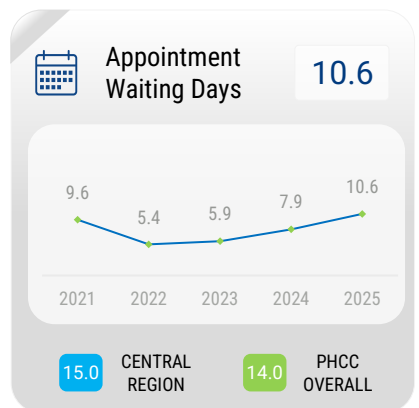
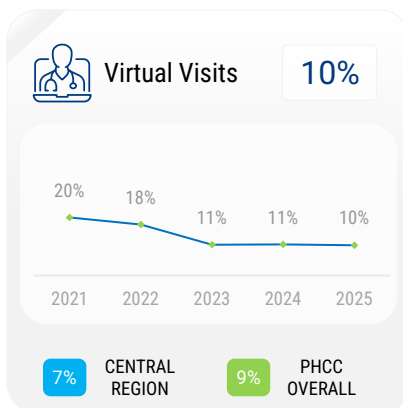
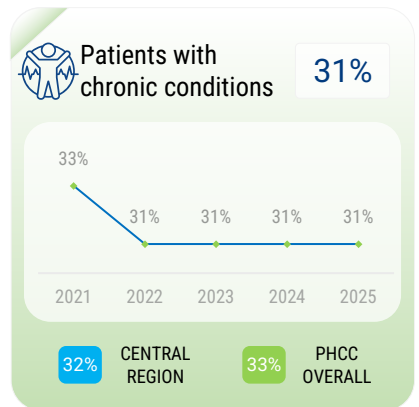
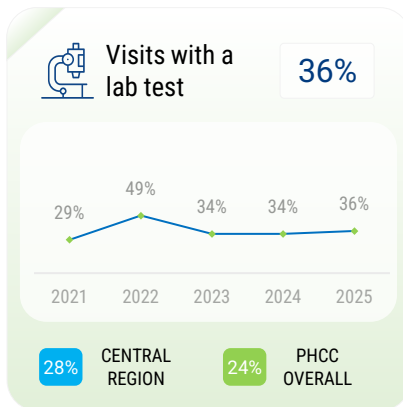
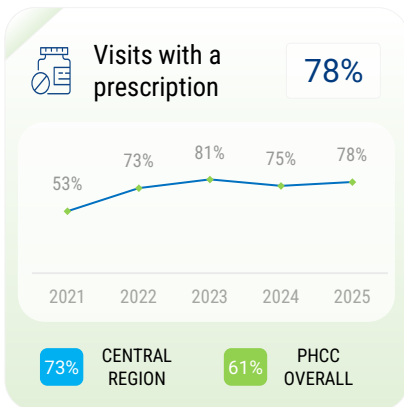
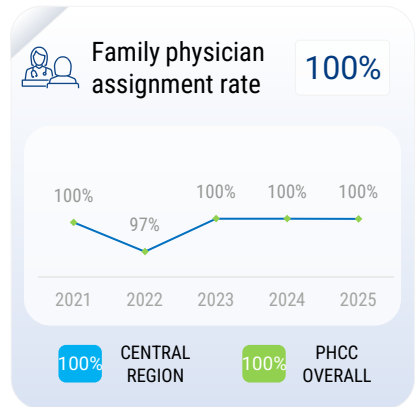
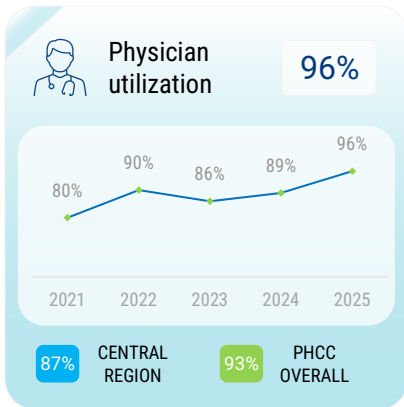
## ANCILLARY SERVICES



## NURSING SERVICES



→ UTILIZATION AND ACCESS MEASURES





OPERATIONAL  
SINCE  
**2016**



URGENT CARE  
CENTER



REGIONAL  
SPECIALTY CENTER



WELLNESS  
CENTER



OPEN ON  
WEEKENDS

# RAWDAT AL KHAIL HEALTH CENTER

➤ The largest center in the network by population, with a notable share of school-age children.

➤ The center provides 24/7 urgent care, regional specialty clinics, a wellness facility and weekend access, making it one of the comprehensive facilities in the network.

➤ Significant visit volume growth since 2023, ranking 3rd highest in the network. Physiotherapy, Allied Health, and Specialty Clinics showed significant growth in 2025.

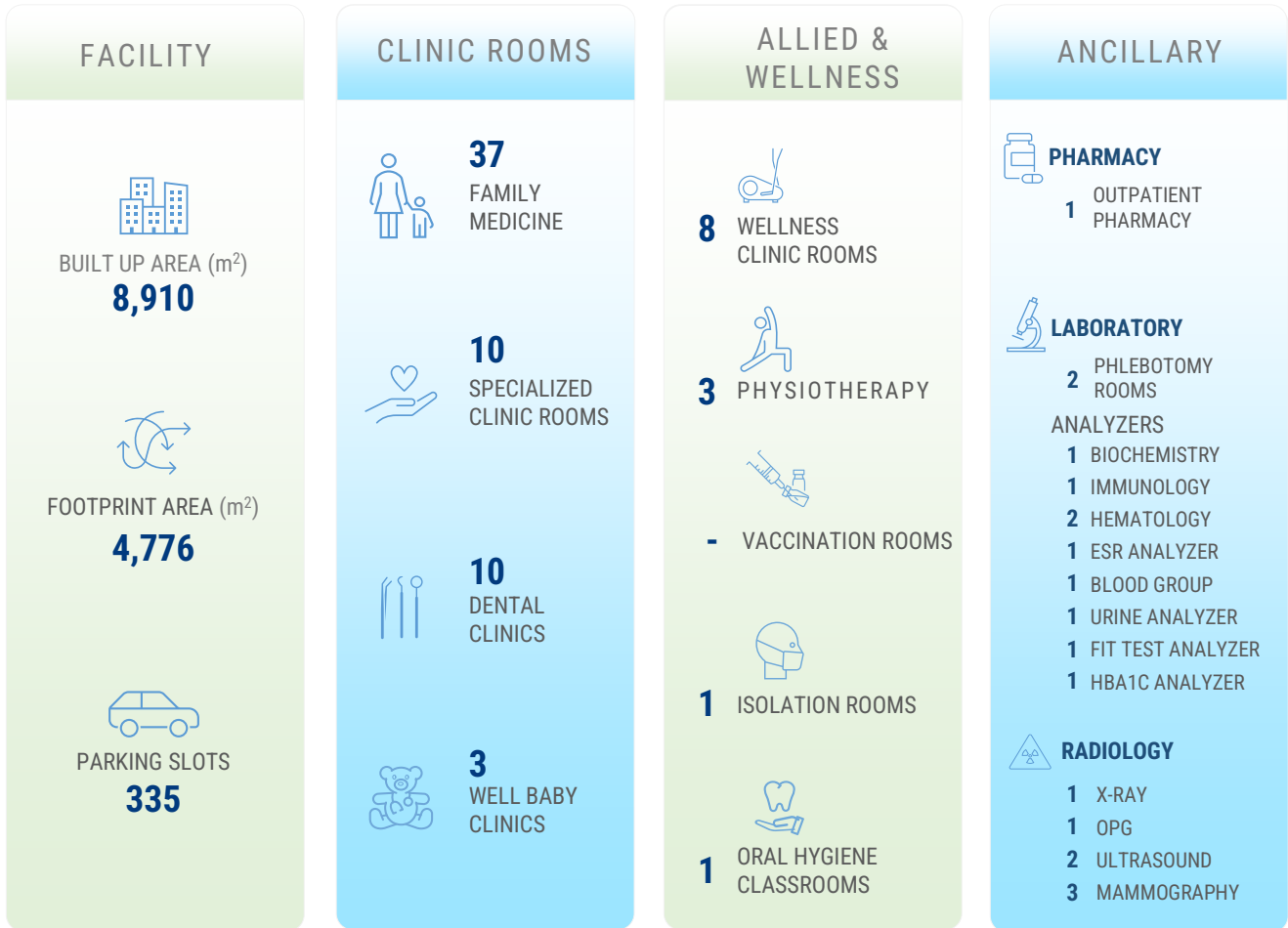
➤ Appointment waiting time at 23.3 days exceeds the PHCC average of 14 days. Walk-in visits rate is 51%, below the PHCC average of 69%.

➤ Nearly half the registered population actively visited the center this year.

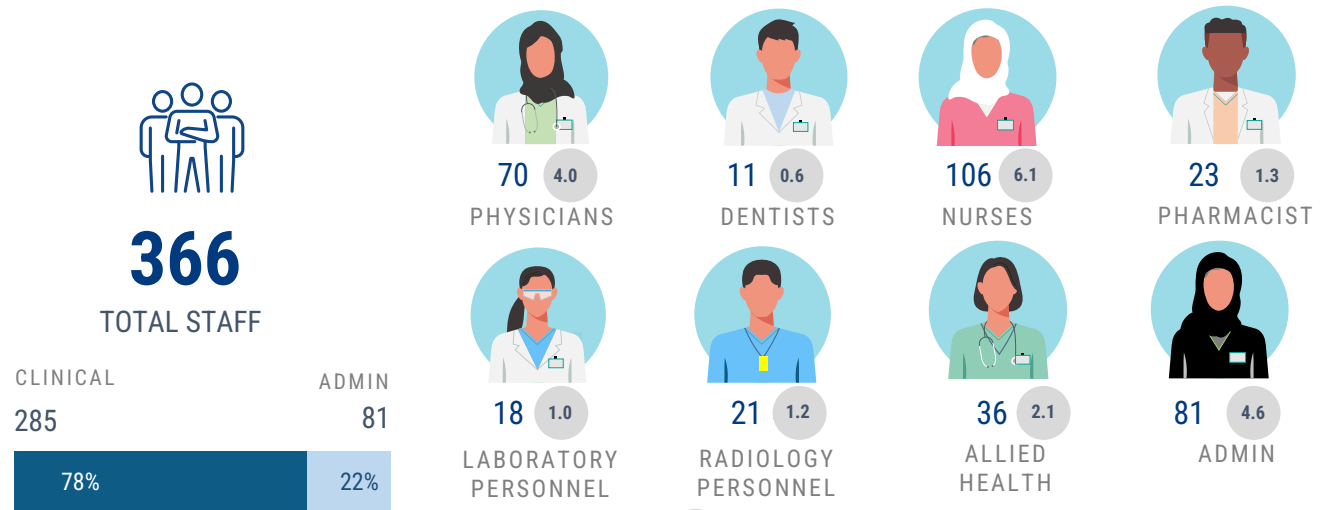
➤ Priorities for the coming years could include reducing appointment waiting time and expanding capacity in high-growth areas such as physiotherapy.



➔ INFRASTRUCTURE

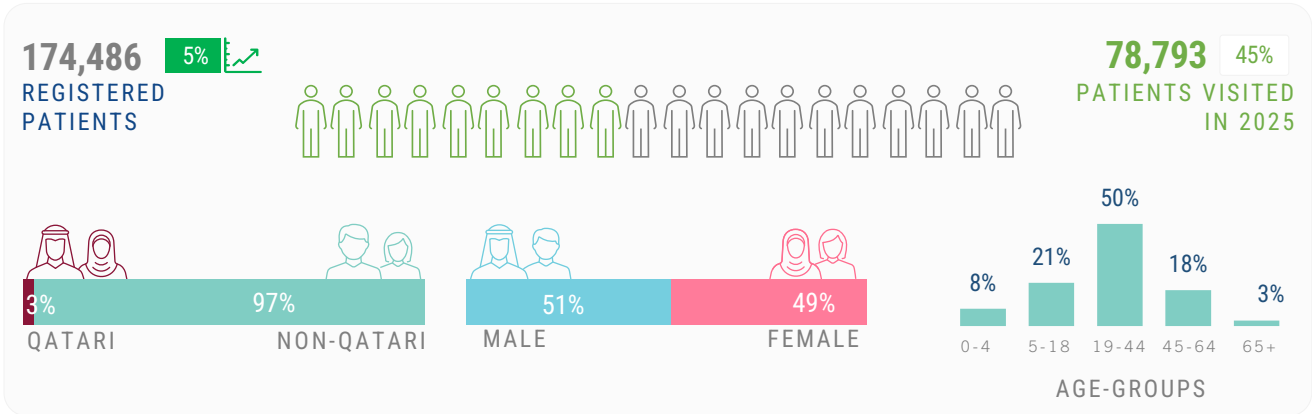


➔ STAFFING



Staff density per 10,000 registered patients

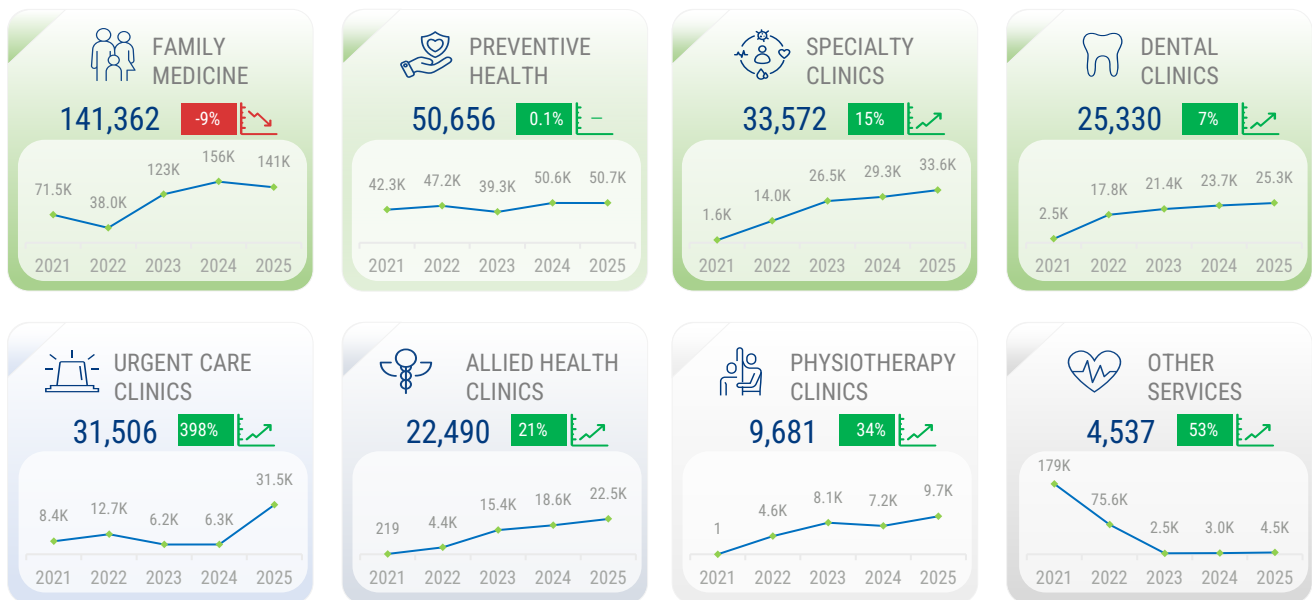
## REGISTERED PATIENTS



## PATIENT VISITS



## VISITS BY CLINICS



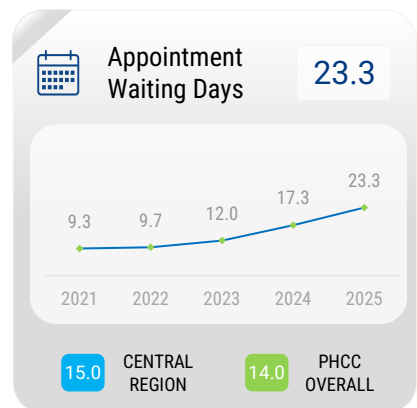
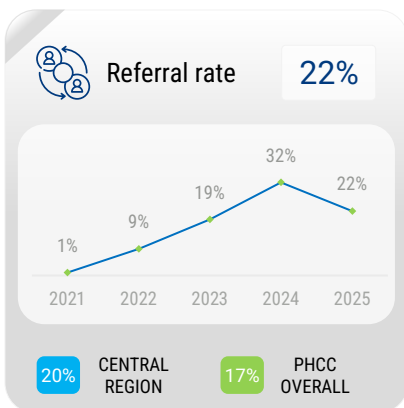
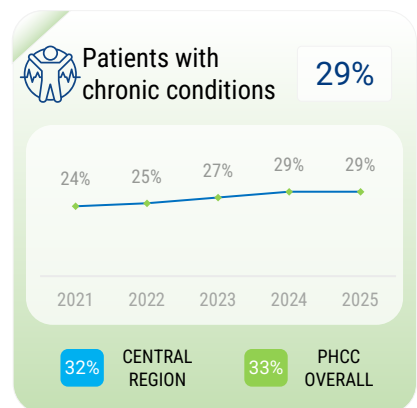
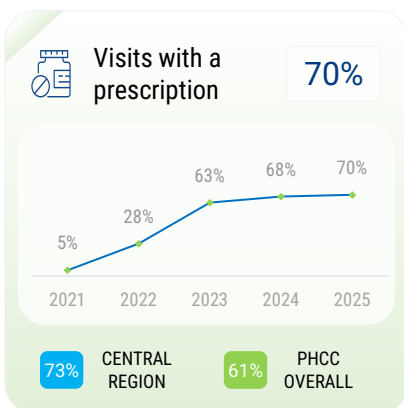
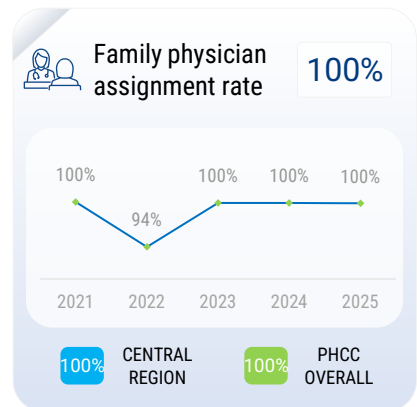
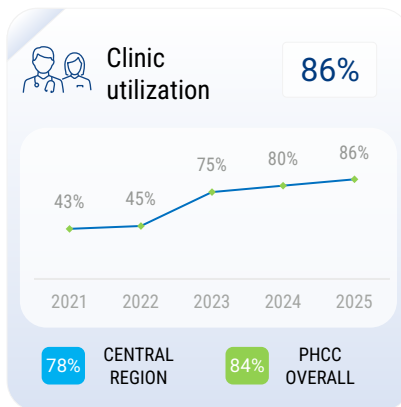
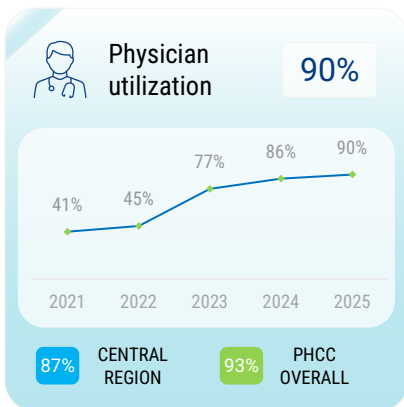
## ANCILLARY SERVICES



## NURSING SERVICES



➔ UTILIZATION AND ACCESS MEASURES





OPERATIONAL  
SINCE  
**2023**



QATARI  
EXCLUSIVE HC



URGENT CARE  
CENTER



REGIONAL  
SPECIALTY CENTER



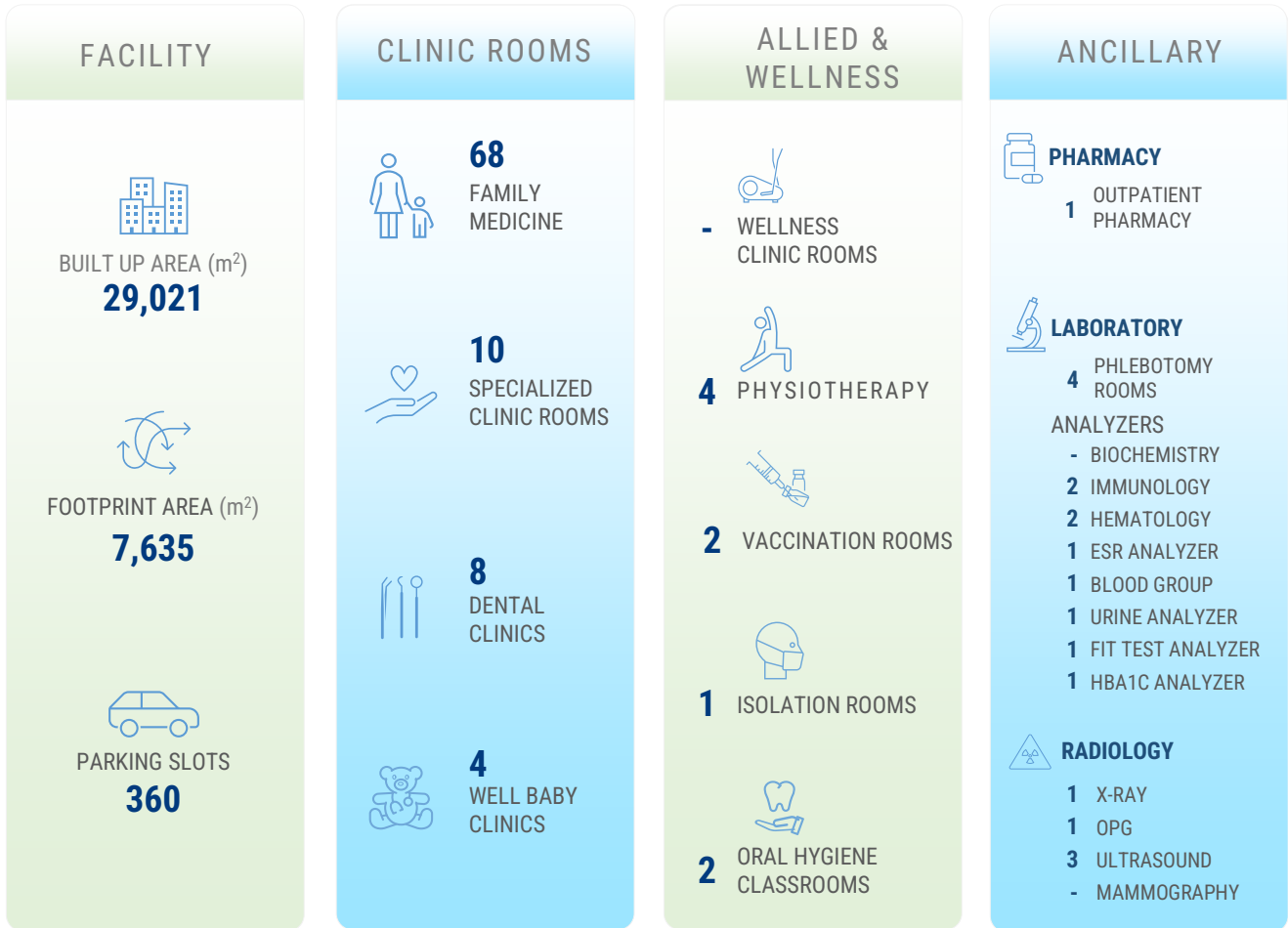
OPEN ON  
WEEKENDS

# AL SADD HEALTH CENTER

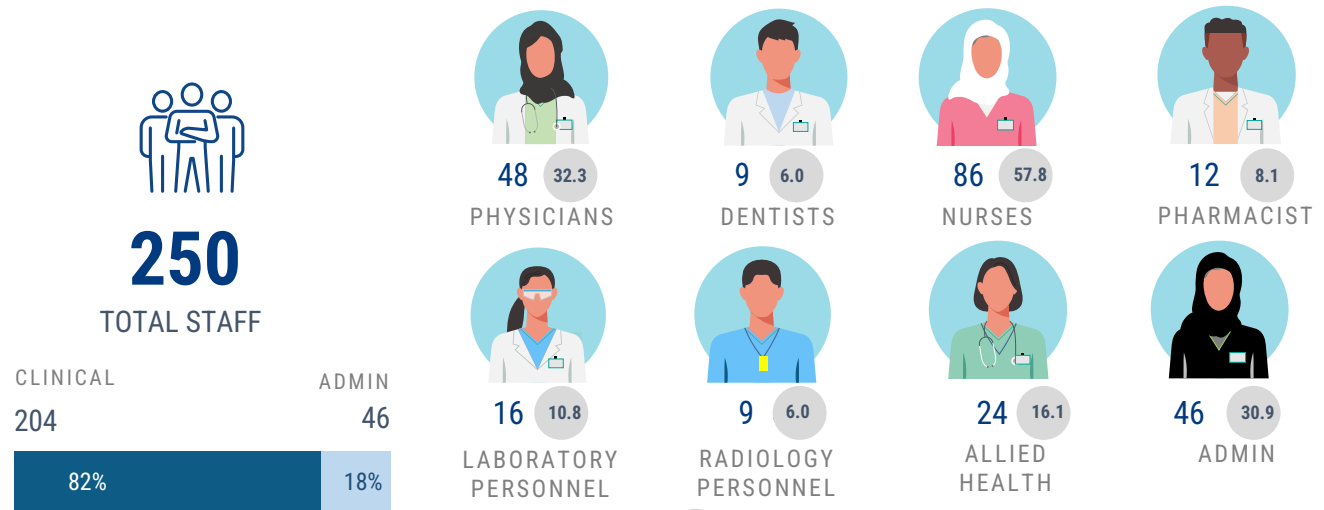
- A well-established center, with an exclusively Qatari population, a notable share of school-age children, a predominantly female population, a chronic disease burden of 50%.
- The center provides 24/7 urgent care, regional specialty clinics and weekend access, making it one of the more comprehensive facilities in the network.
- Significant visit volume growth since 2023. Laboratory Investigations, Medications Dispensed and Nursing Services showed significant growth.
- Physician utilization at 69% is below the PHCC average of 93%.
- Chronic disease burden at 50% is 2nd highest in the network, requiring sustained long-term care.
- Priorities for the coming years could include improving physician utilization toward network benchmarks and improving clinic utilization.



➔ INFRASTRUCTURE

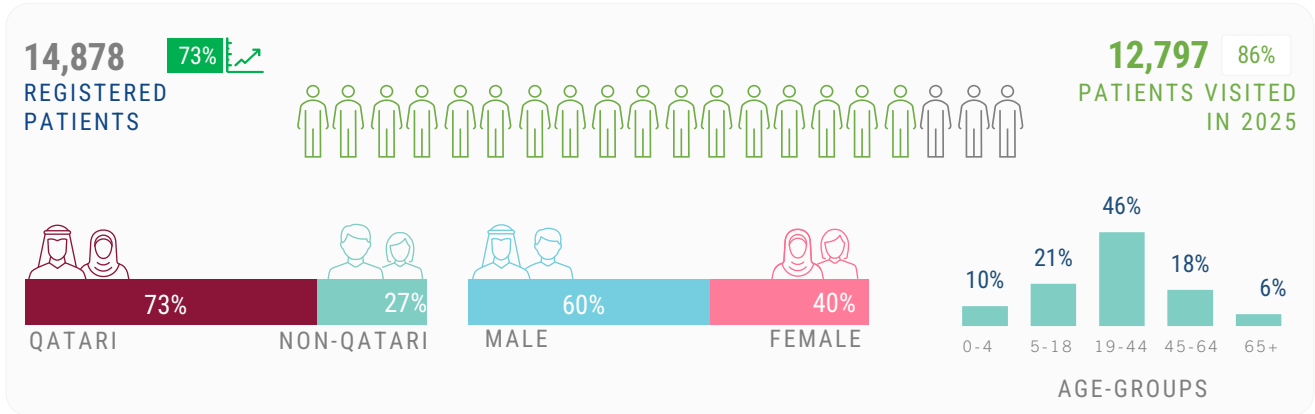


➔ STAFFING



Staff density per 10,000 registered patients

➔ REGISTERED PATIENTS



➔ PATIENT VISITS



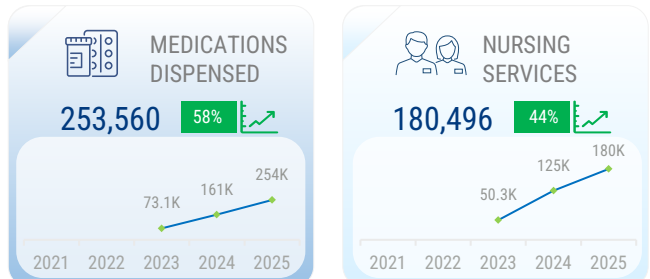
➔ VISITS BY CLINICS



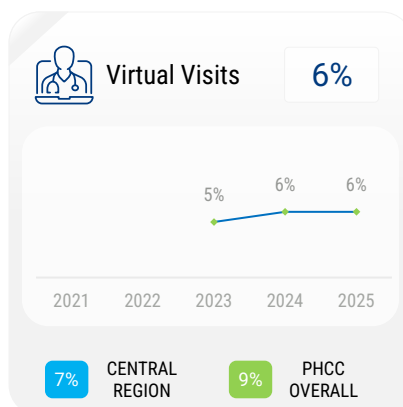
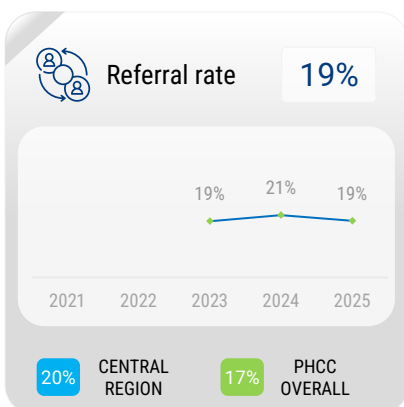
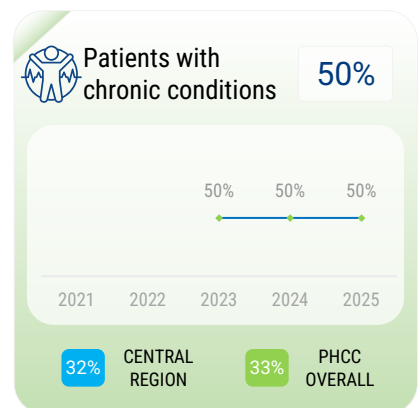
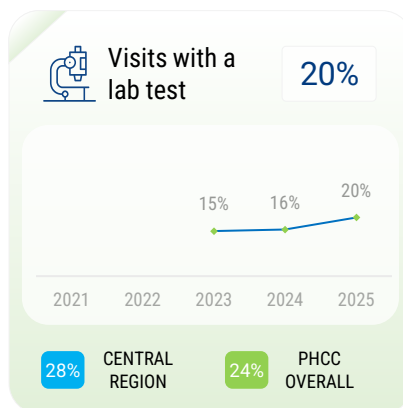
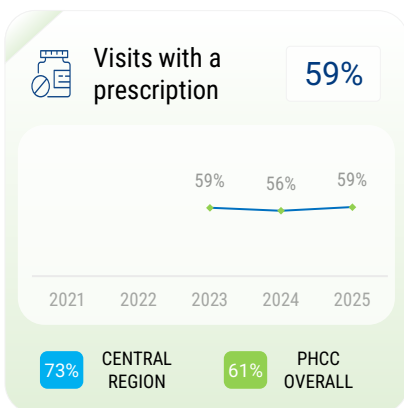
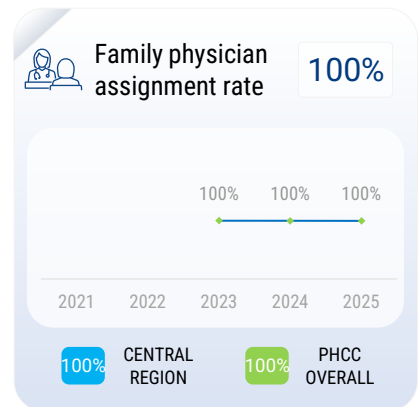
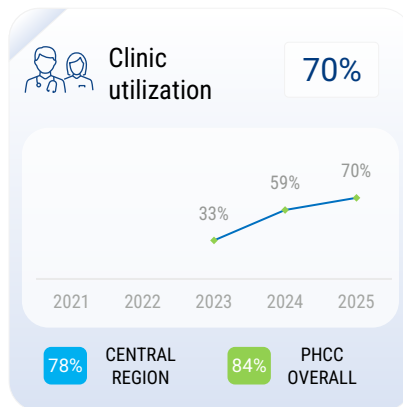
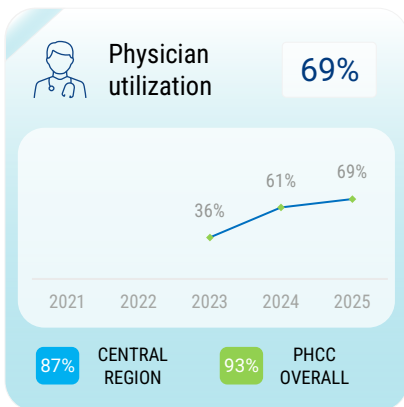
➔ ANCILLARY SERVICES



➔ NURSING SERVICES



→ UTILIZATION AND ACCESS MEASURES





# SOUTH WAKRA HEALTH CENTER

  
QATARI  
EXCLUSIVE HC

➤ A smaller Qatari center over a third of the population is under 18 and the chronic disease burden at 51% is the highest in the network.

➤ The center delivers standard primary care including family medicine, dental, pharmacy and preventive health services.

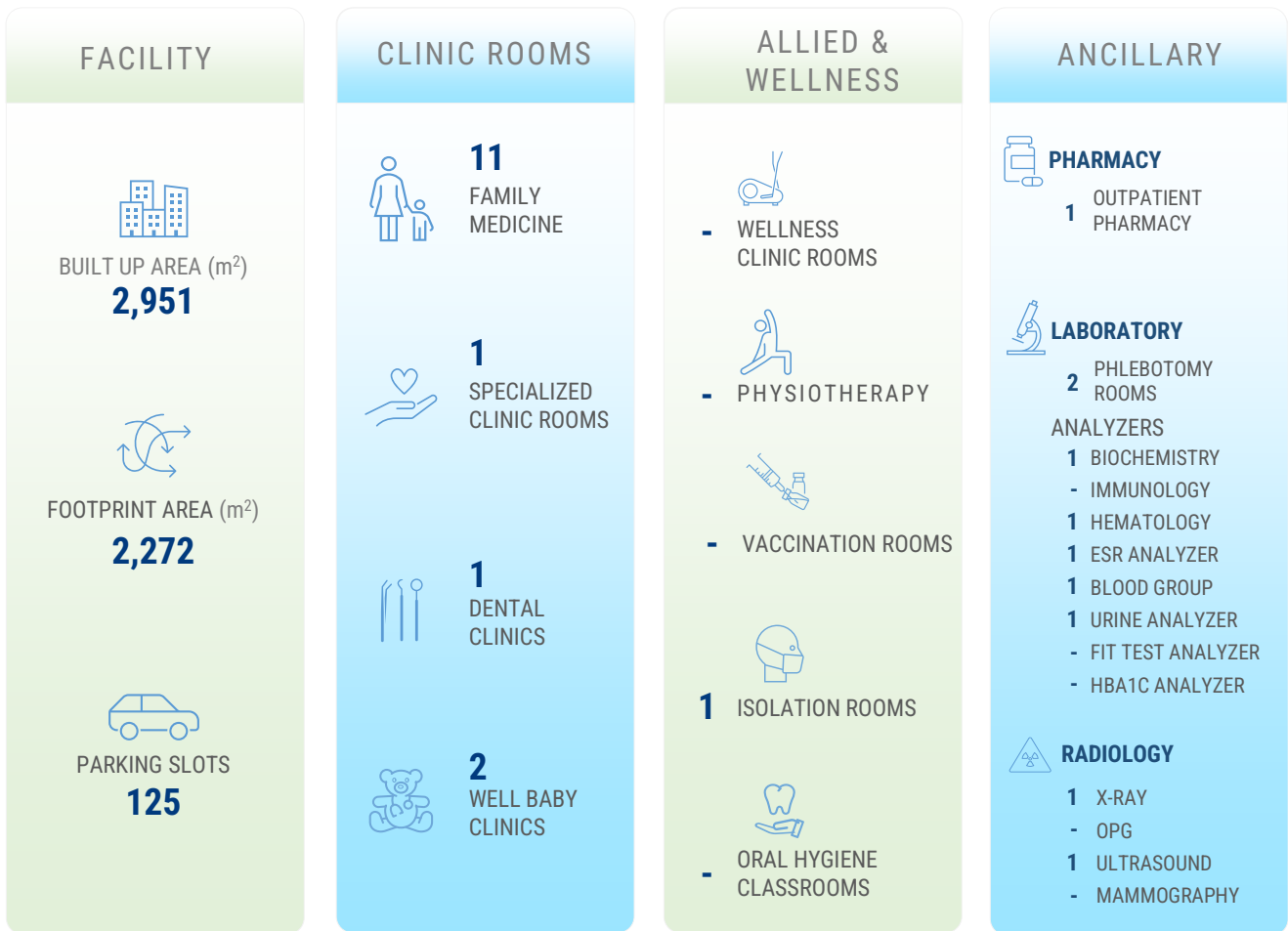
➤ Significant visit volume growth since 2023. Nursing Services, Laboratory Investigations and Allied Health recorded notable growth.

➤ High physician utilization, exceeds 100%, among the top 10 in the network.

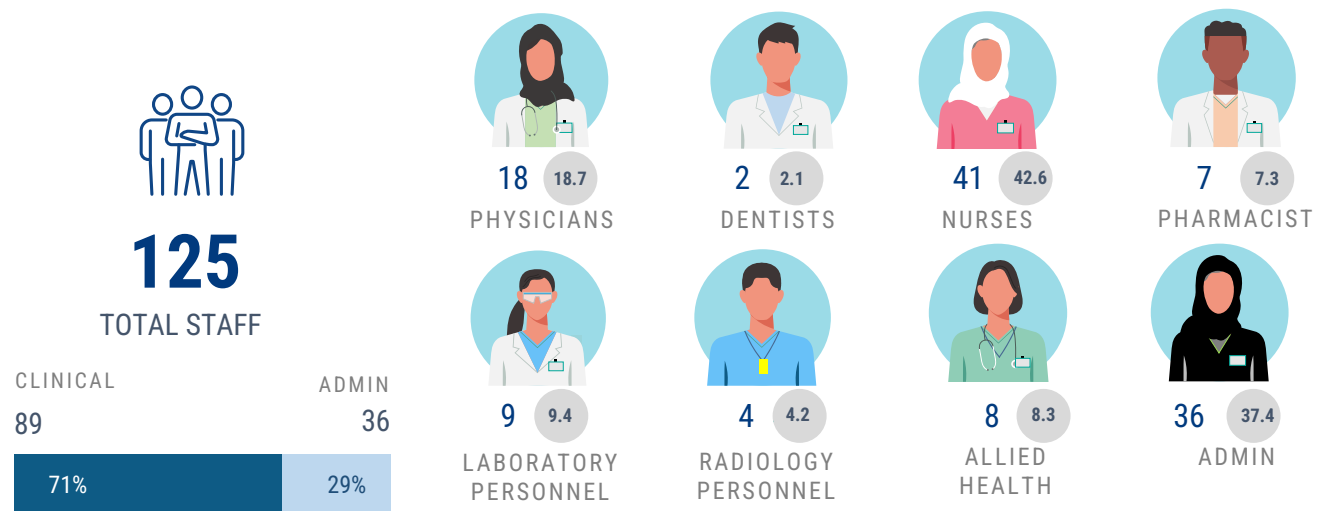
➤ Virtual visits rank 2nd highest in the network, at 13% of total consultations. Chronic disease burden at 51% is the highest in the network.

➤ Priorities for the coming years could include chronic disease management pathways and expanding capacity in high-growth areas such as nursing services.

➔ INFRASTRUCTURE

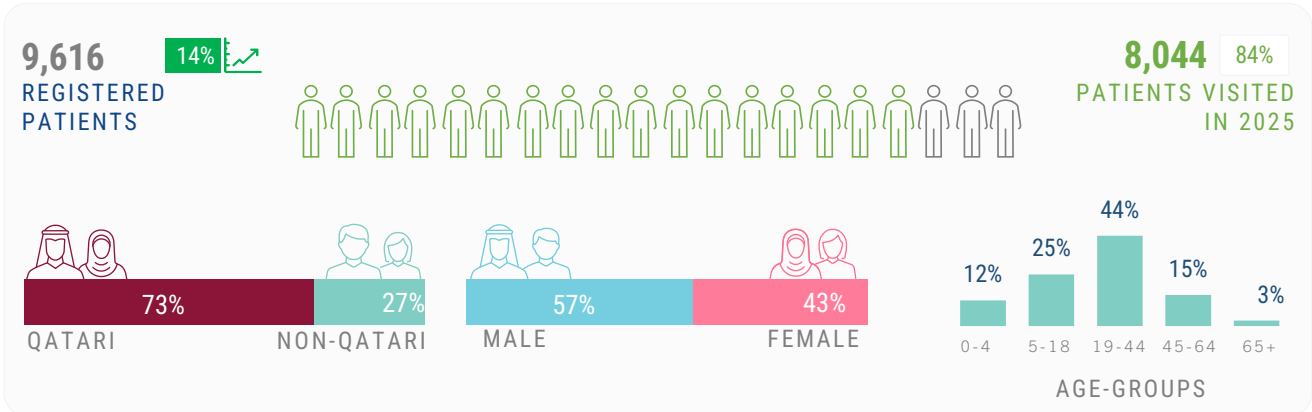


➔ STAFFING

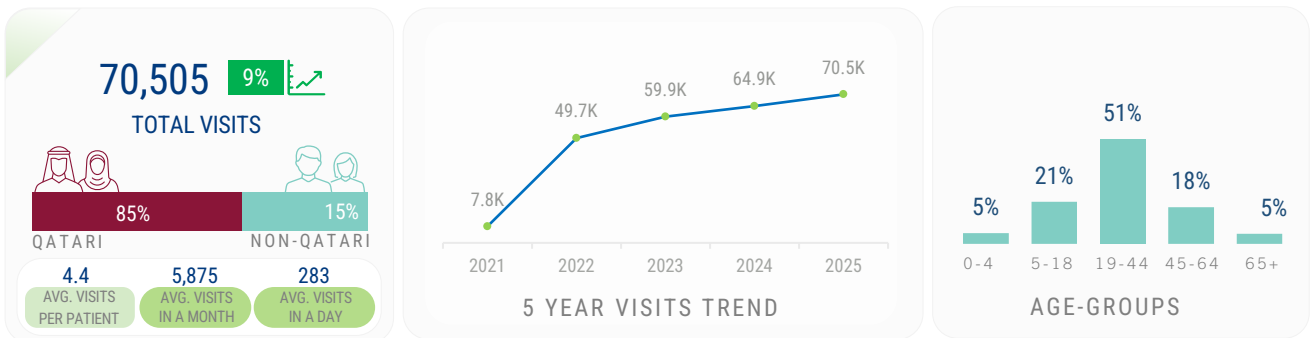


Staff density per 10,000 registered patients

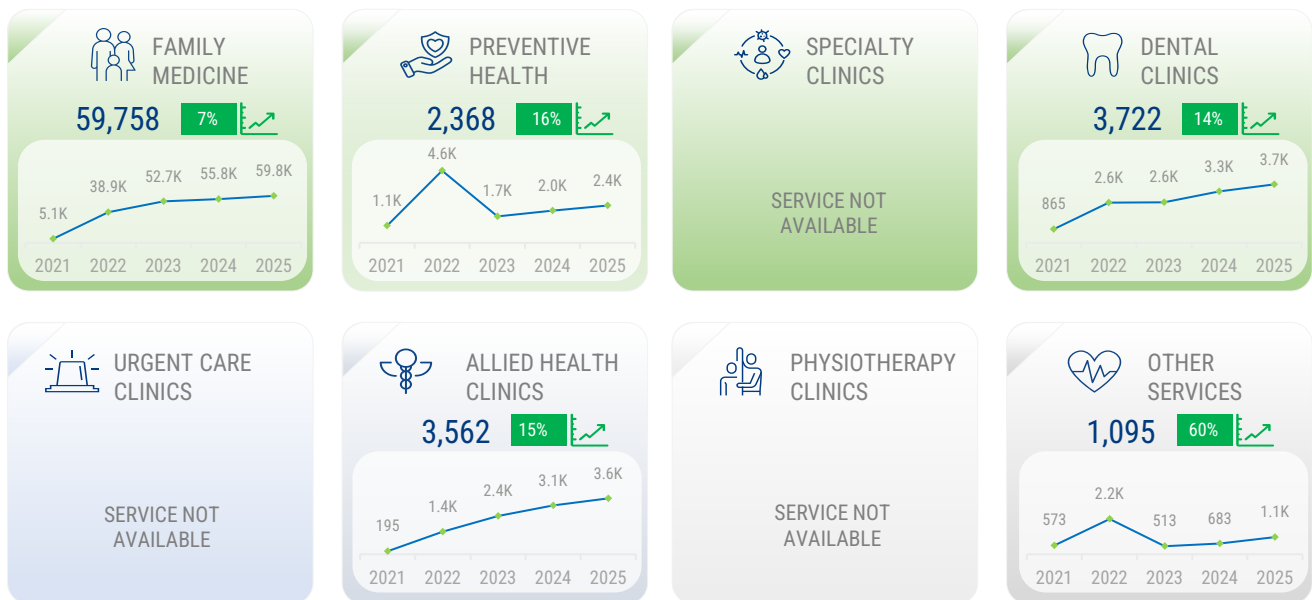
➔ REGISTERED PATIENTS



➔ PATIENT VISITS



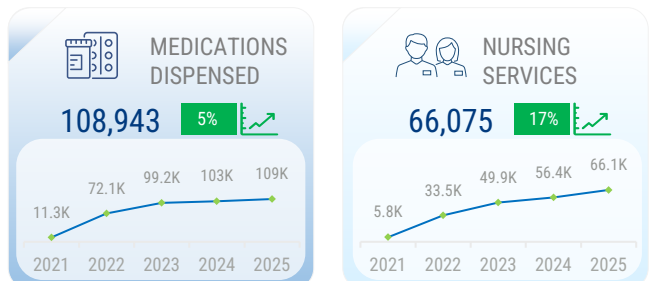
➔ VISITS BY CLINICS



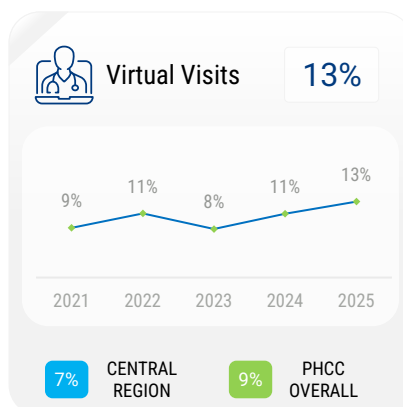
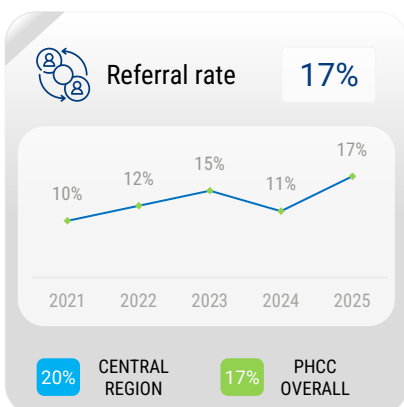
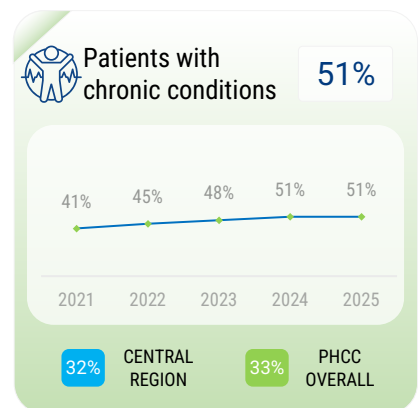
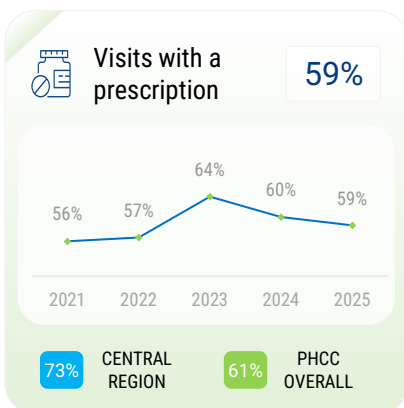
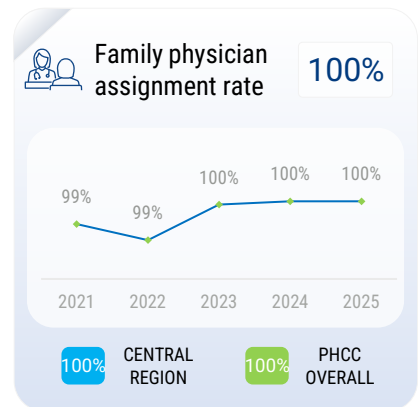
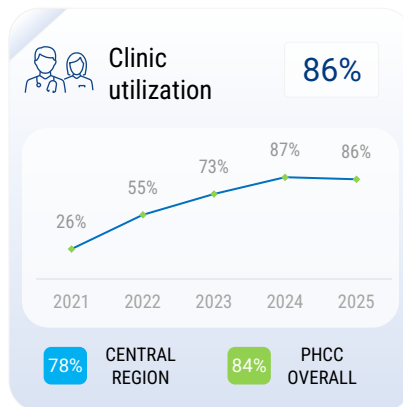
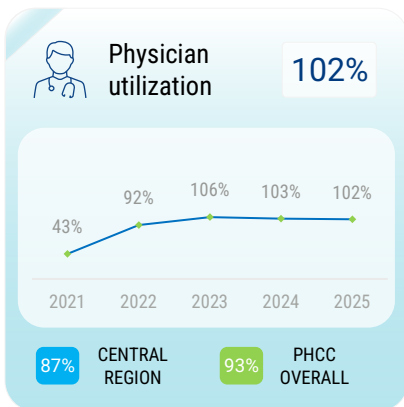
➔ ANCILLARY SERVICES



➔ NURSING SERVICES



➔ UTILIZATION AND ACCESS MEASURES





OPERATIONAL  
SINCE  
**2016**



QATARI  
EXCLUSIVE HC



URGENT CARE  
CENTER



REGIONAL  
SPECIALTY CENTER



OPEN ON  
WEEKENDS

# AL THUMAMA HEALTH CENTER

➤ A well-established center in the PHCC network, with an exclusively Qatari population.

➤ The center provides 24/7 urgent care, regional specialty clinics and weekend access, making it one of the more comprehensive facilities in the network.

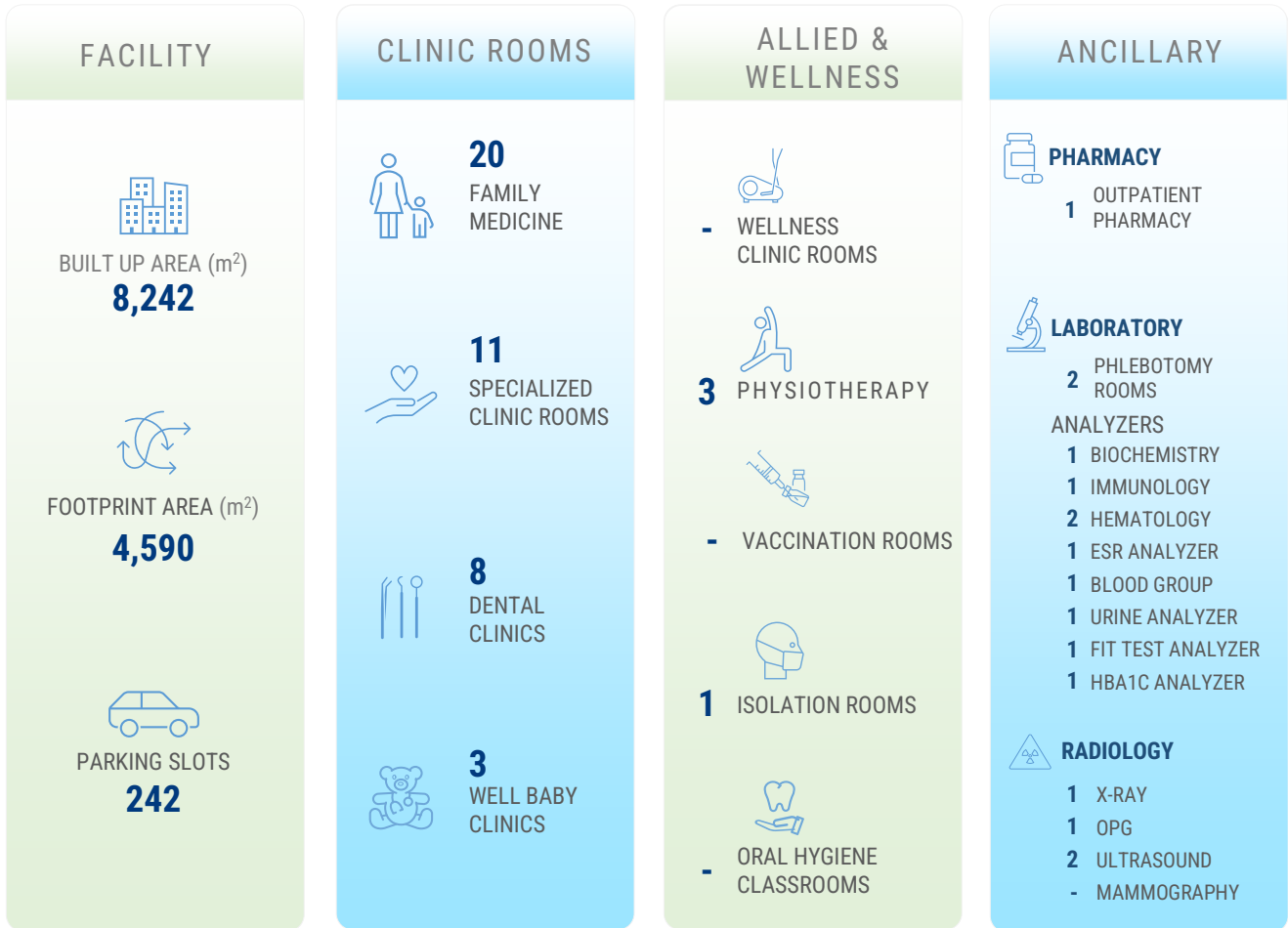
➤ Significant visit volume growth since 2023.

➤ Clinic utilization stands at 84%, broadly in line with the PHCC network average of 84%.

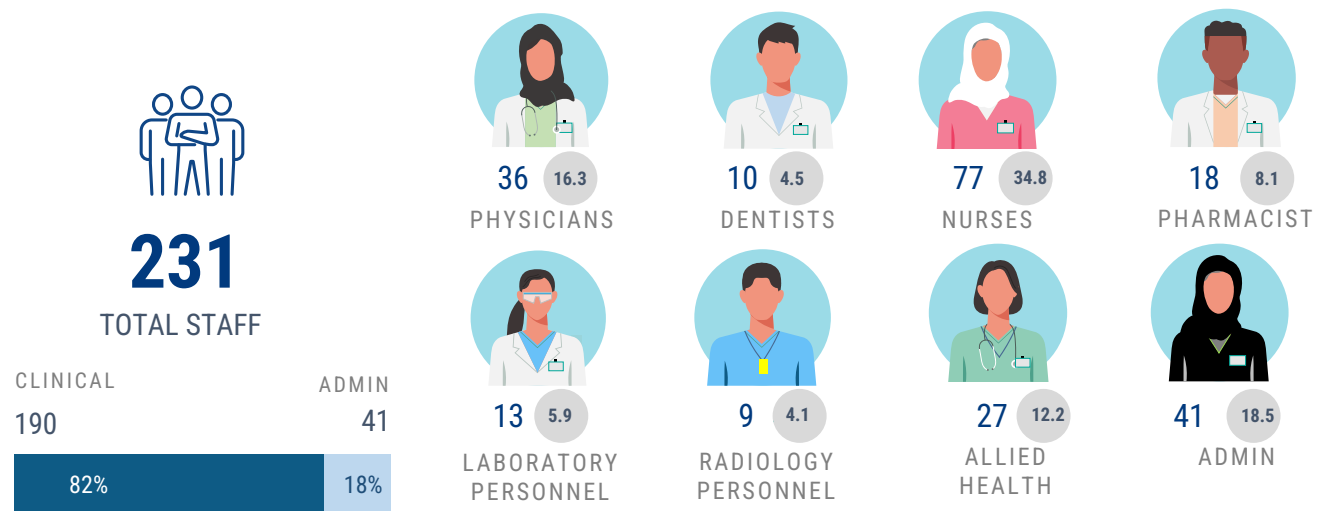
➤ Physiotherapy, Allied Health and Dental Clinics recorded significant growth this year.

➤ The focus for the coming years could be in expanding capacity in high-growth areas such as physiotherapy.

➔ INFRASTRUCTURE

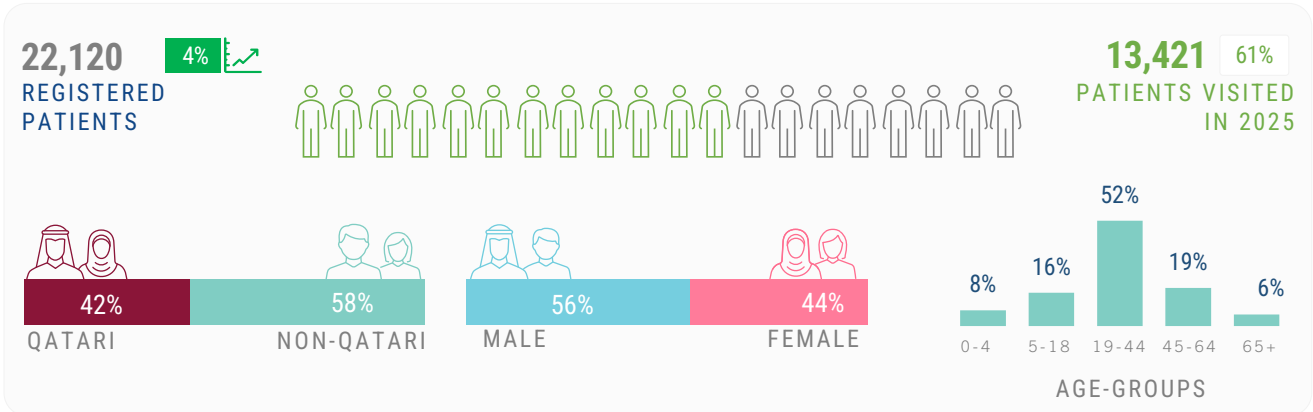


➔ STAFFING



Staff density per 10,000 registered patients

➔ REGISTERED PATIENTS



➔ PATIENT VISITS



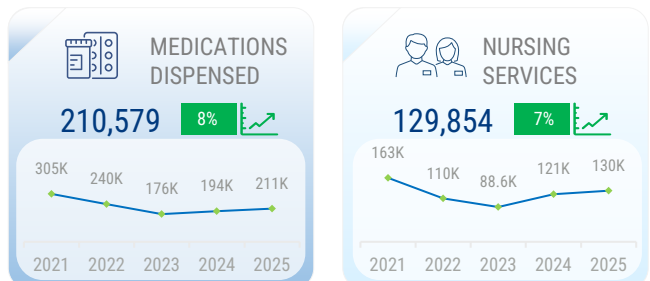
➔ VISITS BY CLINICS



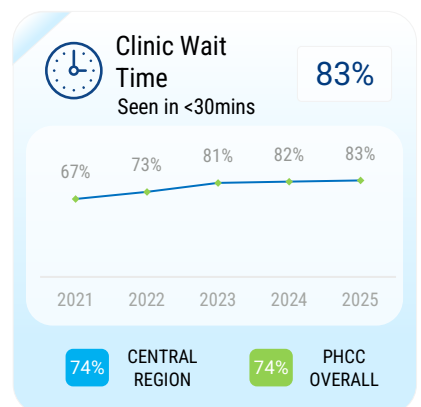
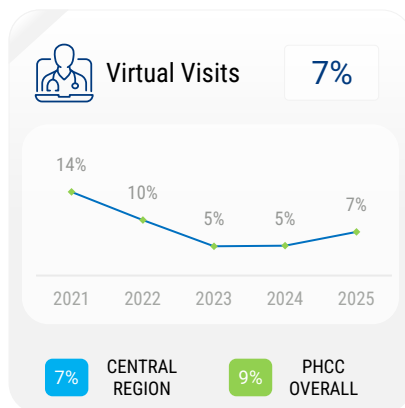
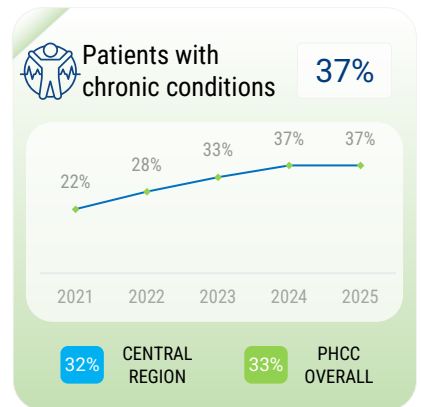
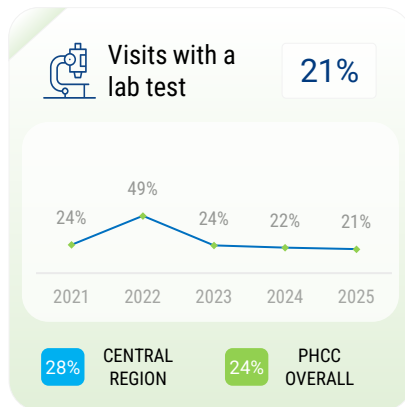
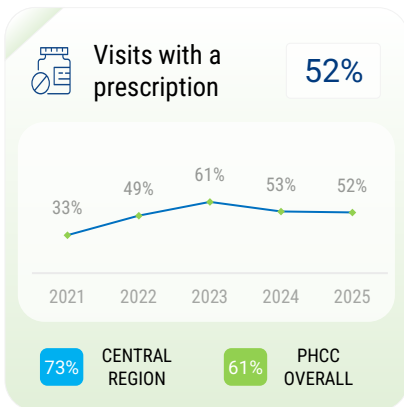
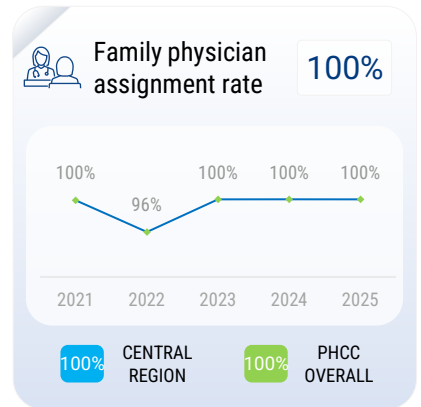
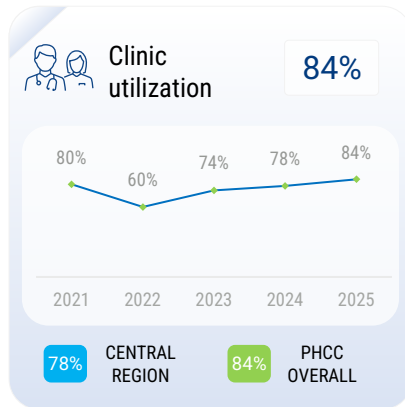
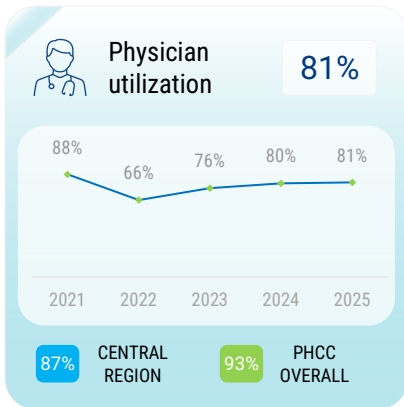
➔ ANCILLARY SERVICES



➔ NURSING SERVICES



➔ UTILIZATION AND ACCESS MEASURES





UMM GHUWAILINA  
HEALTH CENTER

OPERATIONAL  
SINCE  
1980

# UMM GHUWAILINA HEALTH CENTER



OPEN ON  
WEEKENDS

✦ A high-demand center serving a large population, with a mostly working-age population.

✦ Operational since 1980, this is one of the longest-serving centers in the network, offering weekend access to the community.

✦ Significant visit volume growth since 2023. Laboratory Investigations, Allied Health and Nursing Services recorded significant growth this year.

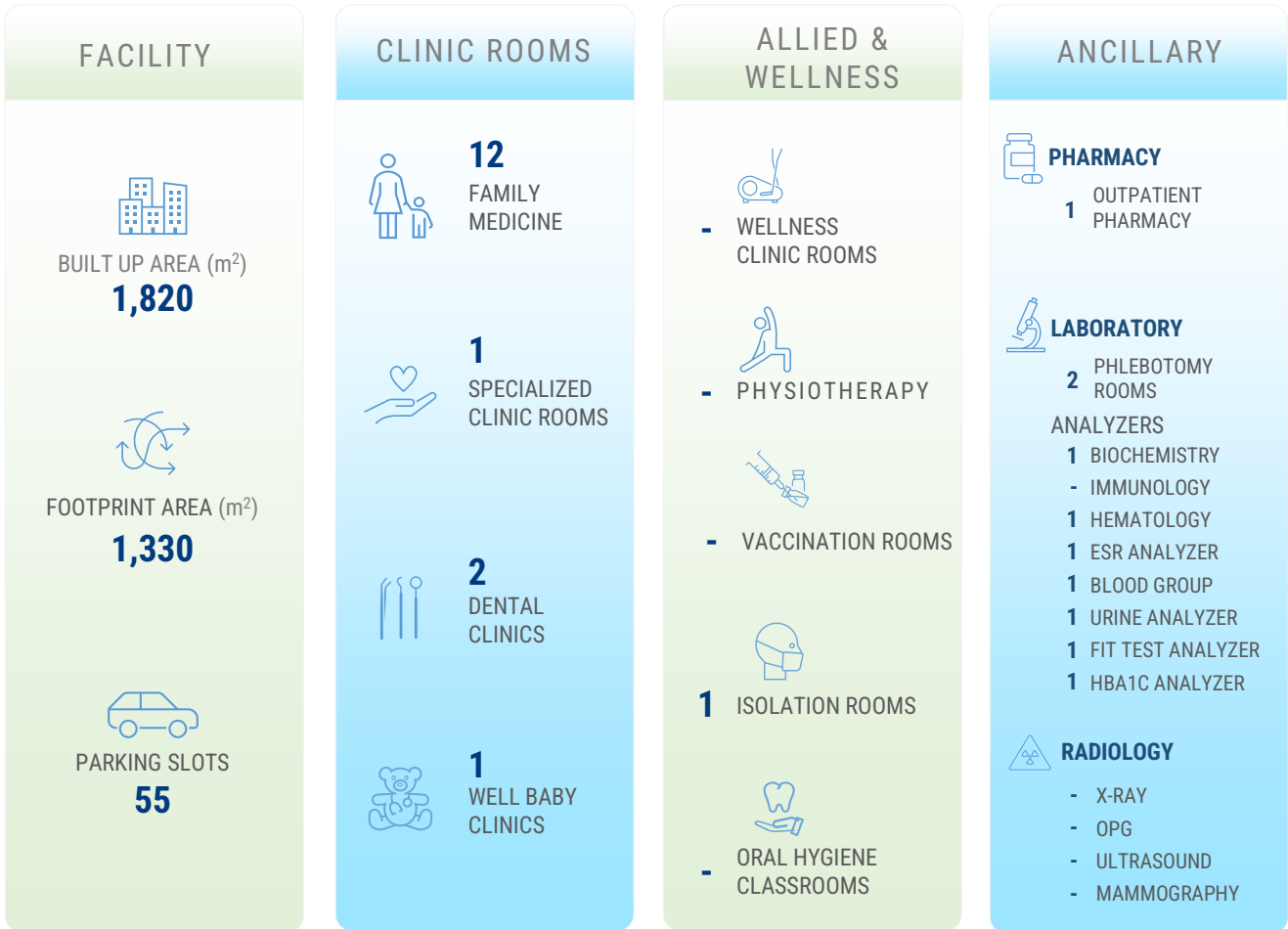
✦ Physician utilization exceeds 100%, stands top 5 in the network. Appointment waiting time at 8.4 days is well below the PHCC average of 14 days.

✦ Demand for diagnostics is among the top 10 in the network, with lab test ordering at 32% per visit.

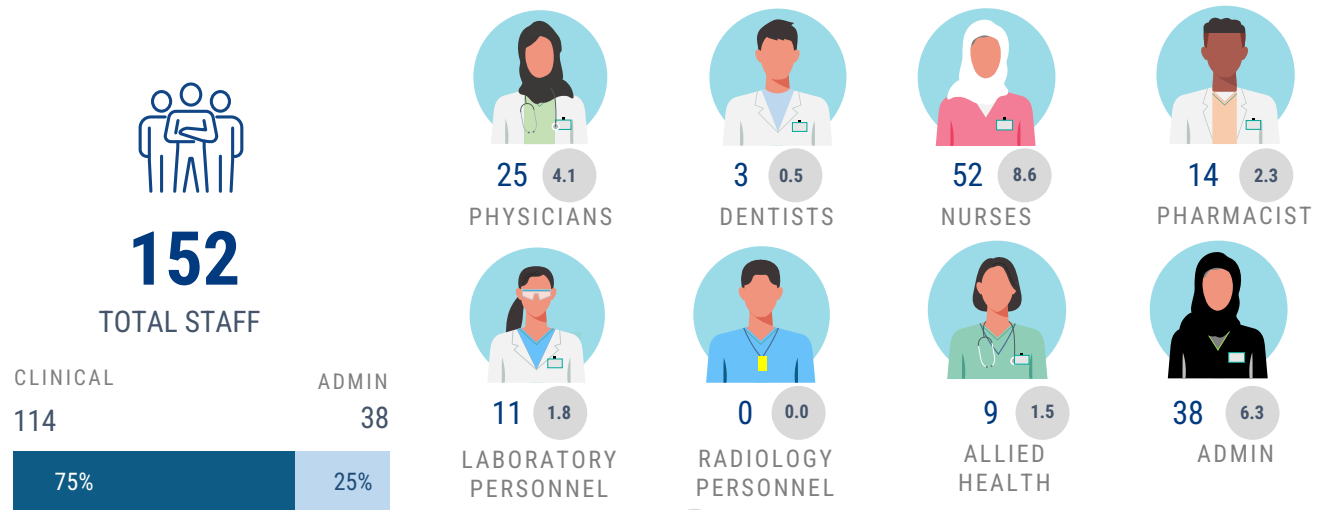
✦ The focus for the coming years could be in expanding capacity in high-growth areas such as laboratory services.



➔ INFRASTRUCTURE

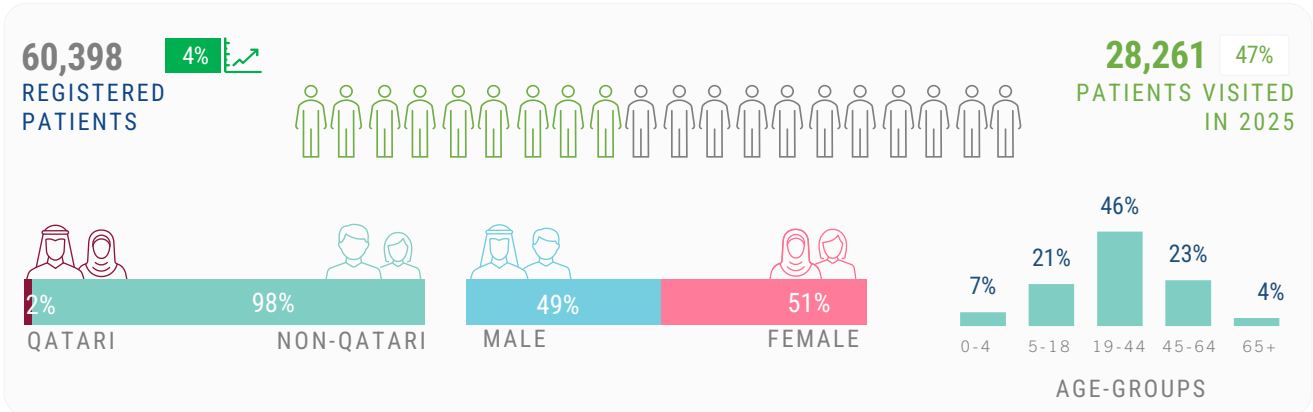


➔ STAFFING



Staff density per 10,000 registered patients

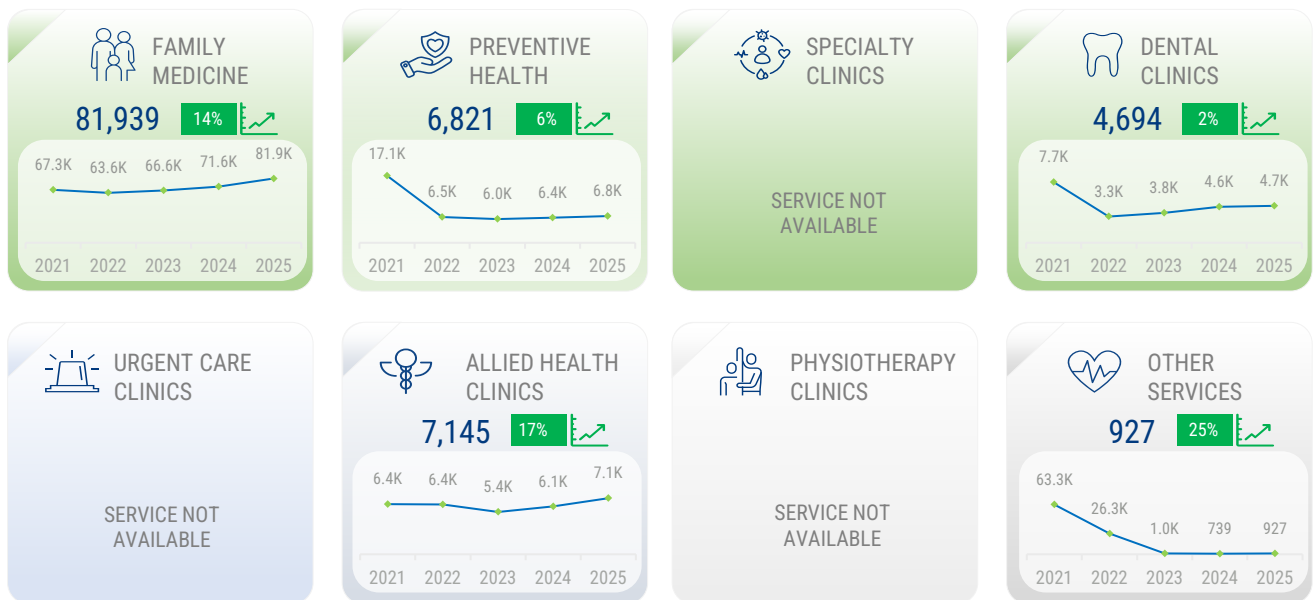
➔ REGISTERED PATIENTS



➔ PATIENT VISITS



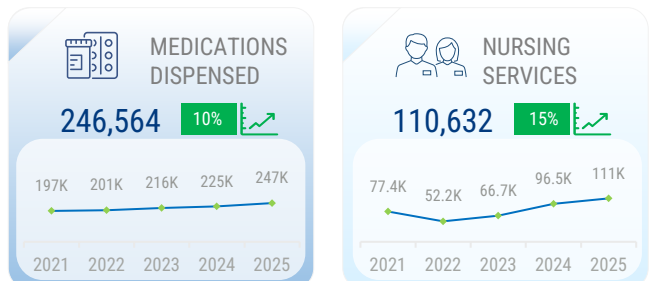
➔ VISITS BY CLINICS



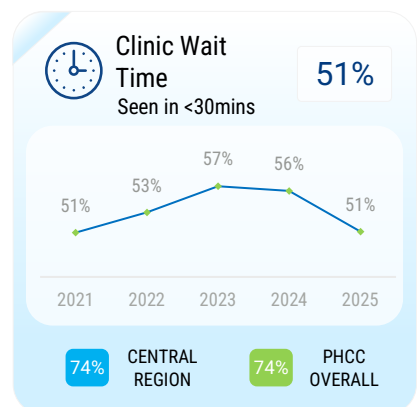
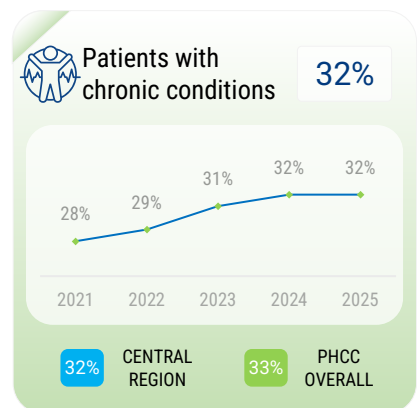
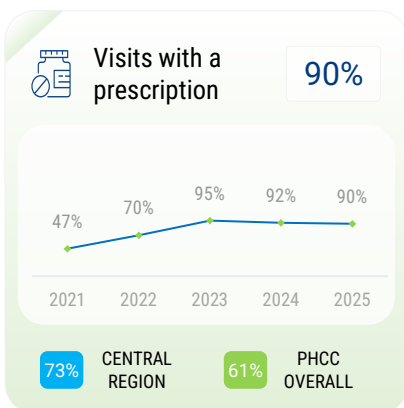
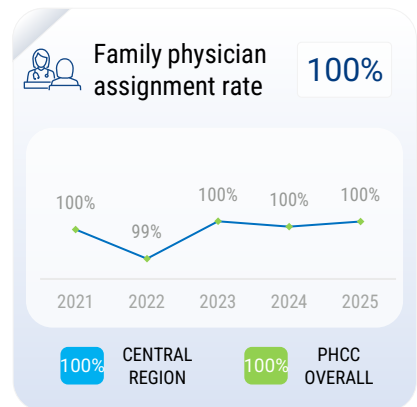
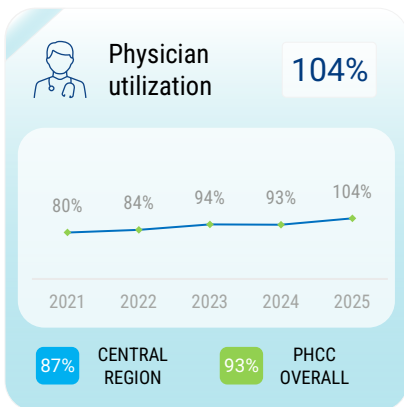
➔ ANCILLARY SERVICES



➔ NURSING SERVICES



→ UTILIZATION AND ACCESS MEASURES





OPERATIONAL  
SINCE  
**1991**



# AL WAKRA

## HEALTH CENTER



OPEN ON  
WEEKENDS

✦ The 2nd largest center in the network by population, with a notable share of school-age children.

✦ Operational since 1991, one of the longest-serving centers in the network, offering weekend access to the community.

✦ Visit volumes have shown modest growth since 2023, ranking among the top 10 in the network.

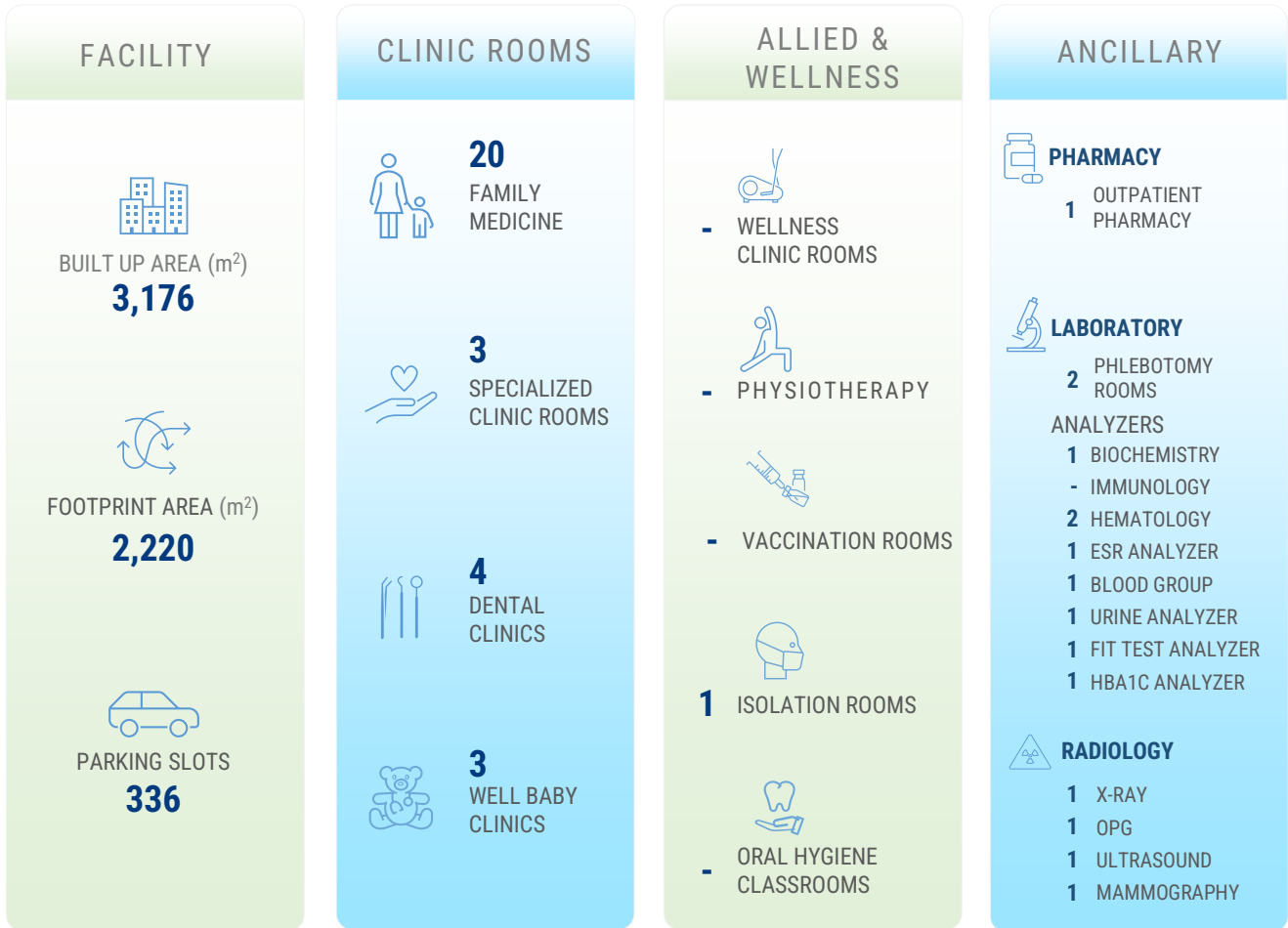
✦ Physician utilization exceeds 100%, among the top 5 in the network. Walk-in visits account for 49% of total visits, below the PHCC average of 69%.

✦ Demand for diagnostics is among the top 5 in the network, with lab test ordering at 36% per visit.

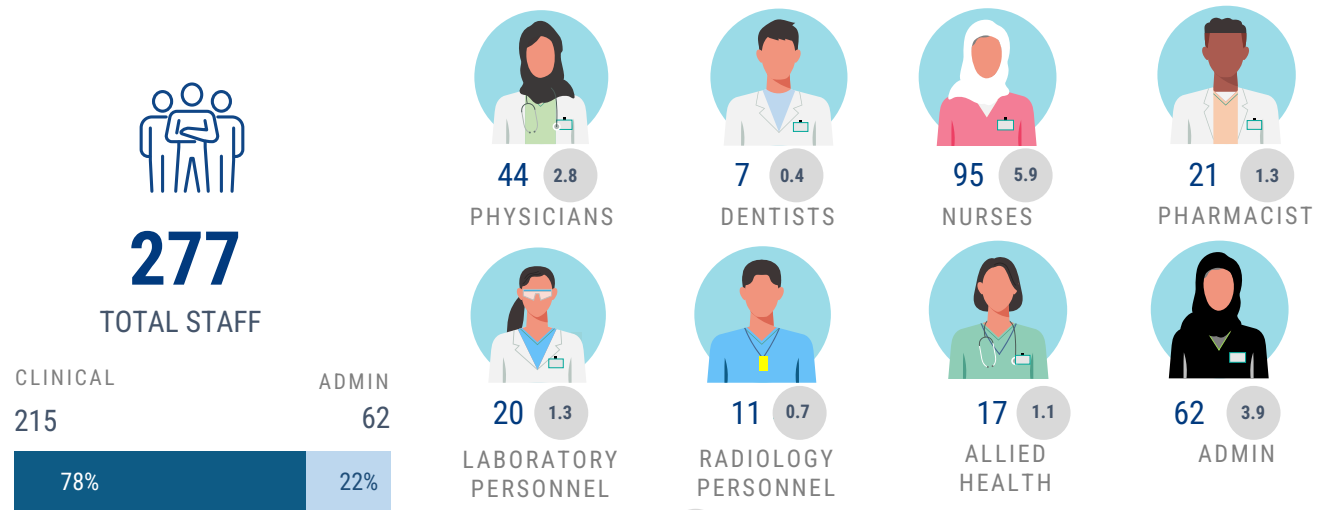
✦ Maintaining visit momentum and deepening community engagement across all service lines could be key priorities for the coming years.



➔ INFRASTRUCTURE

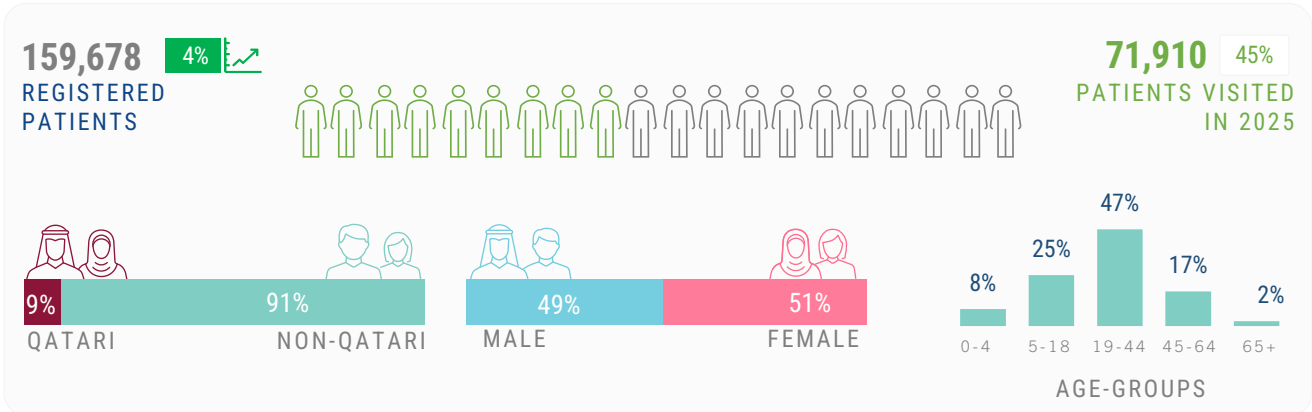


➔ STAFFING

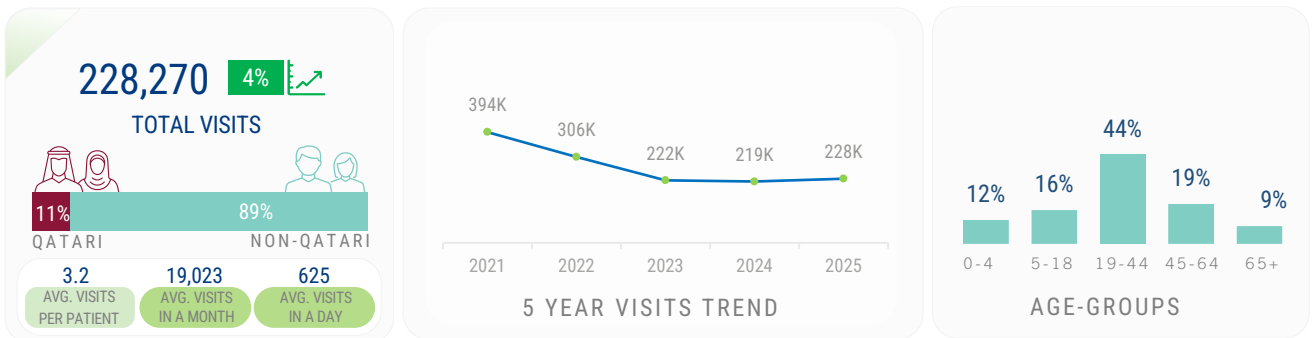


Staff density per 10,000 registered patients

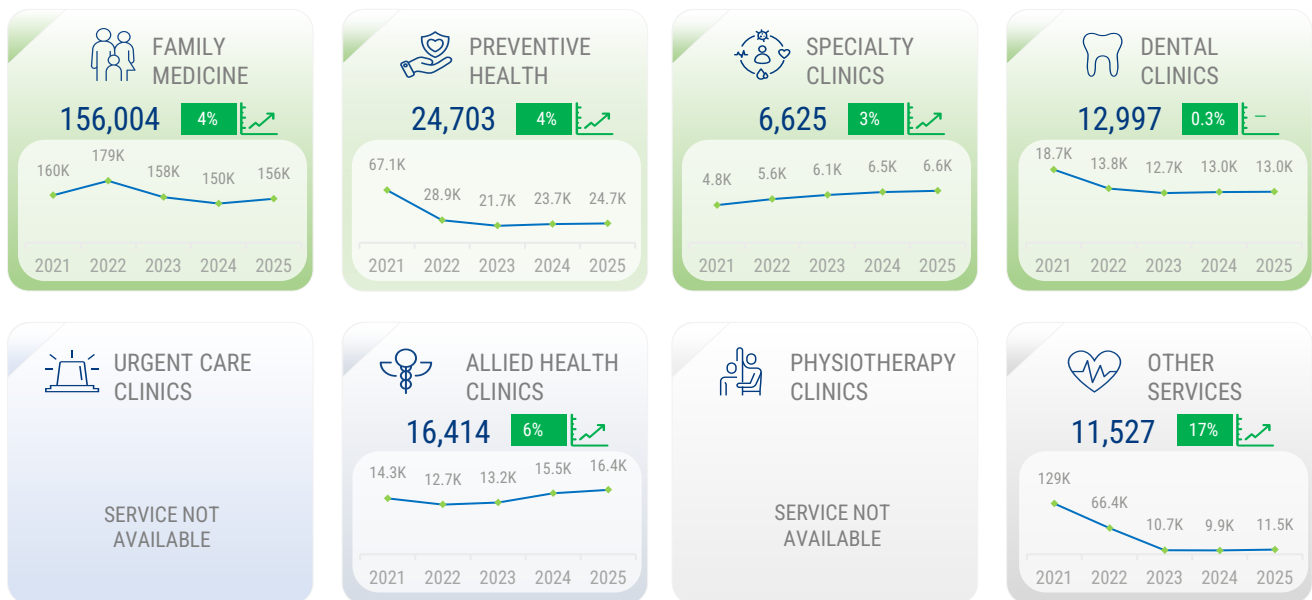
➔ REGISTERED PATIENTS



➔ PATIENT VISITS



➔ VISITS BY CLINICS



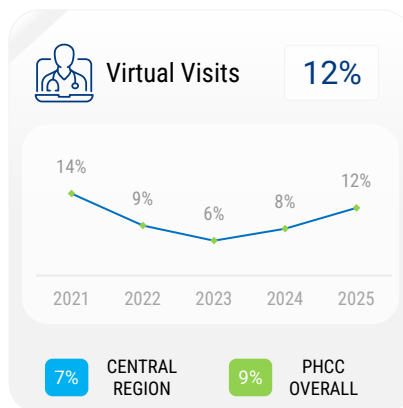
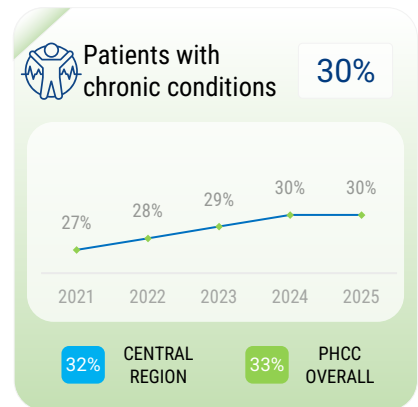
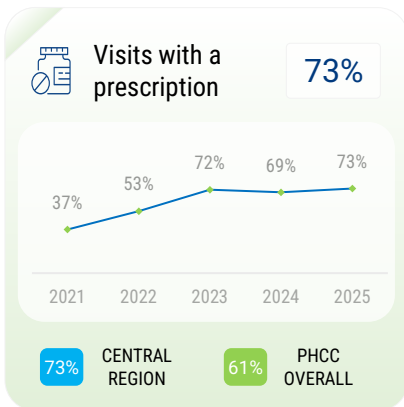
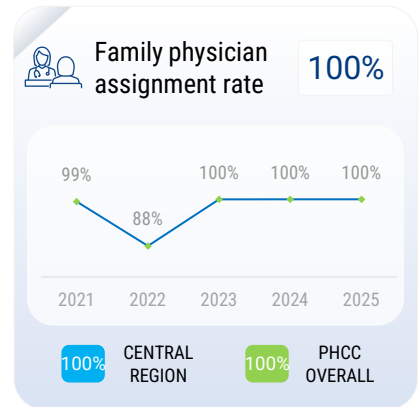
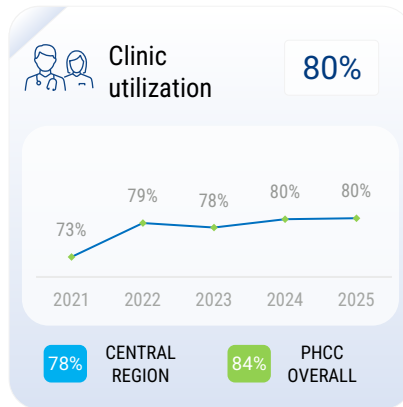
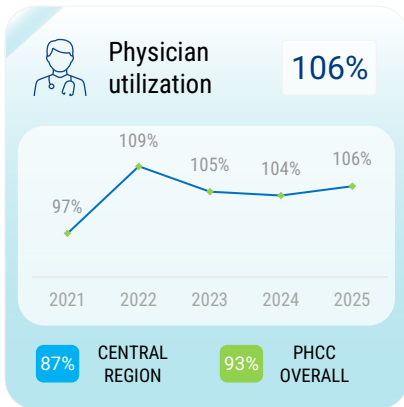
➔ ANCILLARY SERVICES



➔ NURSING SERVICES



➔ UTILIZATION AND ACCESS MEASURES





WEST BAY HEALTH CENTER

مركز الخليج الطبي

OPERATIONAL SINCE  
1988



# WEST BAY

HEALTH CENTER



OPEN ON WEEKENDS

✦ One of the top 10 centers in the PHCC network by population, with a mostly working-age population.

✦ Operational since 1988, one of the longest-serving centers in the network, offering weekend access to the community.

✦ Visit volumes have grown steadily since 2023, ranking among the top 10 in the network. Radiology, Allied Health and Dental Clinics recorded significant growth in 2025

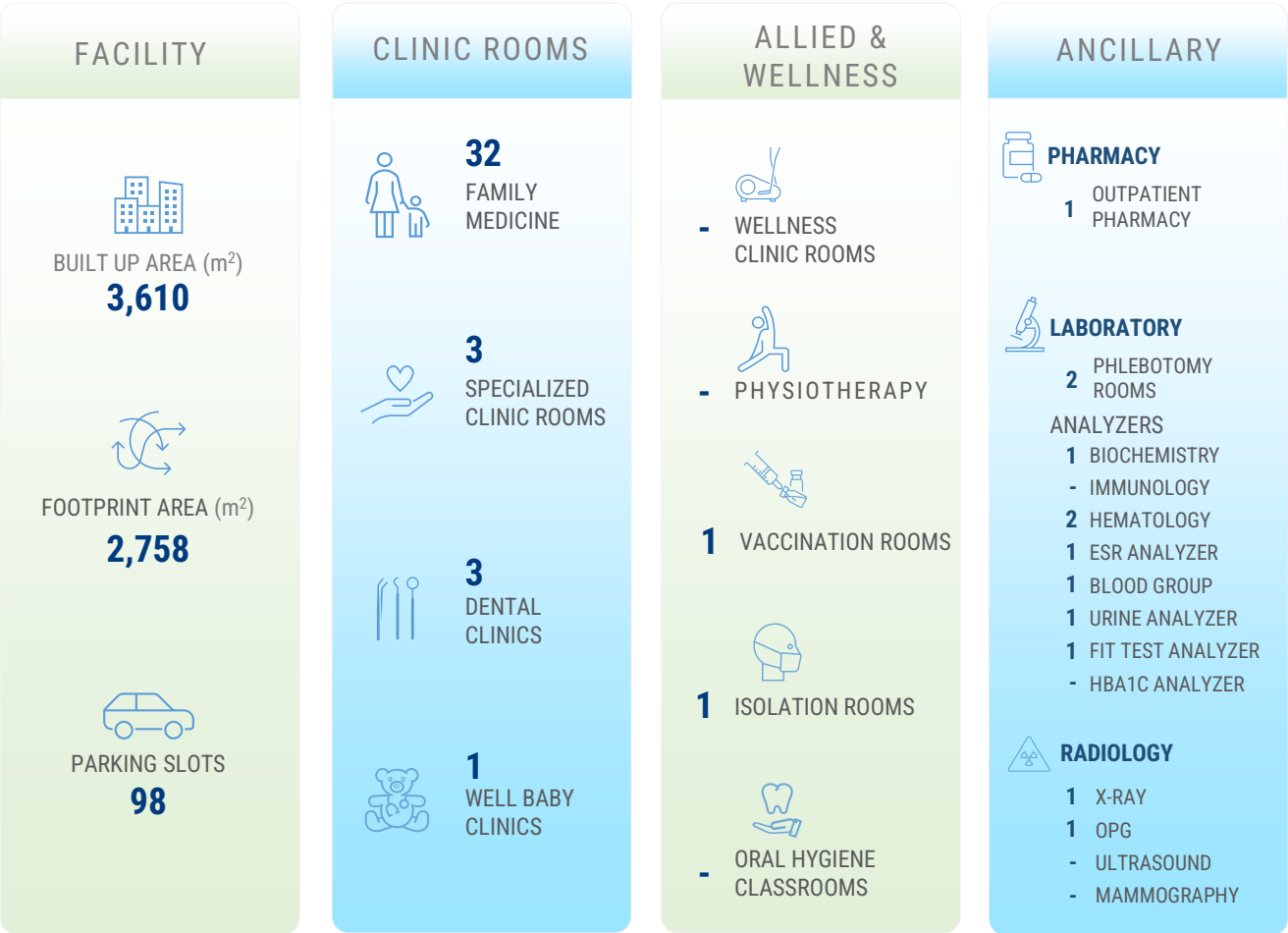
✦ Physician utilization at 75% is below the PHCC average of 93%.

✦ Demand for diagnostics is among the top 5 in the network, with lab test ordering at 34% per visit.

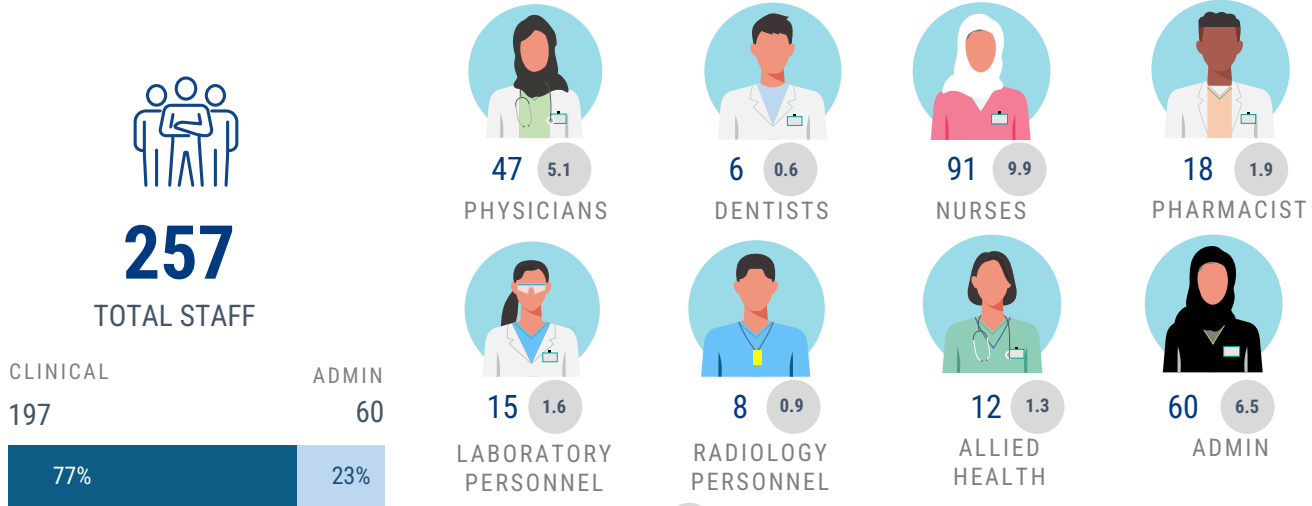
✦ Priorities for the coming years could include improving physician utilization toward network benchmarks and improving clinic utilization.



➔ INFRASTRUCTURE

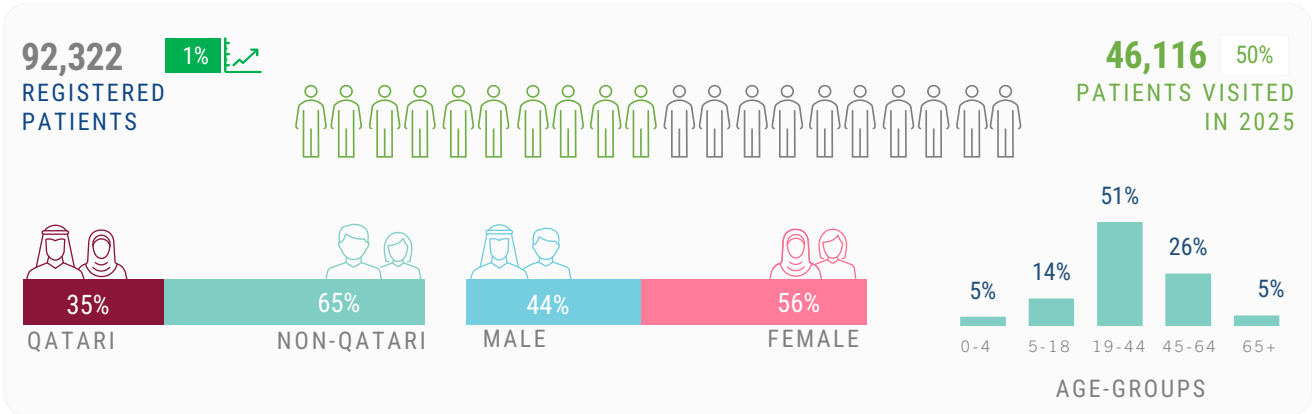


➔ STAFFING



Staff density per 10,000 registered patients

➔ REGISTERED PATIENTS



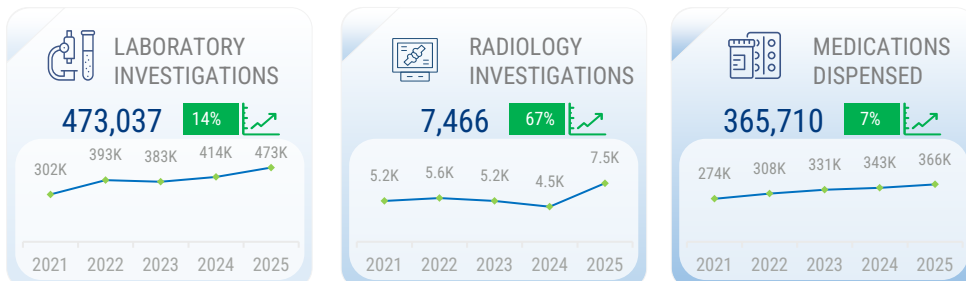
➔ PATIENT VISITS



➔ VISITS BY CLINICS



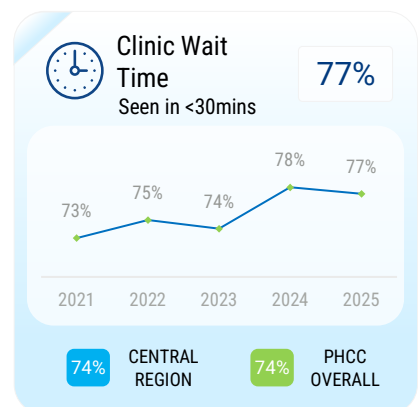
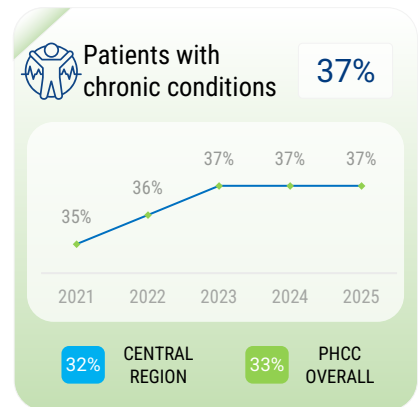
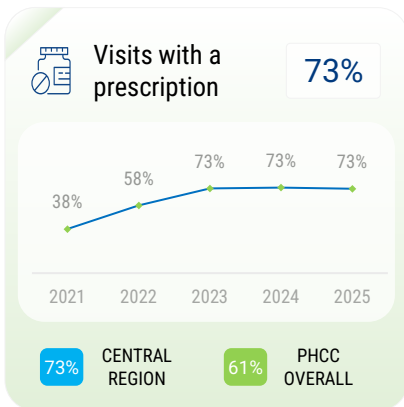
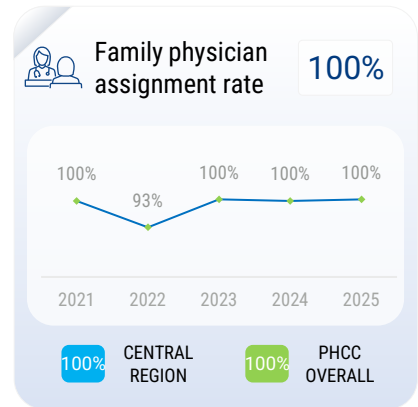
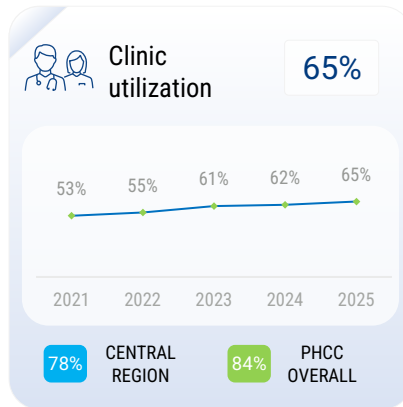
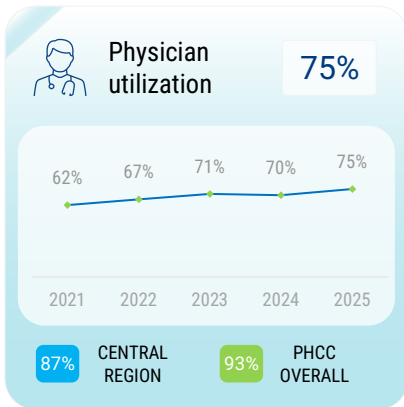
➔ ANCILLARY SERVICES



➔ NURSING SERVICES



➔ UTILIZATION AND ACCESS MEASURES





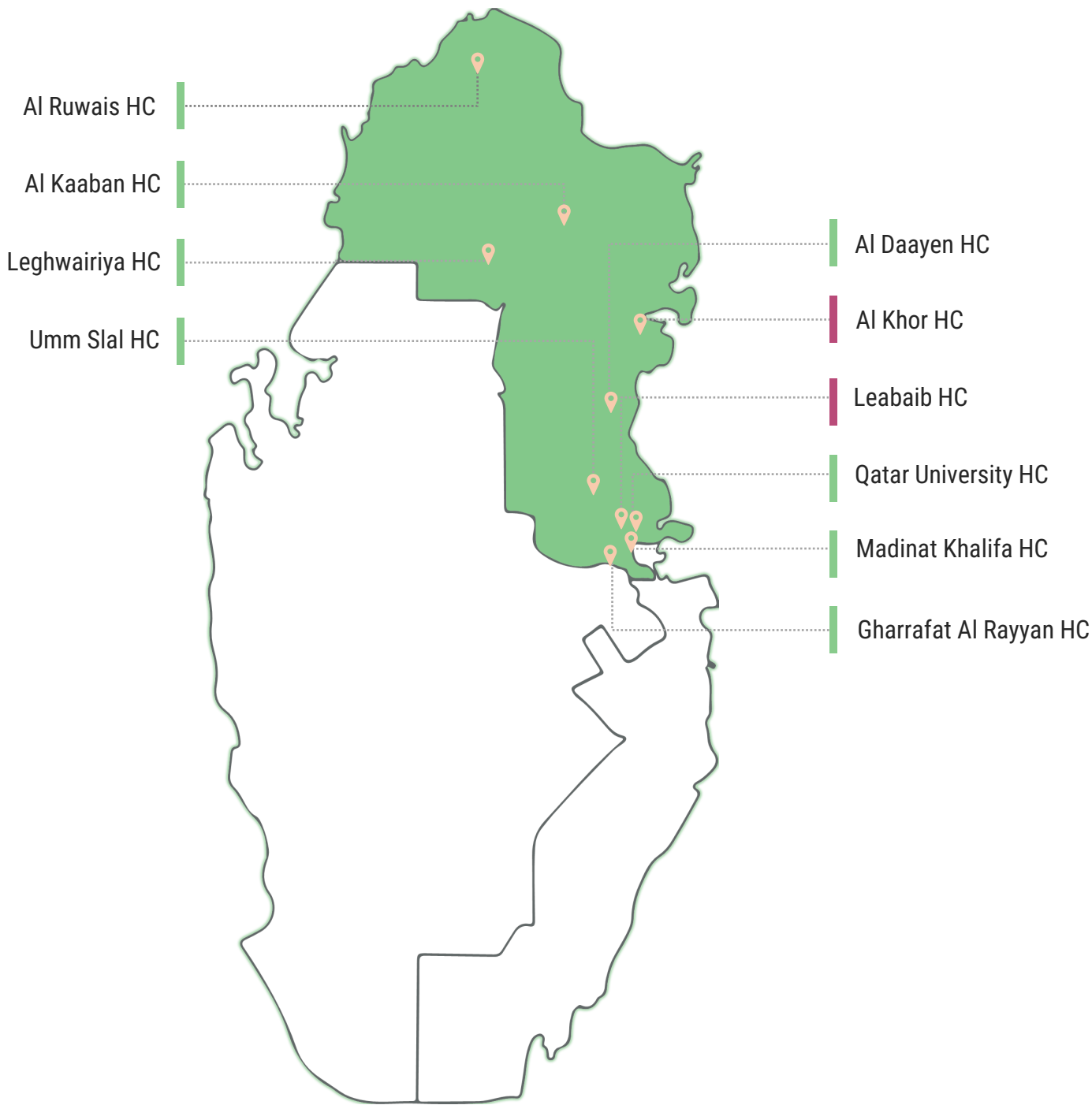


# Northern Region

Patients, visits and key measures



# NORTHERN REGION



**10**  
HEALTH CENTERS

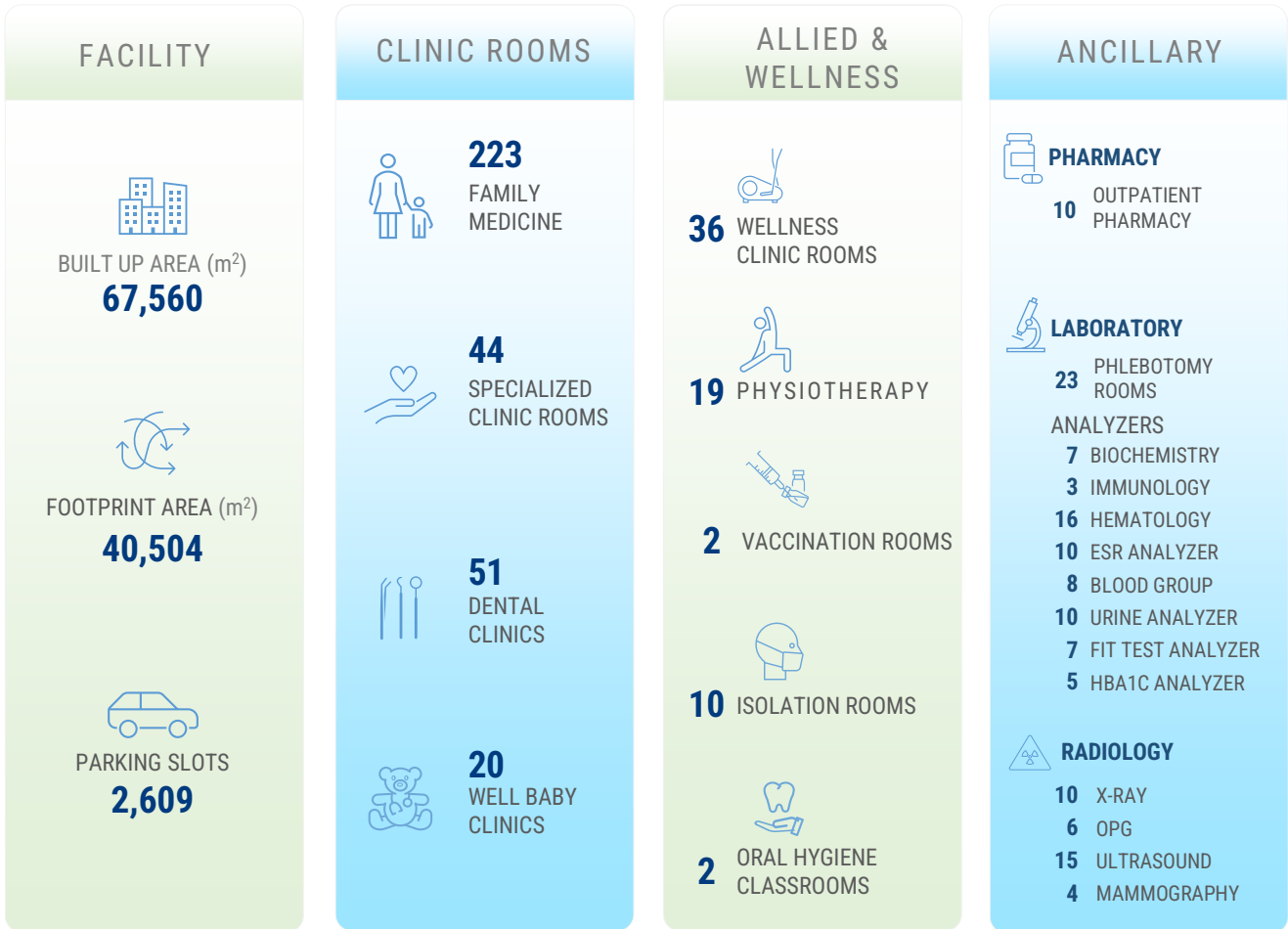
**2**  
QATARI EXCLUSIVE HC

**5**  
URGENT CARE CENTER

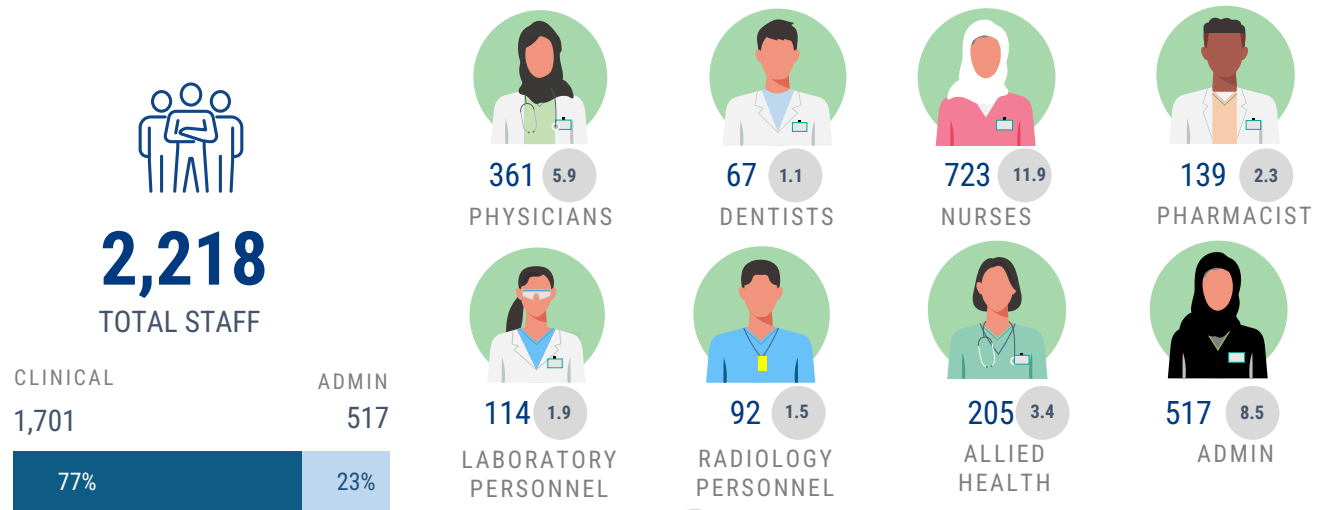
**3**  
REGIONAL SPECIALTY CENTER

**4**  
WELLNESS CENTER

➔ INFRASTRUCTURE

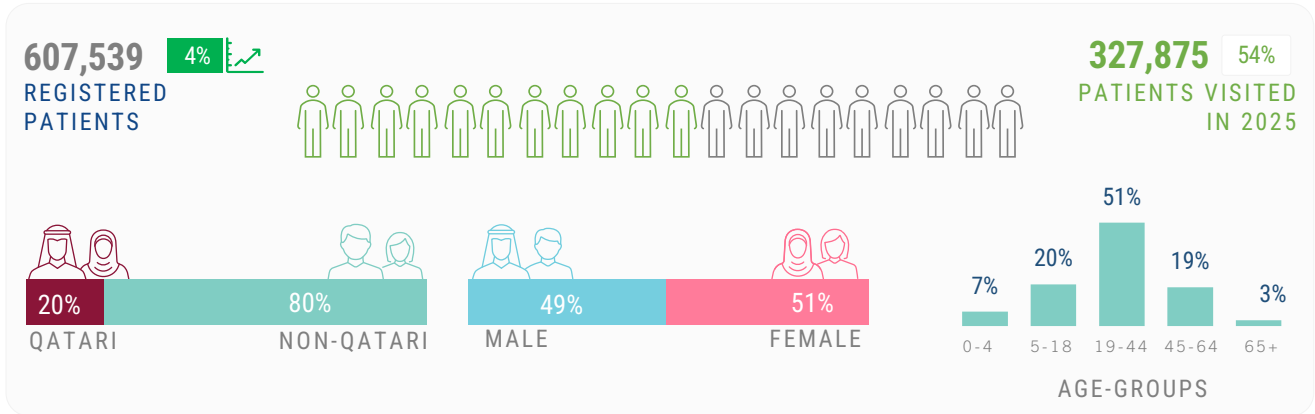


➔ STAFFING



Staff density per 10,000 registered patients

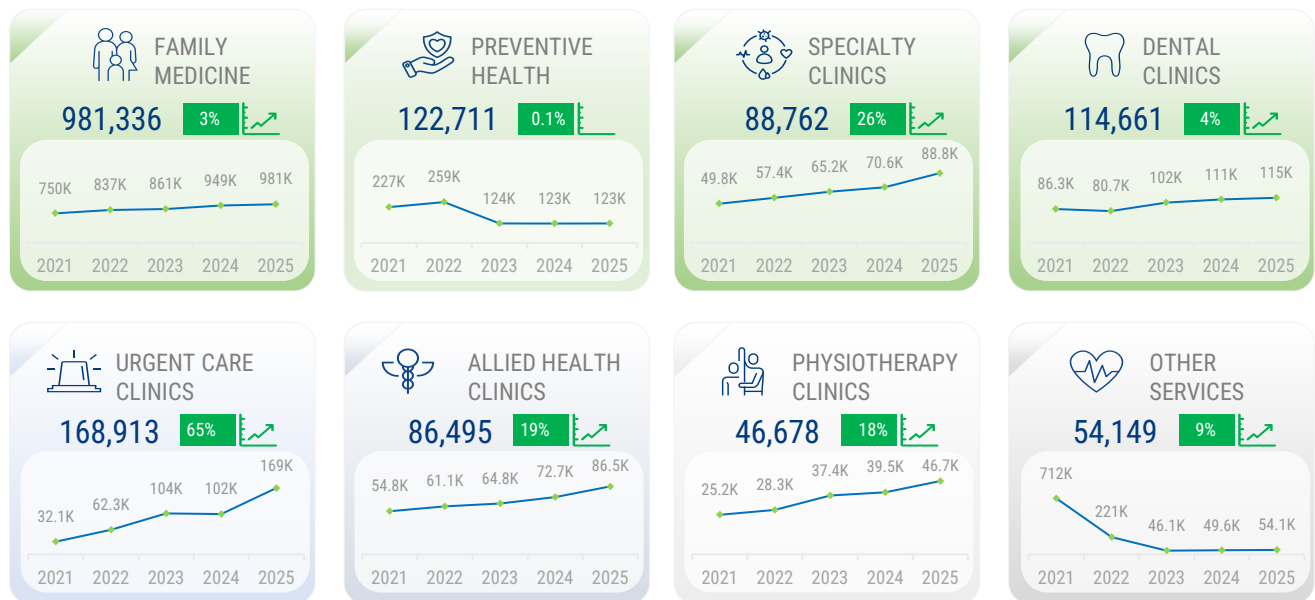
➔ REGISTERED PATIENTS



➔ PATIENT VISITS



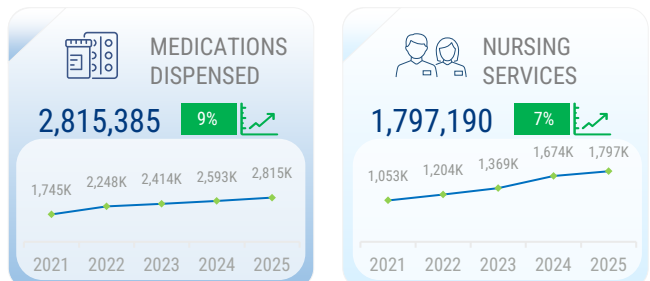
➔ VISITS BY CLINICS



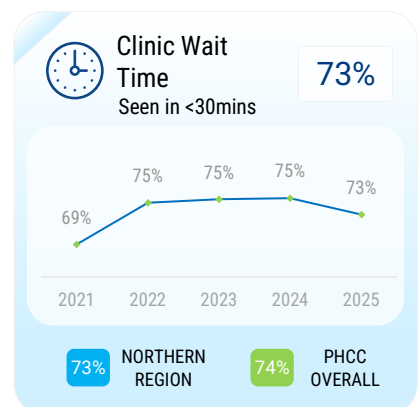
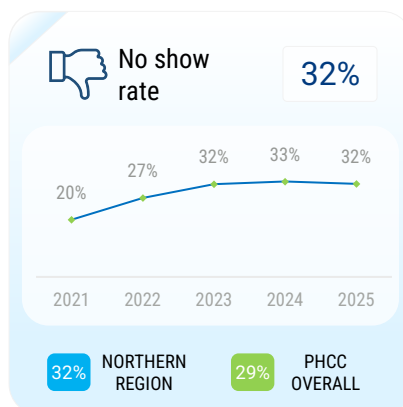
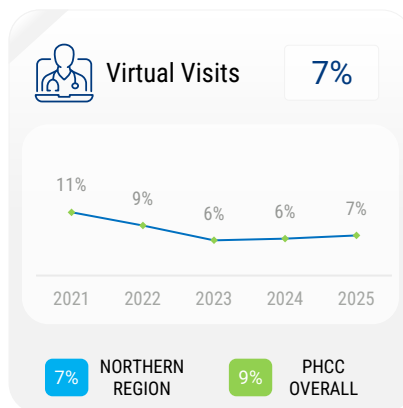
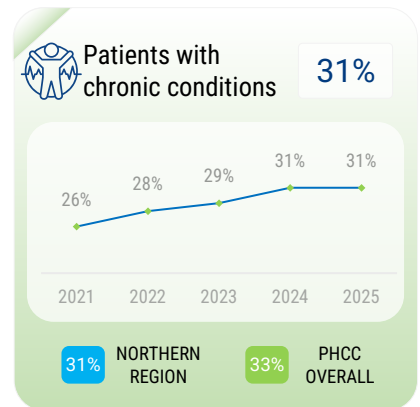
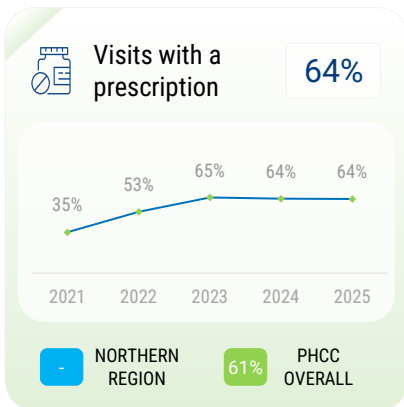
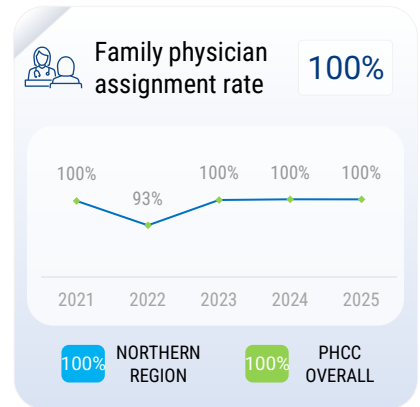
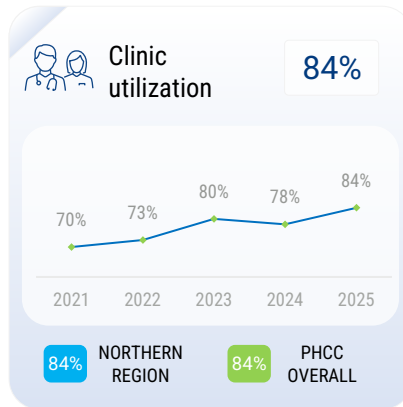
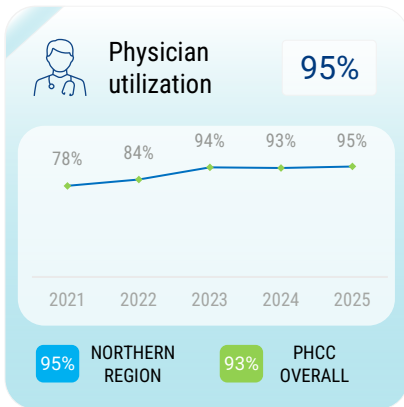
➔ ANCILLARY SERVICES



➔ NURSING SERVICES



➔ UTILIZATION AND ACCESS MEASURES





OPERATIONAL  
SINCE  
**2009**

# AL DAAYEN HEALTH CENTER

➤ A high-demand center serving a large population, with a notable share of school-age children.

➤ The center delivers standard primary care including family medicine, dental, pharmacy and preventive health services.

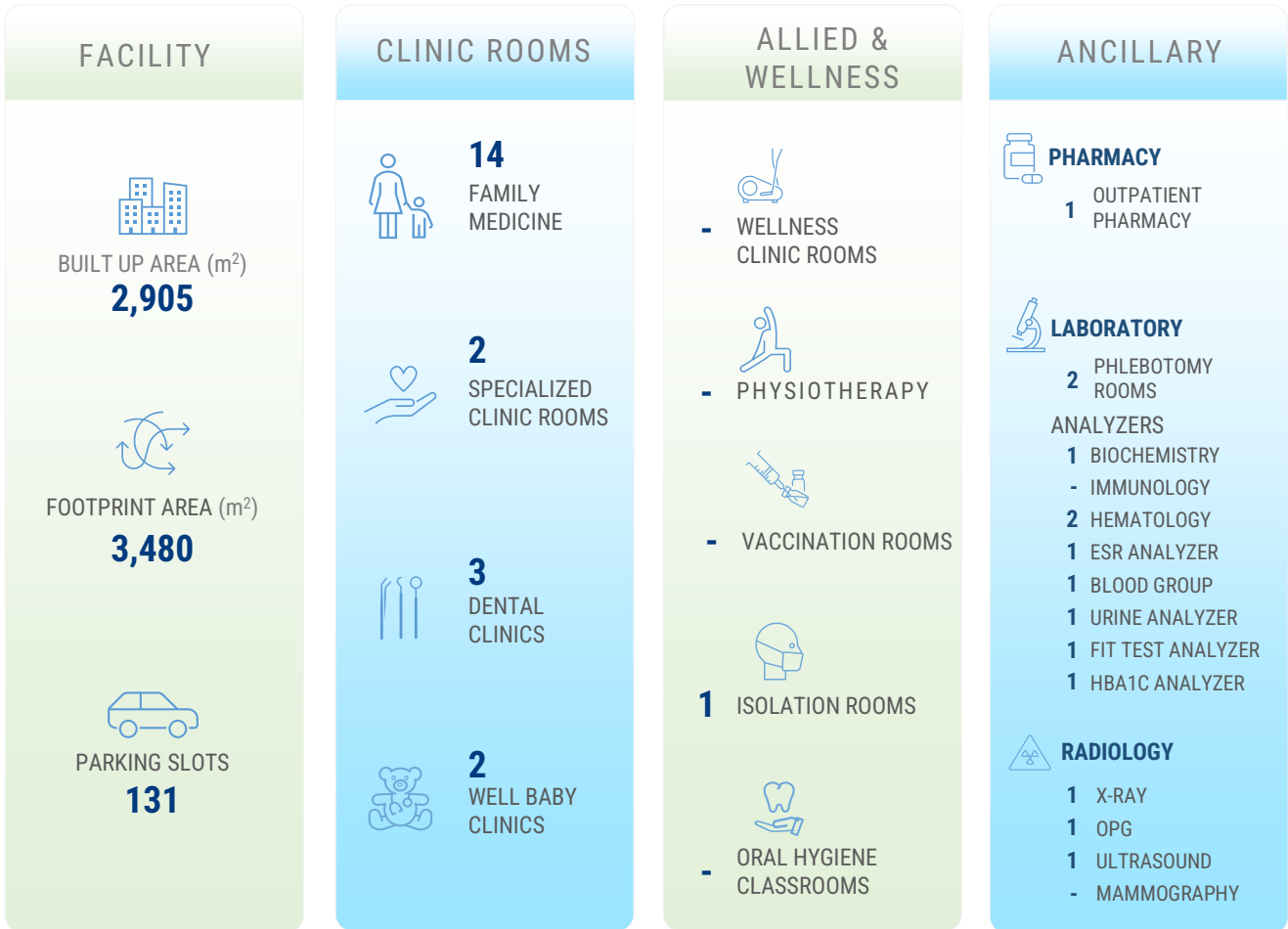
➤ Visit volumes have grown steadily since 2023. Laboratory Investigations recorded significant growth this year.

➤ Physician utilization exceeds 100%, the highest in the network.

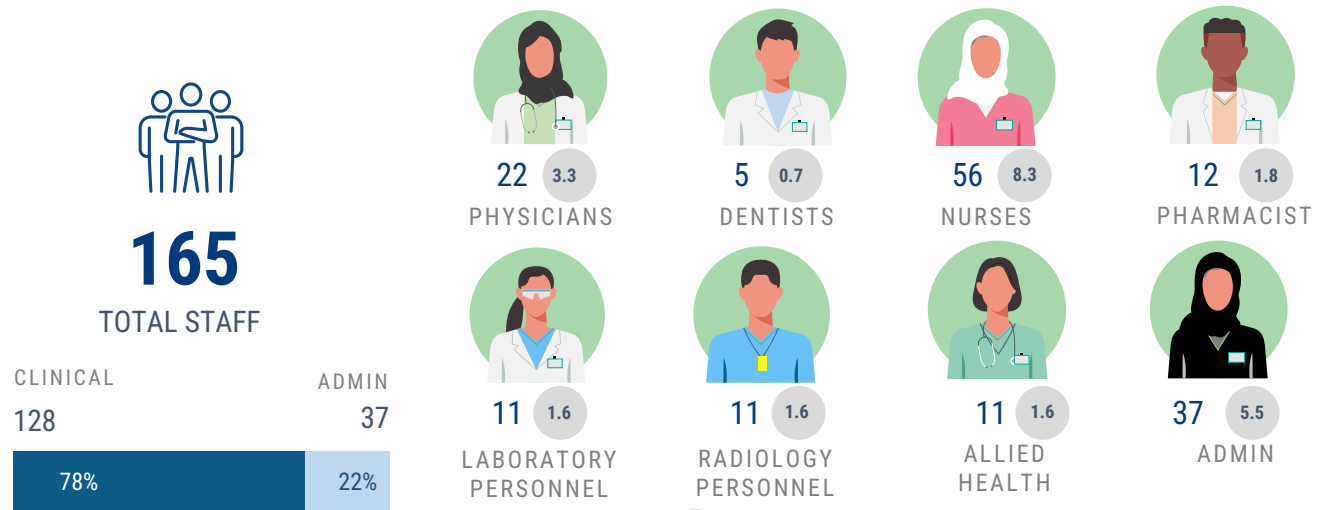
➤ Demand for diagnostics is among the top 10 in the network, with lab test ordering at 34% per visit.

➤ Maintaining visit momentum and deepening community engagement across all service lines could be key priorities for the coming years.

➔ INFRASTRUCTURE

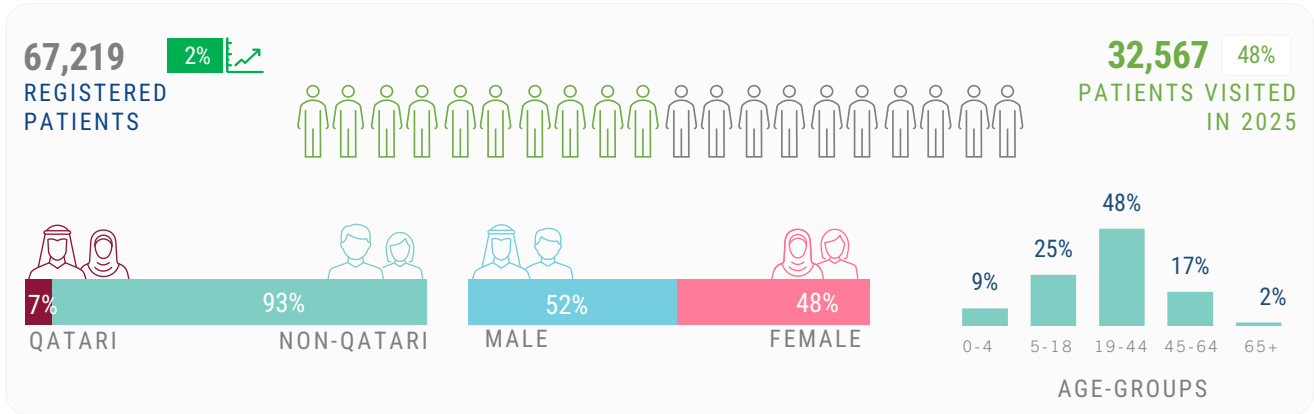


➔ STAFFING



Staff density per 10,000 registered patients

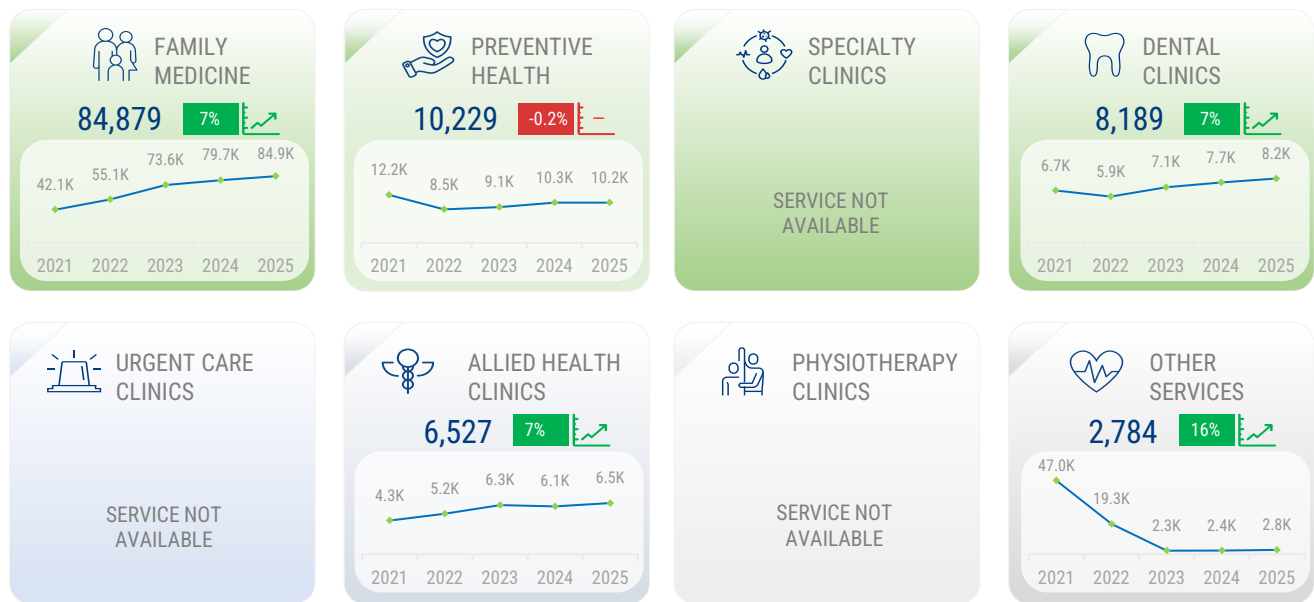
➔ REGISTERED PATIENTS



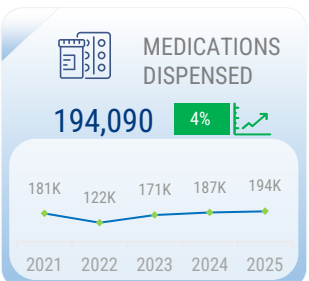
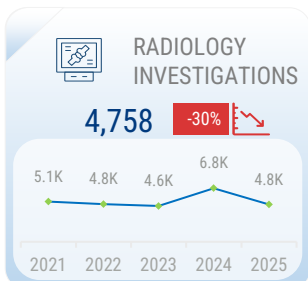
➔ PATIENT VISITS



➔ VISITS BY CLINICS



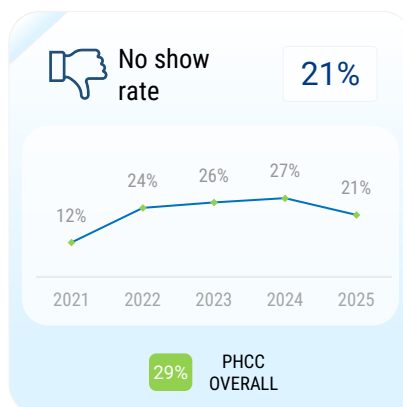
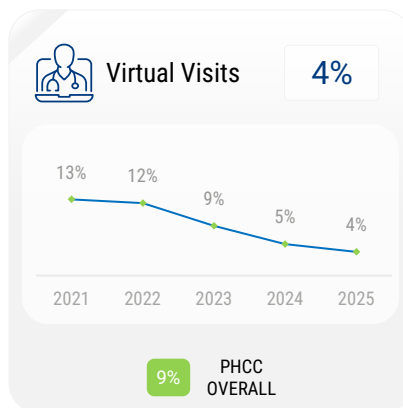
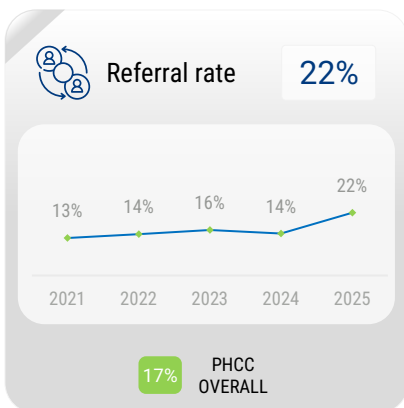
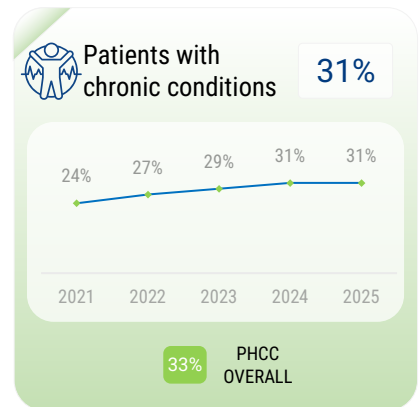
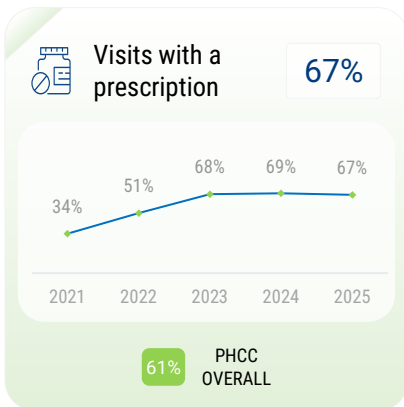
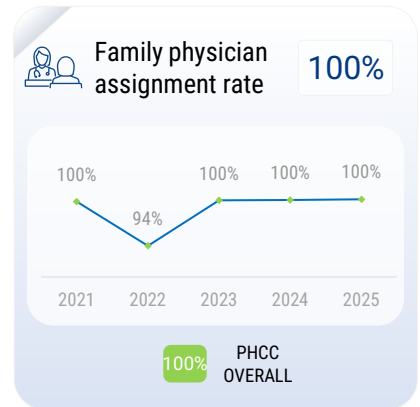
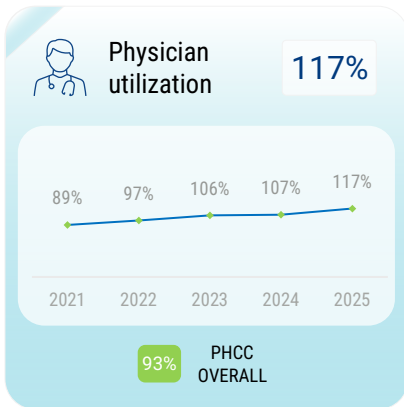
➔ ANCILLARY SERVICES



➔ NURSING SERVICES



➔ UTILIZATION AND ACCESS MEASURES





OPERATIONAL  
SINCE  
**2009**



URGENT CARE  
CENTER



OPEN ON  
WEEKENDS

# GHARRAFAT AL RAYYAN HEALTH CENTER

➤ The 3rd largest center in the network by population, with a mostly working-age population.

➤ The center offers round-the-clock urgent care and weekend access.

➤ Visit volumes have grown steadily since 2023, ranking among the top 5 in the network. Specialty Clinics, Physiotherapy and Radiology recorded significant growth in 2025.

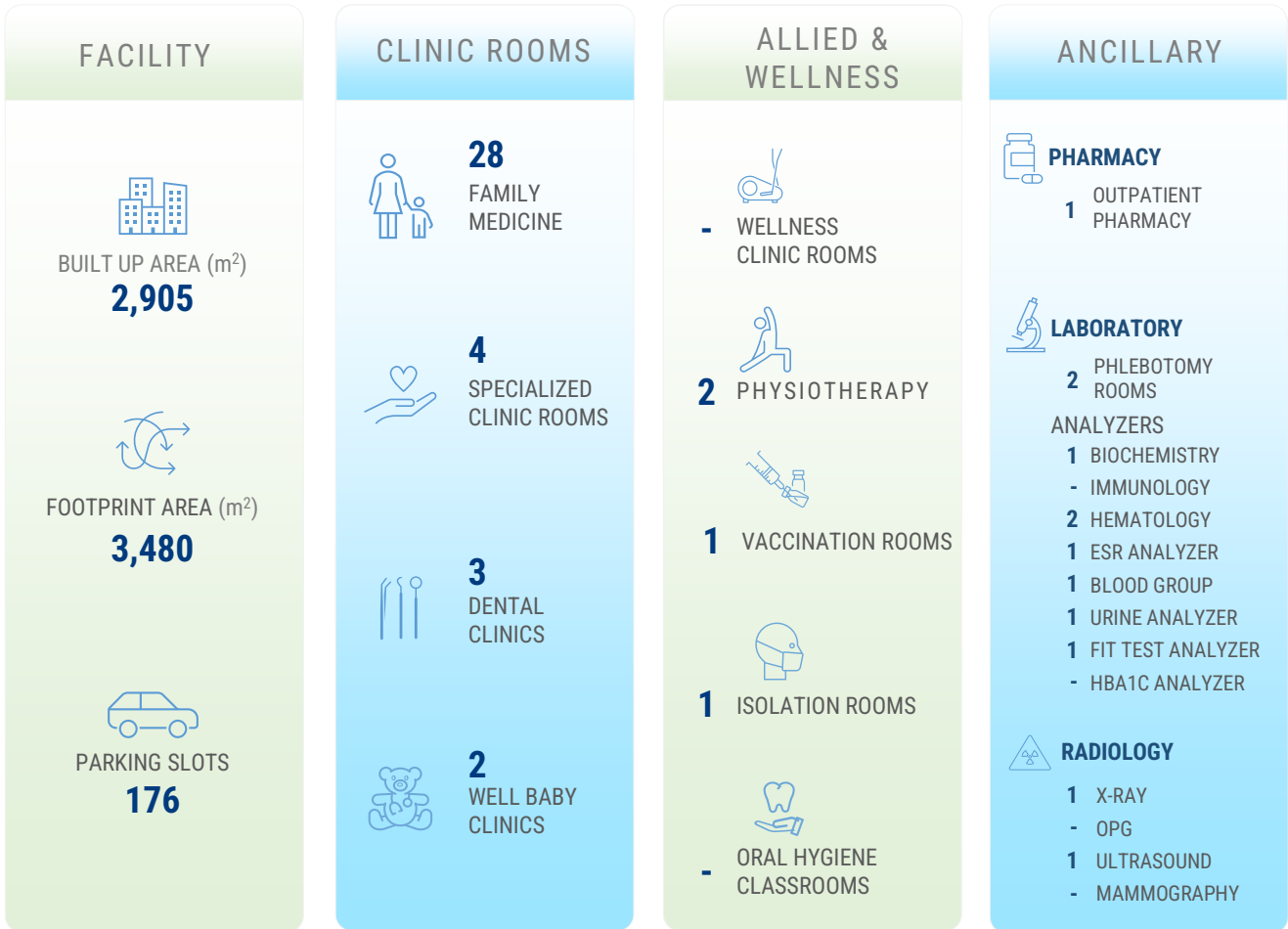
➤ Physician utilization exceeds 100%, among the top 10 in the network. Appointment waiting time at 9.8 days is below the PHCC average of 14 days.

➤ More than half the population actively uses the center.

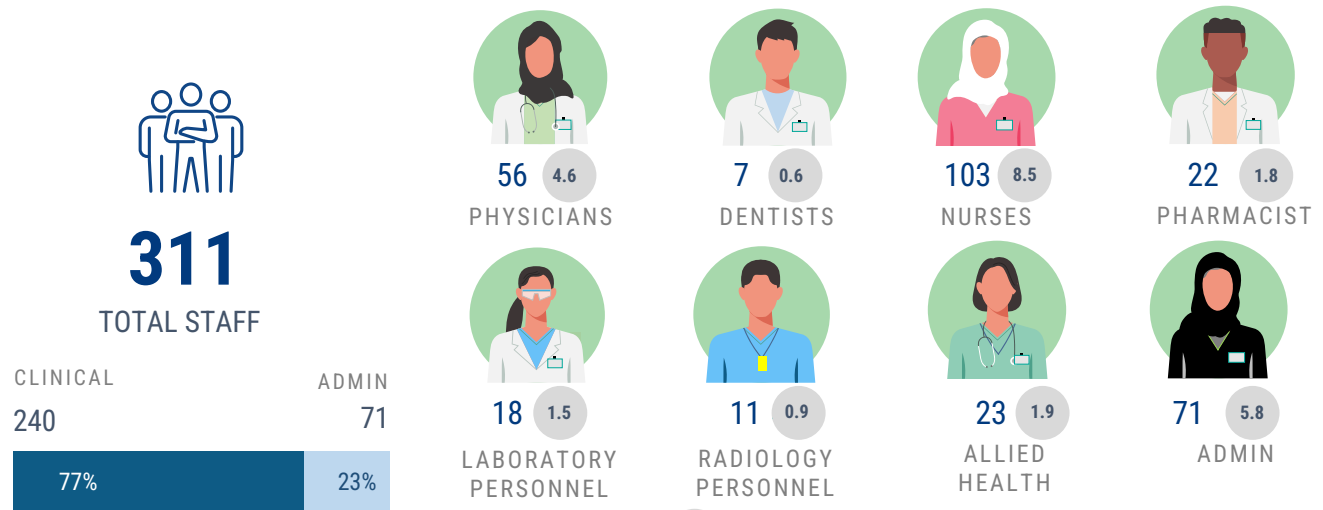
➤ The focus for the coming years could be in expanding capacity in high-growth areas such as specialty clinics.



➔ INFRASTRUCTURE

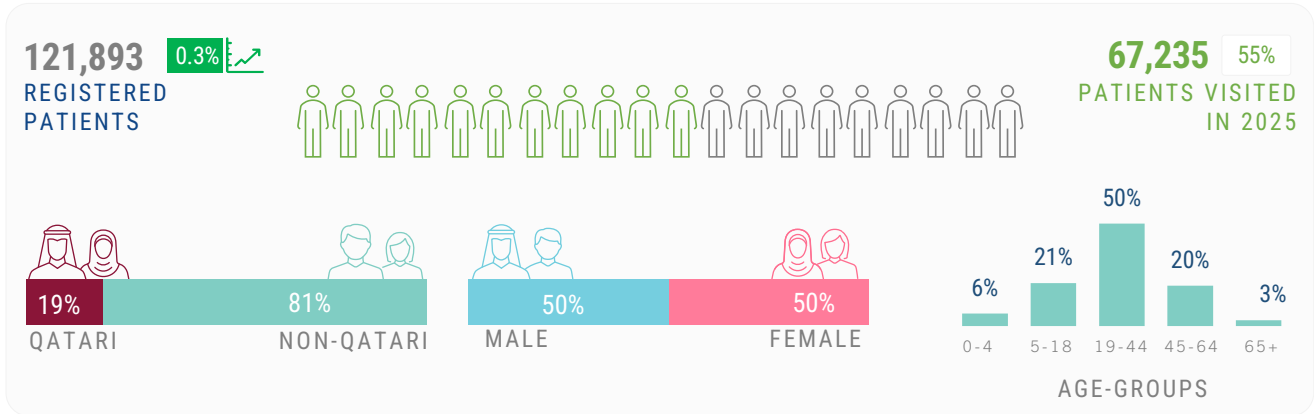


➔ STAFFING



Staff density per 10,000 registered patients

## REGISTERED PATIENTS



## PATIENT VISITS



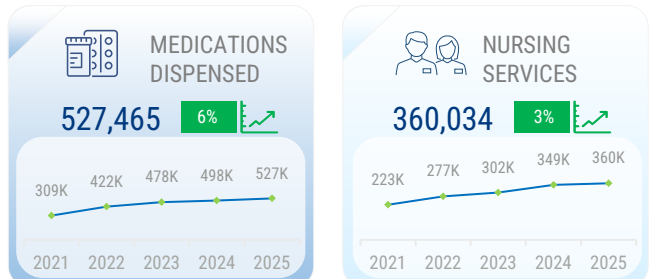
## VISITS BY CLINICS



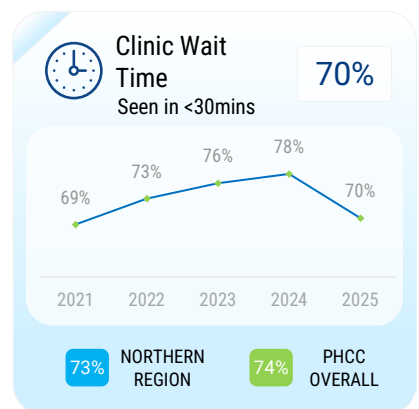
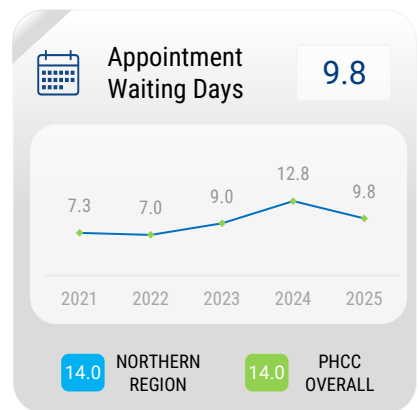
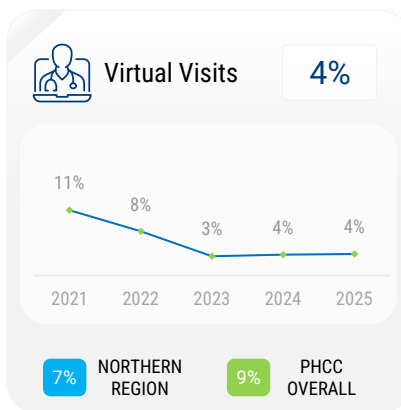
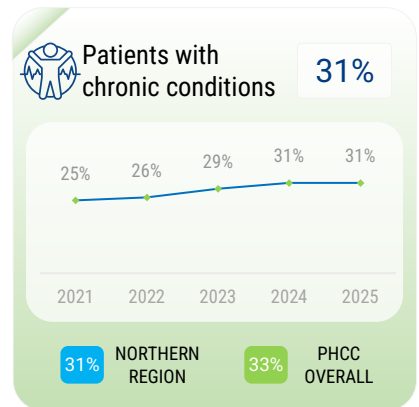
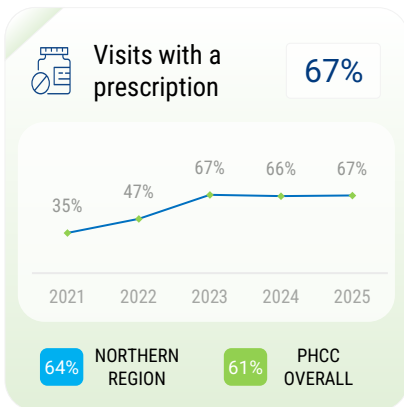
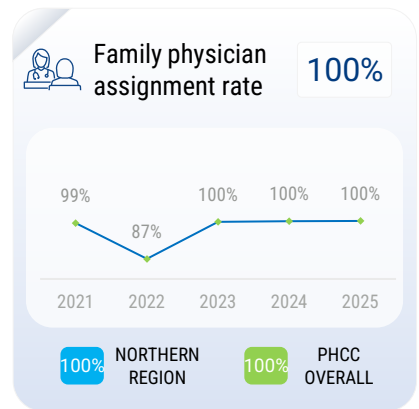
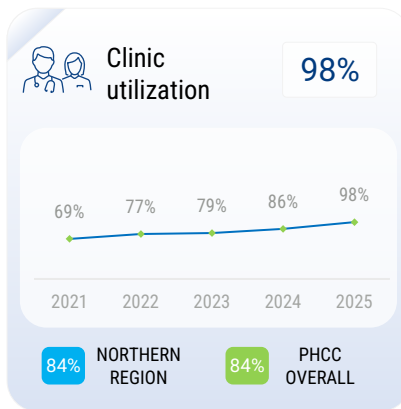
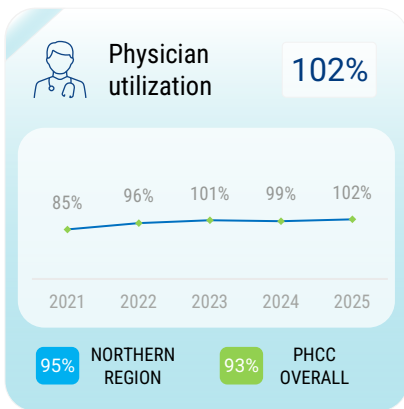
## ANCILLARY SERVICES



## NURSING SERVICES



➔ UTILIZATION AND ACCESS MEASURES





OPERATIONAL  
SINCE  
2015

## LEGHWAIRIYA HEALTH CENTER

➤ A smaller center serving a focused community, with a mostly working-age population.

➤ The center delivers standard primary care including family medicine, dental, pharmacy and preventive health services.

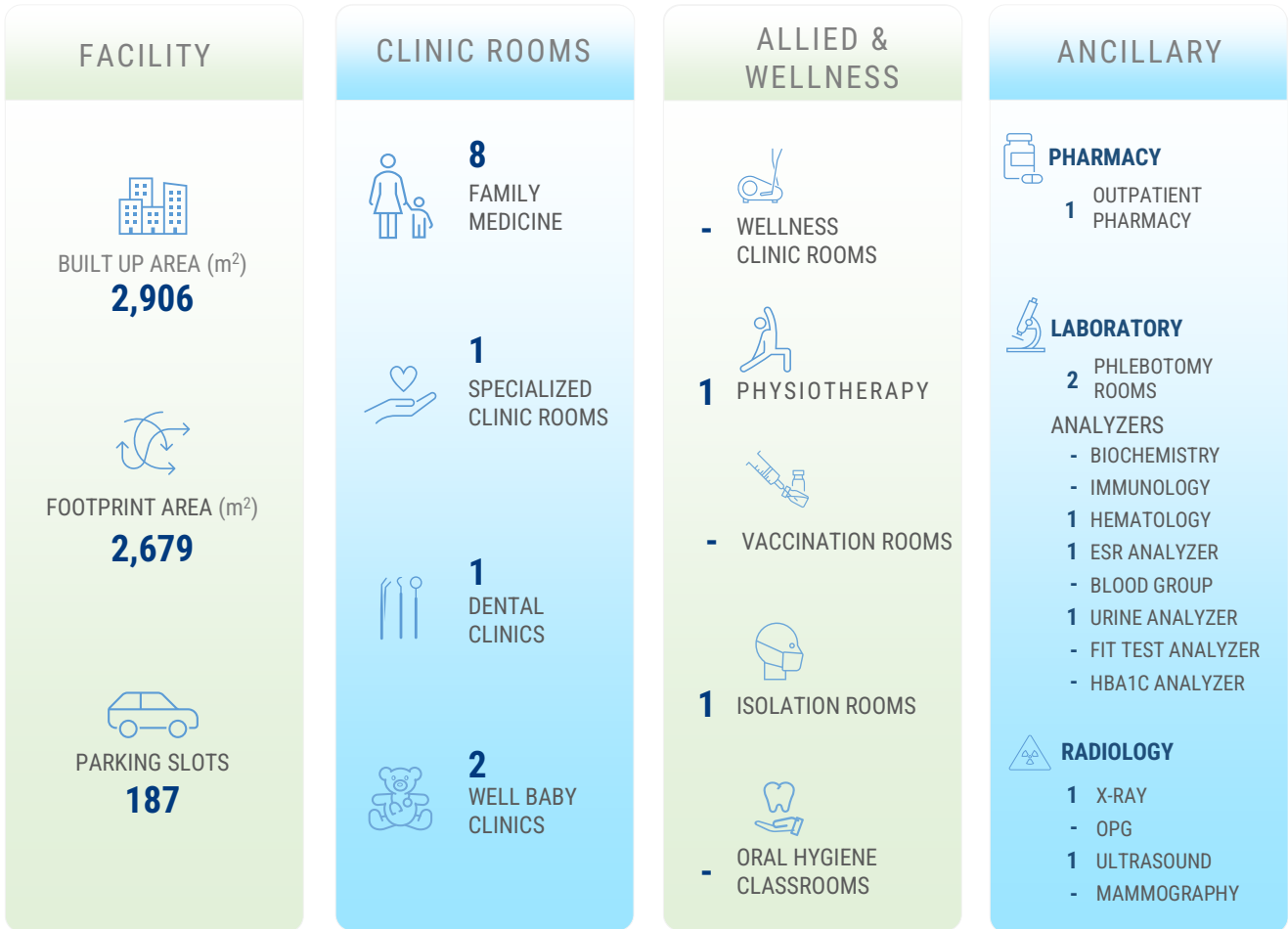
➤ Visit volumes have grown significantly since 2023. Allied Health, Radiology and Dental Clinics recorded significant growth this year.

➤ Appointment waiting time at 3.8 days is well below the PHCC average of 14 days, among the lowest 5 in the network.

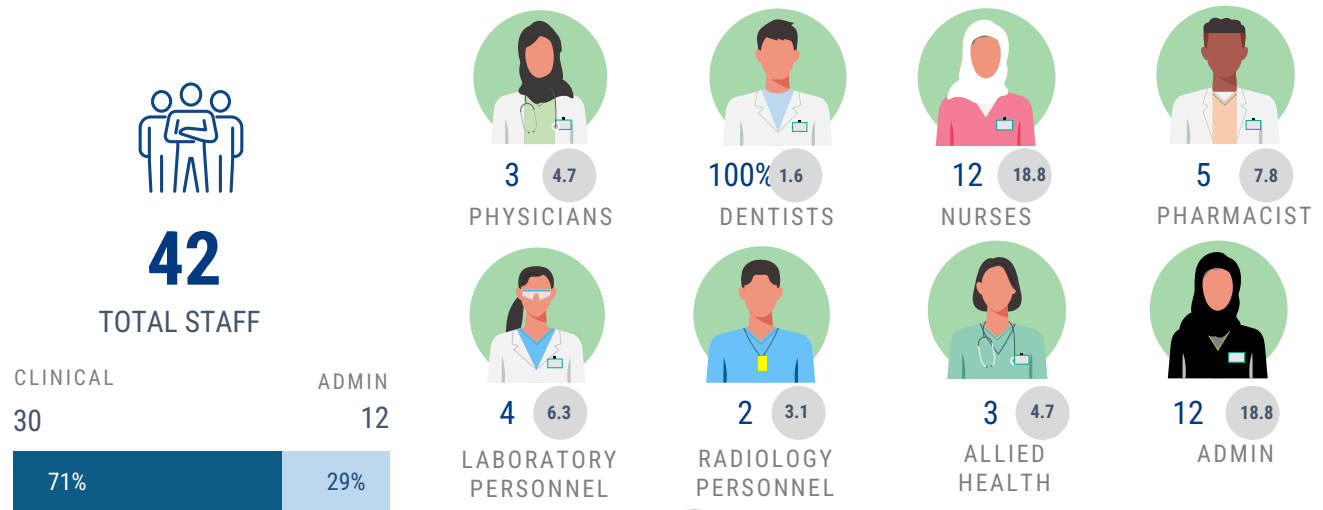
➤ Demand for diagnostics is among the top 10 in the network, with lab test ordering at 33% per visit. Virtual visits rank the highest in the network, at 19% of total consultations.

➤ Priorities for the coming years could include improving clinic utilization and expanding capacity in high-growth areas such as allied health.

➔ INFRASTRUCTURE

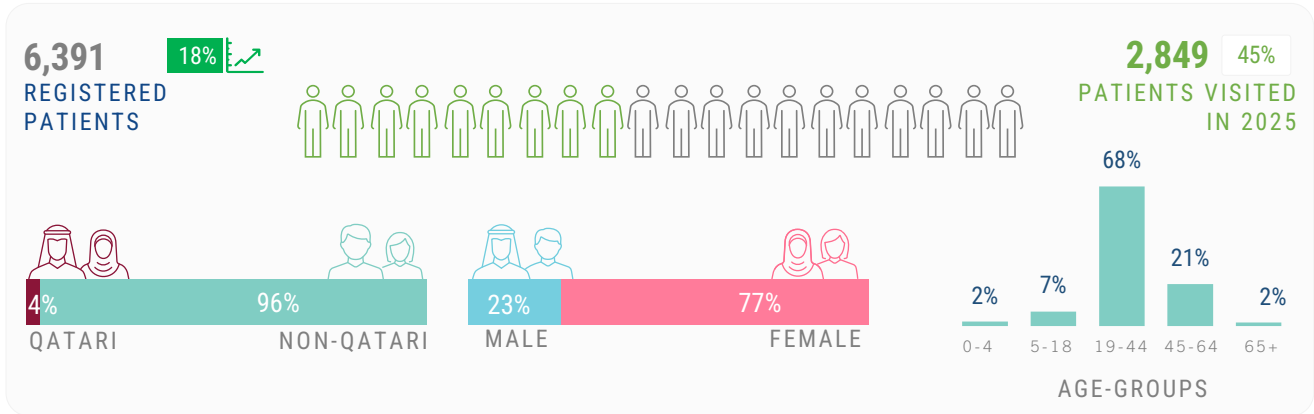


➔ STAFFING



Staff density per 10,000 registered patients

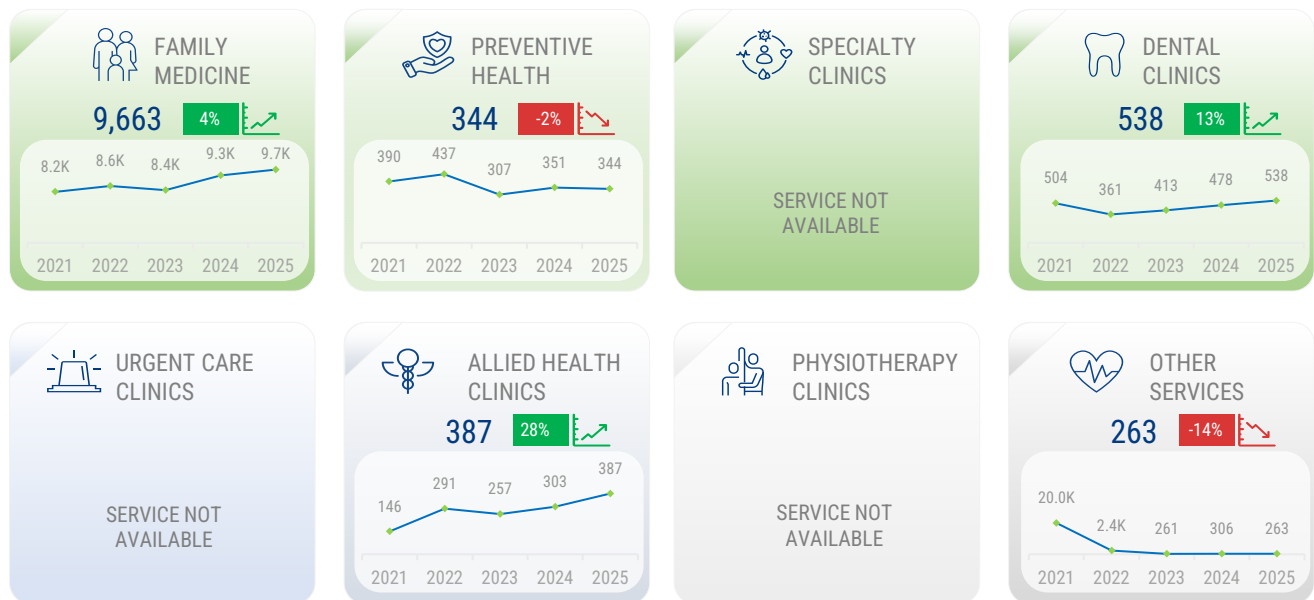
➔ REGISTERED PATIENTS



➔ PATIENT VISITS



➔ VISITS BY CLINICS



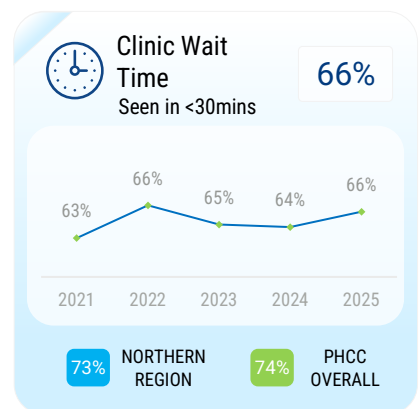
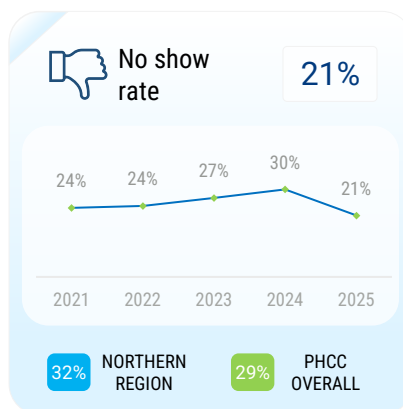
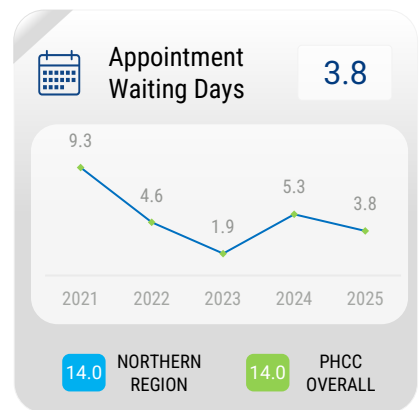
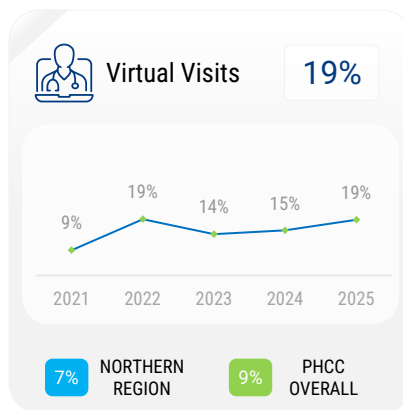
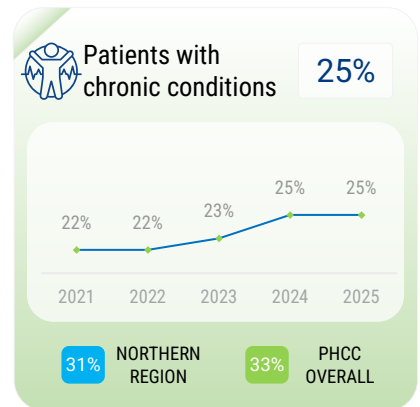
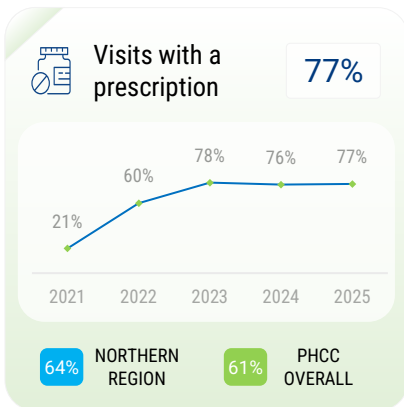
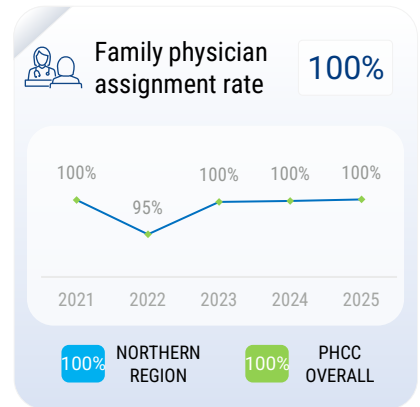
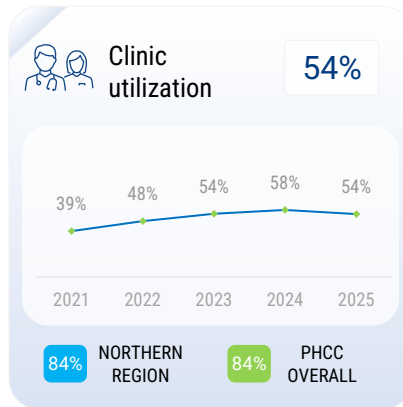
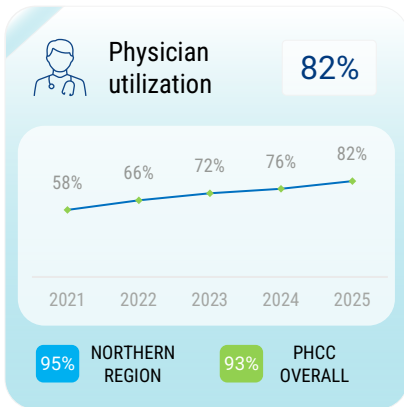
➔ ANCILLARY SERVICES



➔ NURSING SERVICES



➔ UTILIZATION AND ACCESS MEASURES





OPERATIONAL  
SINCE  
**1990**

# AL KAABAN HEALTH CENTER



URGENT CARE  
CENTER

➤ A smaller center serving a focused community, with a mostly working-age population.

➤ The center offers round-the-clock urgent care.

➤ Visit volumes have grown steadily since 2023. Dental Clinics, Laboratory and Radiology recorded significant growth this year.

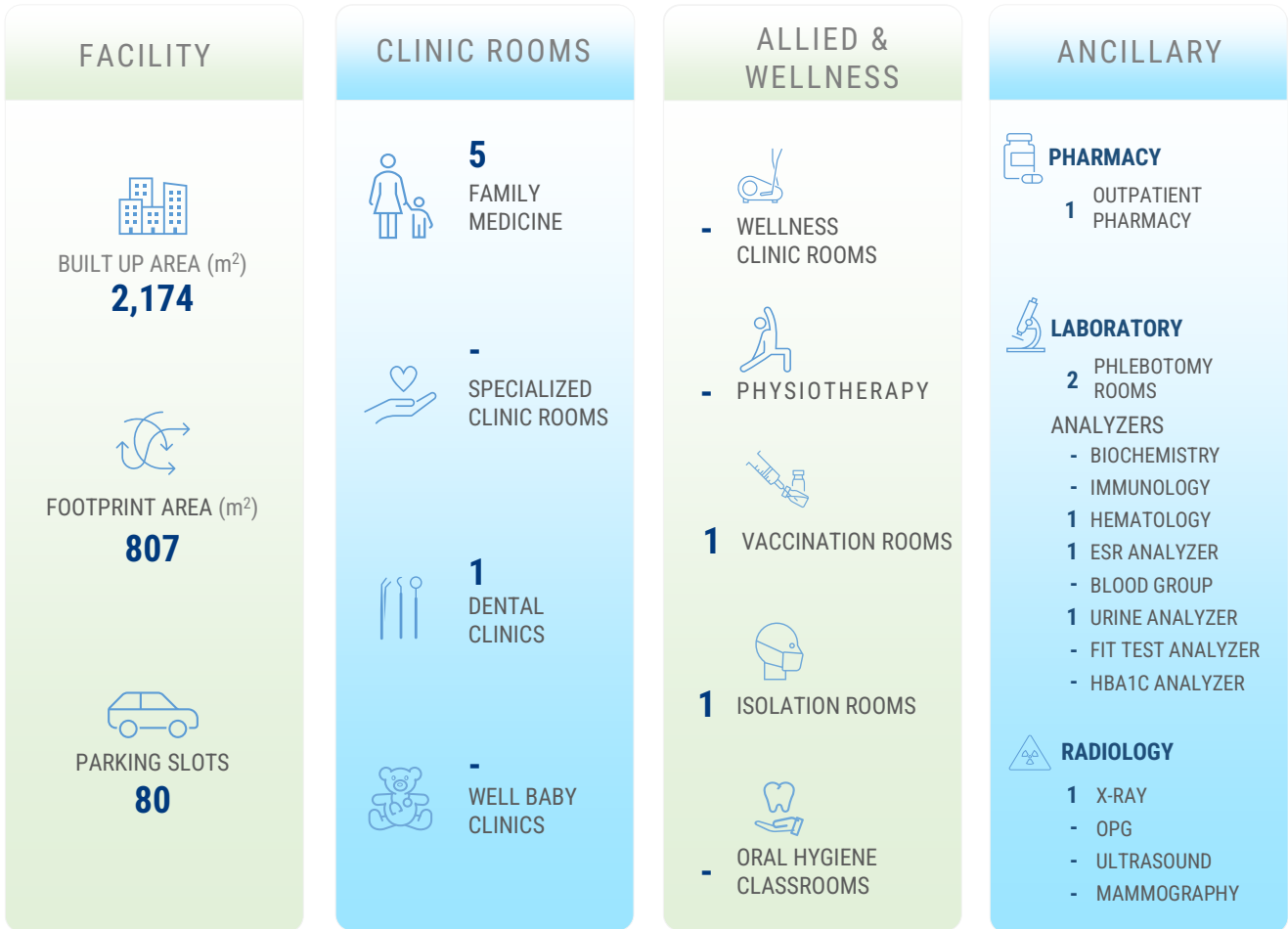
➤ Physician utilization at 54% reflects remote catchment area with dispersed population demand.

➤ Virtual visits rank 3rd highest in the network, at 13% of total consultations.

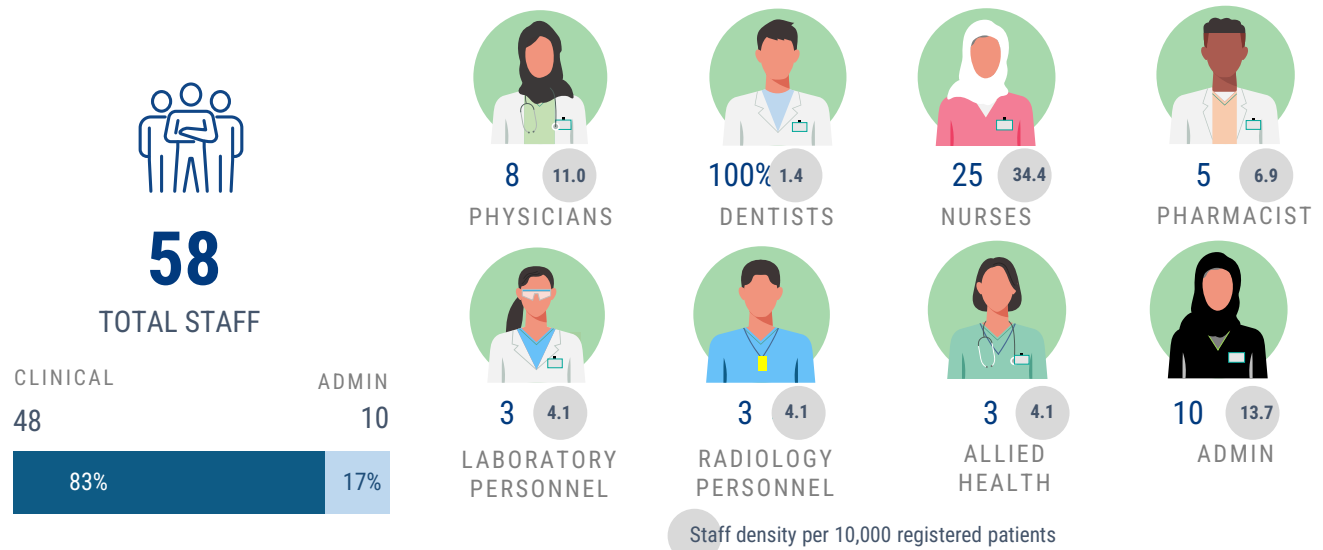
➤ Priorities for the coming years could include improving physician utilization toward network benchmarks and improving clinic utilization.



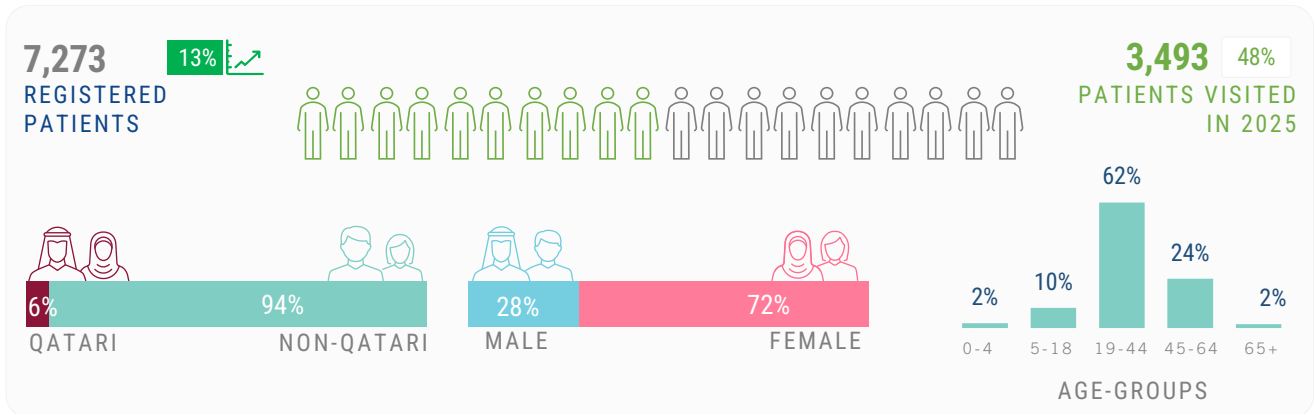
➔ INFRASTRUCTURE



➔ STAFFING



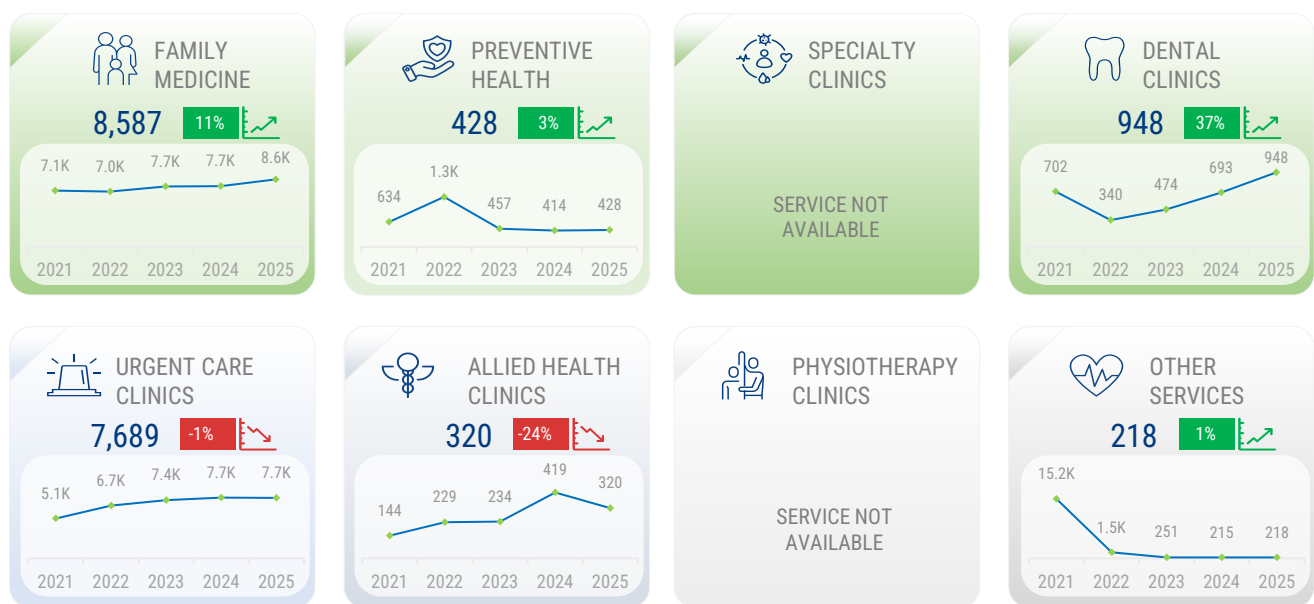
➔ REGISTERED PATIENTS



➔ PATIENT VISITS



➔ VISITS BY CLINICS



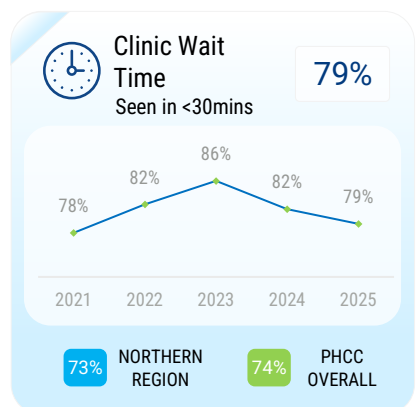
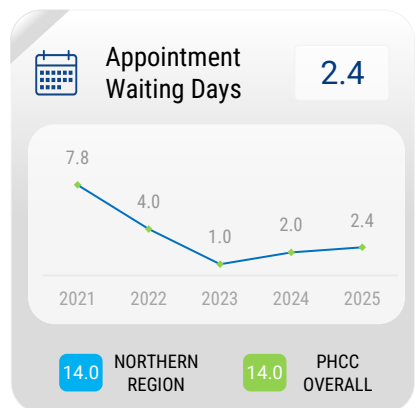
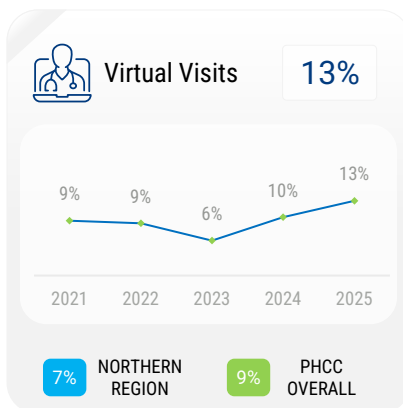
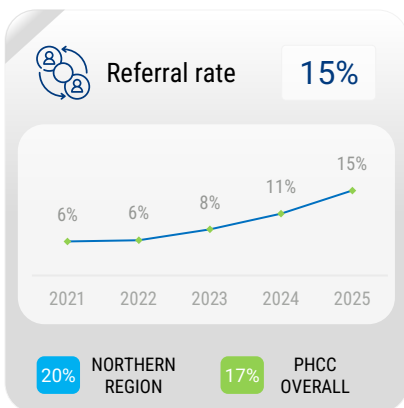
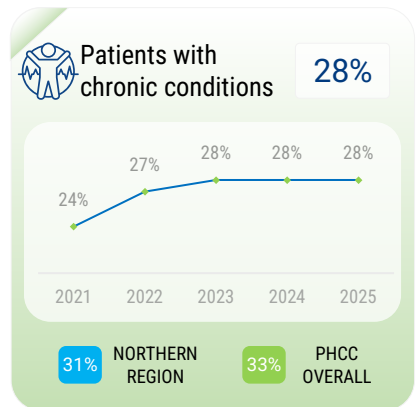
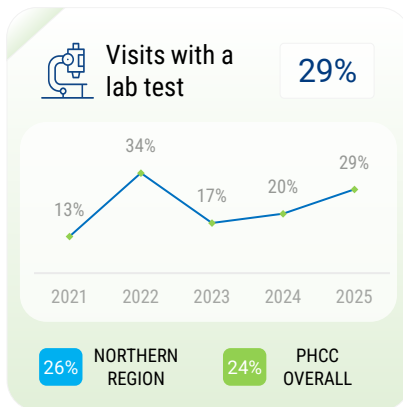
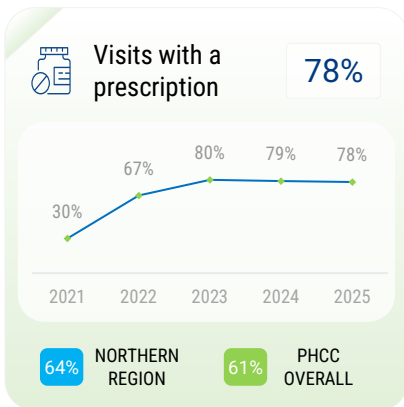
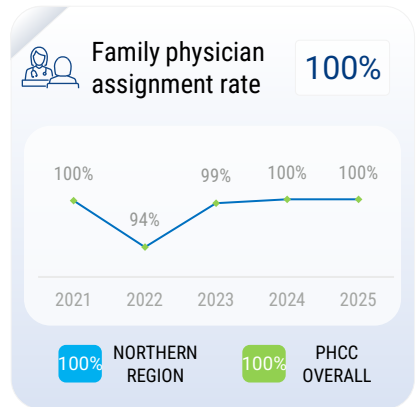
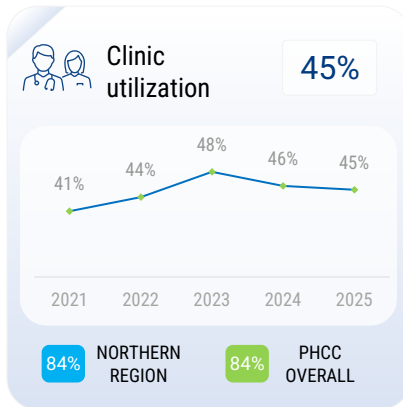
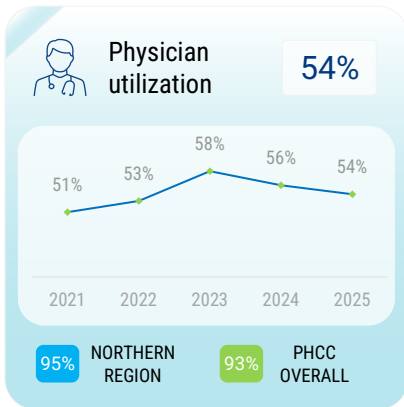
➔ ANCILLARY SERVICES



➔ NURSING SERVICES



➔ UTILIZATION AND ACCESS MEASURES





OPERATIONAL  
SINCE  
**1970**



QATARI  
EXCLUSIVE HC



WELLNESS  
CENTER



OPEN ON  
WEEKENDS

# AL KHOR HEALTH CENTER

Operational Since 1970, the health center was shifted to new premises in 2022, now catering to exclusively Qatari community.

The center offers a wellness facility and weekend access, extending its reach beyond standard weekday primary care.

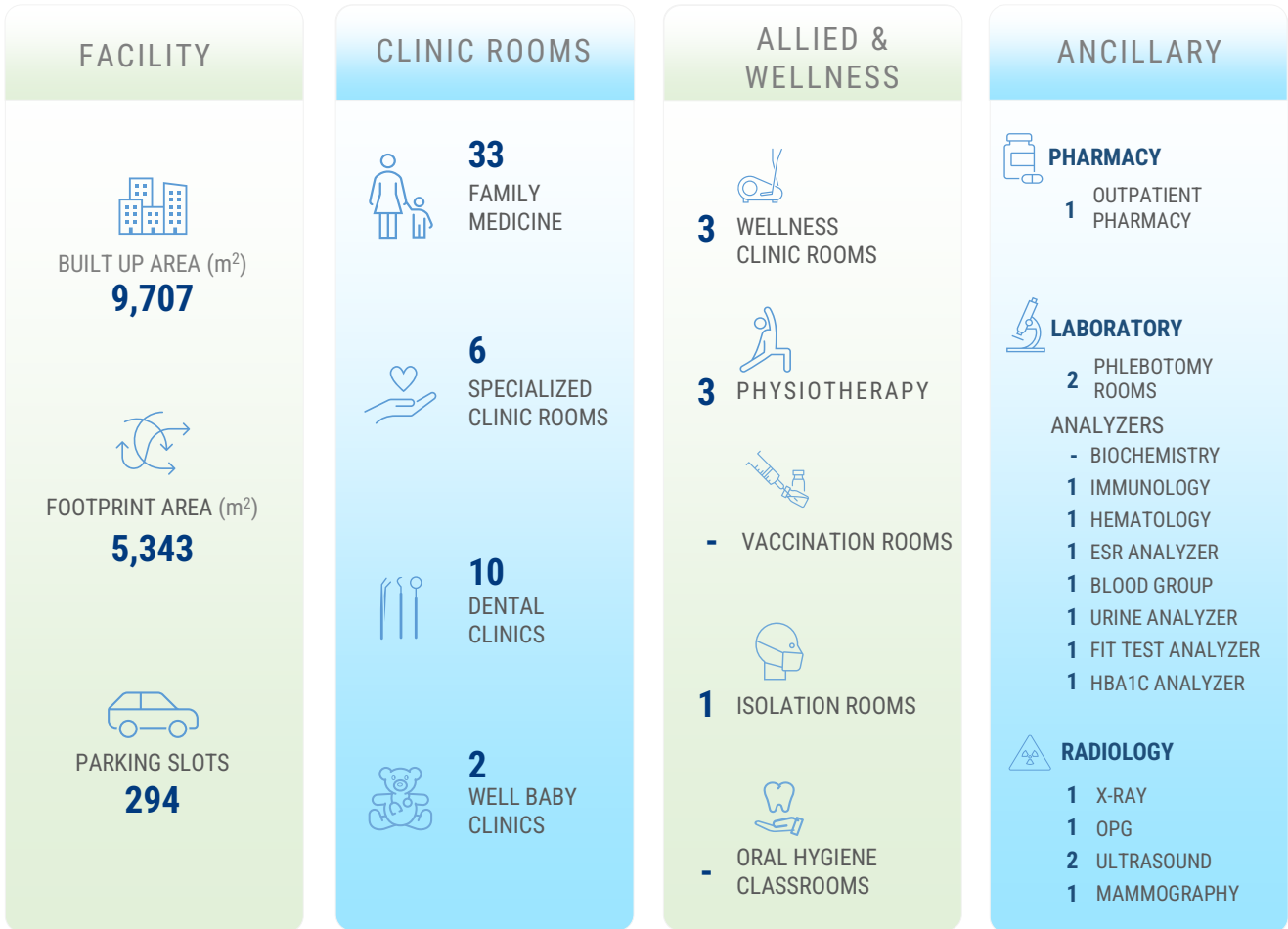
Visit volumes have grown significantly since 2023. Laboratory, Specialty Clinics and Physiotherapy recorded significant growth this year.

Appointment waiting time at 11.3 days is below the PHCC average of 14 days.

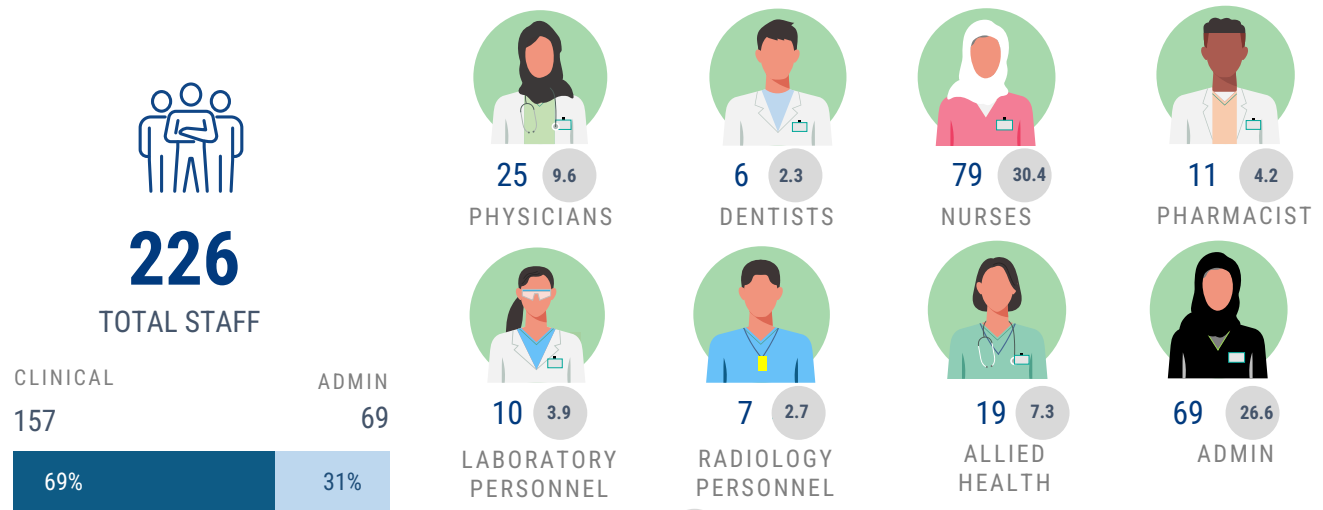
Chronic disease burden at 39% is among the top 10 in the network, requiring sustained long-term care.

The focus for the coming years could be in expanding capacity in high-growth areas such as laboratory investigations.

➔ INFRASTRUCTURE

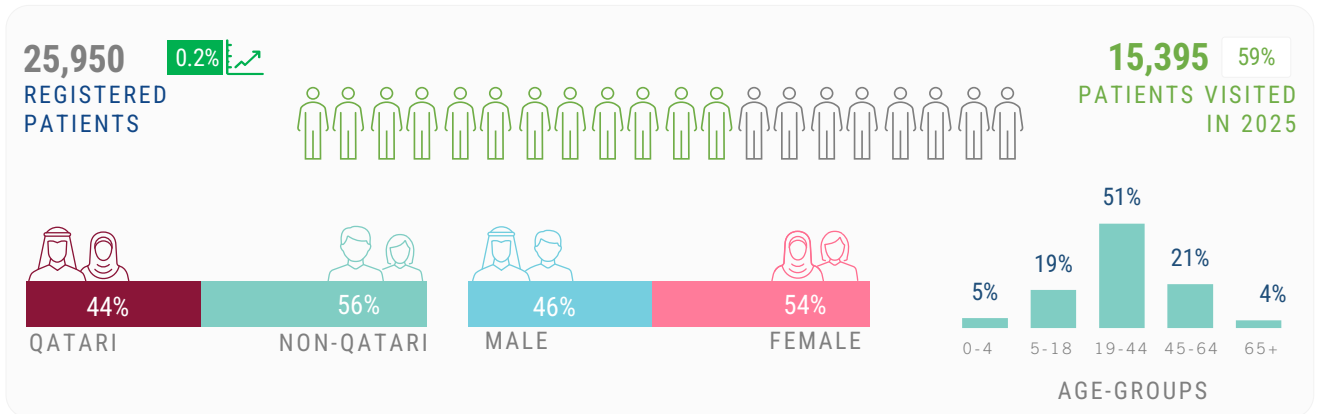


➔ STAFFING



Staff density per 10,000 registered patients

➔ REGISTERED PATIENTS



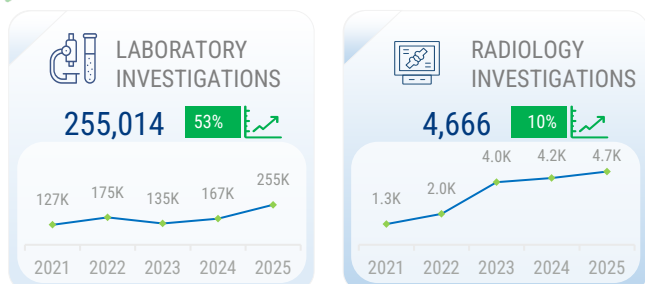
➔ PATIENT VISITS



➔ VISITS BY CLINICS



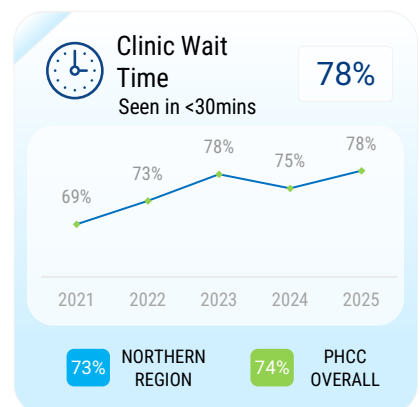
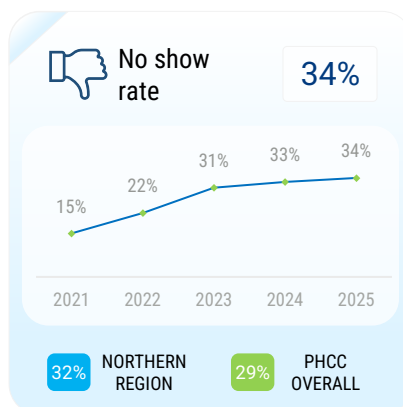
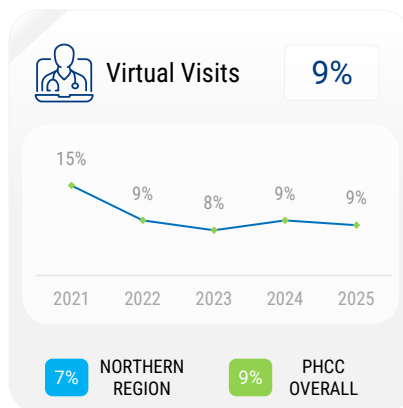
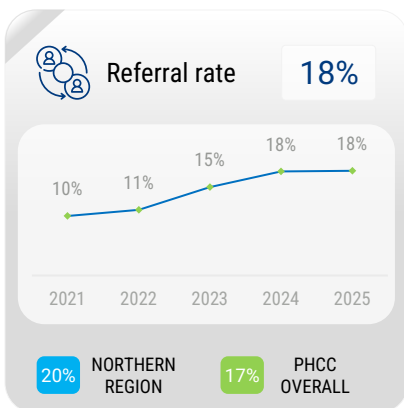
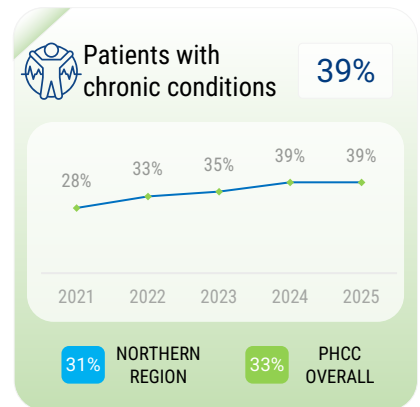
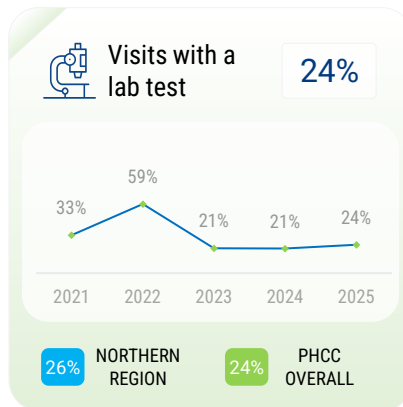
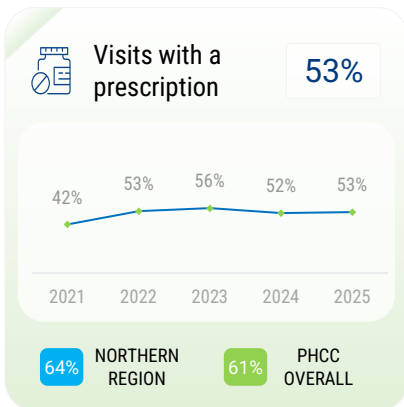
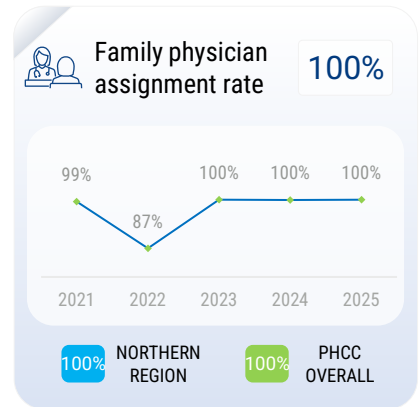
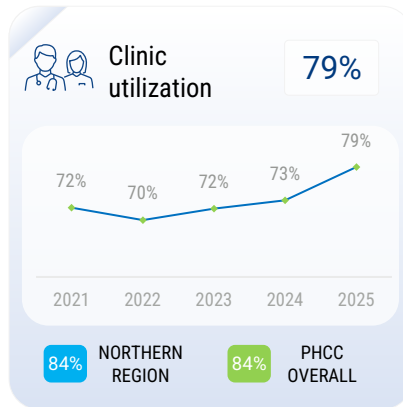
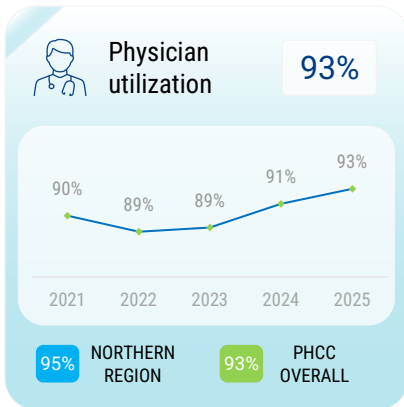
➔ ANCILLARY SERVICES



➔ NURSING SERVICES



➔ UTILIZATION AND ACCESS MEASURES





OPERATIONAL  
SINCE  
**2015**



**QATARI  
EXCLUSIVE HC**



**URGENT CARE  
CENTER**



**REGIONAL  
SPECIALTY CENTER**



**WELLNESS  
CENTER**



**OPEN ON  
WEEKENDS**

# LEABAIB HEALTH CENTER

➤ The largest exclusively Qatari center in the Northern Region by population, with a chronic disease burden of 40%, among the top 10 in the network.

➤ The center provides 24/7 urgent care, regional specialty clinics, a wellness facility and weekend access, making it one of the more comprehensive facilities in the network.

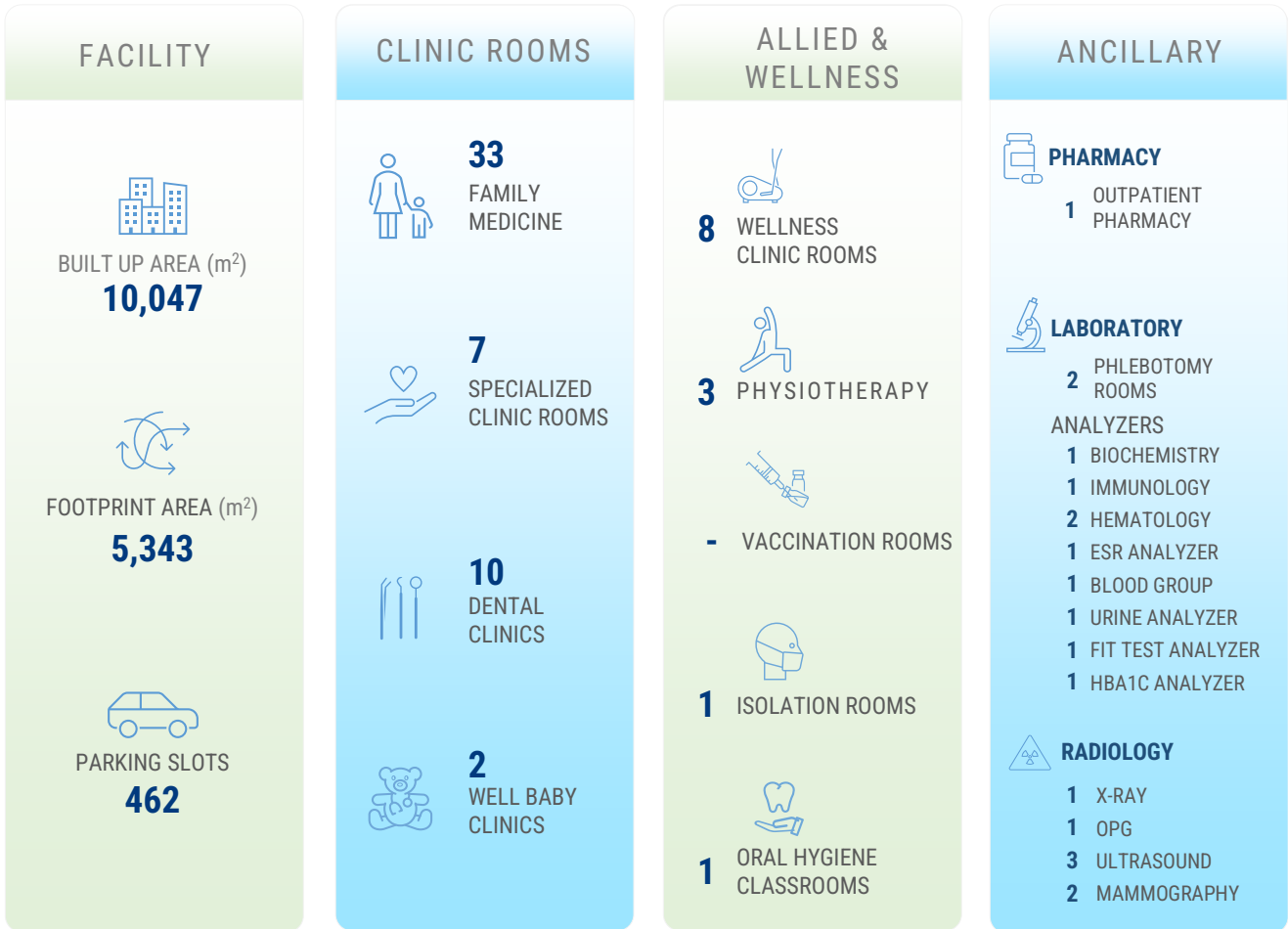
➤ Visit volumes have grown significantly since 2023, ranking 2nd highest in the network. Radiology, Allied Health and Nursing Services recorded significant growth this year.

➤ Appointment waiting time at 10.3 days is below the PHCC average of 14 days.

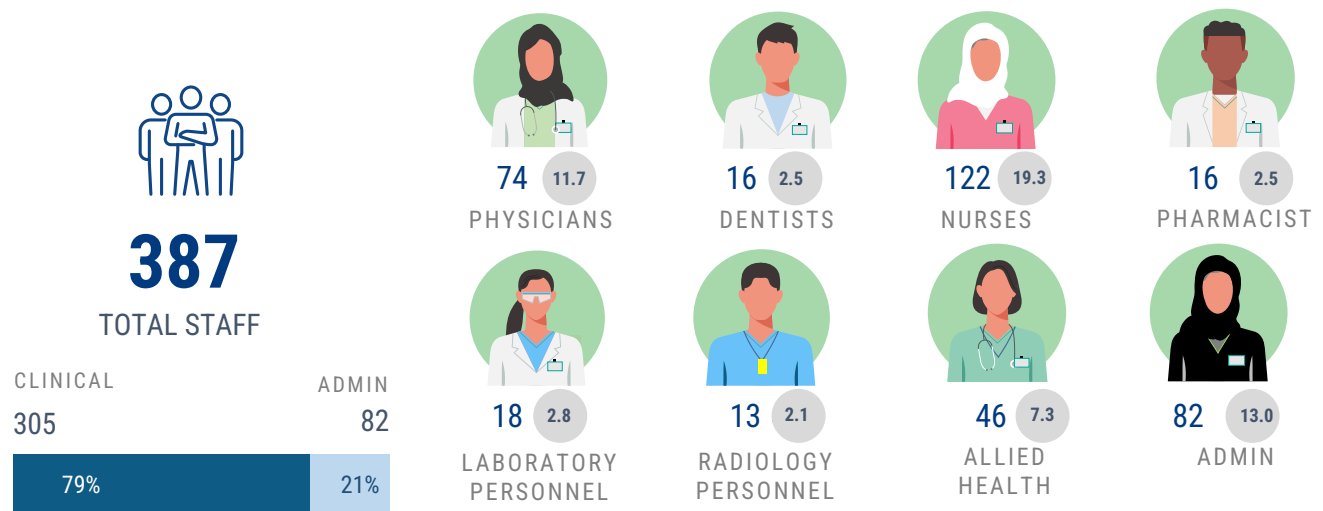
➤ Chronic disease burden at 40% is among the top 10 in the network, requiring sustained long-term care.

➤ Priorities for the coming years could include strengthening chronic disease management pathways and expanding capacity in high-growth areas such as radiology services.

➔ INFRASTRUCTURE

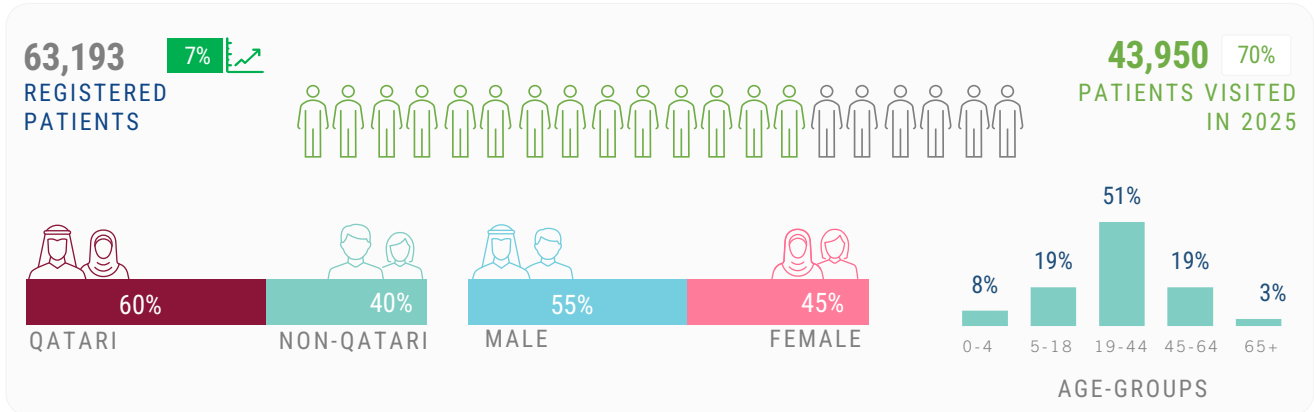


➔ STAFFING



Staff density per 10,000 registered patients

➔ REGISTERED PATIENTS



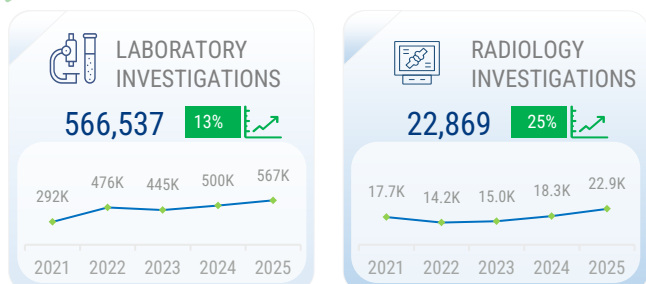
➔ PATIENT VISITS



➔ VISITS BY CLINICS



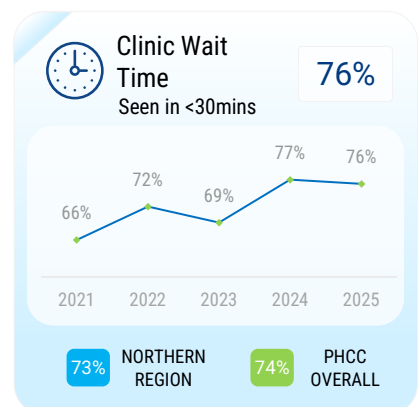
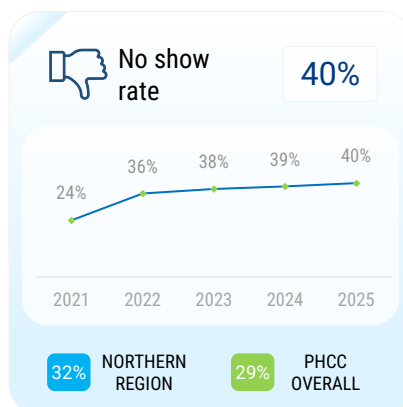
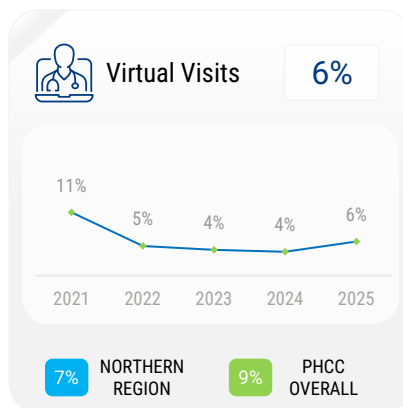
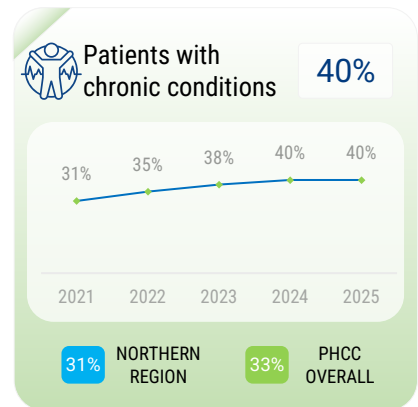
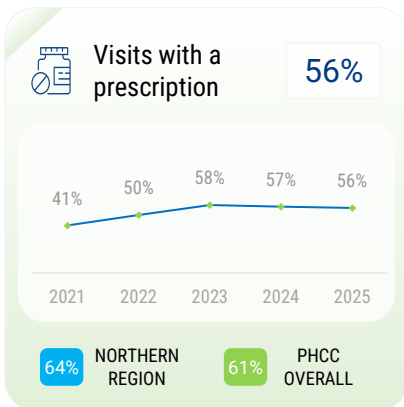
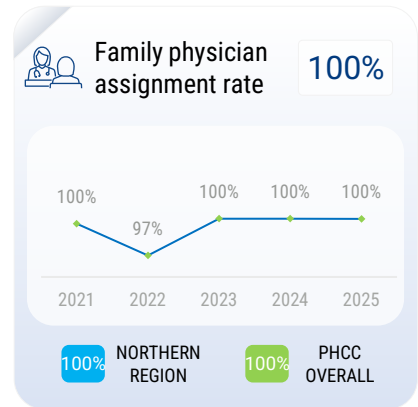
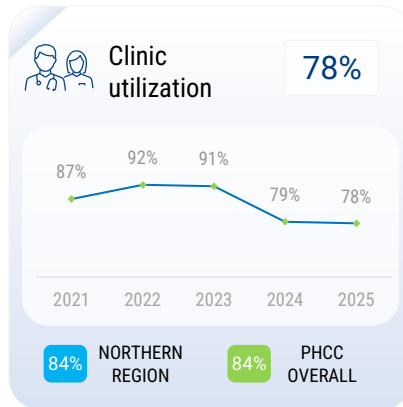
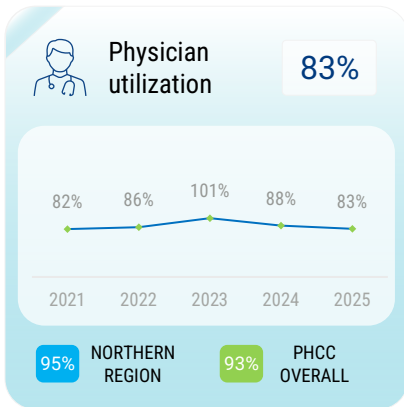
➔ ANCILLARY SERVICES



➔ NURSING SERVICES



➔ UTILIZATION AND ACCESS MEASURES





OPERATIONAL  
SINCE  
1980

# MADINAT KHALIFA

## HEALTH CENTER



OPEN ON  
WEEKENDS

➤ A high-demand center serving a large population, with a mostly working-age population.

➤ Operational since 1980, this is one of the longest-serving centers in the network, offering weekend access to the community.

➤ Visit volumes have remained stable since 2023. More than half the population actively uses the center.

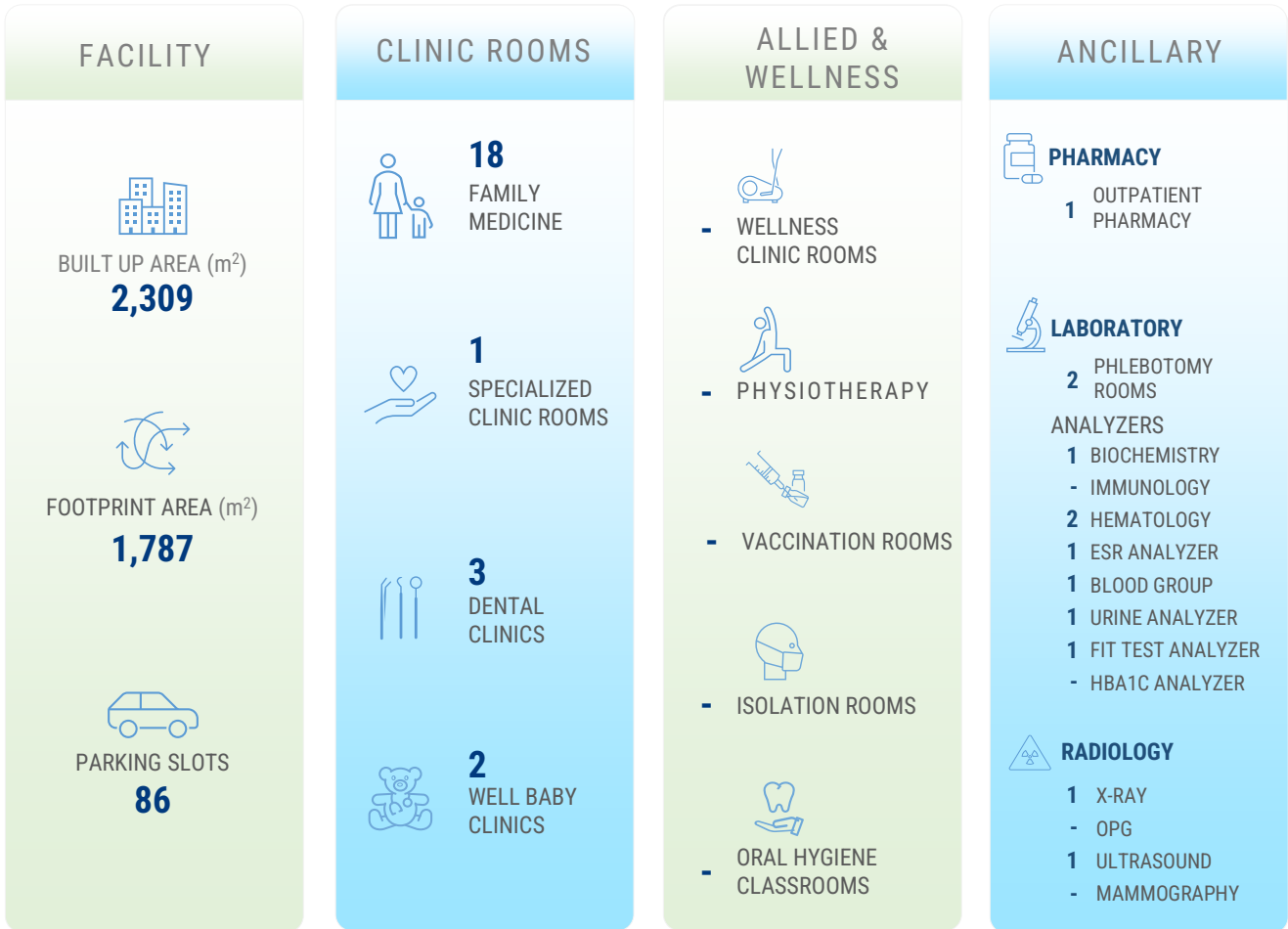
➤ Physician utilization exceeds 100%, 3<sup>rd</sup> highest in the network. Appointment waiting time at 6.3 days is well below the PHCC average of 14 days

➤ Demand for diagnostics is 3<sup>rd</sup> highest in the network, with lab test ordering at 36% per visit.

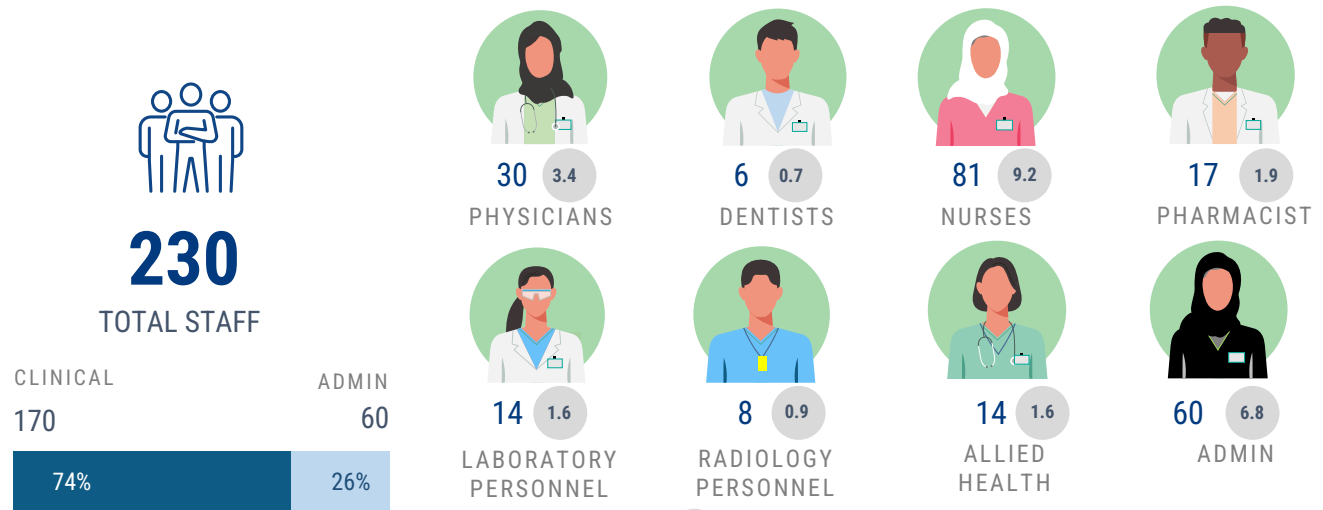
➤ Maintaining visit momentum and deepening community engagement across all service lines could be key priorities for the coming years.



➔ INFRASTRUCTURE

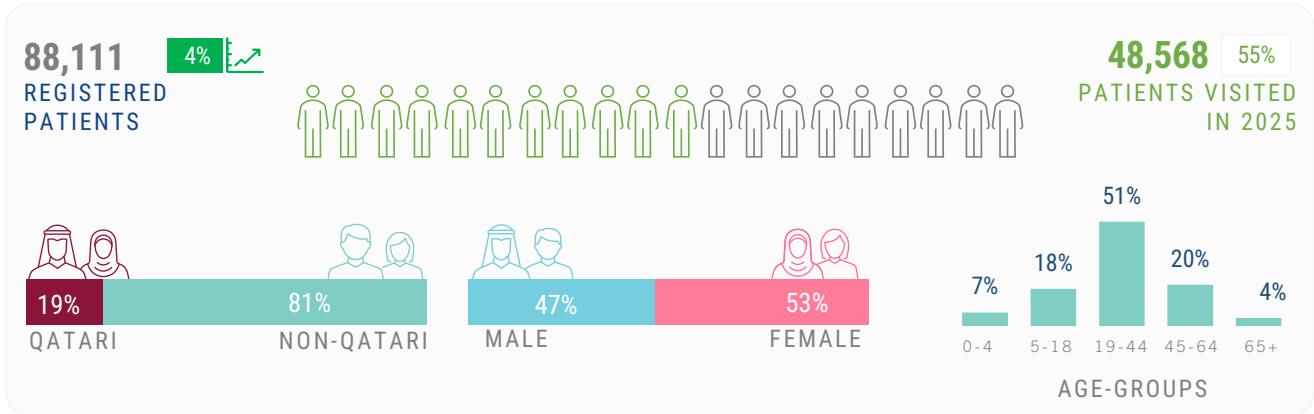


➔ STAFFING



Staff density per 10,000 registered patients

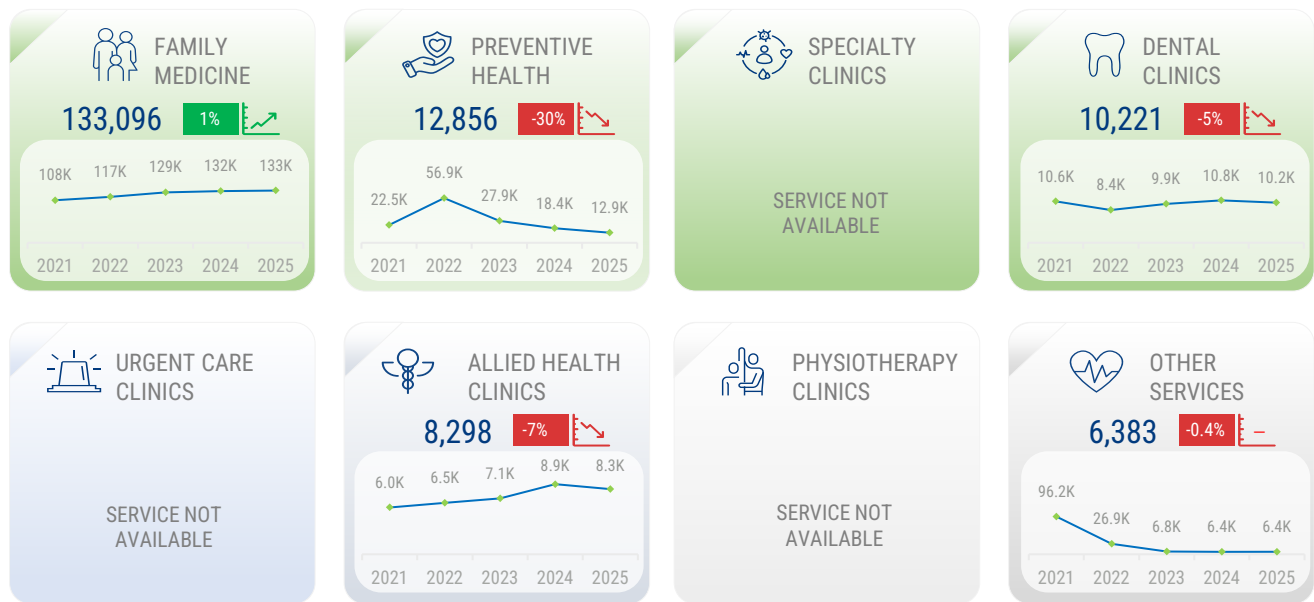
➔ REGISTERED PATIENTS



➔ PATIENT VISITS



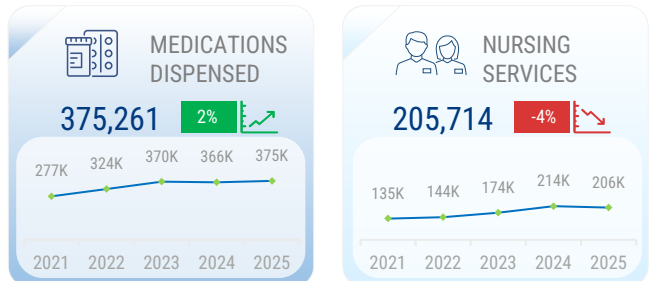
➔ VISITS BY CLINICS



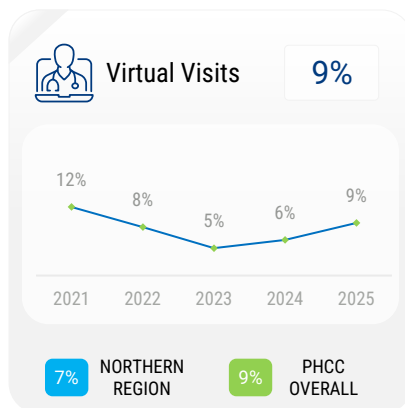
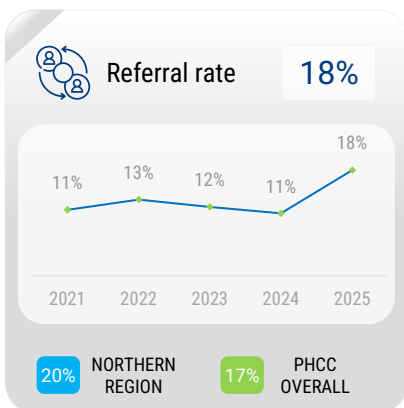
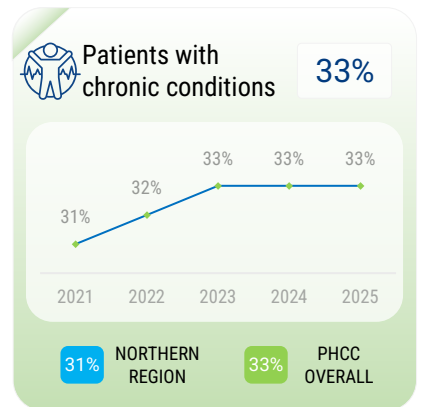
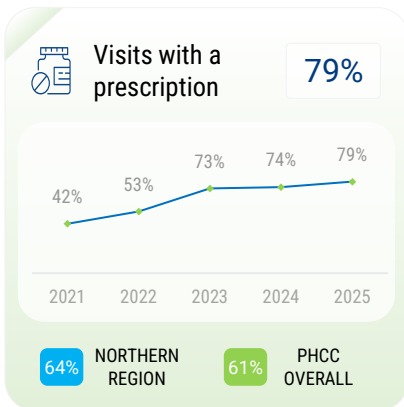
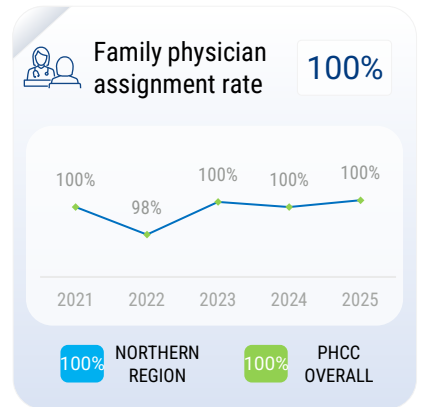
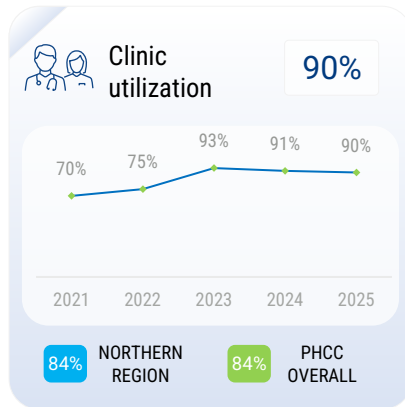
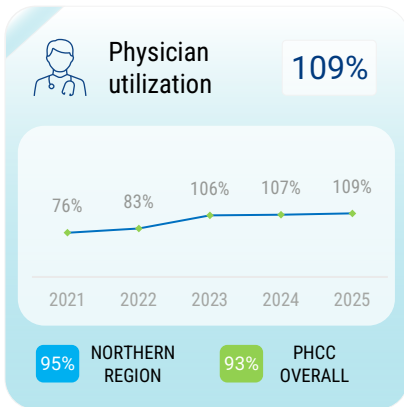
➔ ANCILLARY SERVICES



➔ NURSING SERVICES



→ UTILIZATION AND ACCESS MEASURES





OPERATIONAL  
SINCE  
**2018**

# QATAR UNIVERSITY HEALTH CENTER



REGIONAL  
SPECIALTY CENTER

➤ One of the top 10 centers in the PHCC network by population, with a notable share of school-age children.

➤ The center offers regional specialty clinics.

➤ Visit volumes have grown steadily since 2023.

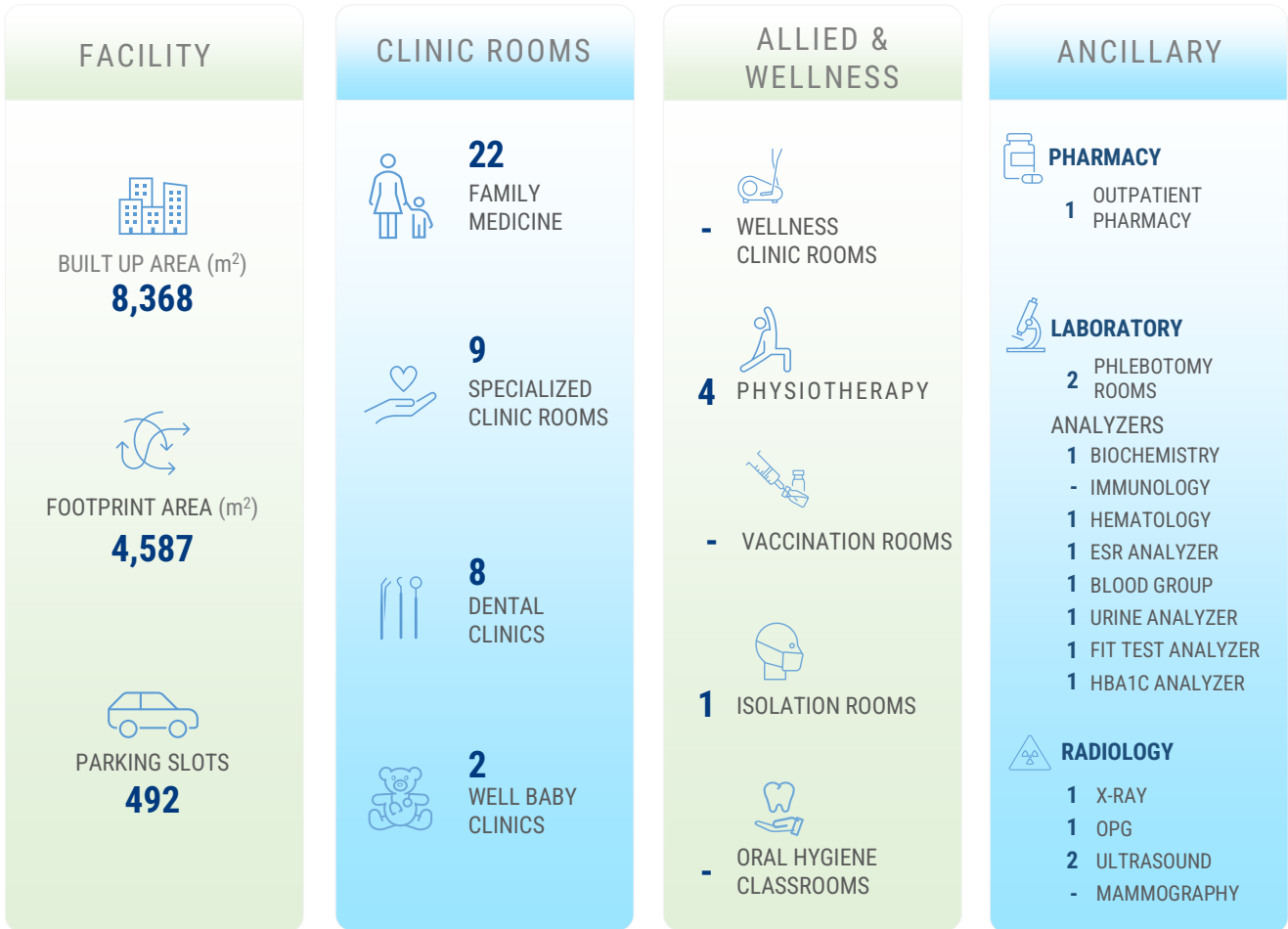
➤ Appointment waiting time at 25.8 days exceeds the PHCC average of 14 days. Walk-in visits account for 50% of total visits, below the PHCC average of 69%.

➤ Specialty Clinics, Laboratory Investigations and Physiotherapy recorded significant growth this year.

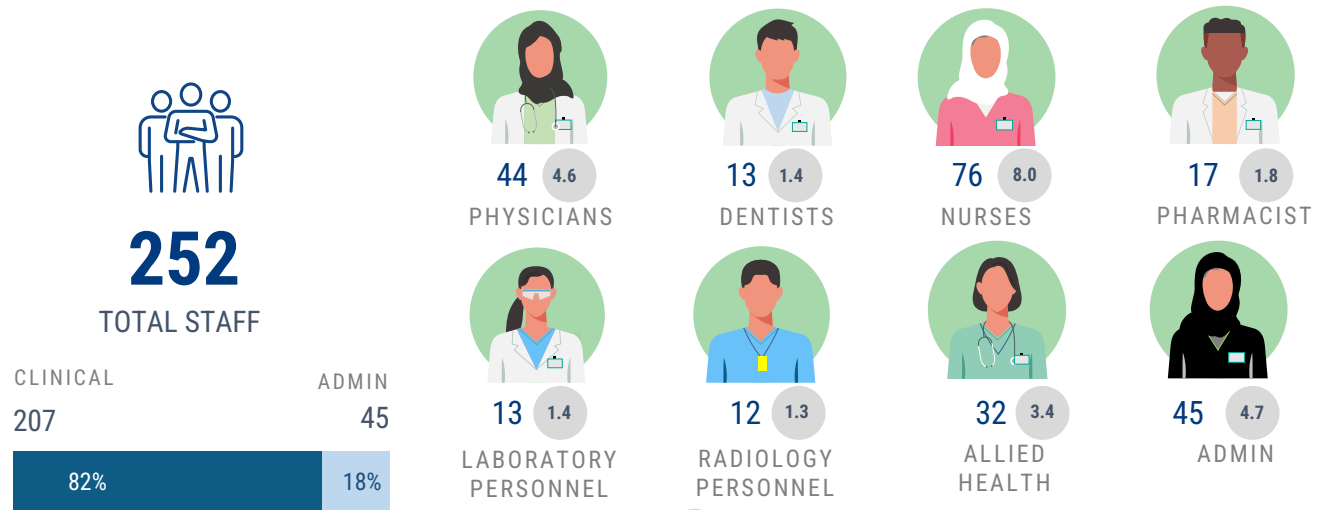
➤ Priorities for the coming years could include reducing appointment waiting time toward the network average and improving clinic utilization.



➔ INFRASTRUCTURE

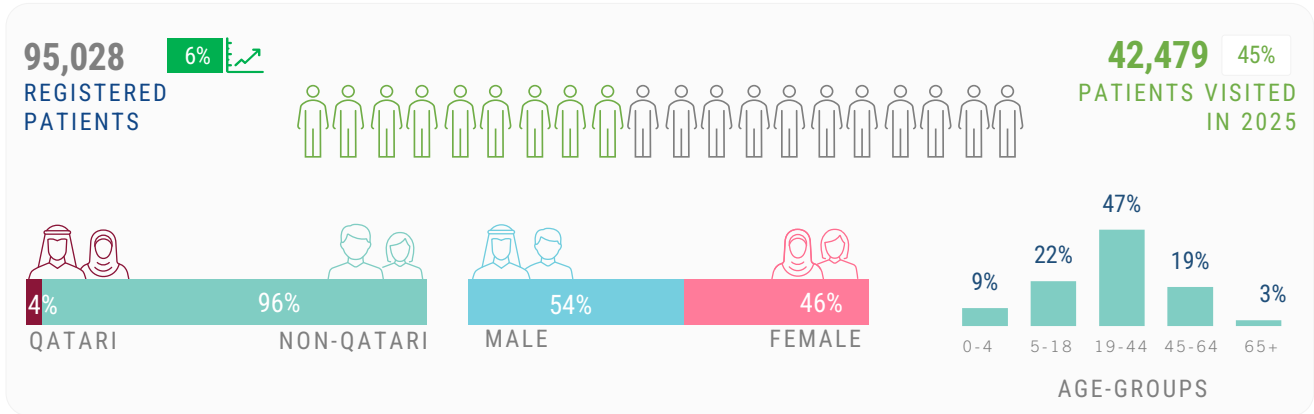


➔ STAFFING



Staff density per 10,000 registered patients

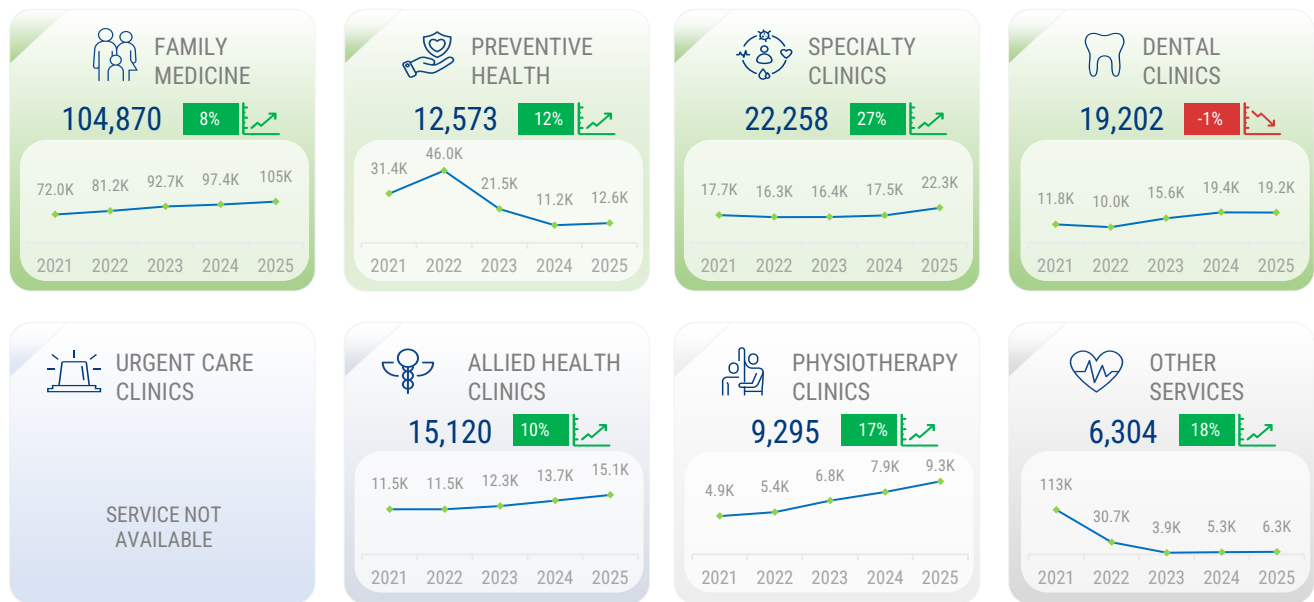
➔ REGISTERED PATIENTS



➔ PATIENT VISITS



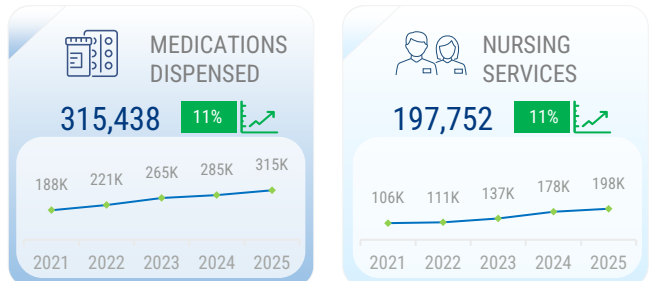
➔ VISITS BY CLINICS



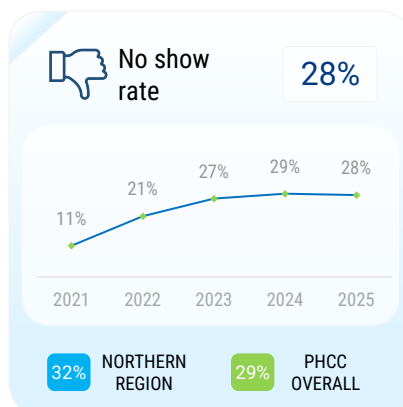
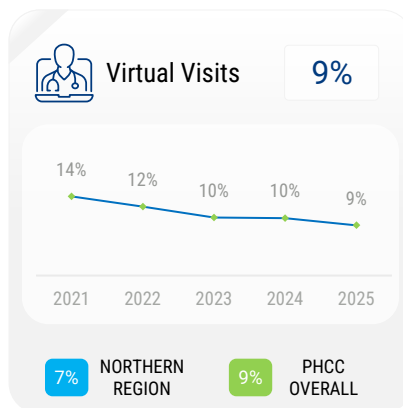
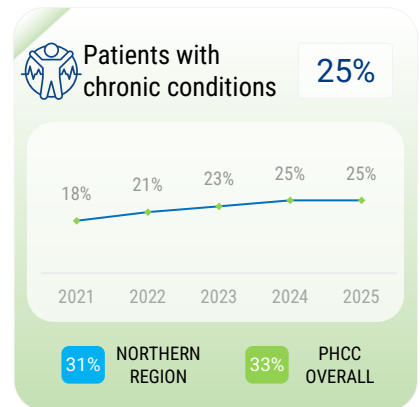
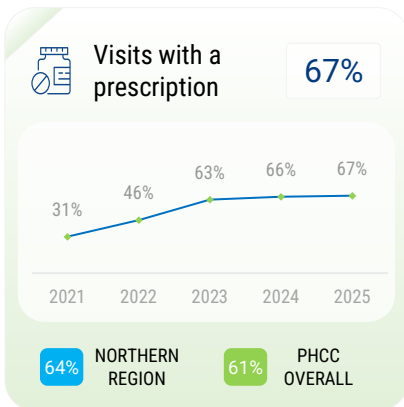
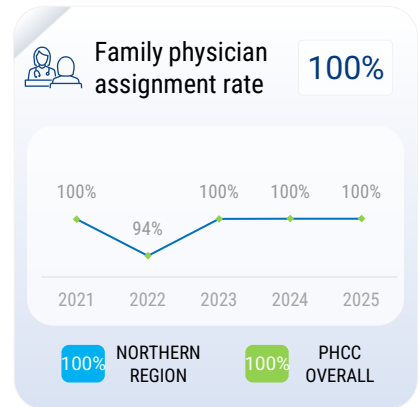
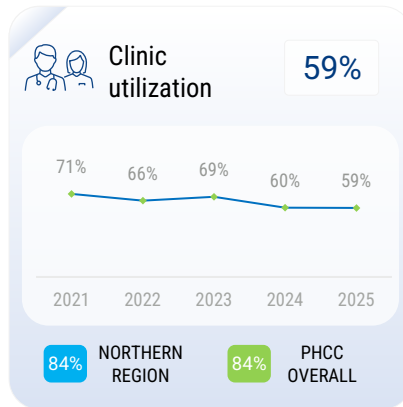
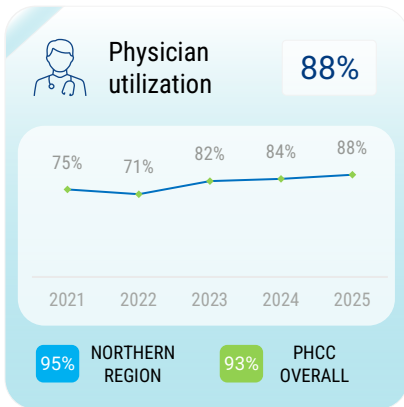
➔ ANCILLARY SERVICES



➔ NURSING SERVICES



➔ UTILIZATION AND ACCESS MEASURES





OPERATIONAL SINCE  
**1970**



URGENT CARE CENTER



WELLNESS CENTER



OPEN ON WEEKENDS

# AL RUWAIIS HEALTH CENTER

Operational Since 1970, the health center was shifted to new premises in 2019

The center offers round-the-clock urgent care, a wellness facility and weekend access.

Visit volumes have grown significantly since 2023. Allied Health, Laboratory and Physiotherapy recorded significant growth this year.

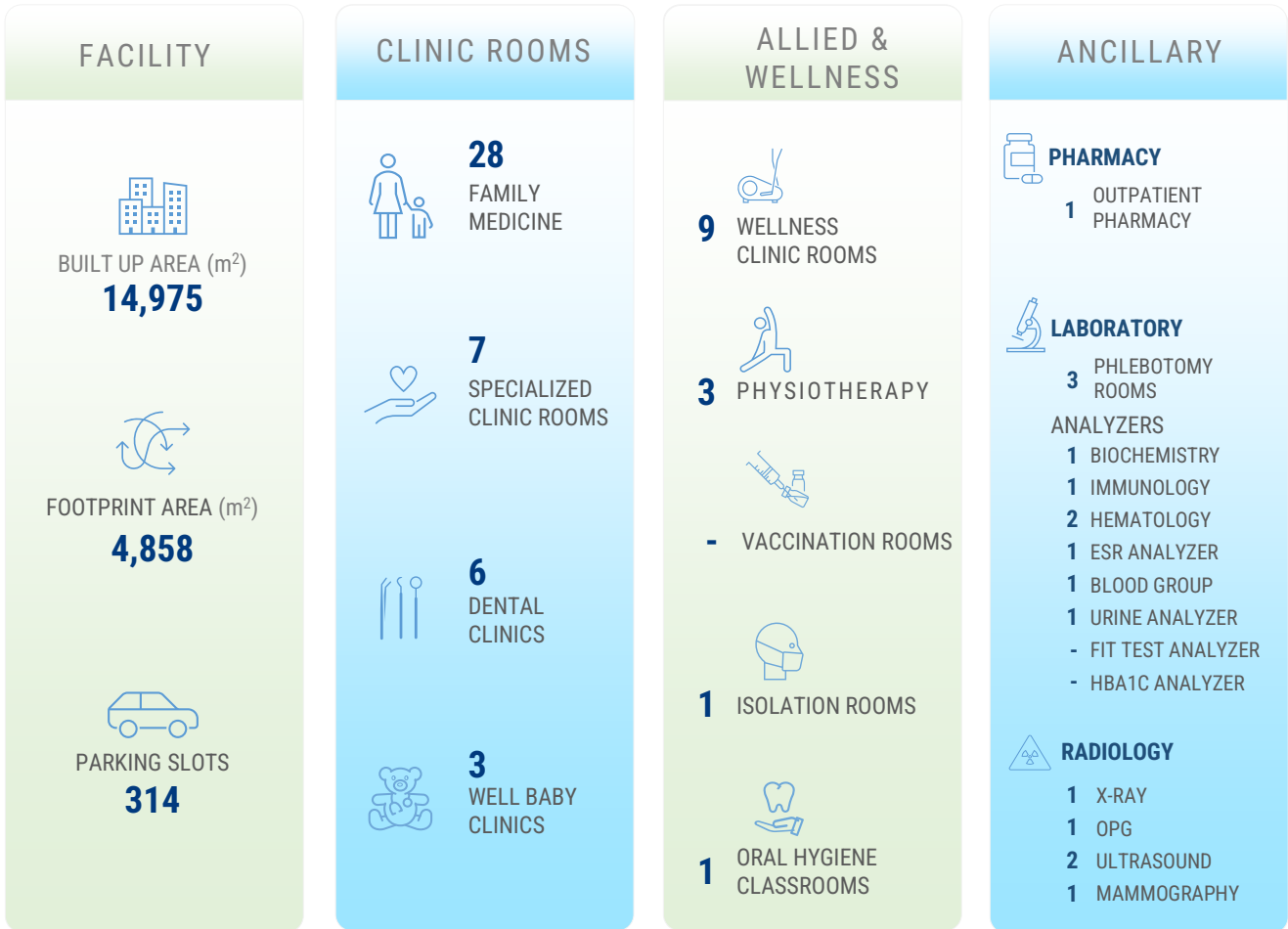
Physician utilization at 67% is below the PHCC average of 93%.

Virtual visits rank among the top 5 in the network, at 10% of total consultations.

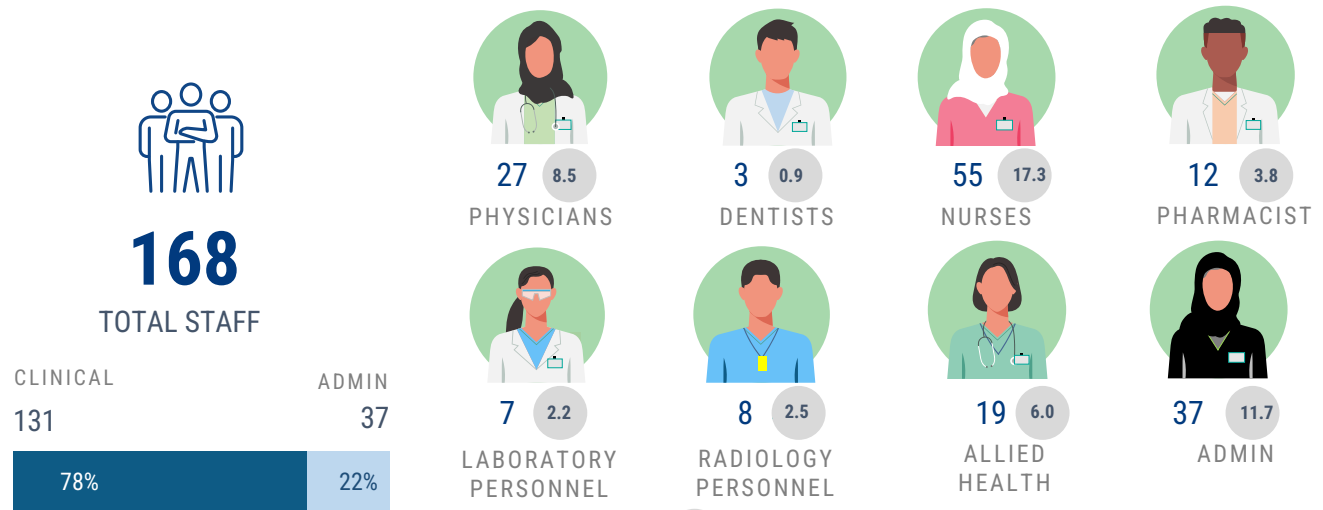
Priorities for the coming years could include improving physician utilization toward network benchmarks and improving clinic utilization.



➔ INFRASTRUCTURE

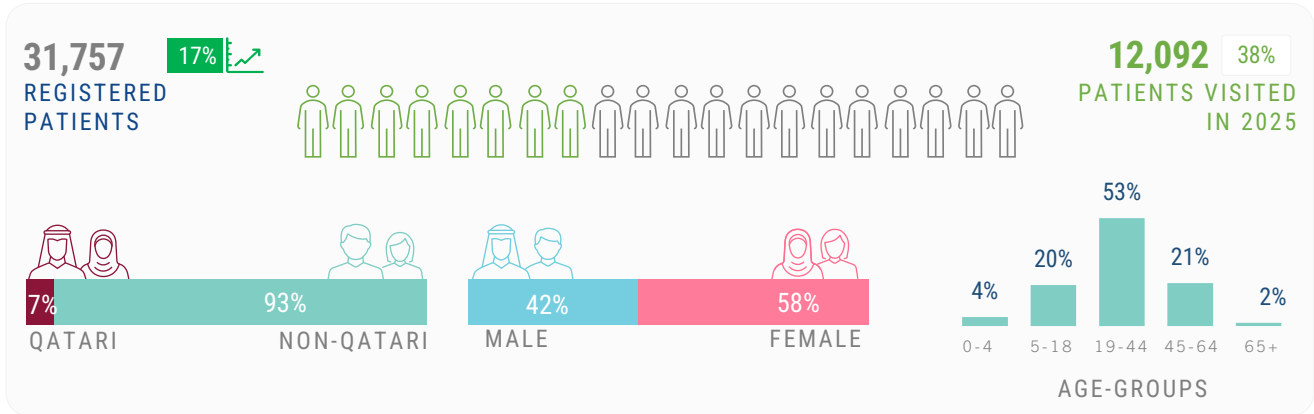


➔ STAFFING



Staff density per 10,000 registered patients

➔ REGISTERED PATIENTS



➔ PATIENT VISITS



➔ VISITS BY CLINICS



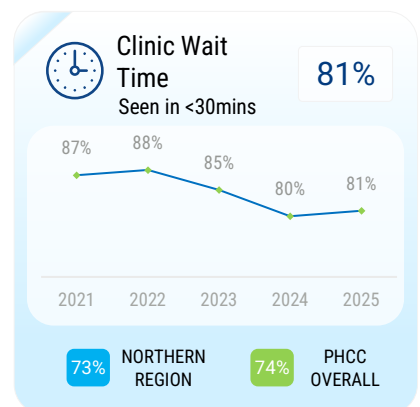
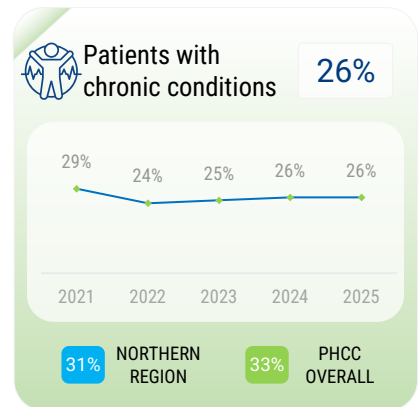
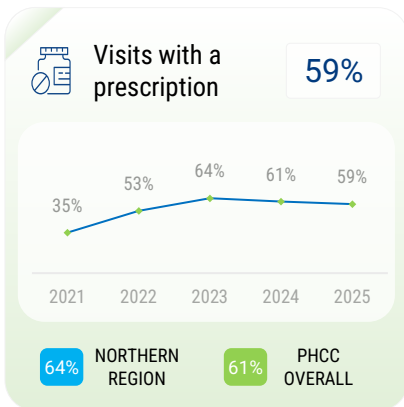
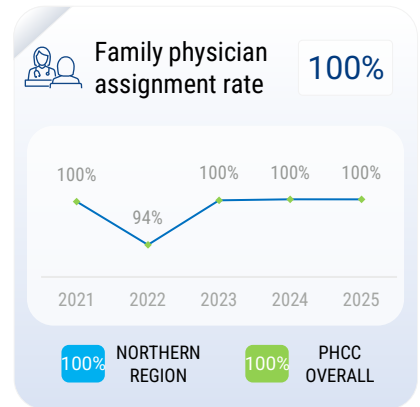
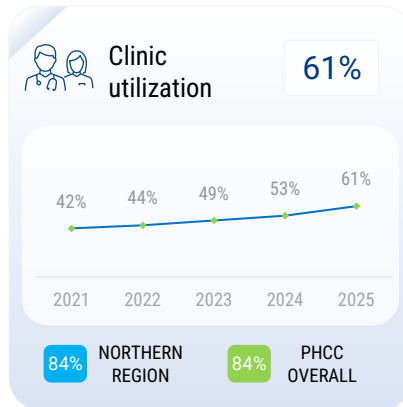
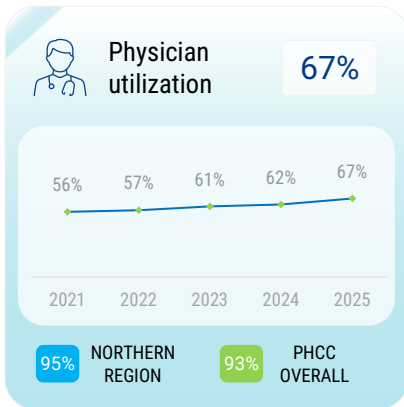
➔ ANCILLARY SERVICES



➔ NURSING SERVICES



➔ UTILIZATION AND ACCESS MEASURES





OPERATIONAL  
SINCE  
**2016**



URGENT CARE  
CENTER



REGIONAL  
SPECIALTY CENTER



WELLNESS  
CENTER



OPEN ON  
WEEKENDS



# UMM SLAL HEALTH CENTER

➤ One of the top 10 centers in the PHCC network by population, with a mostly working-age population.

➤ The center provides 24/7 urgent care, regional specialty clinics, a wellness facility and weekend access, making it one of the comprehensive facilities in the network.

➤ Visit volumes have grown significantly since 2023, ranking the highest in the network. Allied Health, Specialty Clinics and Laboratory recorded significant growth this year.

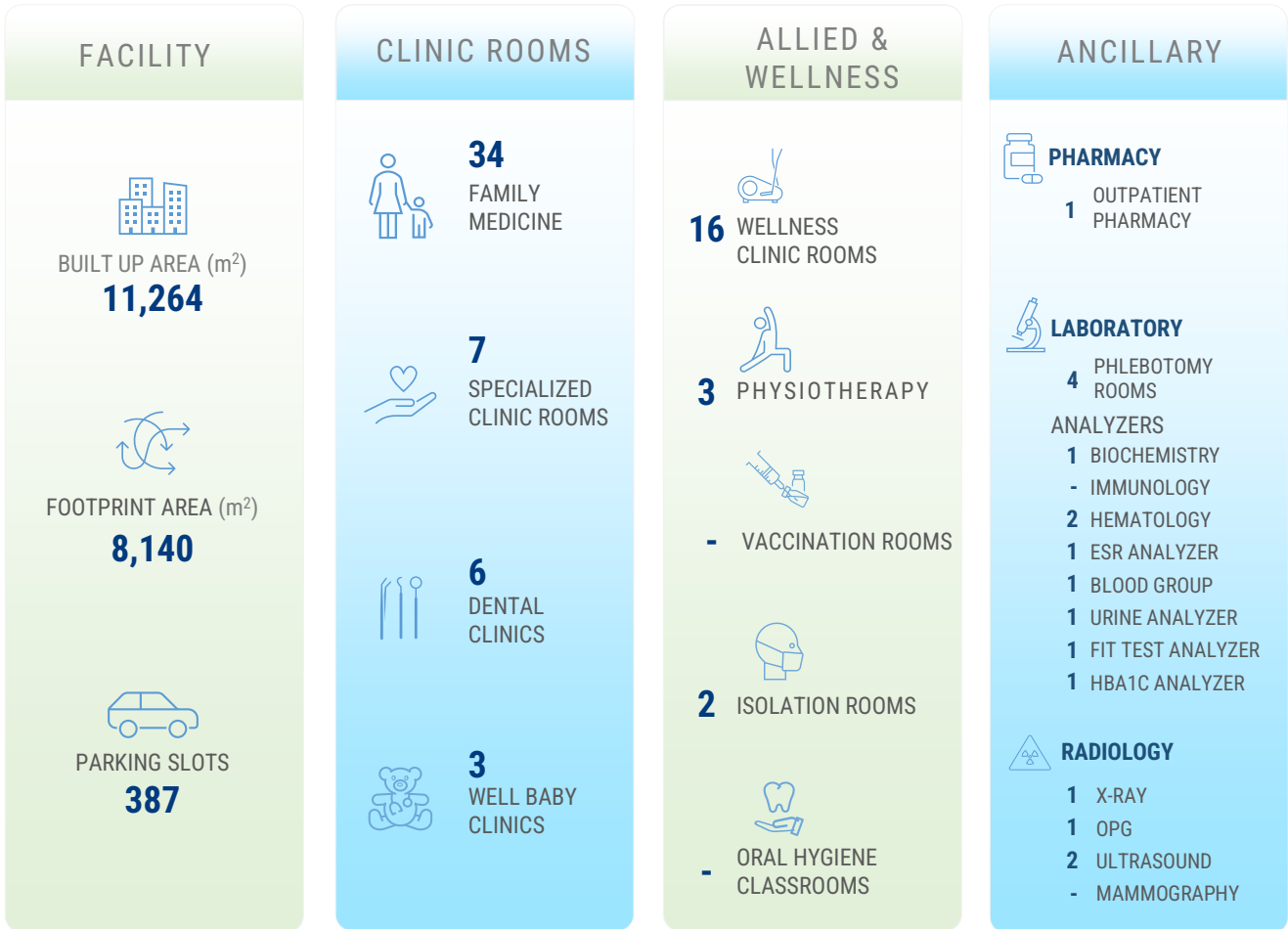
➤ Appointment waiting time at 18.5 days exceeds the PHCC average of 14 days.

➤ More than half the population actively uses the center.

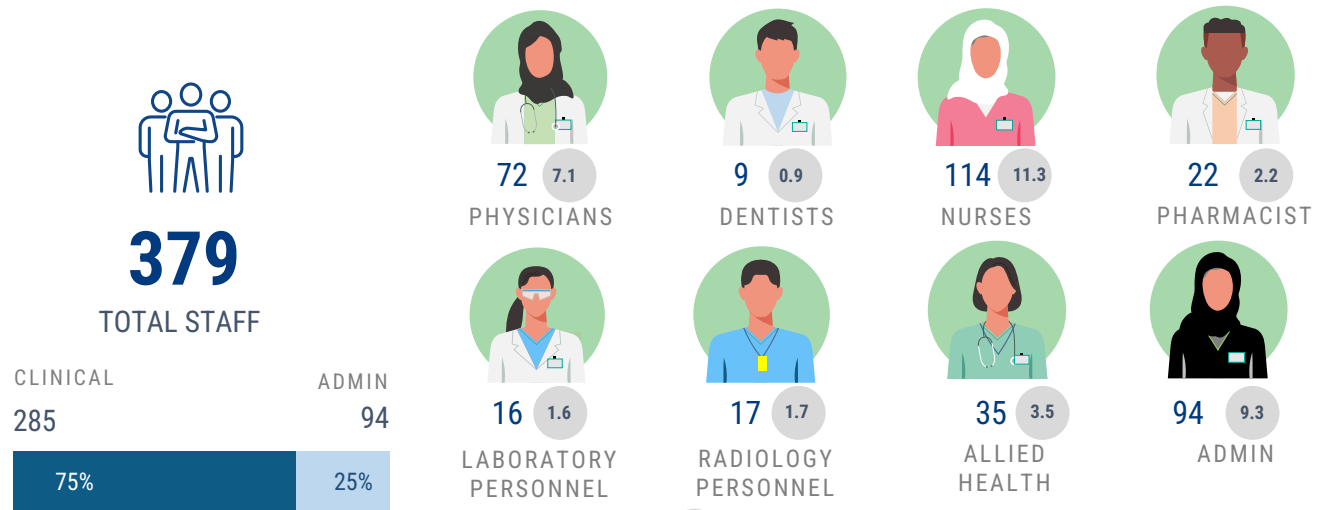
➤ Priorities for the coming years could include reducing appointment waiting time and expanding capacity in high-growth areas such as allied health.



➔ INFRASTRUCTURE

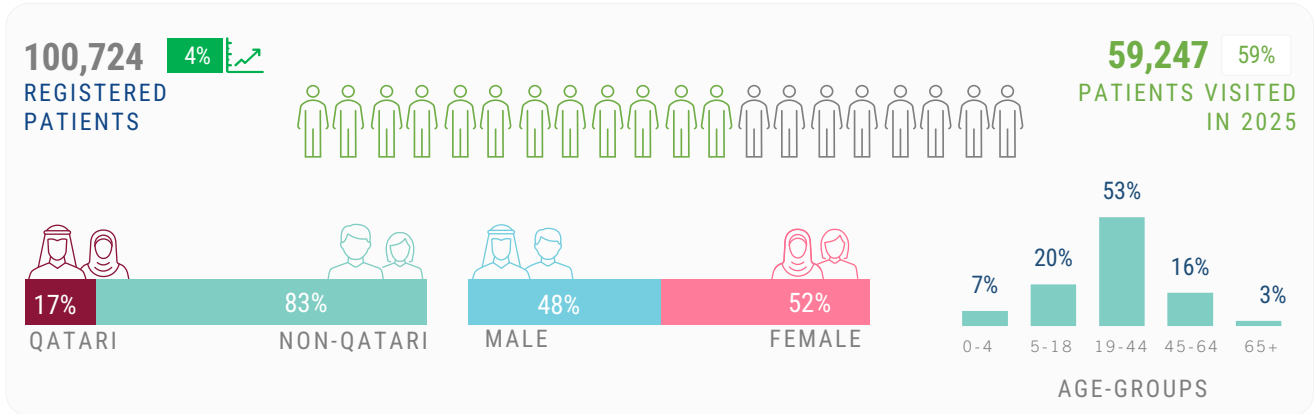


➔ STAFFING



Staff density per 10,000 registered patients

➔ REGISTERED PATIENTS



➔ PATIENT VISITS



➔ VISITS BY CLINICS



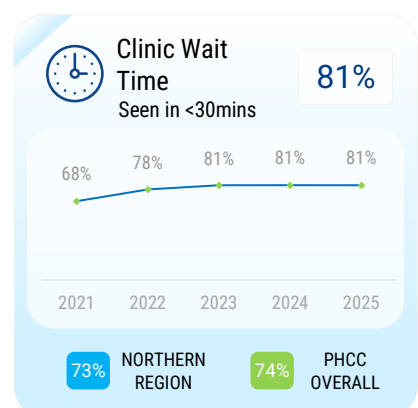
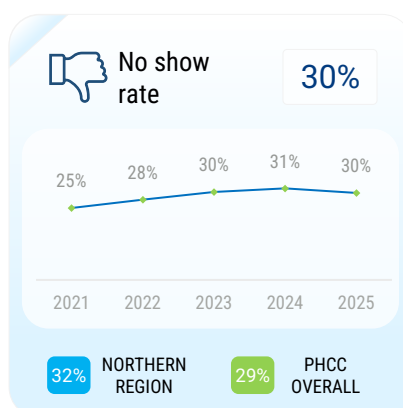
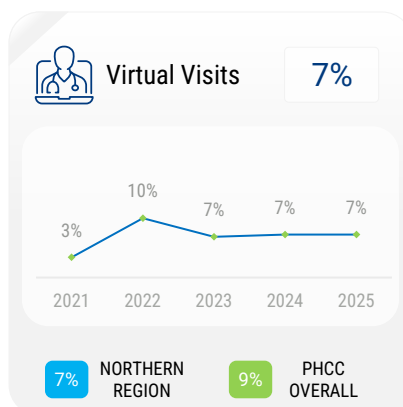
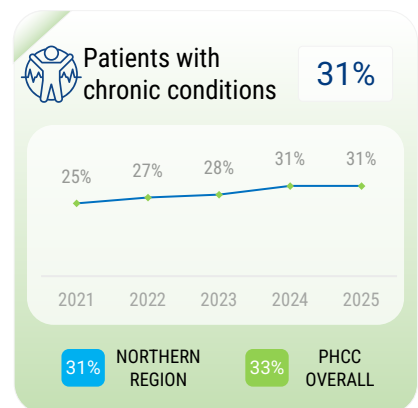
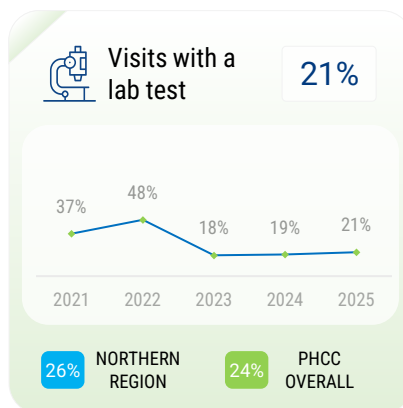
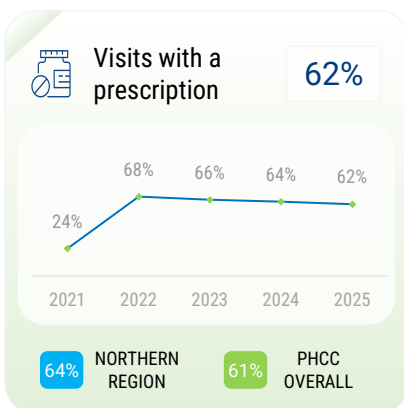
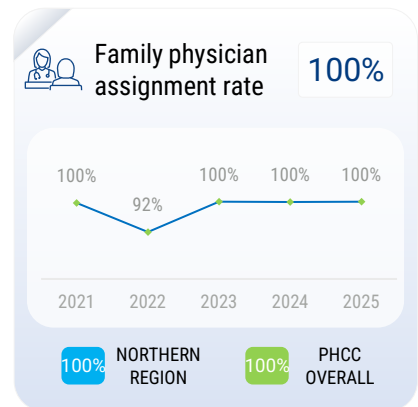
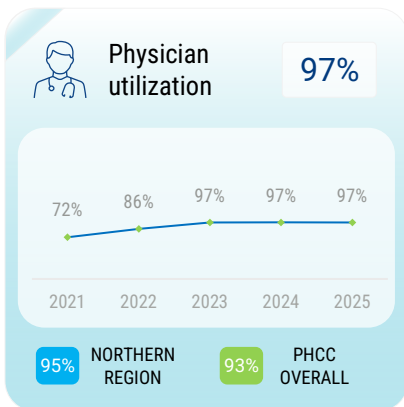
➔ ANCILLARY SERVICES



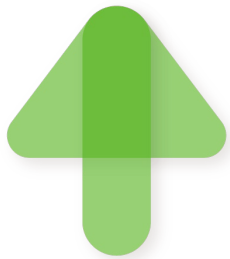
➔ NURSING SERVICES



➔ UTILIZATION AND ACCESS MEASURES





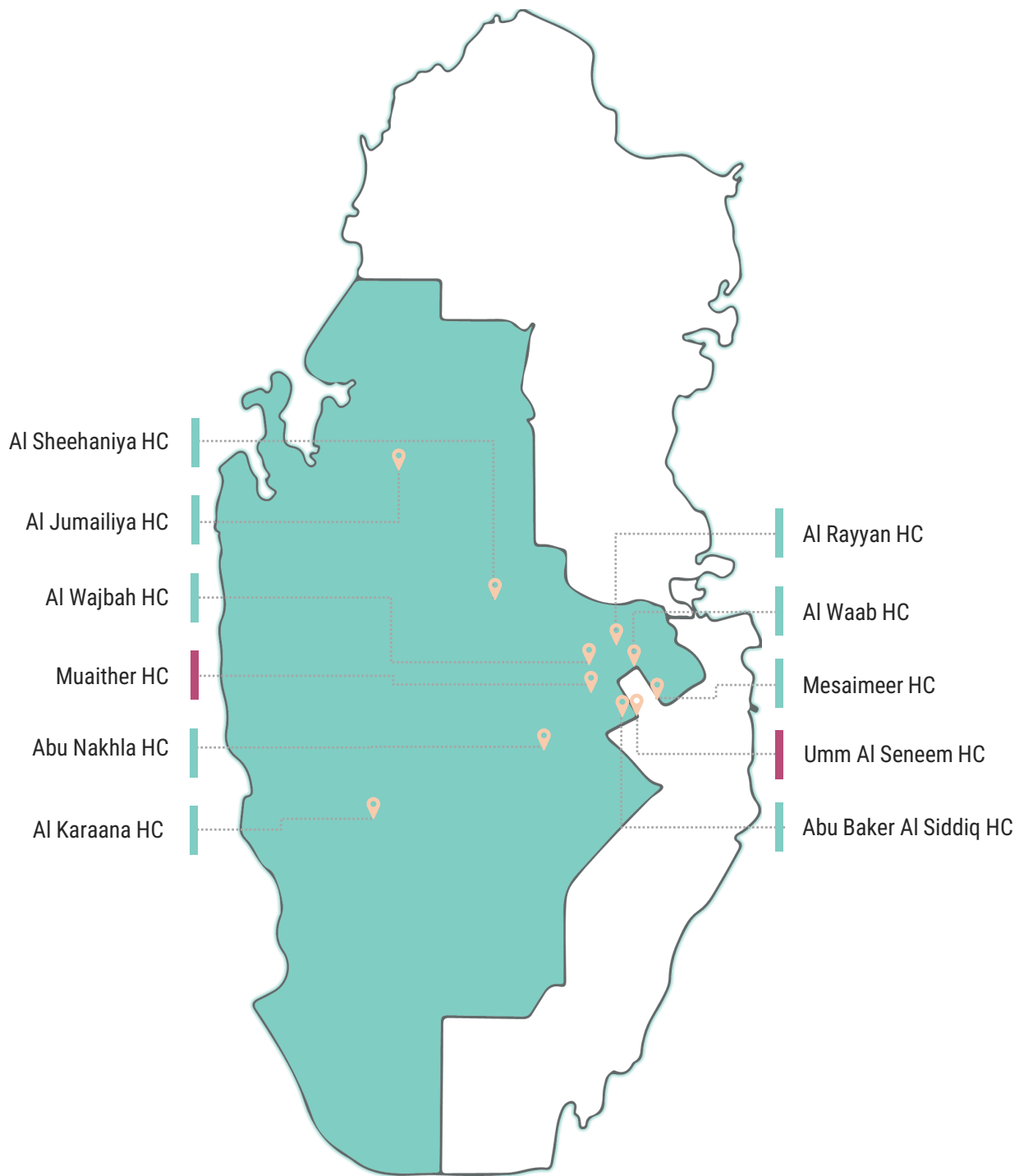


# Western Region

Patients, visits and key measures



# WESTERN REGION



**11**  
HEALTH CENTERS

**2**  
QATARI EXCLUSIVE HC

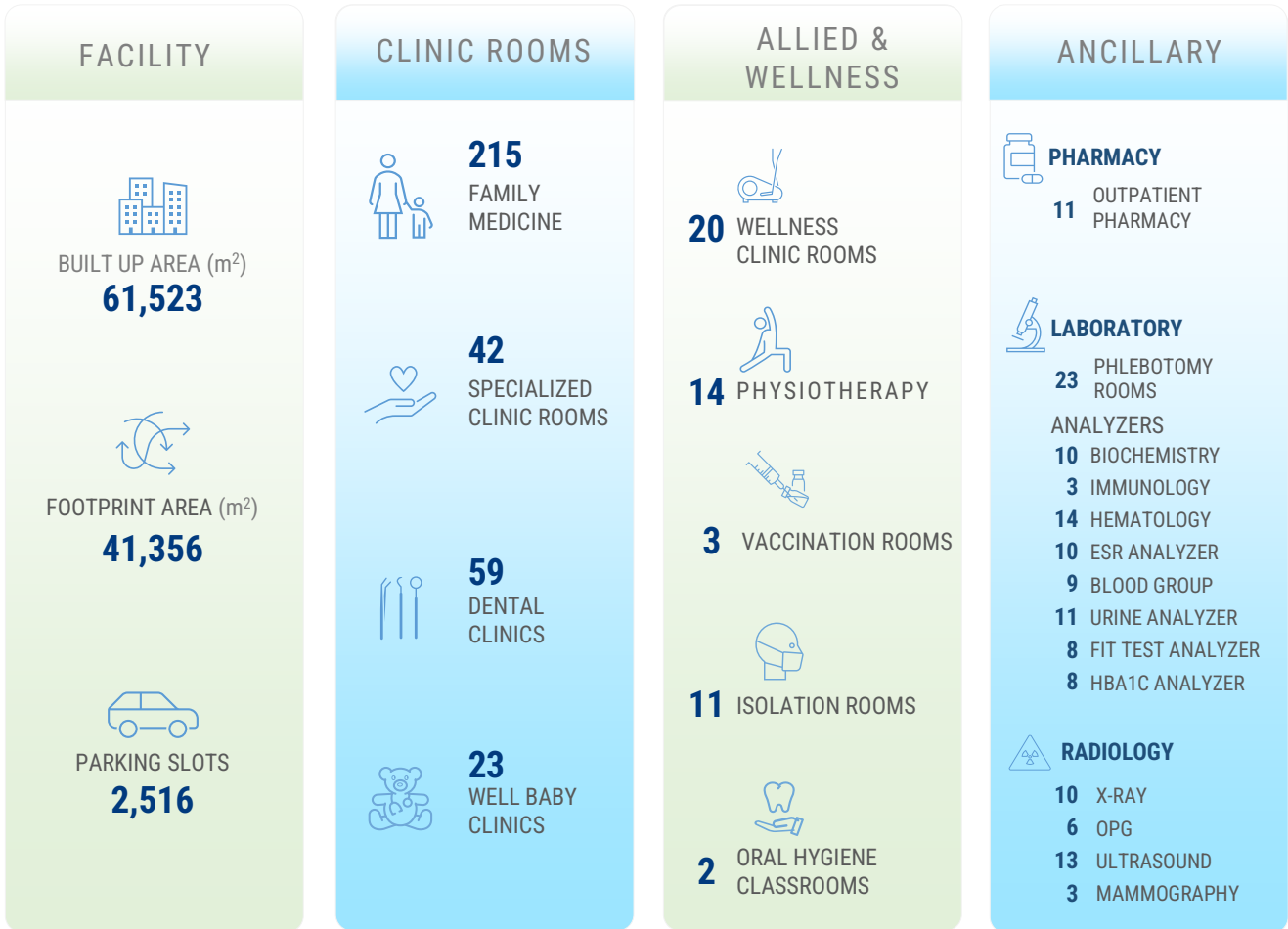
**5**  
URGENT CARE CENTER

**2**  
REGIONAL SPECIALTY CENTER

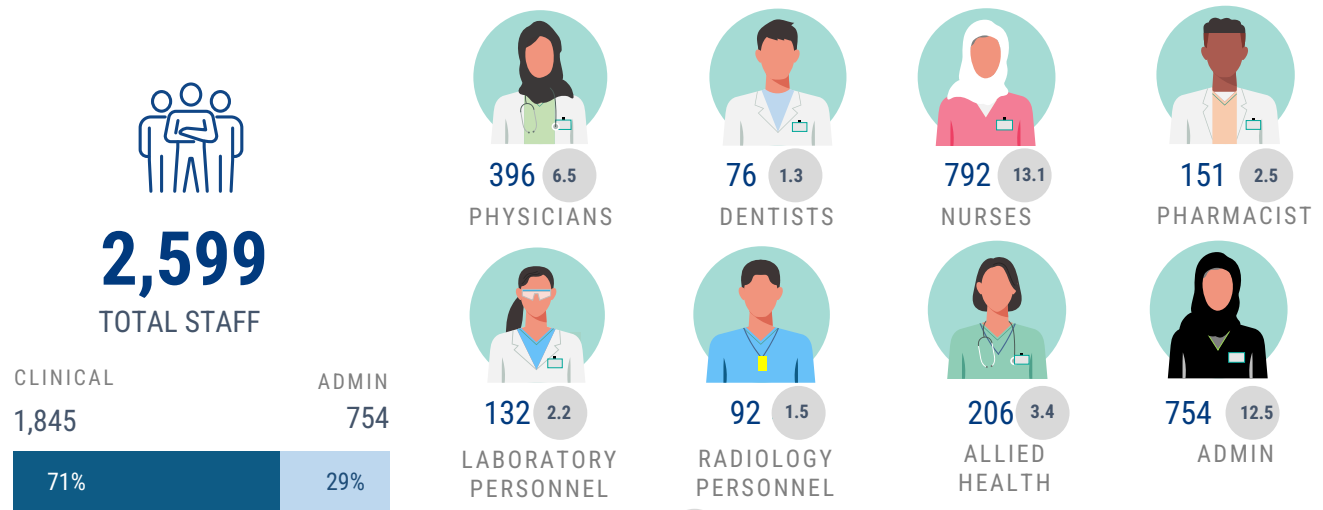
**2**  
WELLNESS CENTER



➔ INFRASTRUCTURE

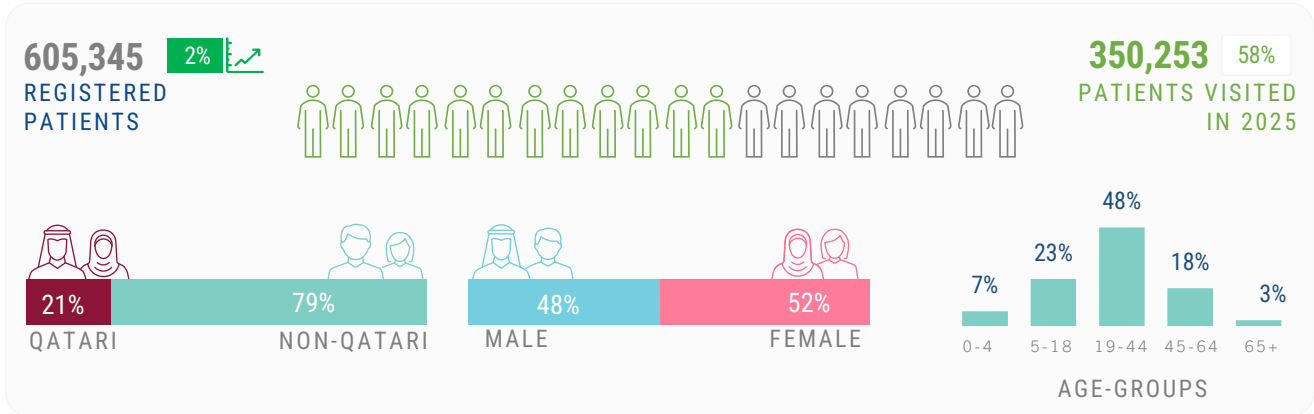


➔ STAFFING



Staff density per 10,000 registered patients

➔ REGISTERED PATIENTS



➔ PATIENT VISITS



➔ VISITS BY CLINICS



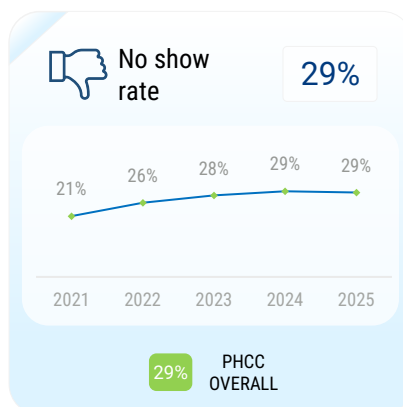
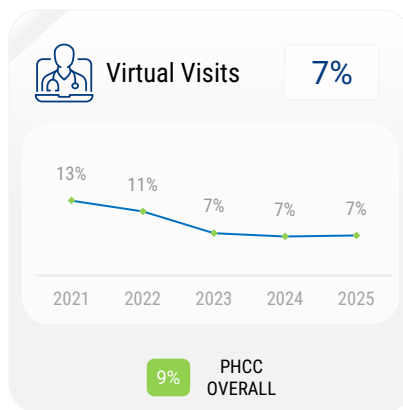
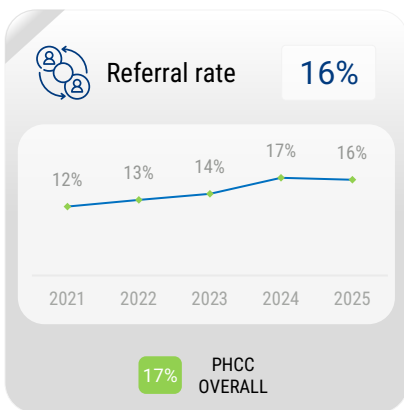
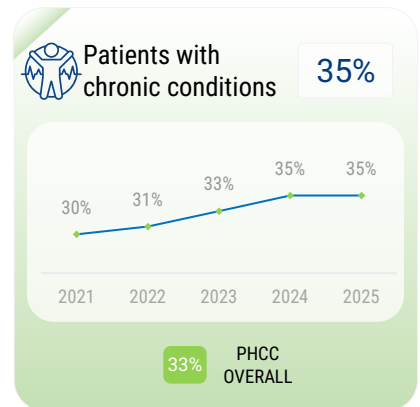
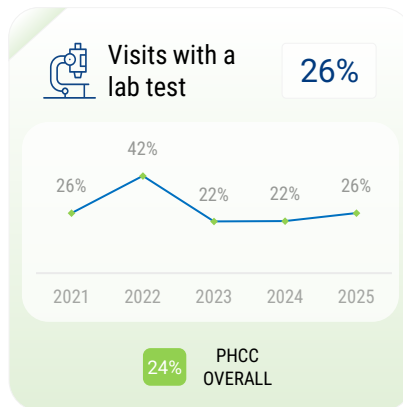
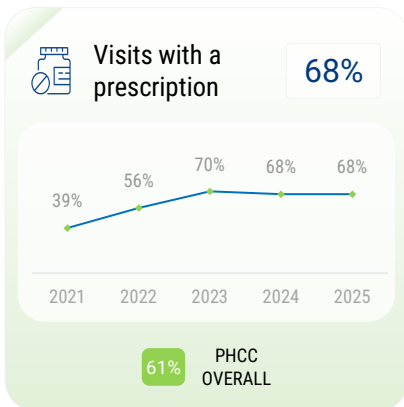
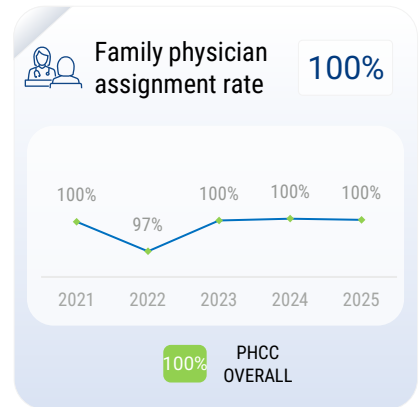
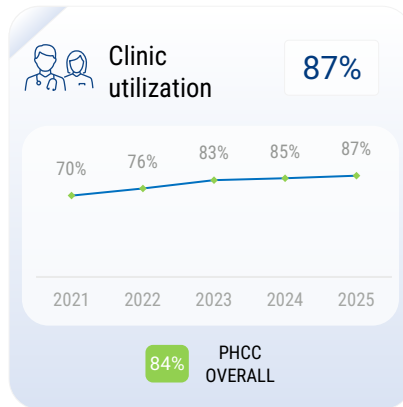
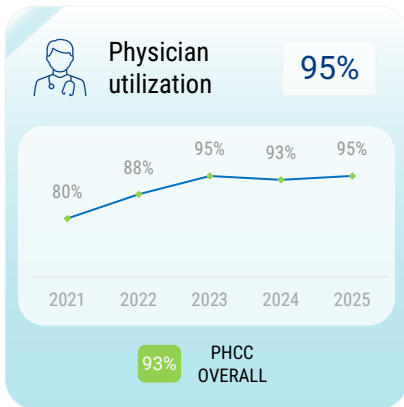
➔ ANCILLARY SERVICES



➔ NURSING SERVICES



➔ UTILIZATION AND ACCESS MEASURES





# **ABU NAKHLA** HEALTH CENTER

➤ A well-established center in the PHCC network, with a strong presence of children and youth (35% under 18).

➤ The center delivers standard primary care including family medicine, dental, pharmacy and preventive health services.

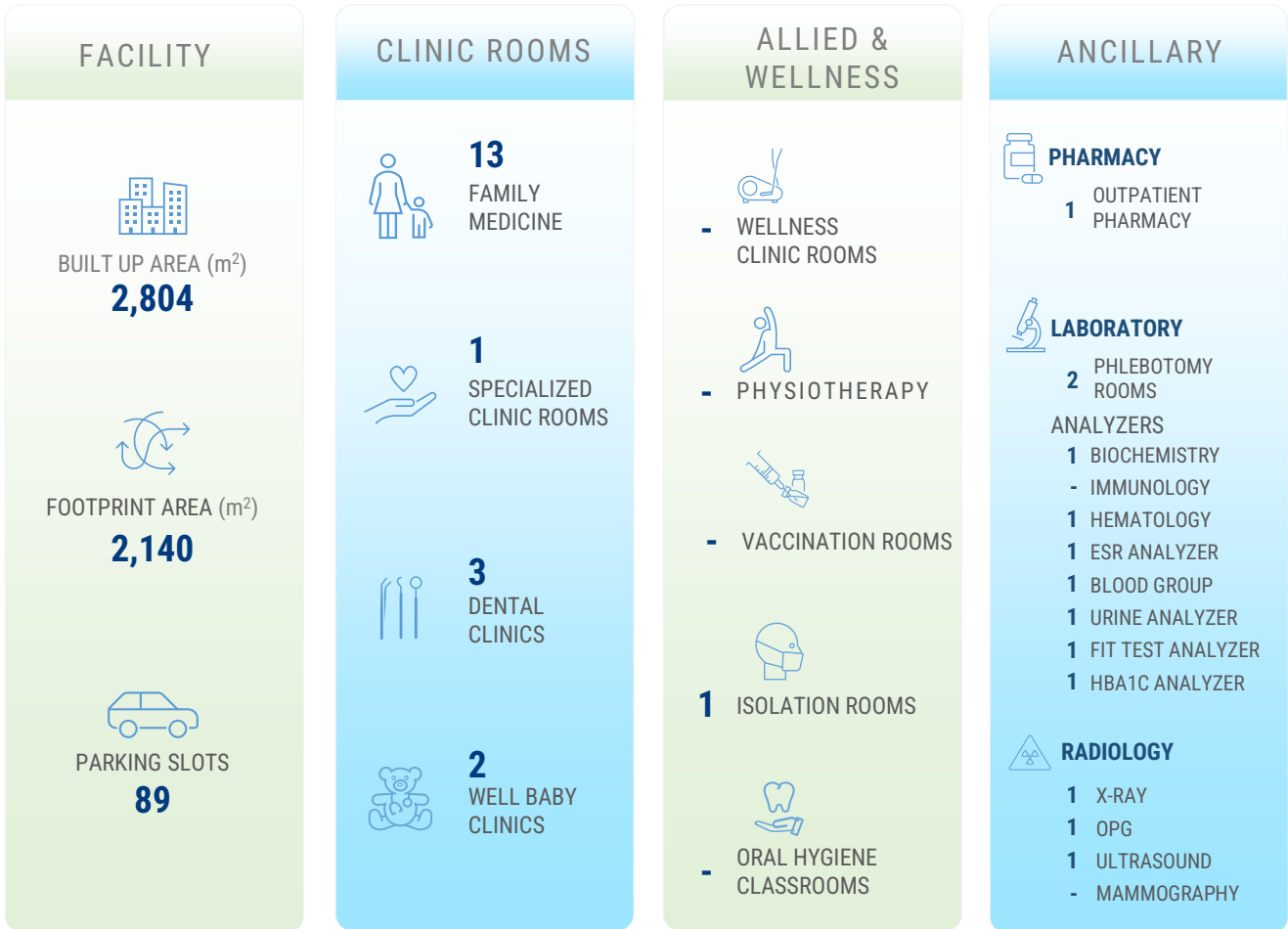
➤ Visit volumes have grown steadily since 2023. Laboratory Investigations recorded significant growth this year.

➤ Physician utilization exceeds 100%, 2nd highest in the network.

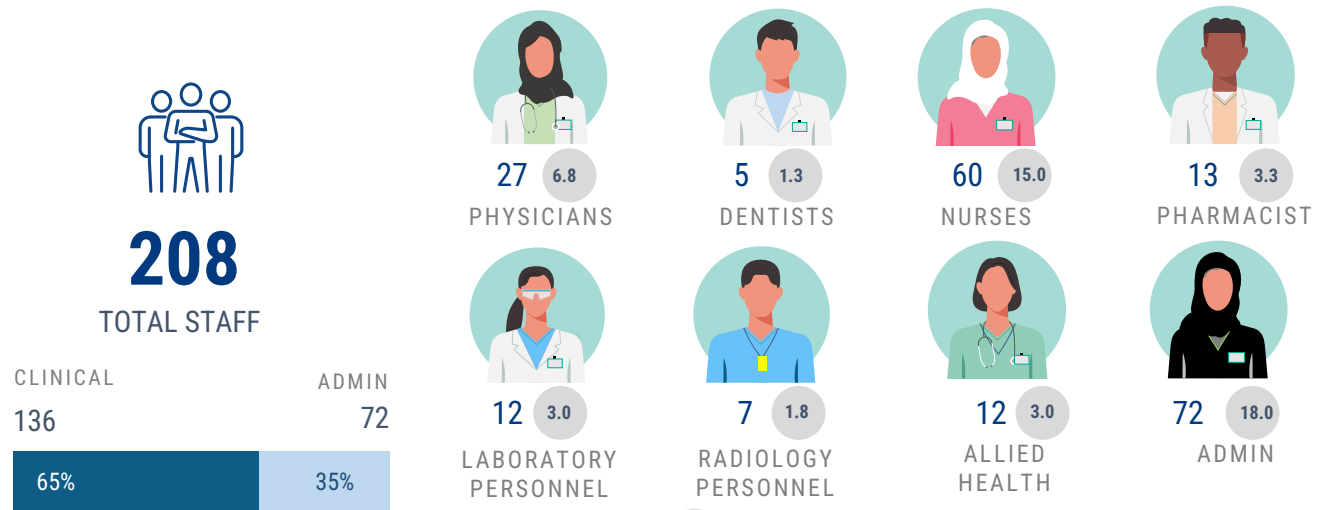
➤ Demand for Laboratory services is increasing steadily.

➤ Efforts in long-term care management could be a priority for the coming years.

➔ INFRASTRUCTURE

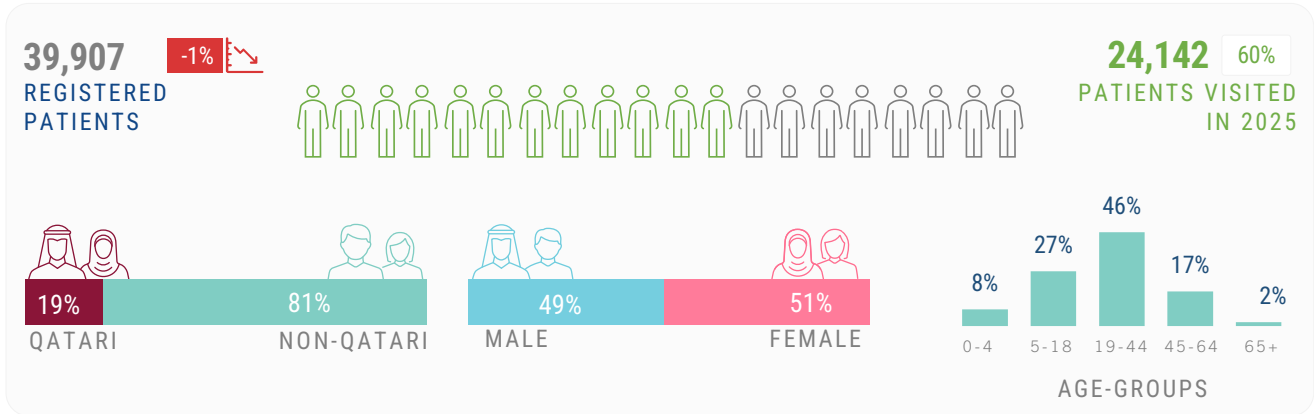


➔ STAFFING



Staff density per 10,000 registered patients

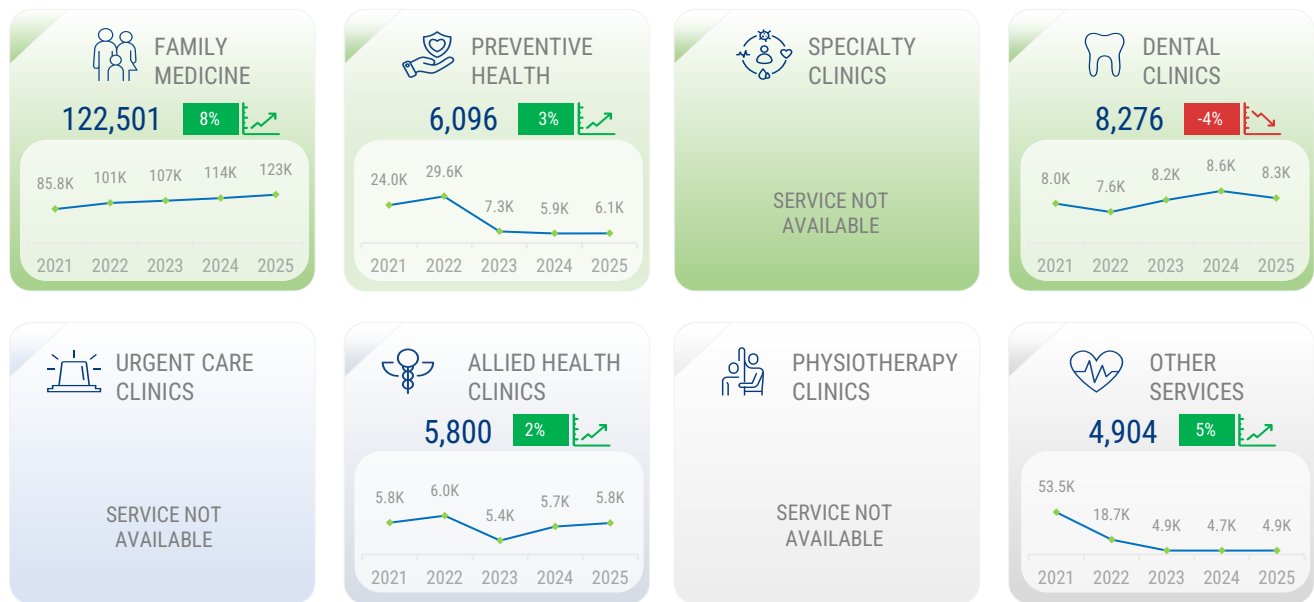
➔ REGISTERED PATIENTS



➔ PATIENT VISITS



➔ VISITS BY CLINICS



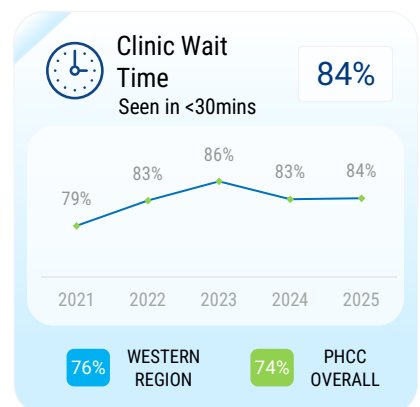
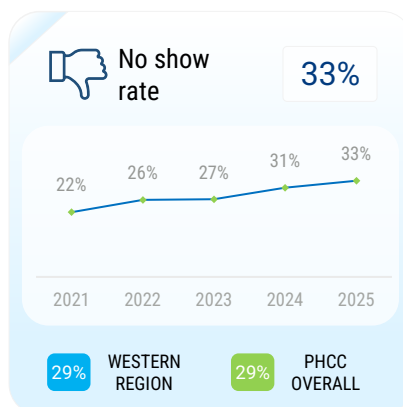
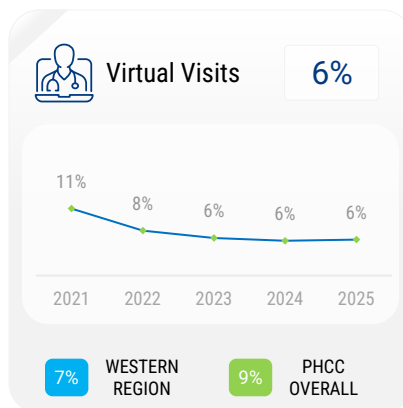
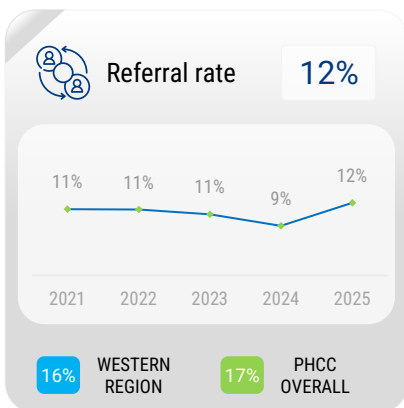
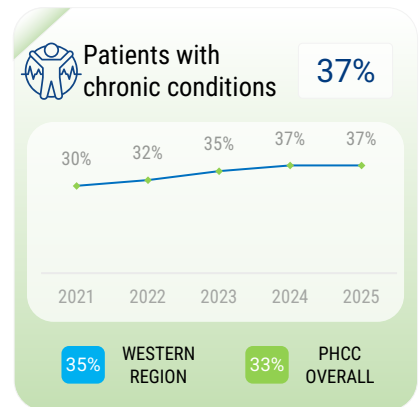
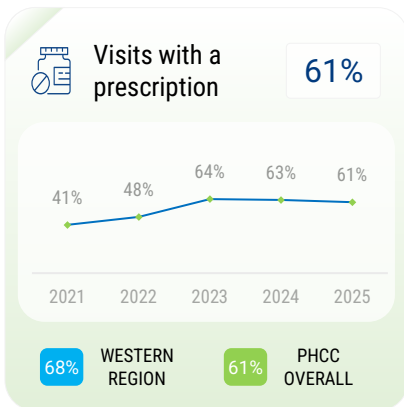
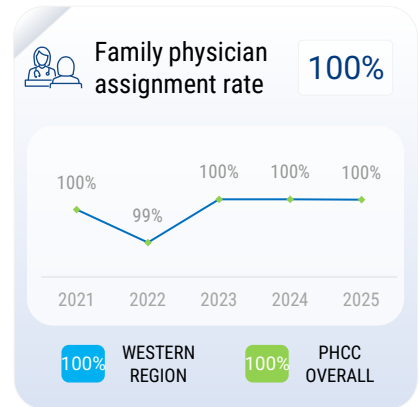
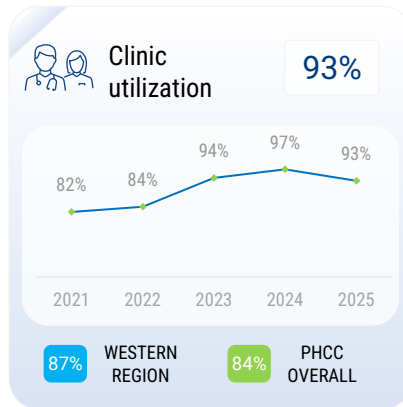
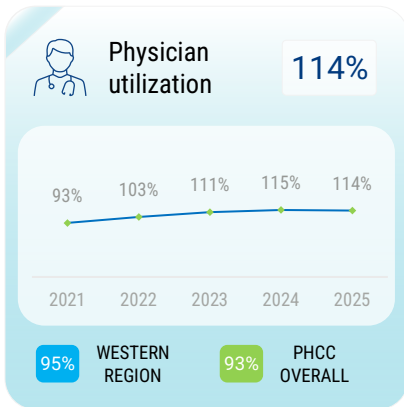
➔ ANCILLARY SERVICES



➔ NURSING SERVICES



→ UTILIZATION AND ACCESS MEASURES





مركز أبو بكر الصديق الصحي  
ABU BAKER ALSIDDIQ HEALTH CENTER

OPERATIONAL  
SINCE  
1987



URGENT CARE  
CENTER



OPEN ON  
WEEKENDS

# ABU BAKER SIDDIQ HEALTH CENTER

➤ A high-demand center serving a large population, with a mostly working-age population.

➤ The center offers round-the-clock urgent care and weekend access.

➤ Visit volumes have grown steadily since 2023, ranking among the top 10 in the network. Radiology, Physiotherapy and Laboratory recorded significant growth this year.

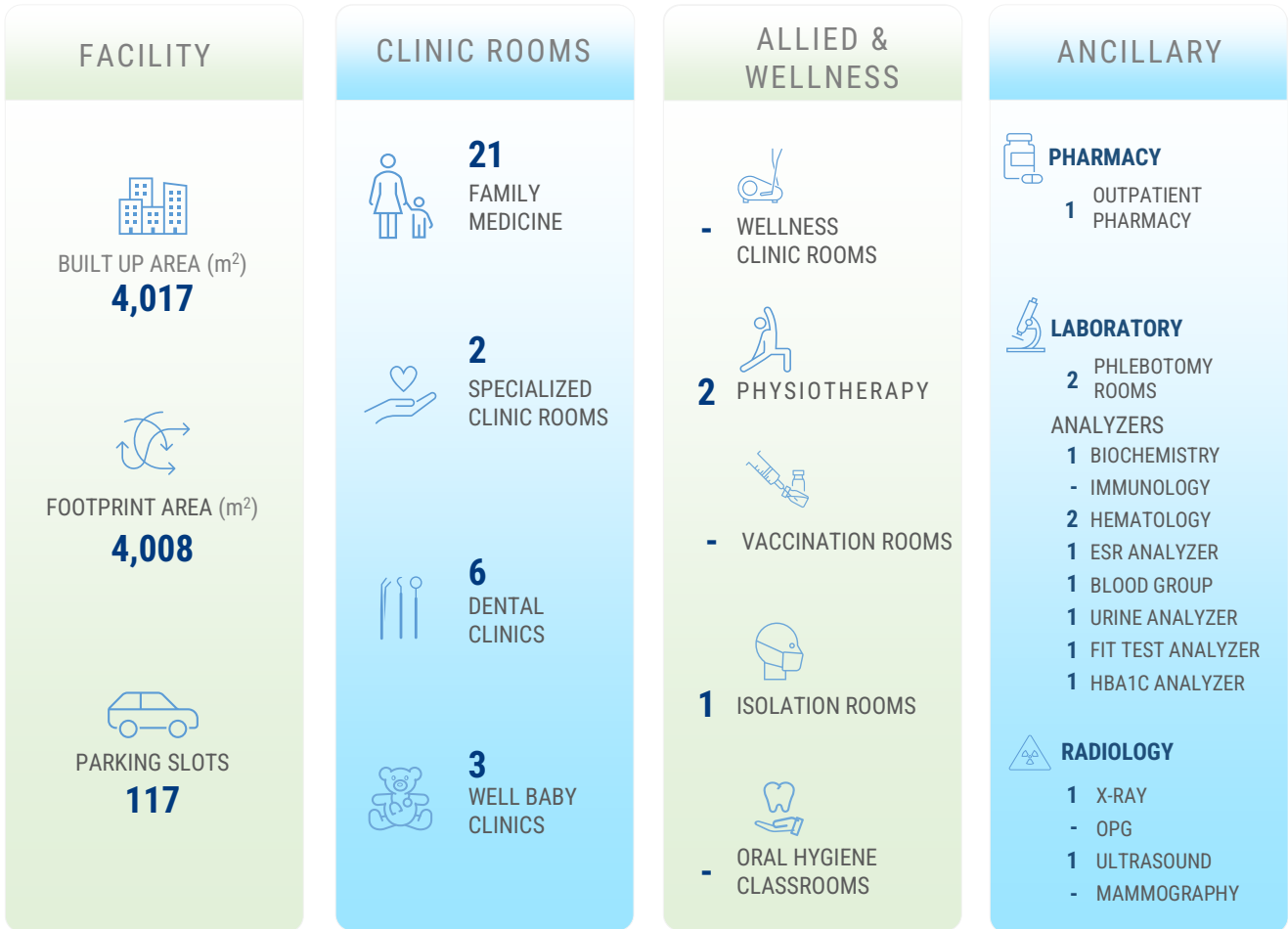
➤ Physician utilization exceeds 100%, among the top 10 in the network. Appointment waiting time at 10.4 days is below the PHCC average of 14 days.

➤ More than half the population actively uses the center.

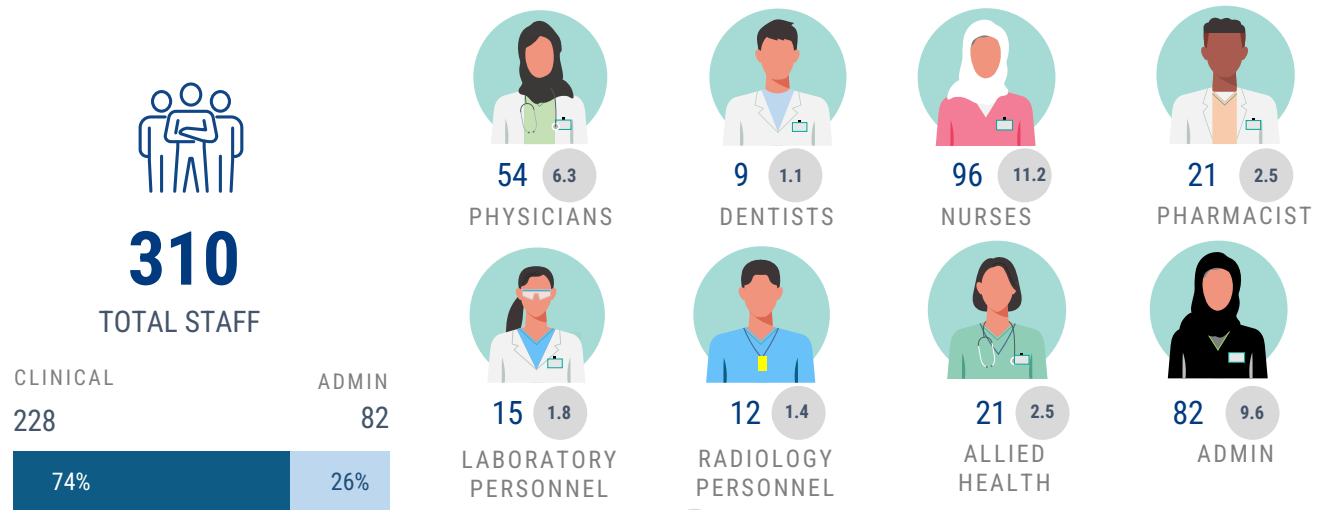
➤ The focus for the coming years could be in expanding capacity in high-growth areas such as radiology investigations.



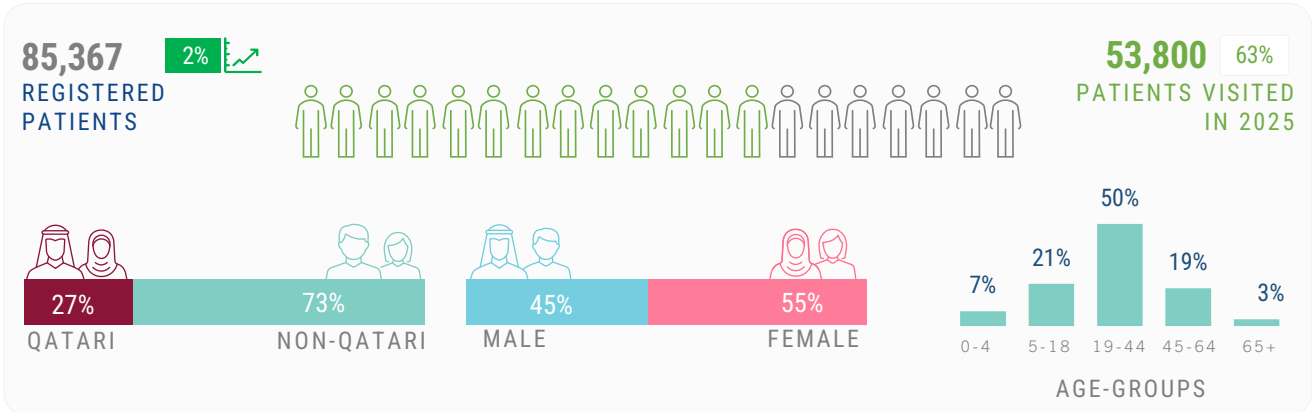
➔ INFRASTRUCTURE



➔ STAFFING



➔ REGISTERED PATIENTS



➔ PATIENT VISITS



➔ VISITS BY CLINICS



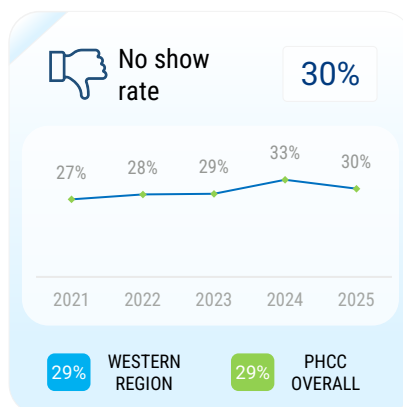
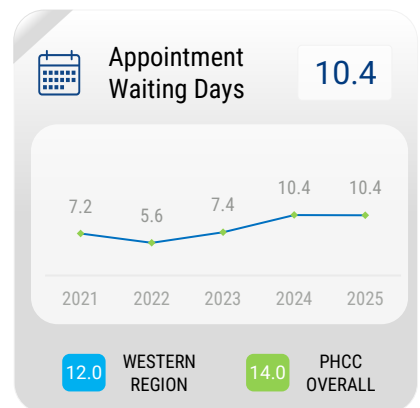
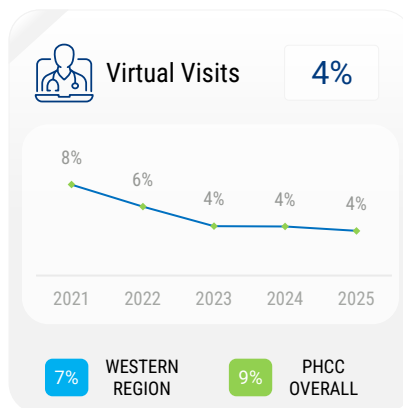
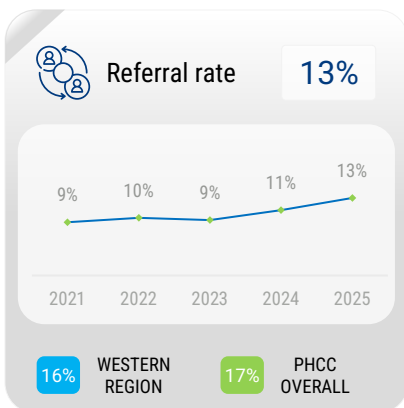
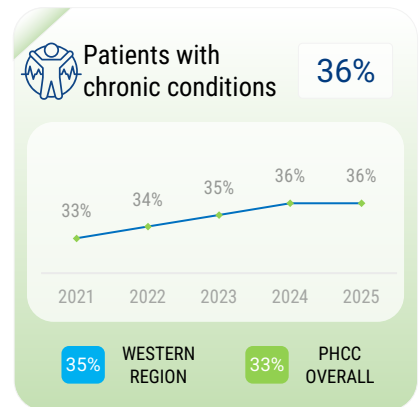
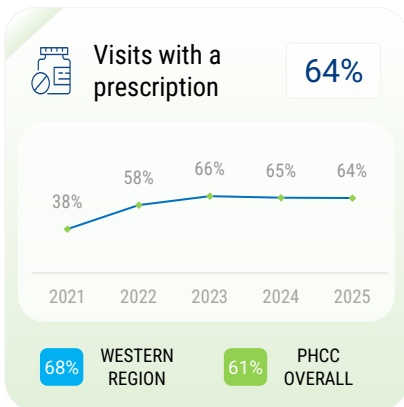
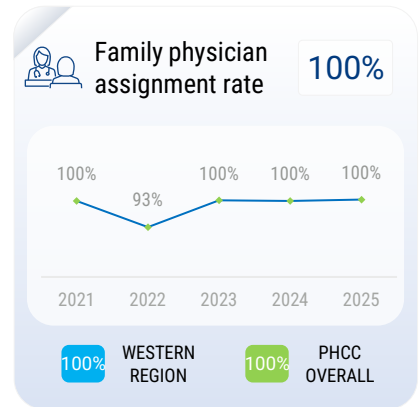
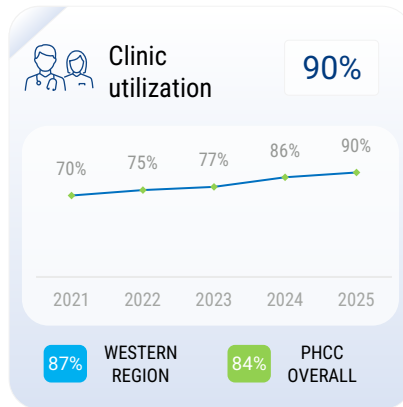
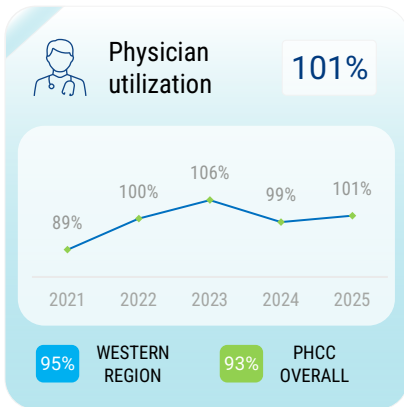
➔ ANCILLARY SERVICES



➔ NURSING SERVICES



➔ UTILIZATION AND ACCESS MEASURES





OPERATIONAL  
SINCE  
**2008**

# AL JUMAILIYA HEALTH CENTER



OPEN ON  
WEEKENDS

➤ A smaller center serving a focused community, with a mostly working-age population.

➤ The center serves a focused community through an on-call weekend model, providing primary care availability beyond standard weekday hours.

➤ Visit volumes have grown significantly since 2023. Dental Clinics, Laboratory and Family Medicine recorded significant growth this year.

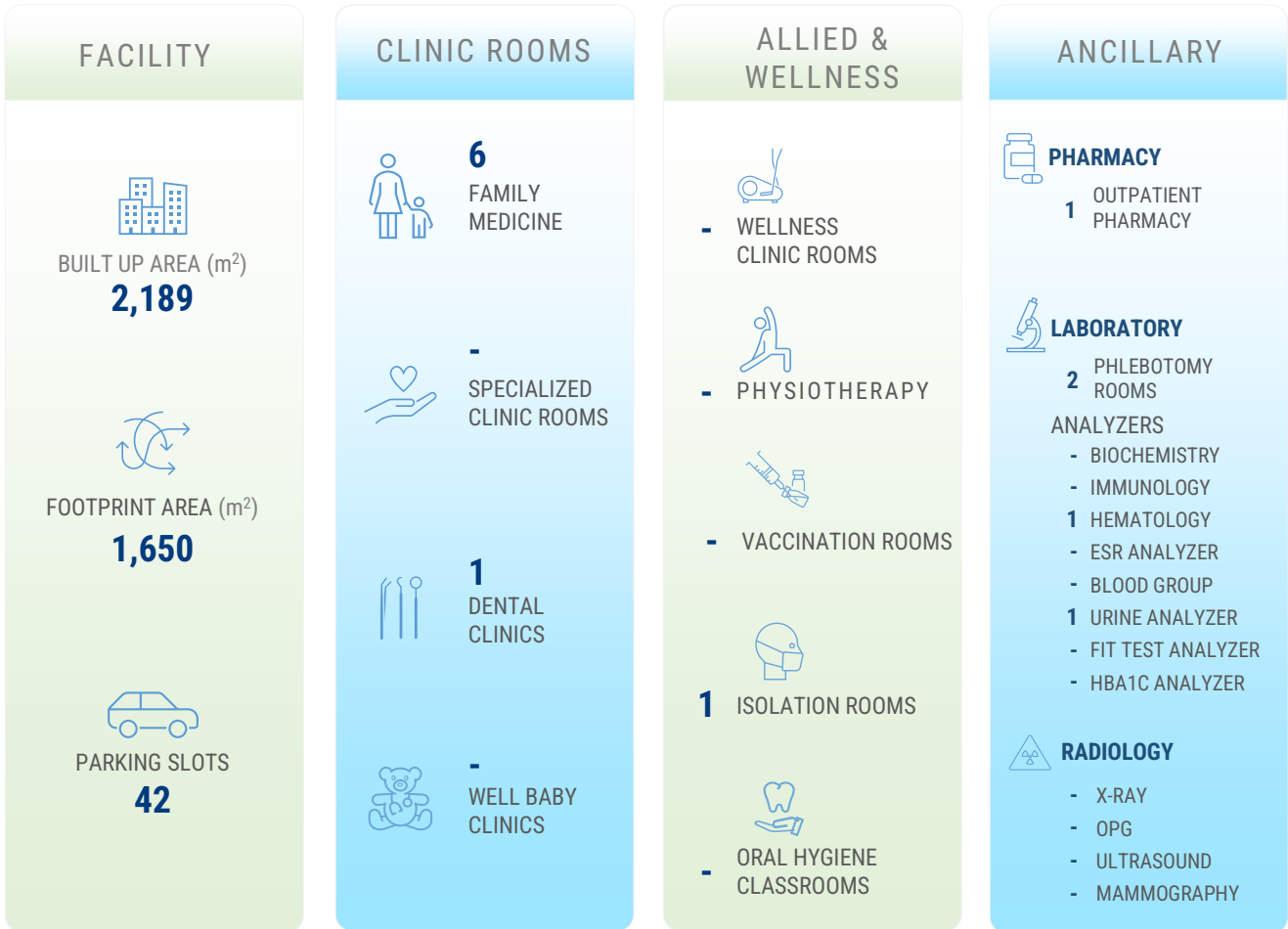
➤ Appointment waiting time at 1.2 days is the lowest in the network. Walk-in visits account for 94% of consultations, the 2nd highest in the network.

➤ Physician utilization at 50% reflects remote catchment area with dispersed population demand.

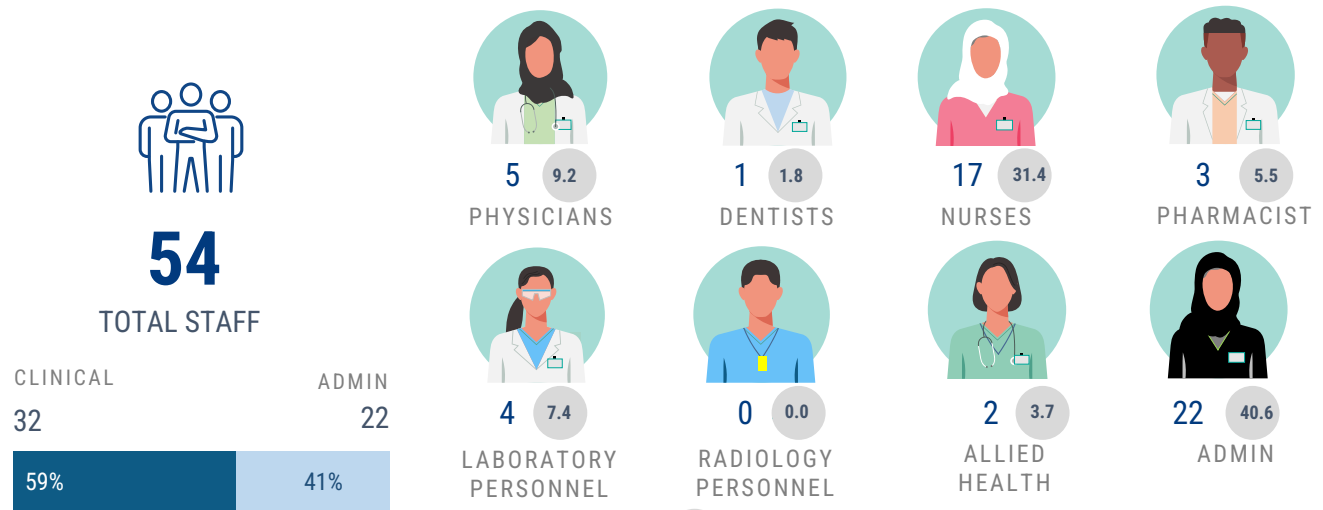
➤ As a remote center with a limited catchment, improving physician and clinic utilization through targeted outreach remains the key priority for the coming years.



➔ INFRASTRUCTURE

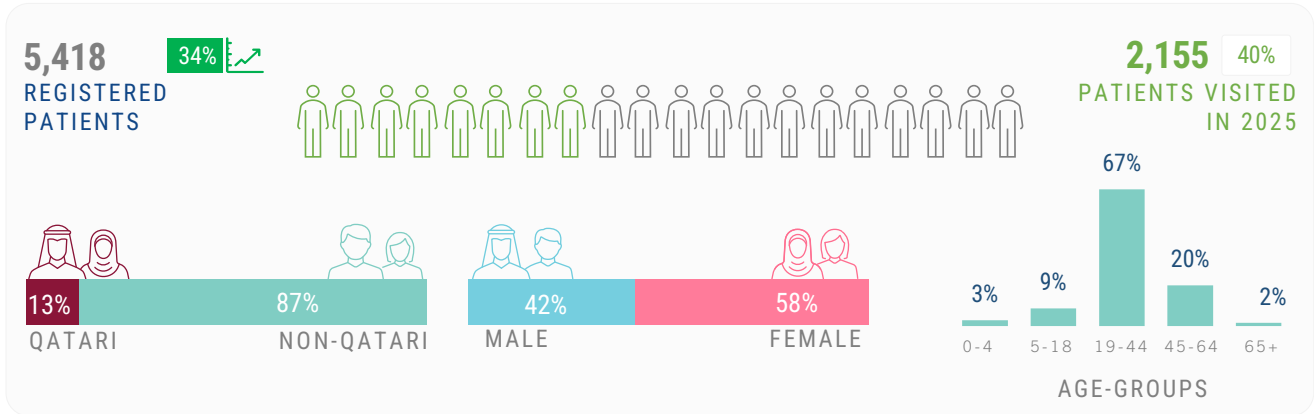


➔ STAFFING



Staff density per 10,000 registered patients

➔ REGISTERED PATIENTS



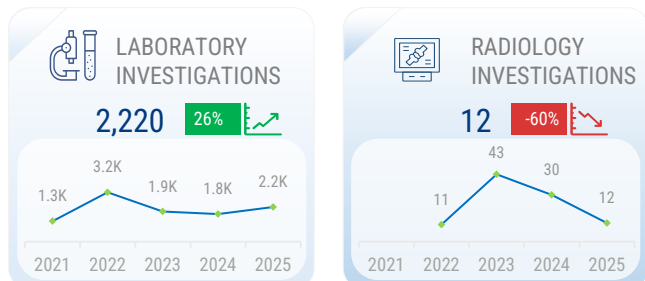
➔ PATIENT VISITS



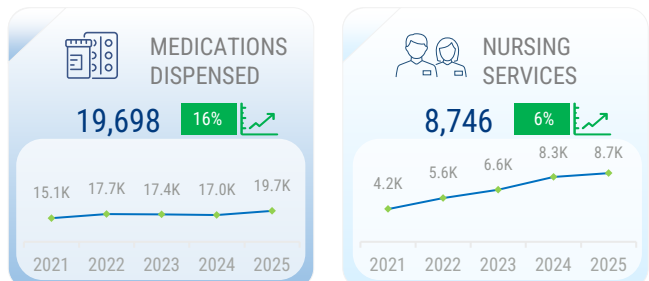
➔ VISITS BY CLINICS



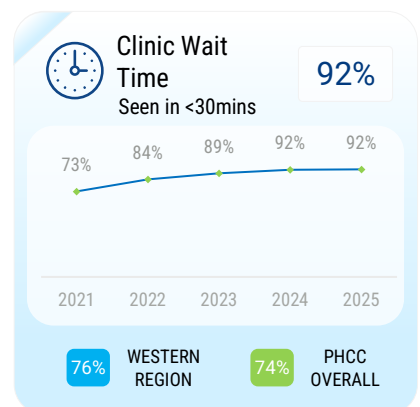
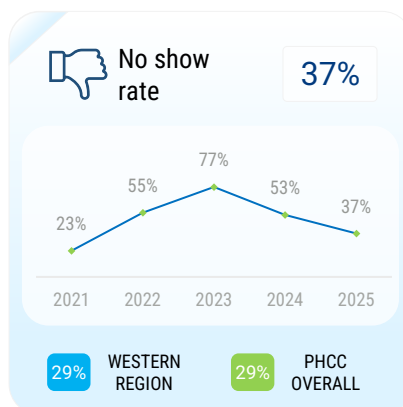
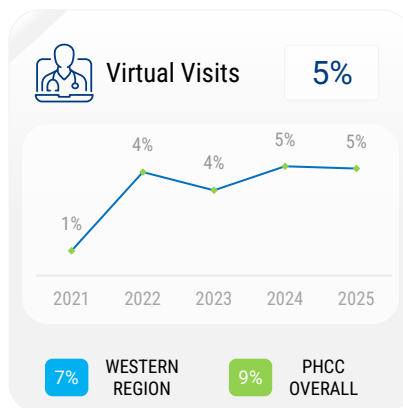
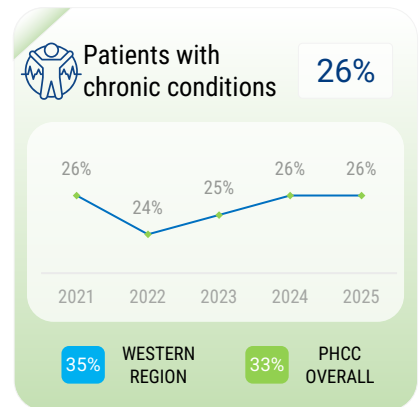
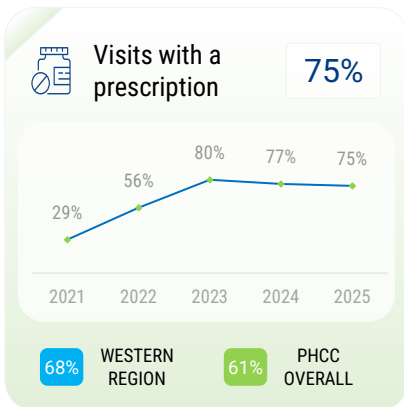
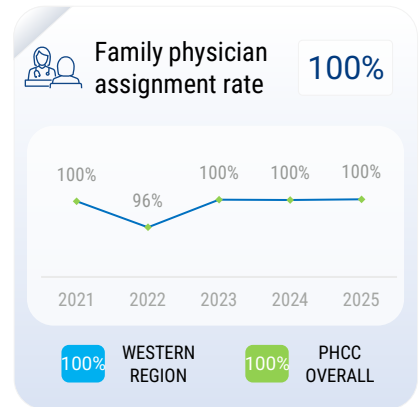
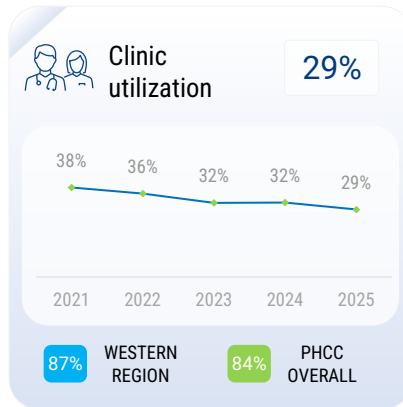
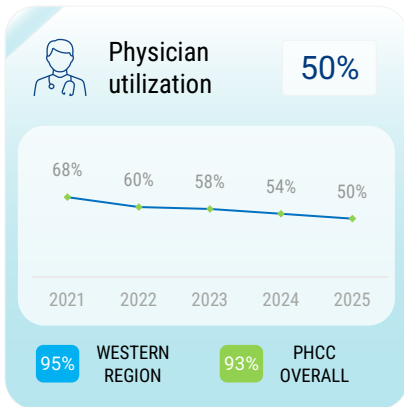
➔ ANCILLARY SERVICES



➔ NURSING SERVICES



→ UTILIZATION AND ACCESS MEASURES





OPERATIONAL  
SINCE  
**2015**

# AL KARAANA HEALTH CENTER



URGENT CARE  
CENTER

➤ A smaller center serving a focused community, with a mostly working-age population.

➤ The center offers round-the-clock urgent care.

➤ Visit volumes have grown significantly since 2023.

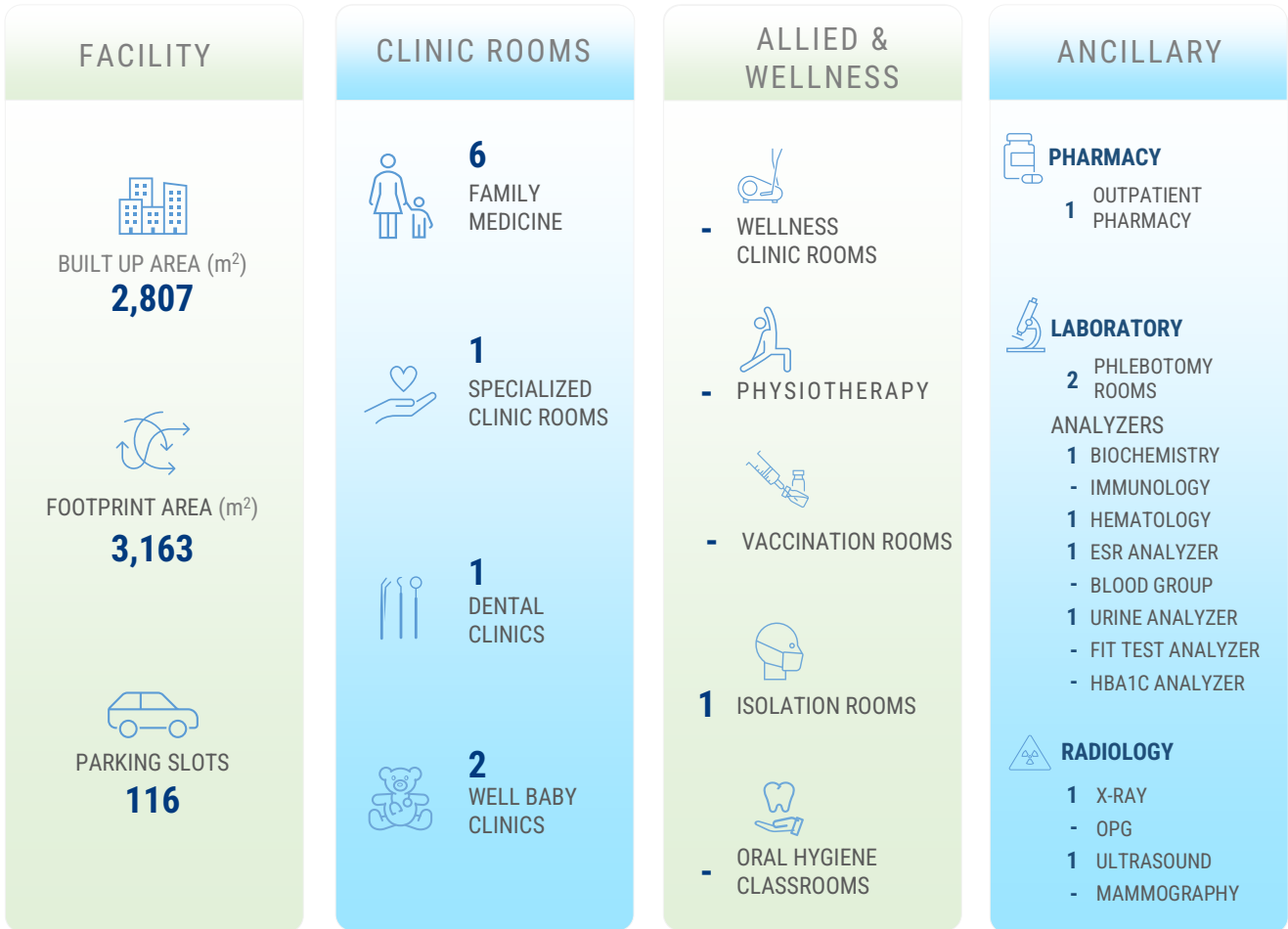
➤ Physician utilization at 37% reflects remote catchment area with dispersed population demand.

➤ Allied Health and Nursing Services both recorded significant growth this year.

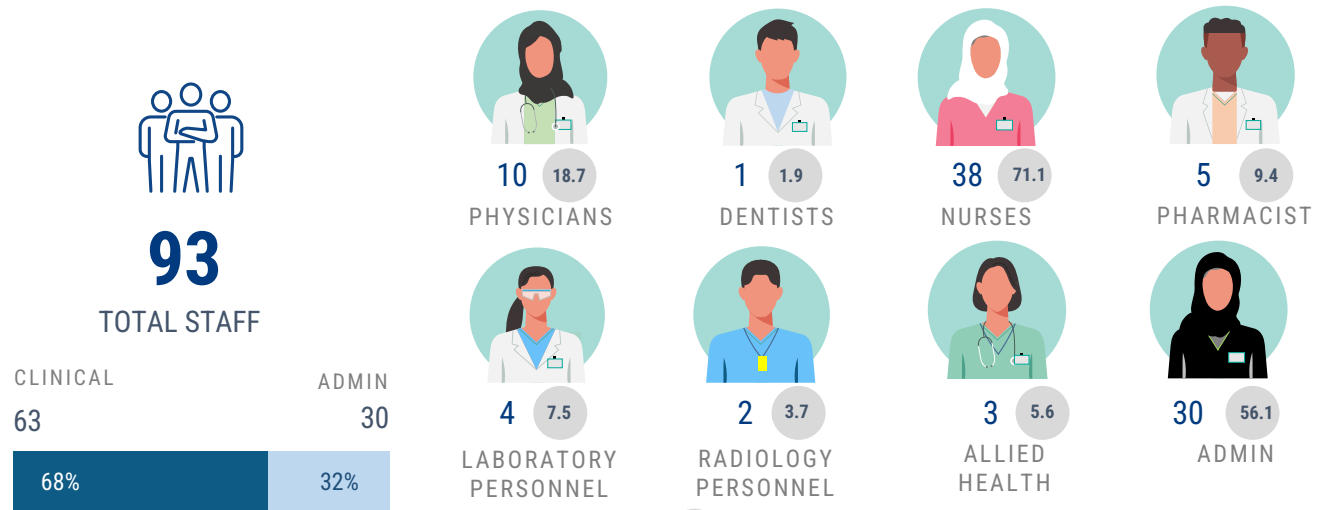
➤ Priorities for the coming years could include improving physician utilization toward network benchmarks and improving clinic utilization.



➔ INFRASTRUCTURE

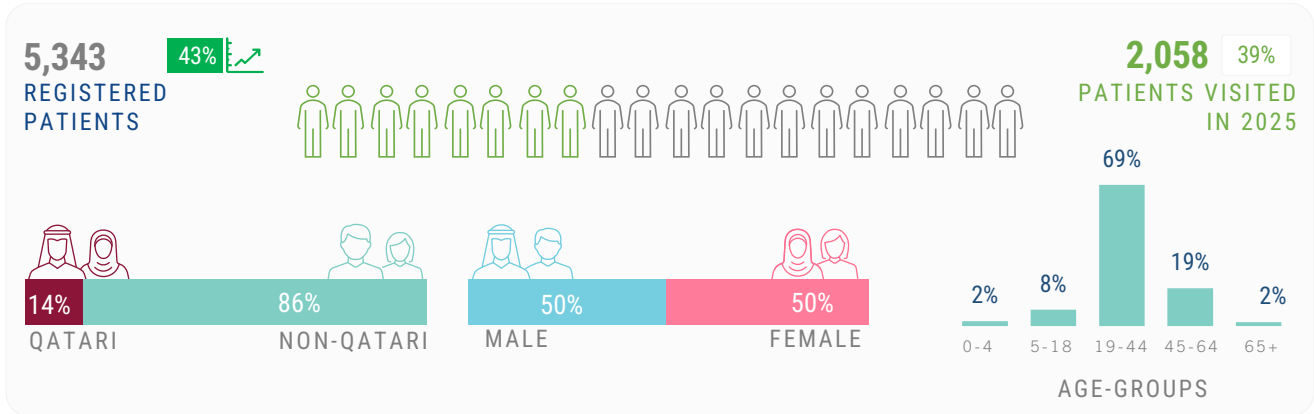


➔ STAFFING



Staff density per 10,000 registered patients

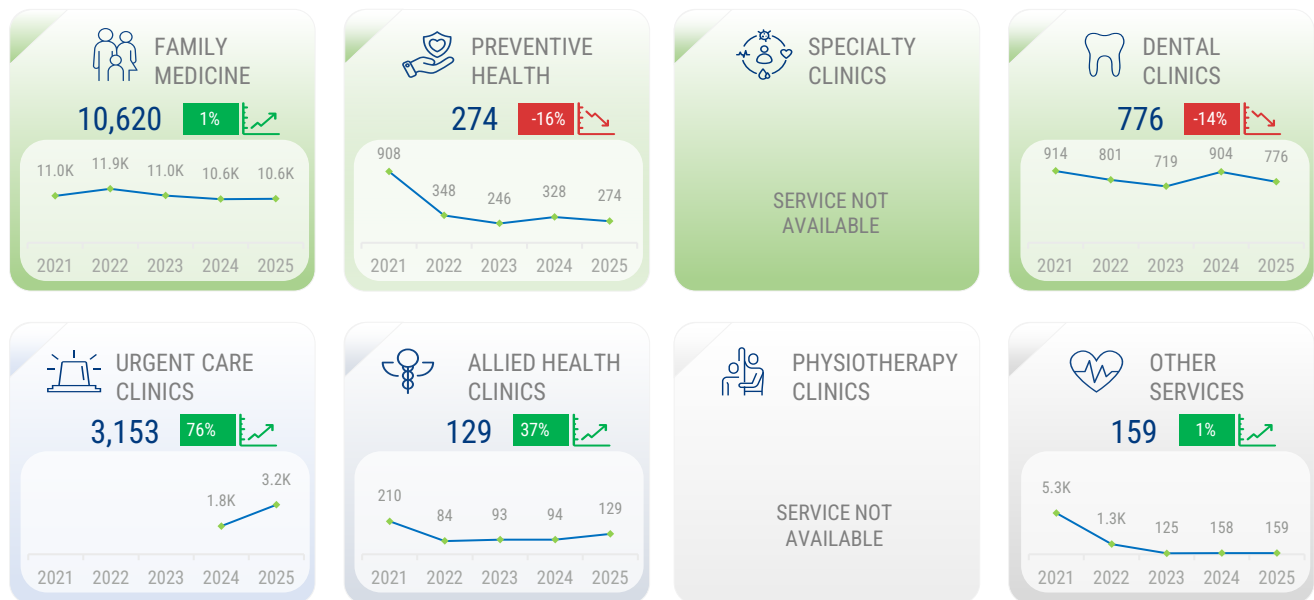
➔ REGISTERED PATIENTS



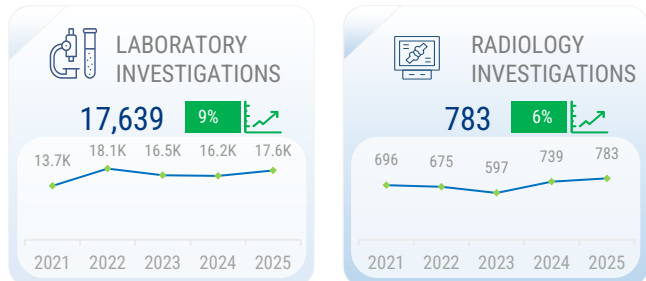
➔ PATIENT VISITS



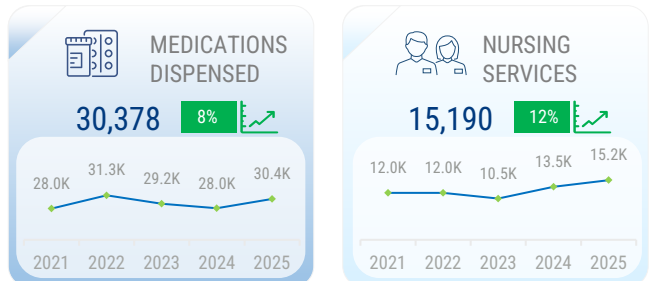
➔ VISITS BY CLINICS



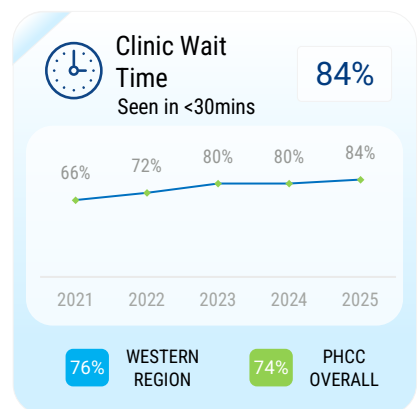
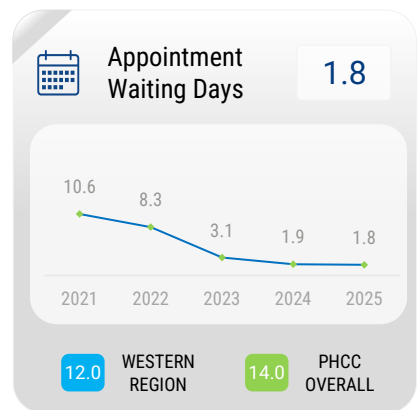
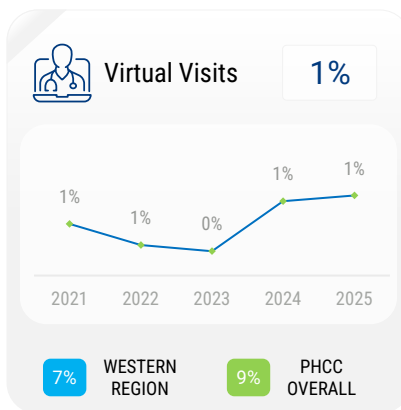
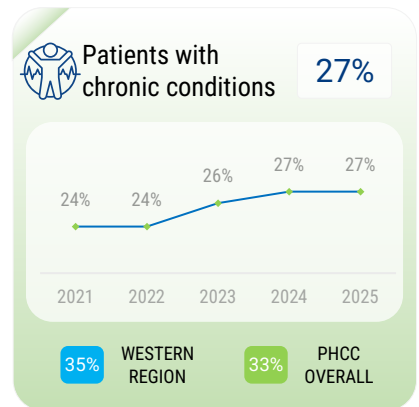
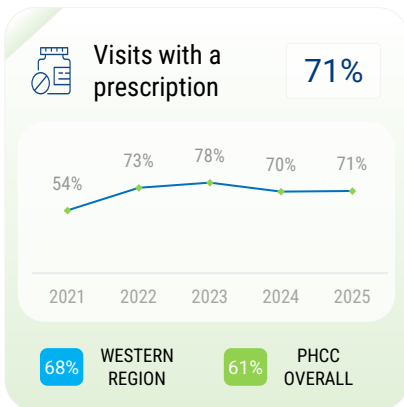
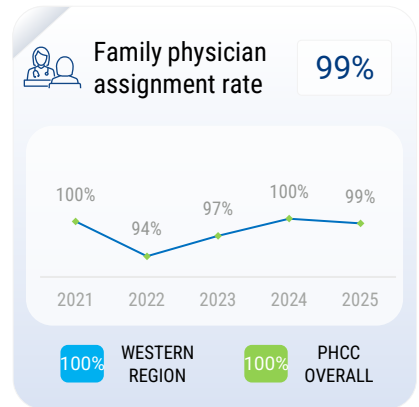
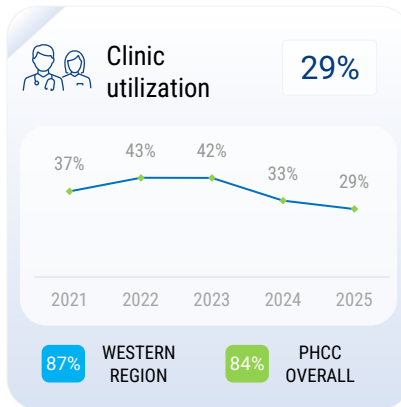
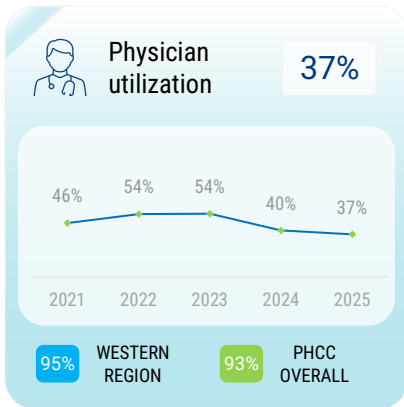
➔ ANCILLARY SERVICES



➔ NURSING SERVICES



→ UTILIZATION AND ACCESS MEASURES





OPERATIONAL  
SINCE  
**2009**

# MESAIMEER

## HEALTH CENTER



OPEN ON  
WEEKENDS

➤ One of the top 10 centers in the PHCC network by population, with a notable share of school-age children.

➤ The center offers weekend access and delivers the full range of standard primary care services including family medicine, dental and pharmacy.

➤ Visit volumes have grown steadily since 2023, ranking among the top 10 in the network. Laboratory recorded significant growth this year.

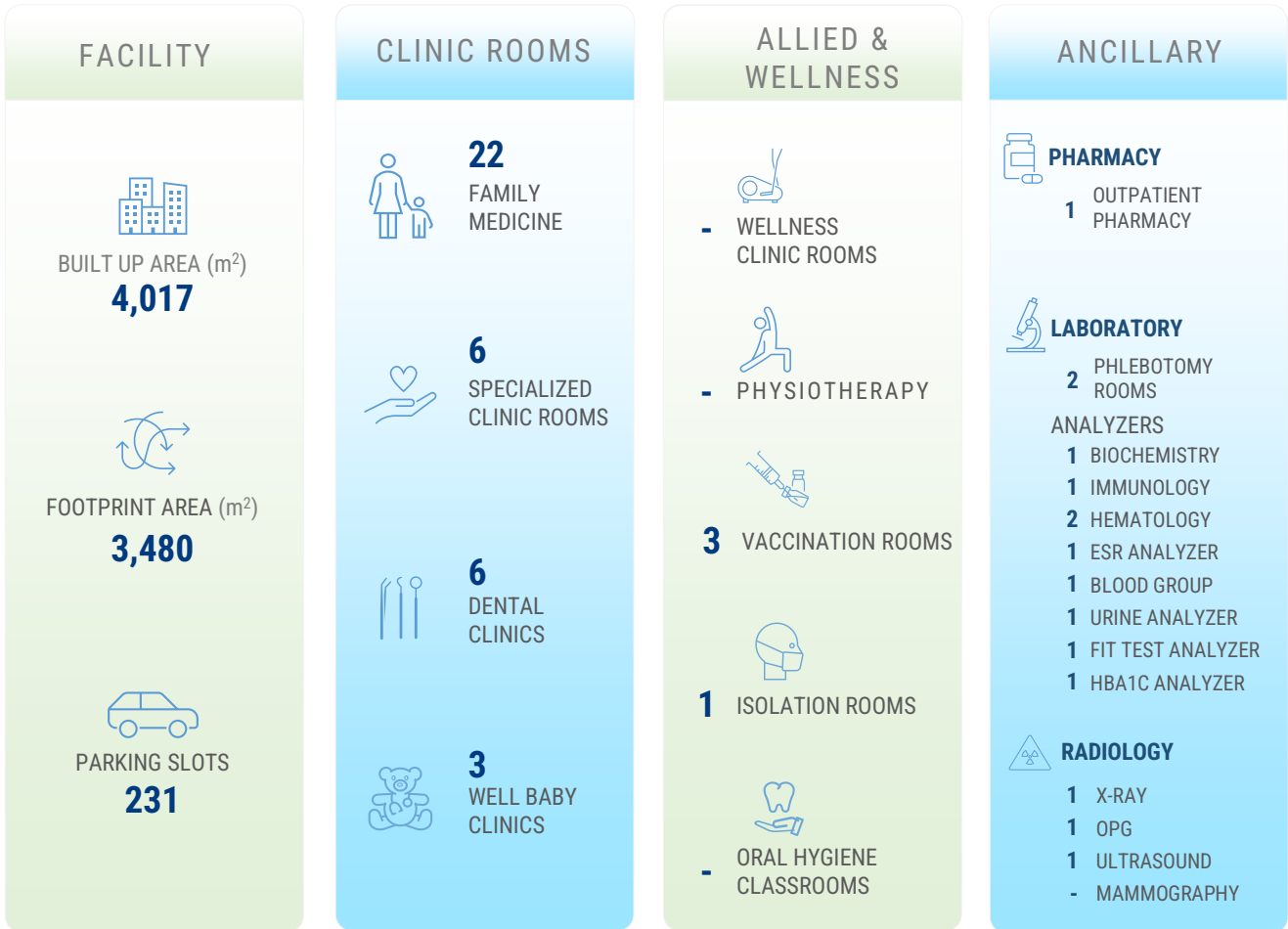
➤ Clinic utilization stands at 81%, broadly in line with the PHCC network average of 84%.

➤ Nearly half the population actively visited the center this year.

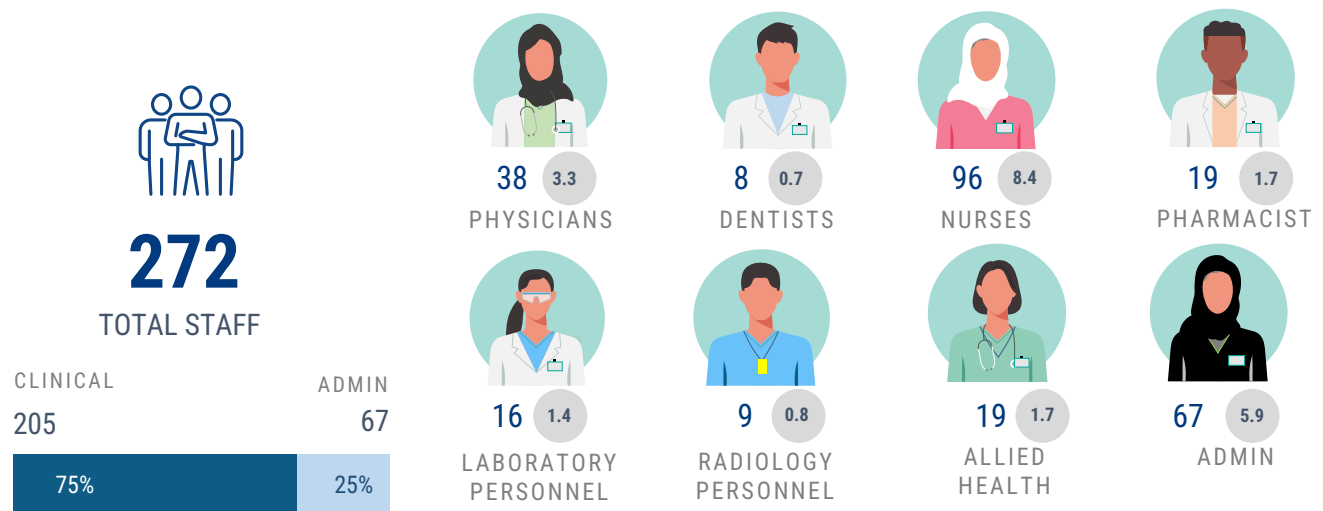
➤ Maintaining visit momentum and deepening community engagement across all service lines could be key priorities for the coming years.



➔ INFRASTRUCTURE

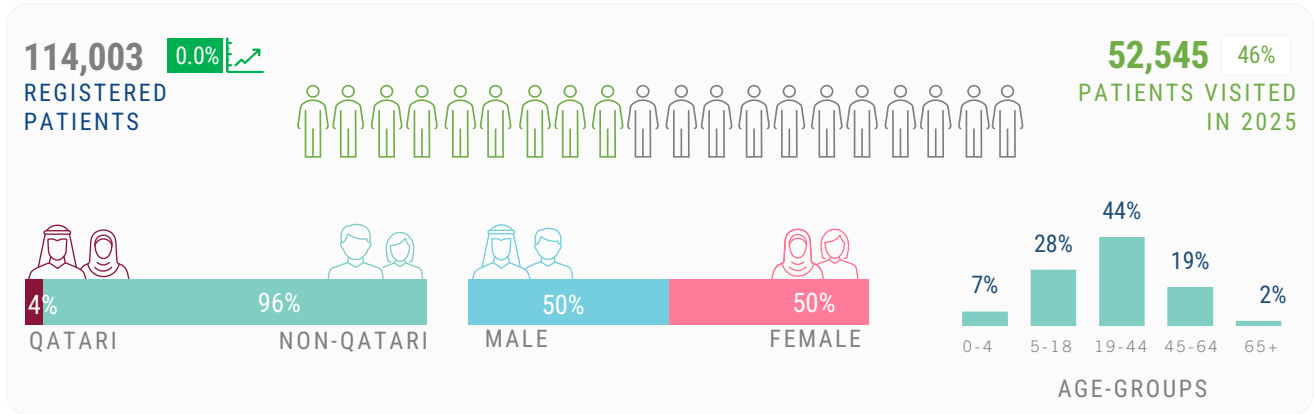


➔ STAFFING



Staff density per 10,000 registered patients

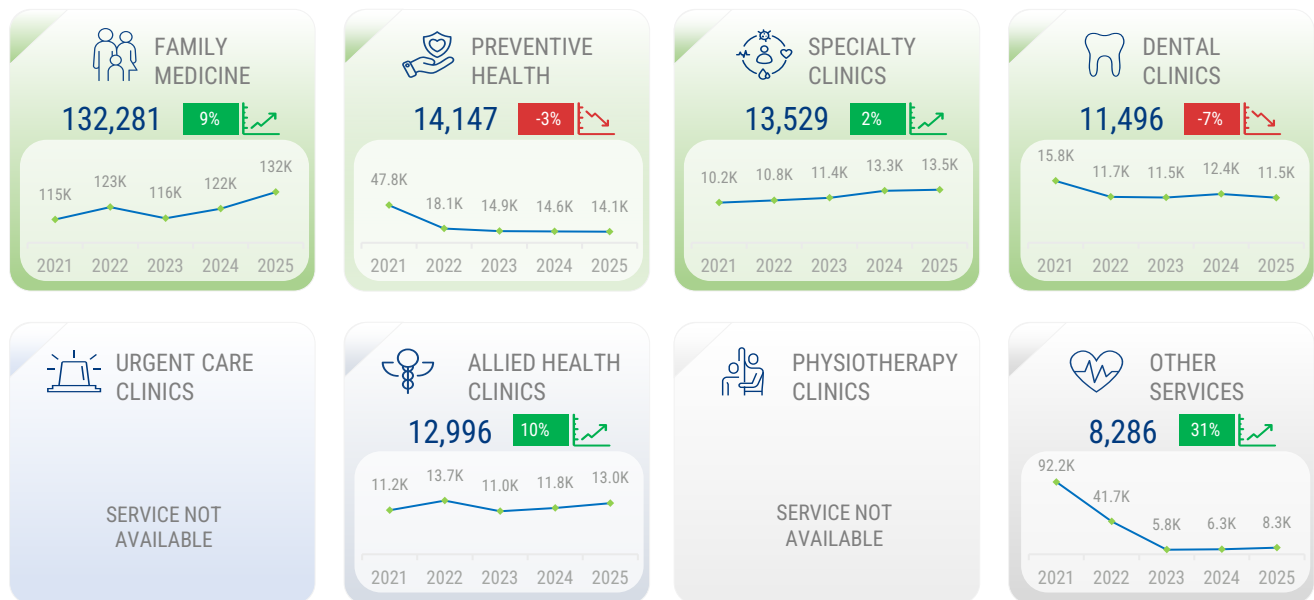
➔ REGISTERED PATIENTS



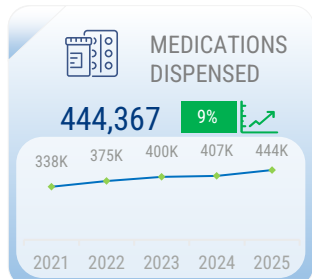
➔ PATIENT VISITS



➔ VISITS BY CLINICS



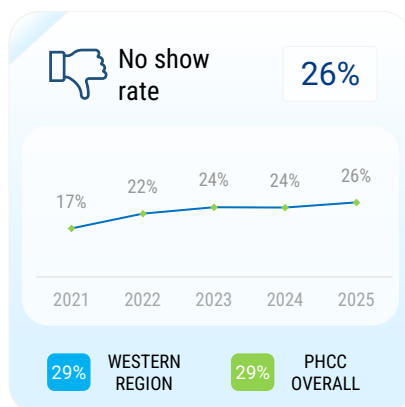
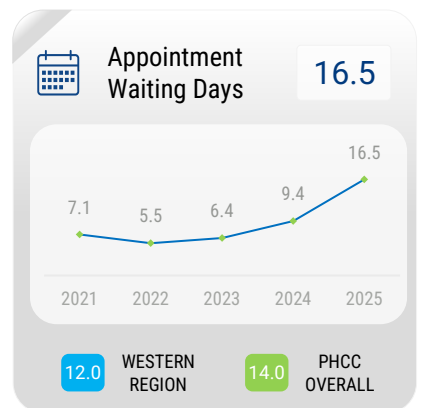
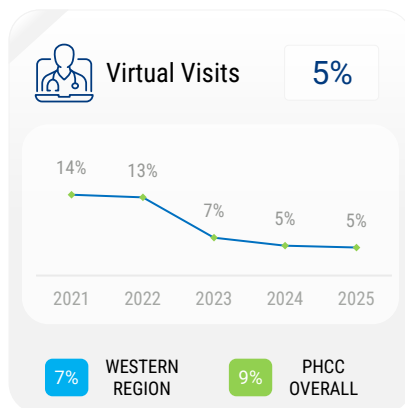
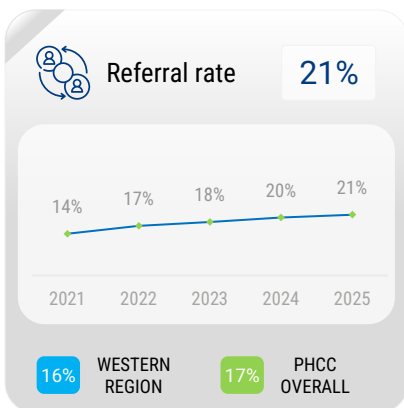
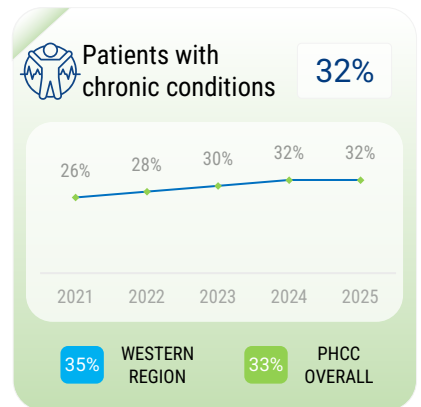
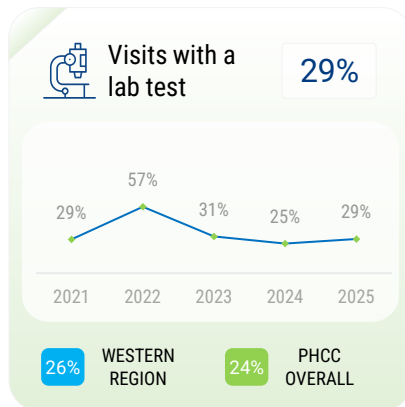
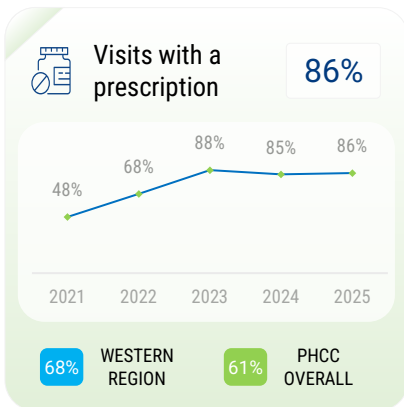
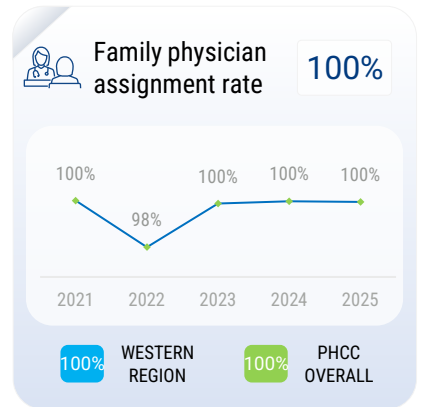
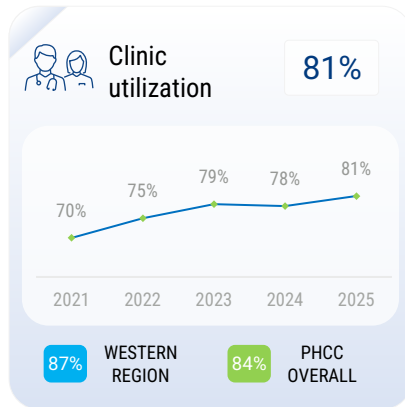
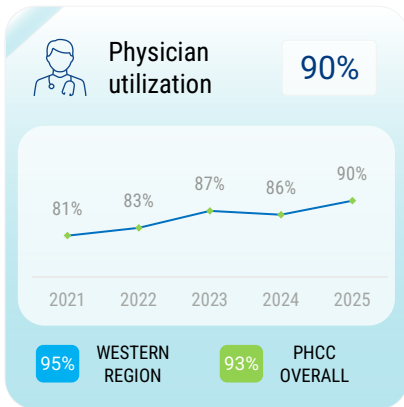
➔ ANCILLARY SERVICES



➔ NURSING SERVICES



➔ UTILIZATION AND ACCESS MEASURES





OPERATIONAL  
SINCE  
**2018**



QATARI  
EXCLUSIVE HC



URGENT CARE  
CENTER



REGIONAL  
SPECIALTY CENTER



WELLNESS  
CENTER



OPEN ON  
WEEKENDS

# MUAITHER HEALTH CENTER

➤ A well-established center in the PHCC network, with an exclusively Qatari population, a notable share of school-age children, a chronic disease burden of 45%, among the top 5 in the network.

➤ The center provides 24/7 urgent care, regional specialty clinics, a wellness facility and weekend access, making it one of the comprehensive facilities in the network.

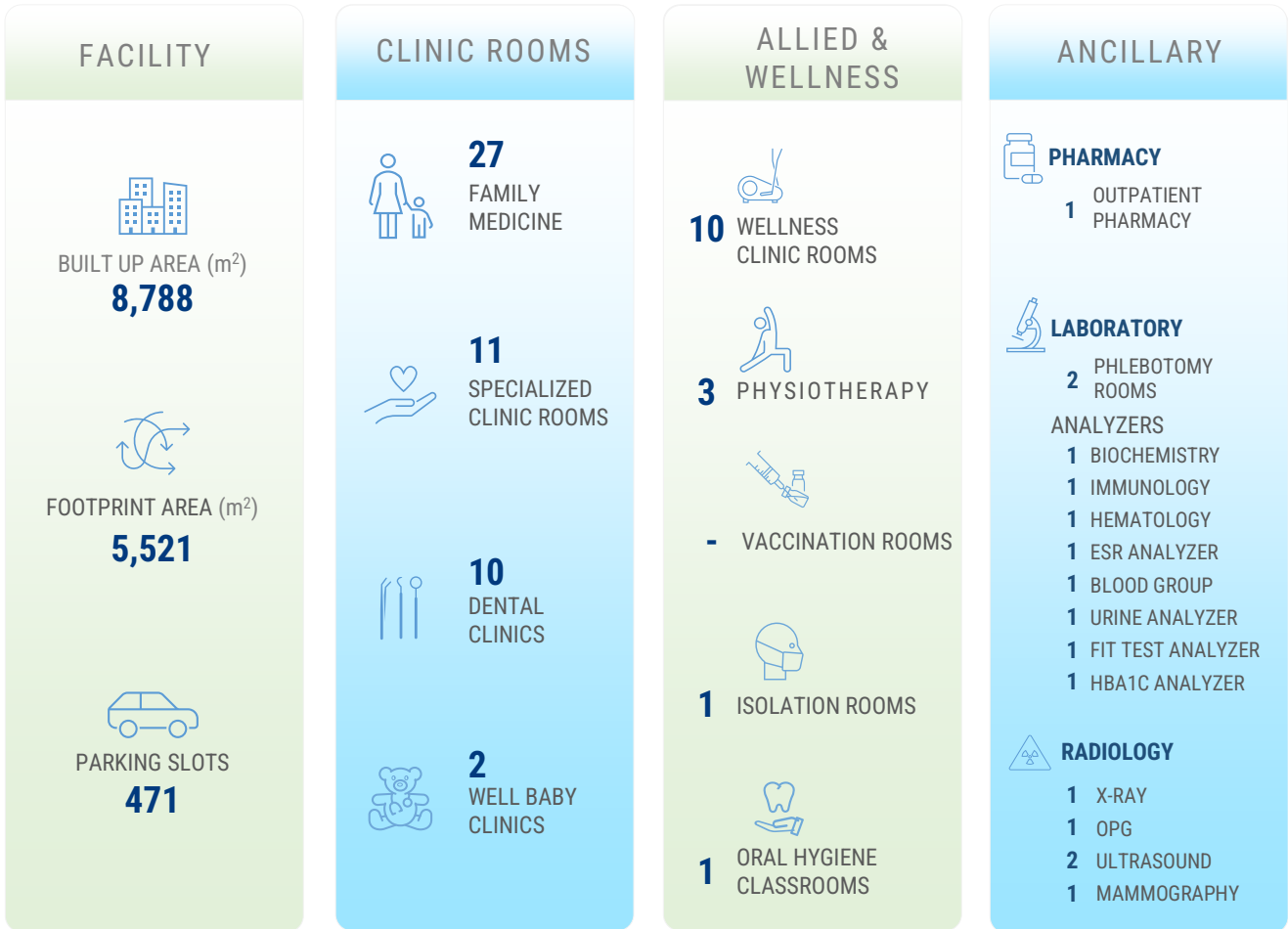
➤ Visit volumes have grown significantly since 2023, ranking among the top 5 in the network.

➤ Appointment waiting time at 8.3 days is well below the PHCC average of 14 days.

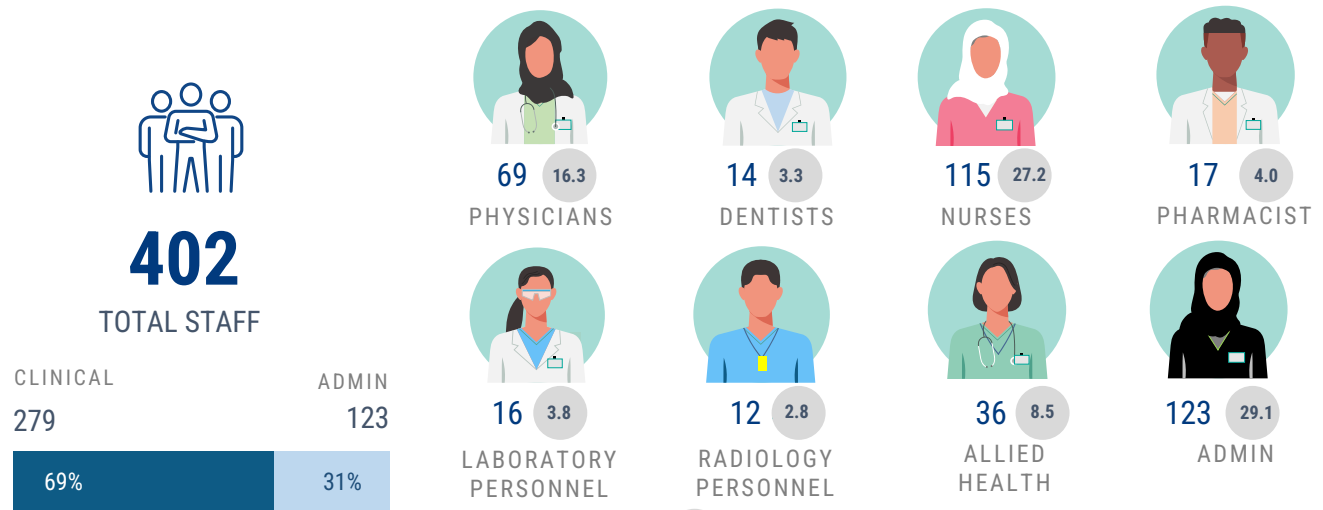
➤ Chronic disease burden at 45% is among the top 5 in the network, requiring sustained long-term care.

➤ Priorities for the coming years could include strengthening chronic disease management pathways and expanding capacity in high-growth areas such as laboratory.

➔ INFRASTRUCTURE

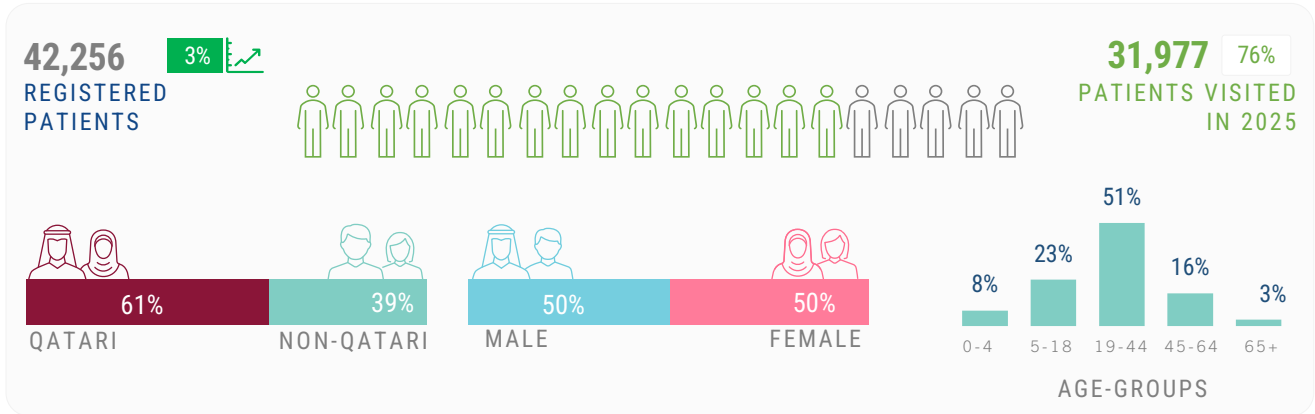


➔ STAFFING



Staff density per 10,000 registered patients

➔ REGISTERED PATIENTS



➔ PATIENT VISITS



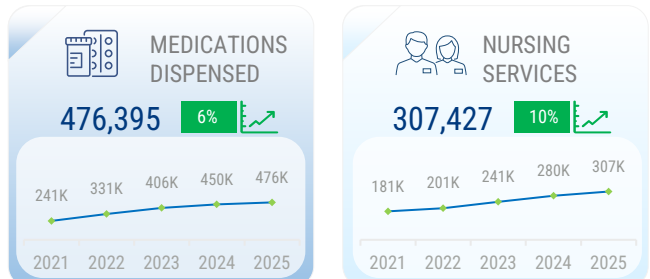
➔ VISITS BY CLINICS



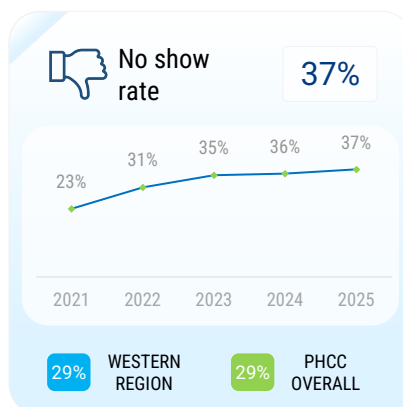
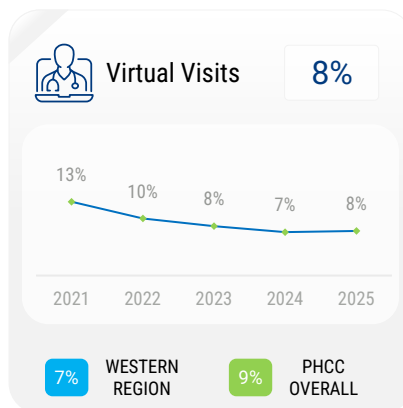
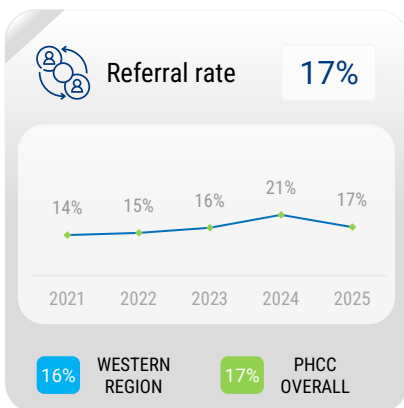
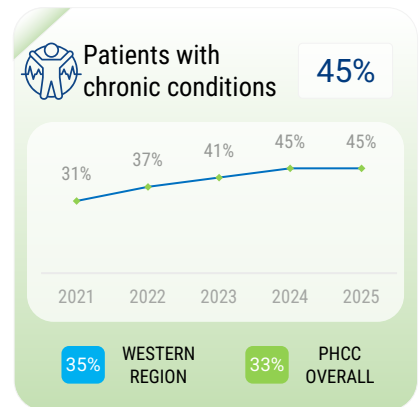
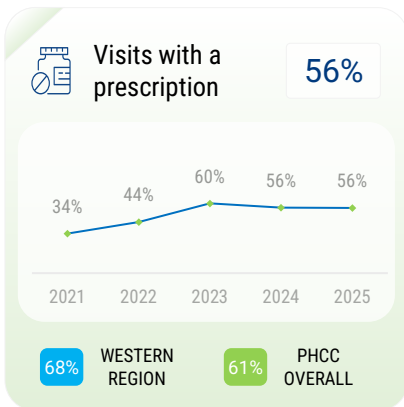
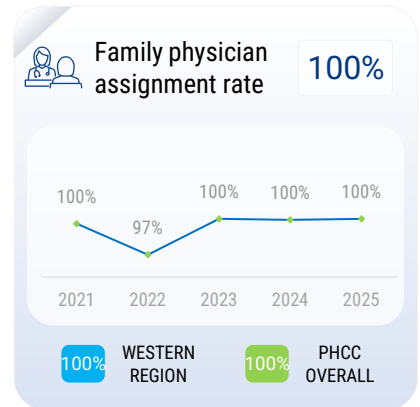
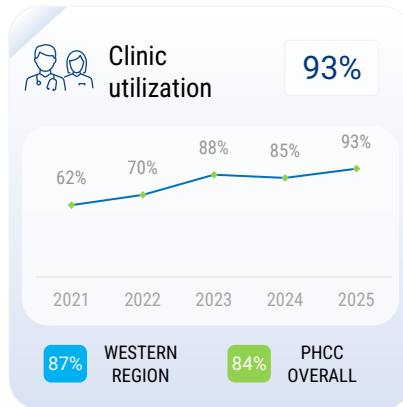
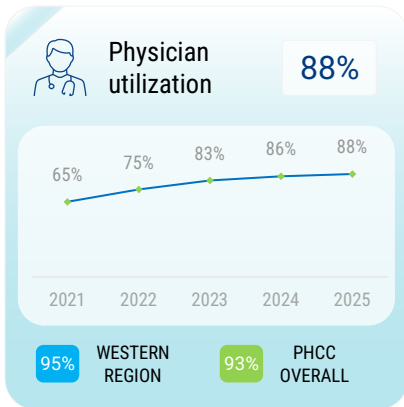
➔ ANCILLARY SERVICES



➔ NURSING SERVICES



➔ UTILIZATION AND ACCESS MEASURES





OPERATIONAL  
SINCE  
**2007**

# AL RAYYAN HEALTH CENTER



OPEN ON  
WEEKENDS

➤ One of the top 10 centers in the PHCC network by population, with a notable share of school-age children.

➤ The center offers weekend access and delivers the full range of standard primary care services including family medicine, dental and pharmacy.

➤ Visit volumes have shown modest growth since 2023. Allied Health recorded significant growth this year.

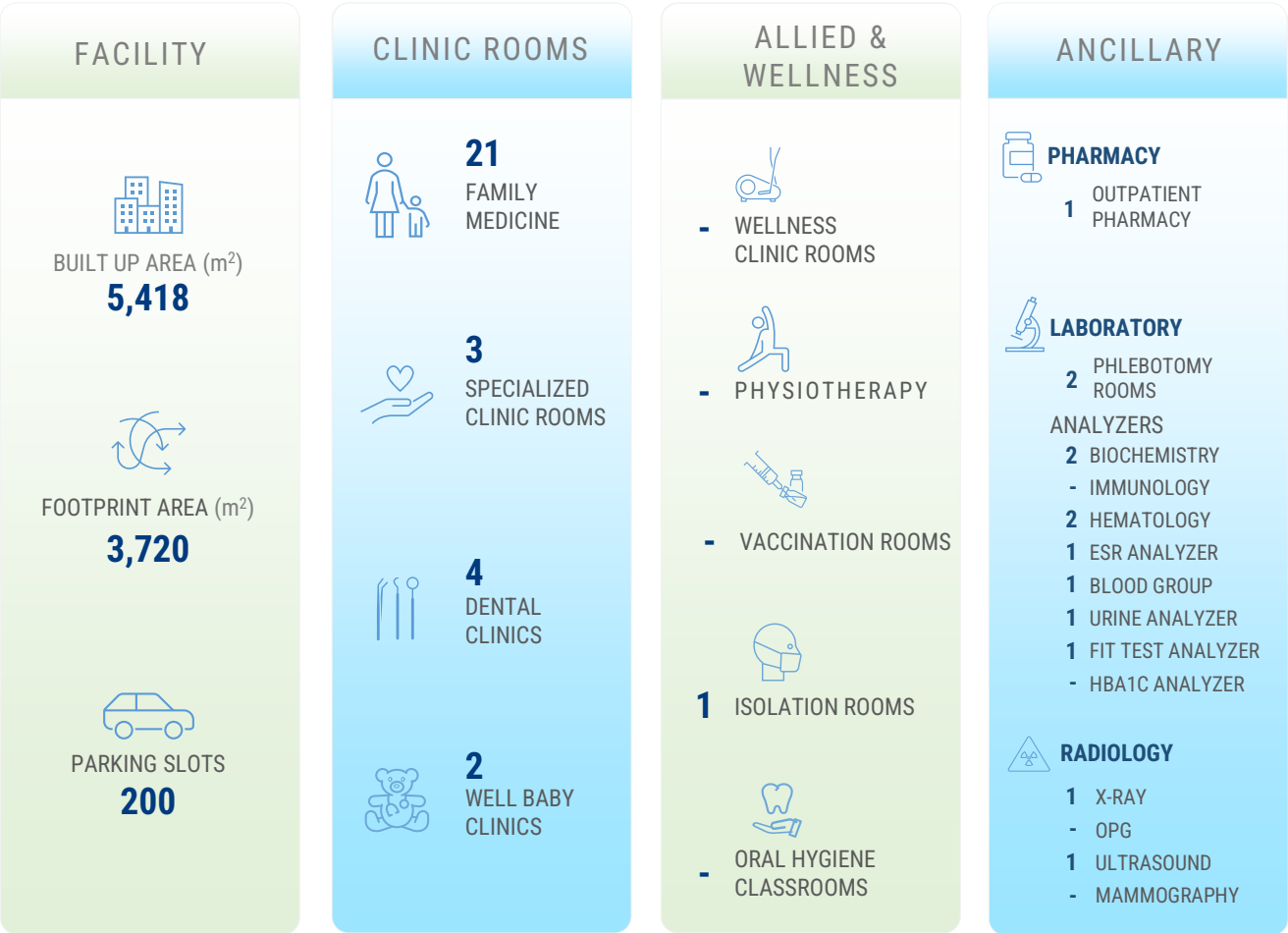
➤ Appointment waiting time at 6.9 days is well below the PHCC average of 14 days.

➤ Demand for diagnostics is the highest in the network, with lab test ordering at 39% per visit.

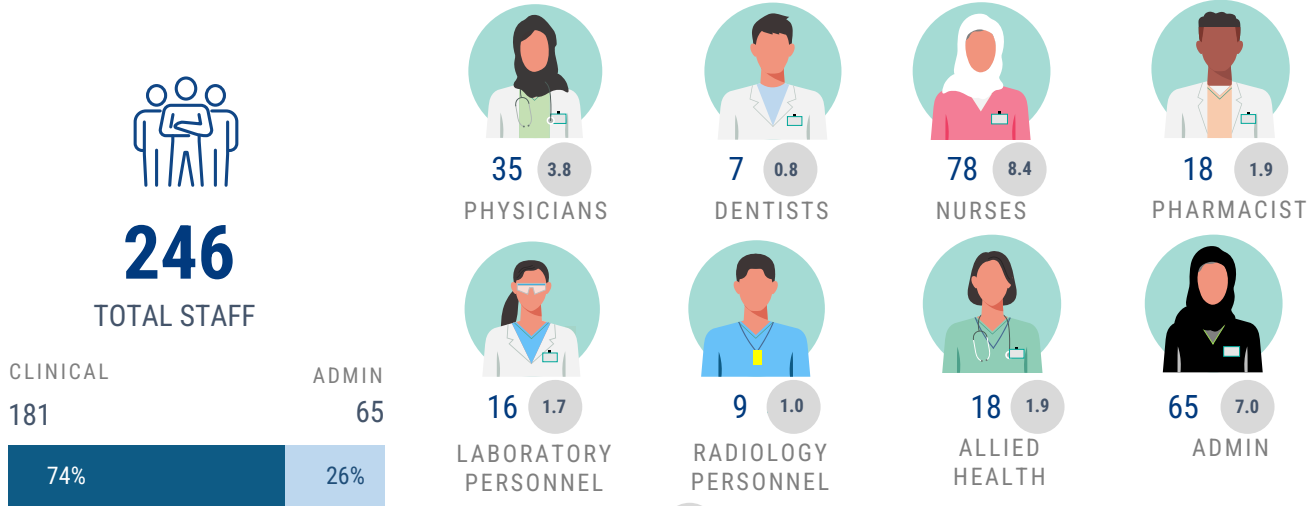
➤ Maintaining visit momentum and deepening community engagement across all service lines could be key priorities for the coming years.



➔ INFRASTRUCTURE

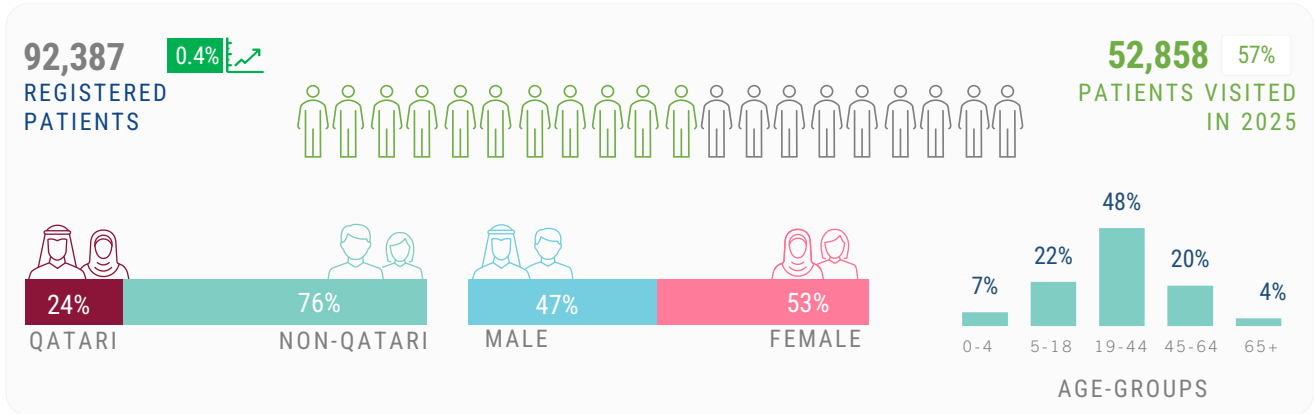


➔ STAFFING



Staff density per 10,000 registered patients

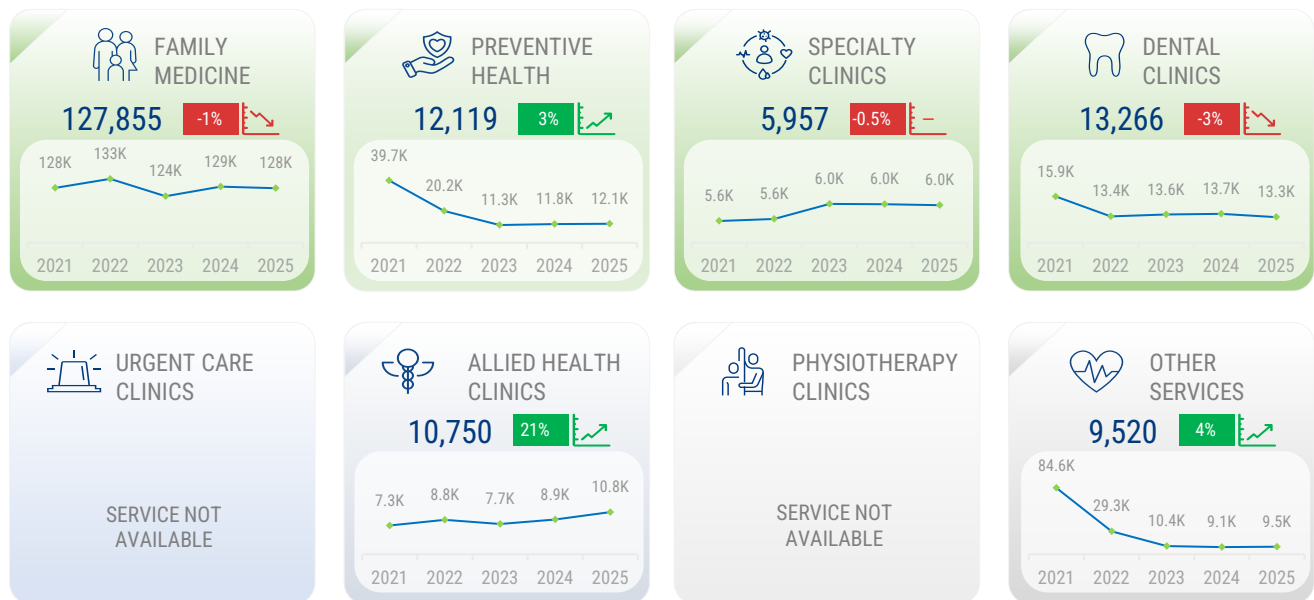
➔ REGISTERED PATIENTS



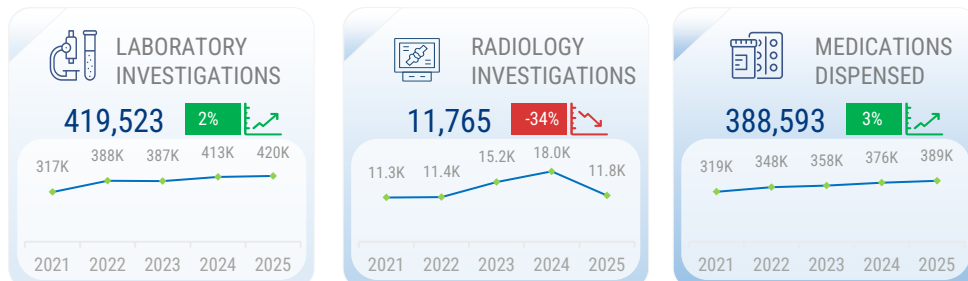
➔ PATIENT VISITS



➔ VISITS BY CLINICS



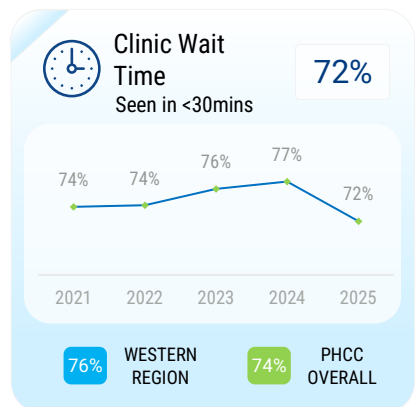
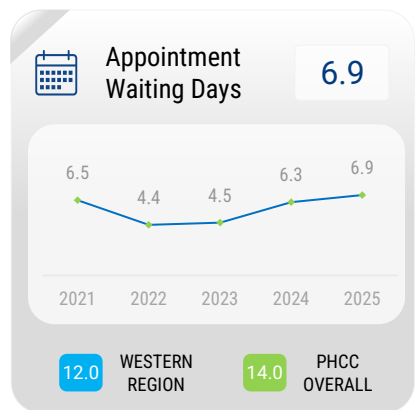
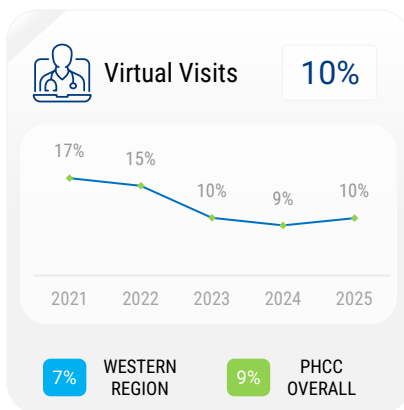
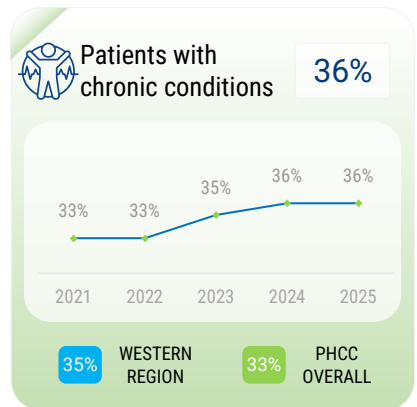
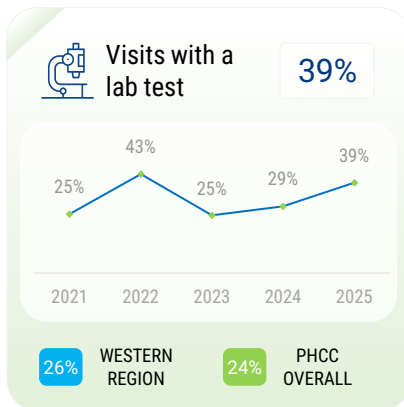
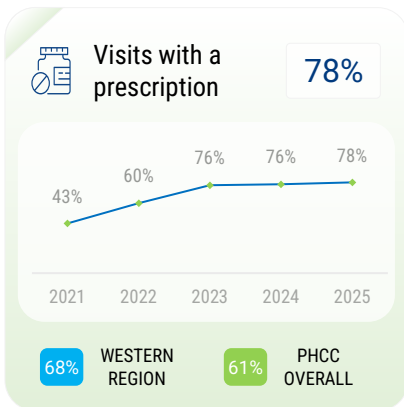
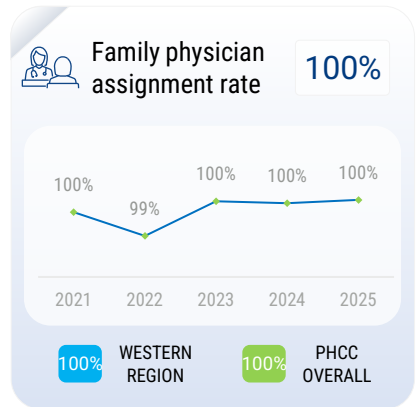
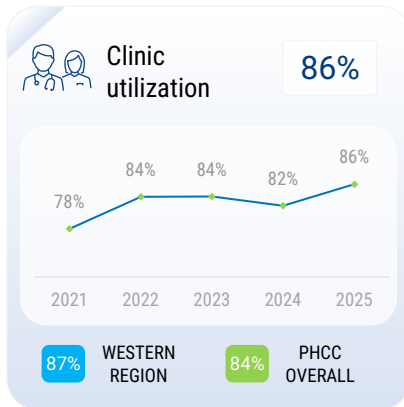
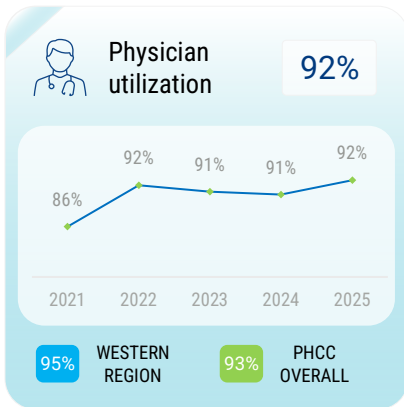
➔ ANCILLARY SERVICES



➔ NURSING SERVICES



→ UTILIZATION AND ACCESS MEASURES





OPERATIONAL  
SINCE  
**1995**



URGENT CARE  
CENTER



OPEN ON  
WEEKENDS

# AL SHEEHANIYA HEALTH CENTER

➤ A well-established center in the PHCC network, with a mostly working-age population.

➤ The center offers round-the-clock urgent care and weekend access.

➤ Visit volumes have grown steadily since 2023. Laboratory, Allied Health and Medications Dispensed recorded significant growth this year.

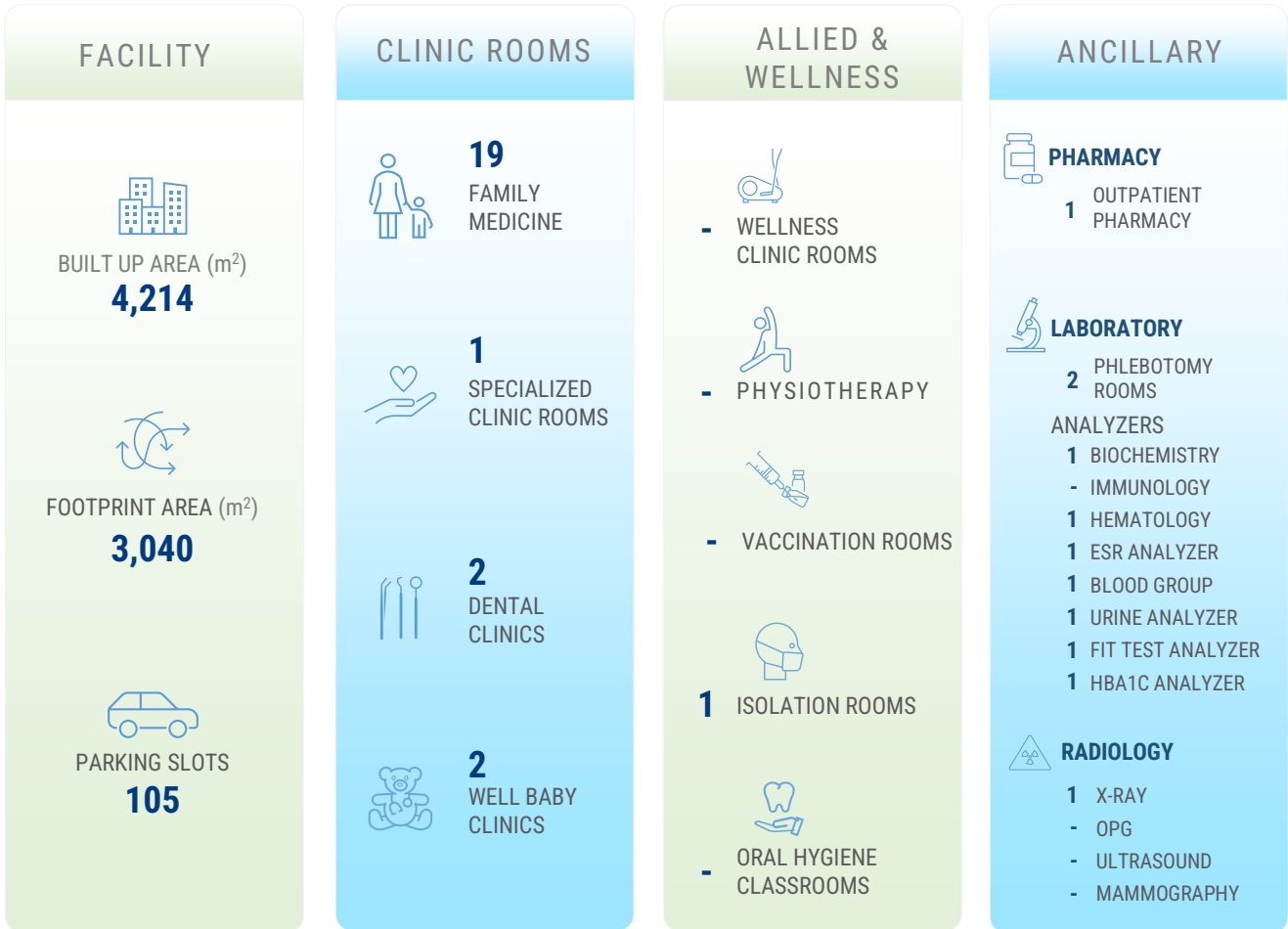
➤ Appointment waiting time at 3.3 days is well below the PHCC average of 14 days, among the lowest 5 in the network.

➤ Demand for diagnostics is among the top 10 in the network, with lab test ordering at 32% per visit.

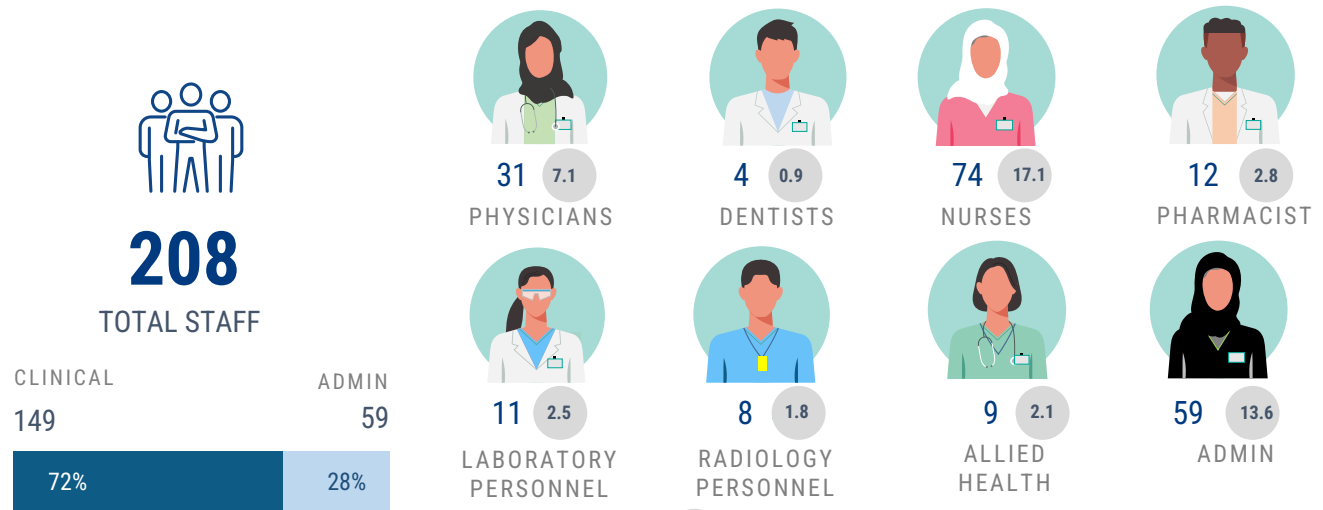
➤ The focus for the coming years could be in expanding capacity for high-growth areas such as laboratory investigations.



➔ INFRASTRUCTURE

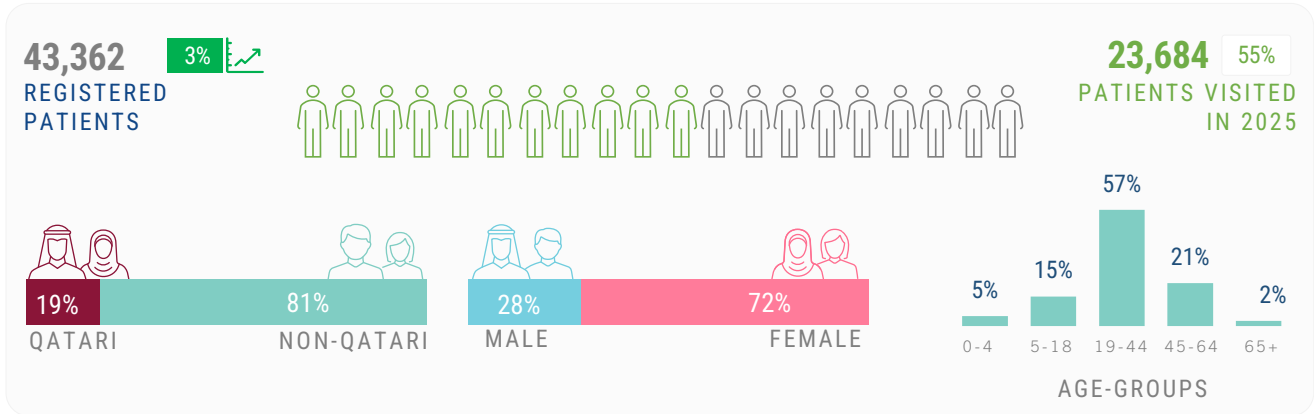


➔ STAFFING



Staff density per 10,000 registered patients

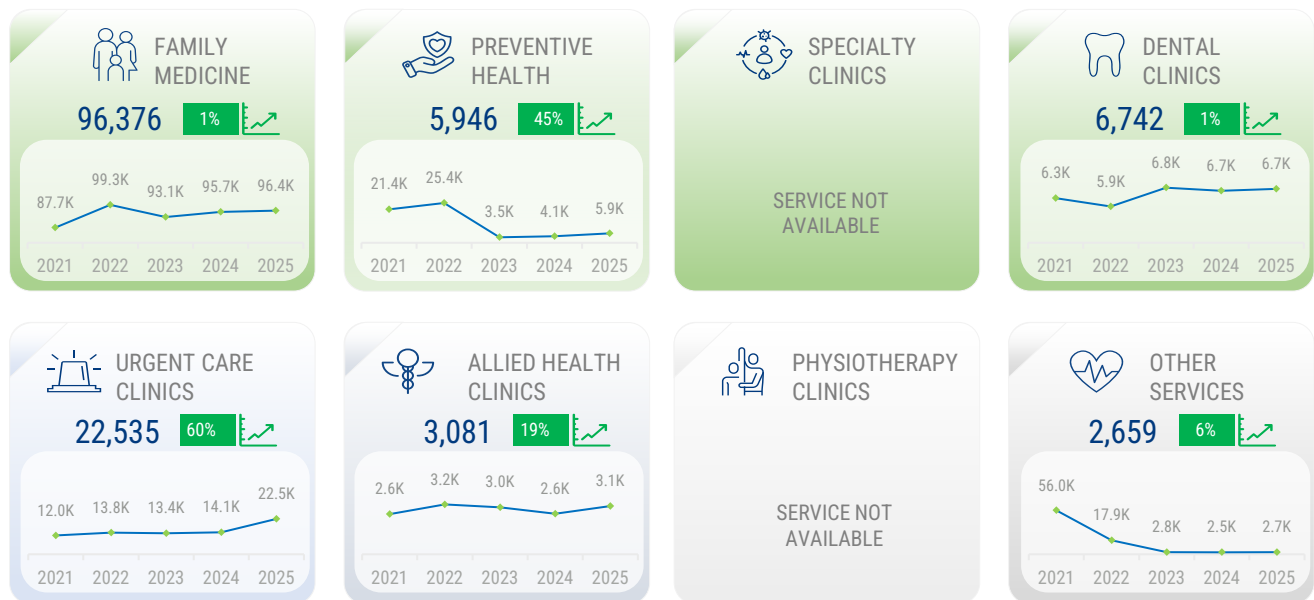
➔ REGISTERED PATIENTS



➔ PATIENT VISITS



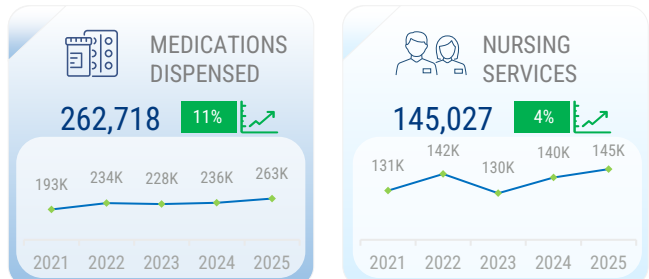
➔ VISITS BY CLINICS



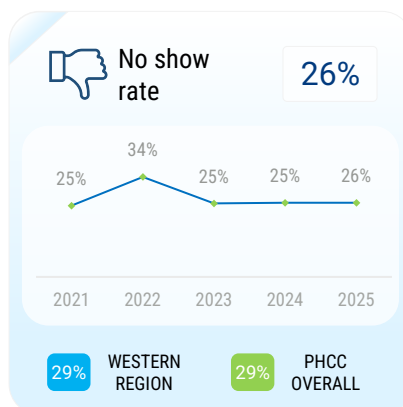
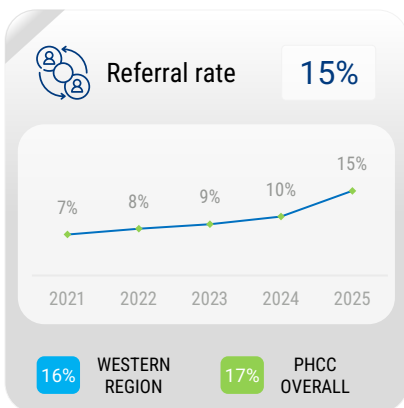
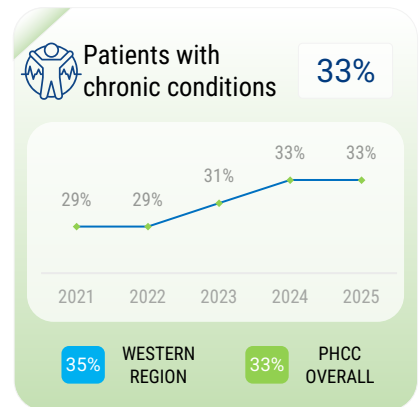
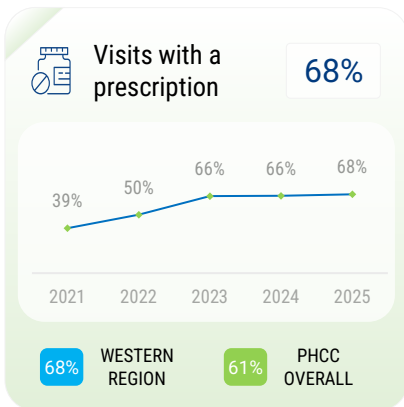
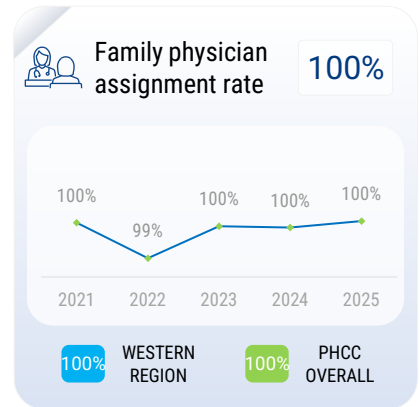
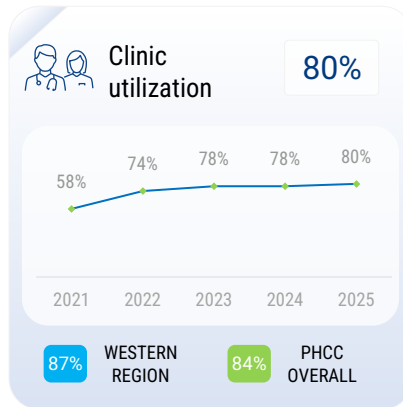
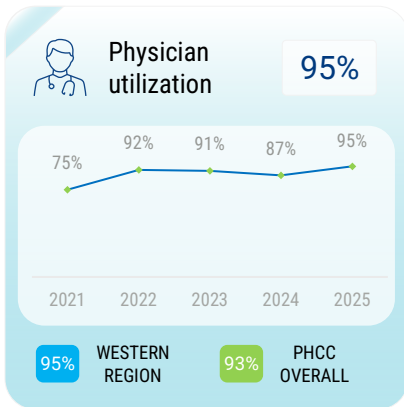
➔ ANCILLARY SERVICES



➔ NURSING SERVICES



→ UTILIZATION AND ACCESS MEASURES





# UMM AL SENEEM

## HEALTH CENTER



QATARI  
EXCLUSIVE HC

➤ A well-established center in the PHCC network, with an exclusively Qatari population, a notable share of school-age children, a chronic disease burden of 45%, among the top 5 in the network.

➤ The center delivers standard primary care including family medicine, dental, pharmacy and preventive health services.

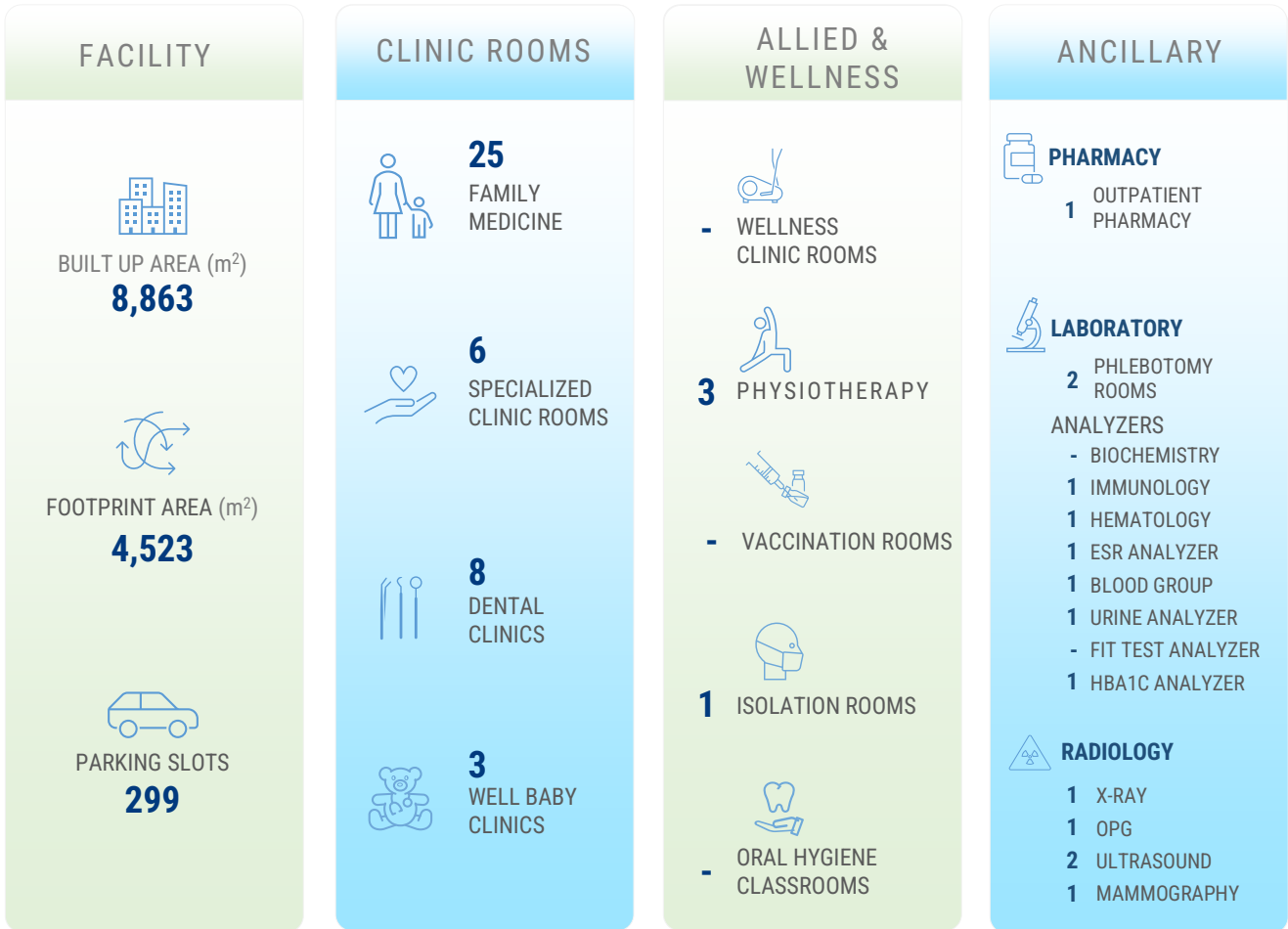
➤ Visit volumes have grown significantly since 2023. Laboratory, Family Medicine and Allied Health recorded significant growth this year.

➤ Appointment waiting time at 6.6 days is well below the PHCC average of 14 days, among the lowest 10 in the network.

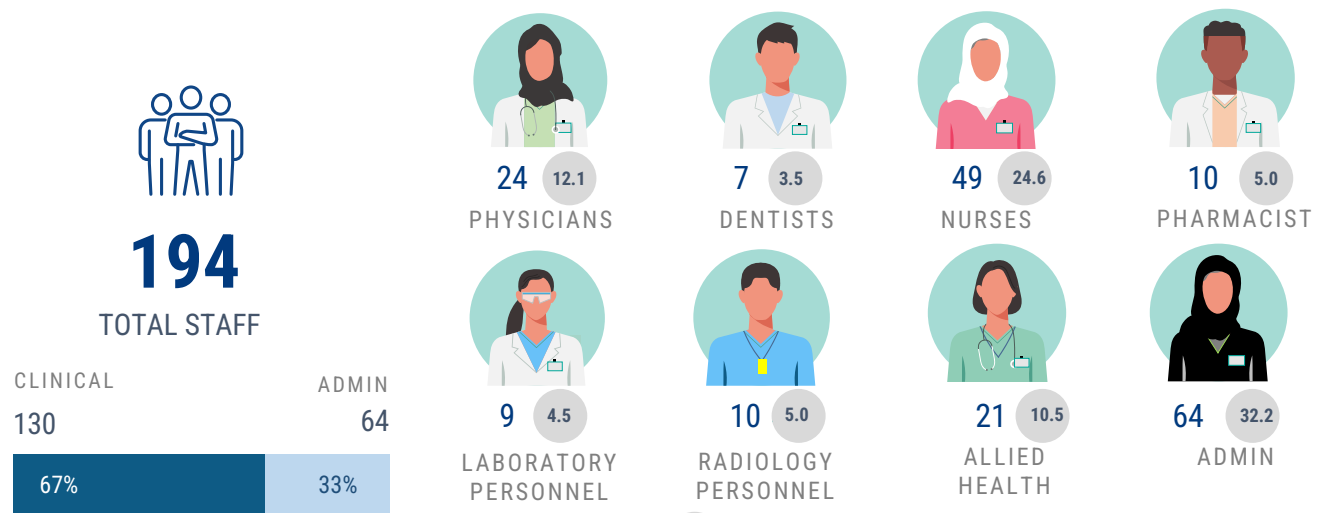
➤ Chronic disease burden at 45% is among the top 5 in the network, requiring sustained long-term care.

➤ Priorities for the coming years could include strengthening chronic disease management pathways and expanding capacity in high-growth areas such as laboratory.

➔ INFRASTRUCTURE

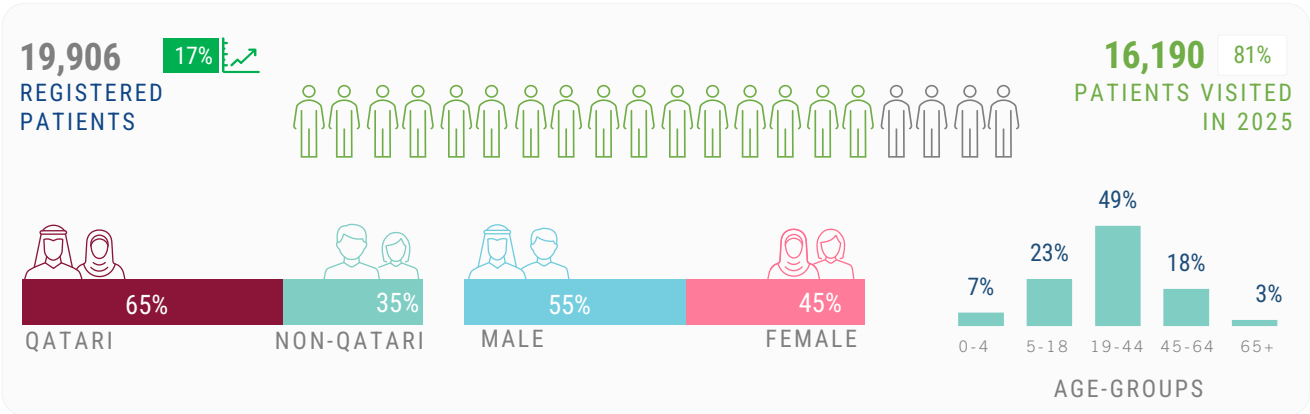


➔ STAFFING

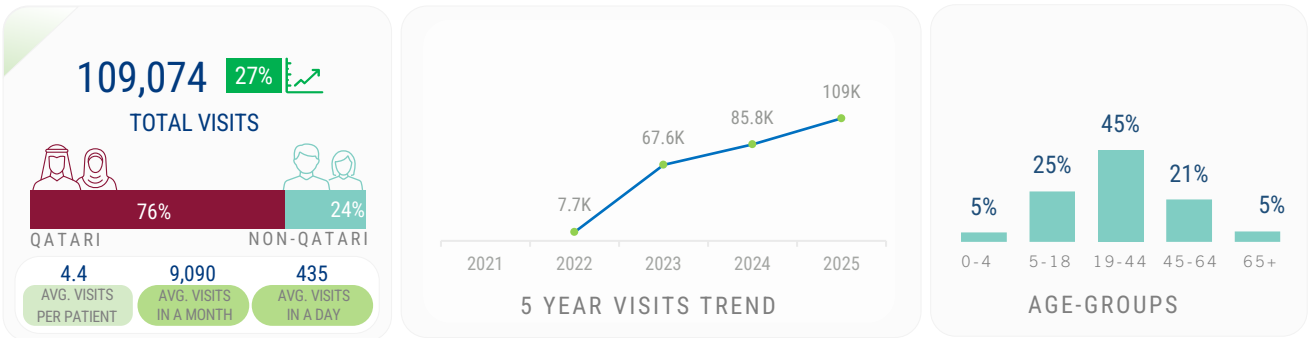


Staff density per 10,000 registered patients

➔ REGISTERED PATIENTS



➔ PATIENT VISITS



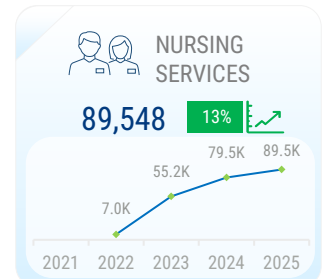
➔ VISITS BY CLINICS



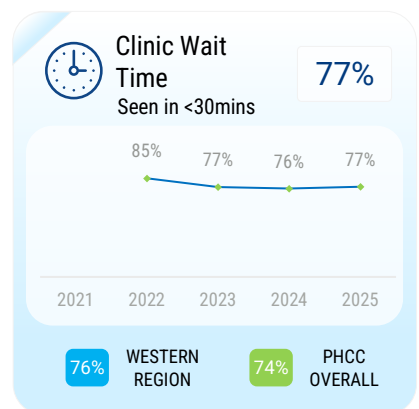
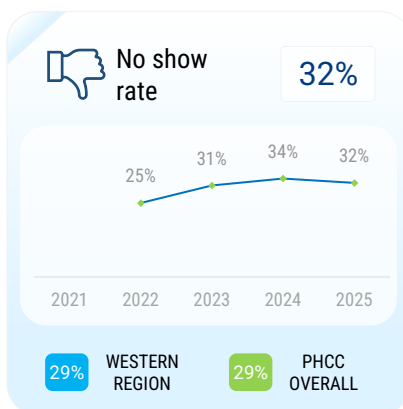
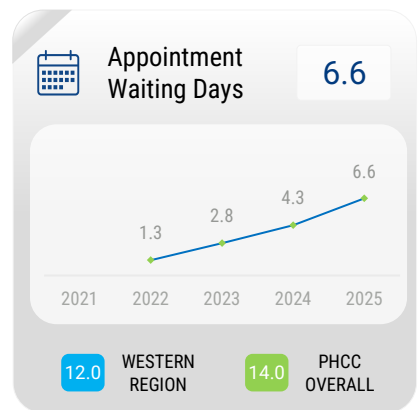
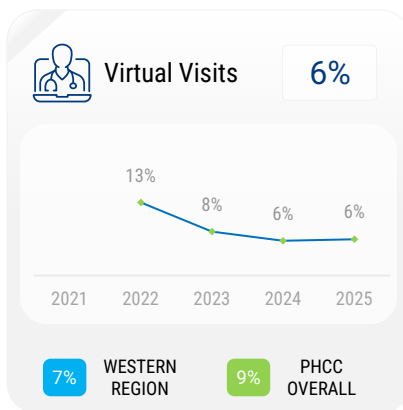
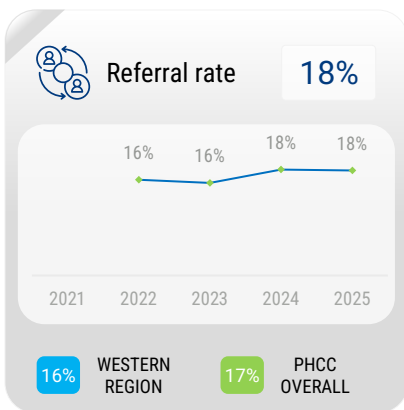
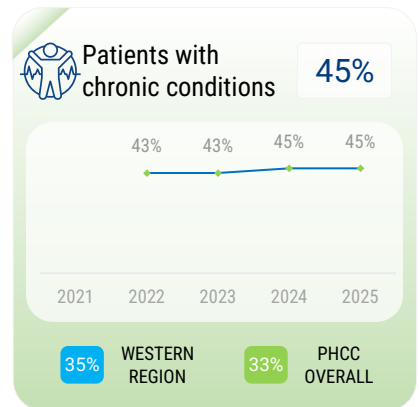
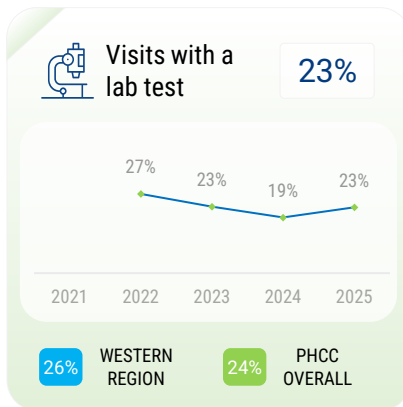
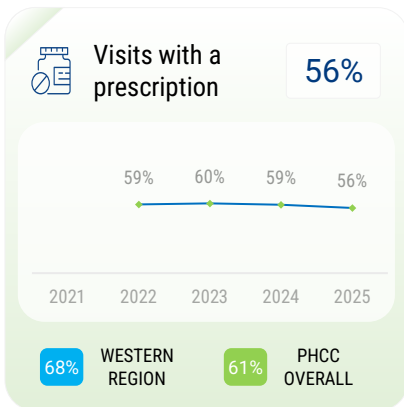
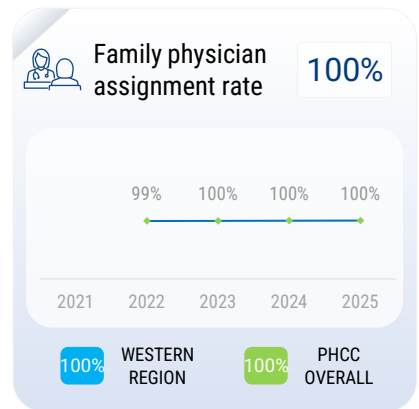
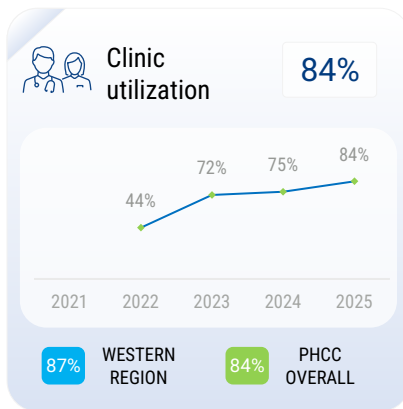
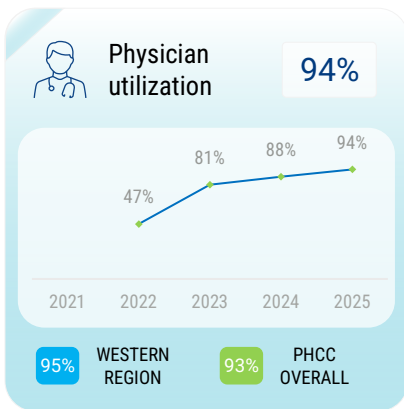
➔ ANCILLARY SERVICES



➔ NURSING SERVICES



→ UTILIZATION AND ACCESS MEASURES





OPERATIONAL  
SINCE  
2018

## AL WAAB HEALTH CENTER

➤ A high-demand center serving a large population, with a notable share of school-age children.

➤ The center delivers standard primary care including family medicine, dental, pharmacy and preventive health services.

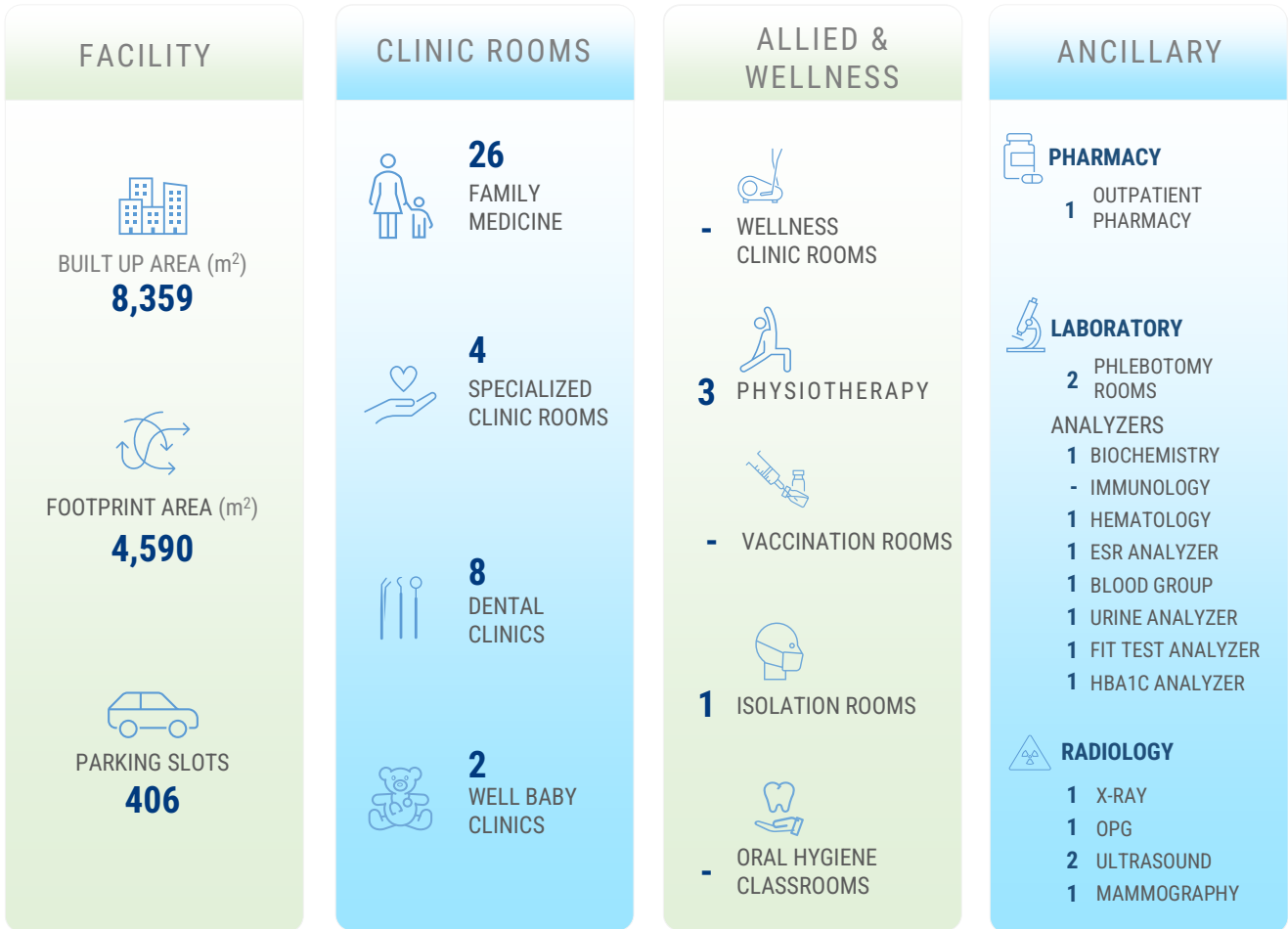
➤ Visit volumes have grown significantly since 2023. Allied Health, Radiology and Laboratory recorded significant growth this year.

➤ Appointment waiting time at 10.5 days is below the PHCC average of 14 days.

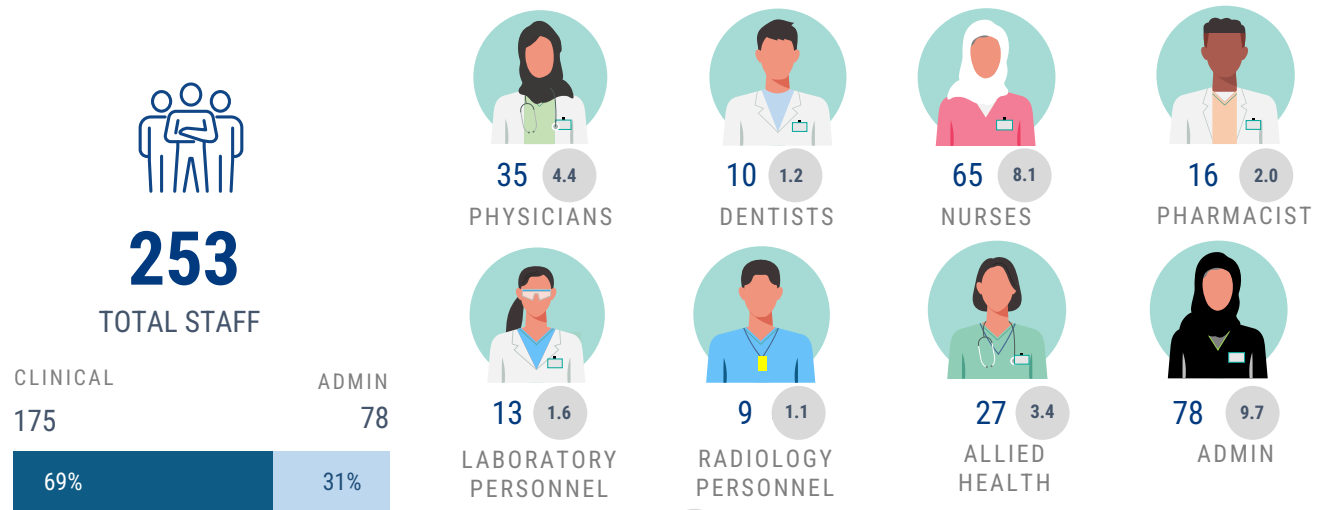
➤ Walk-in visits account for 66% of total consultations, broadly in line with the PHCC average. Physician utilization at 92% is close to the PHCC benchmark.

➤ With a growing population, expanding capacity and introducing weekend access could be priorities for the coming years.

➔ INFRASTRUCTURE



➔ STAFFING



CLINICAL

175

ADMIN

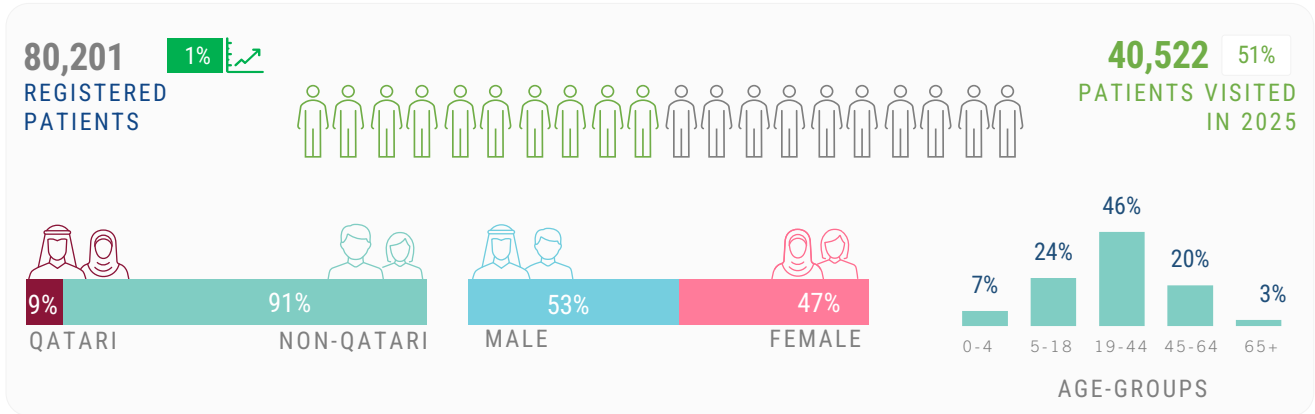
78

69%

31%

Staff density per 10,000 registered patients

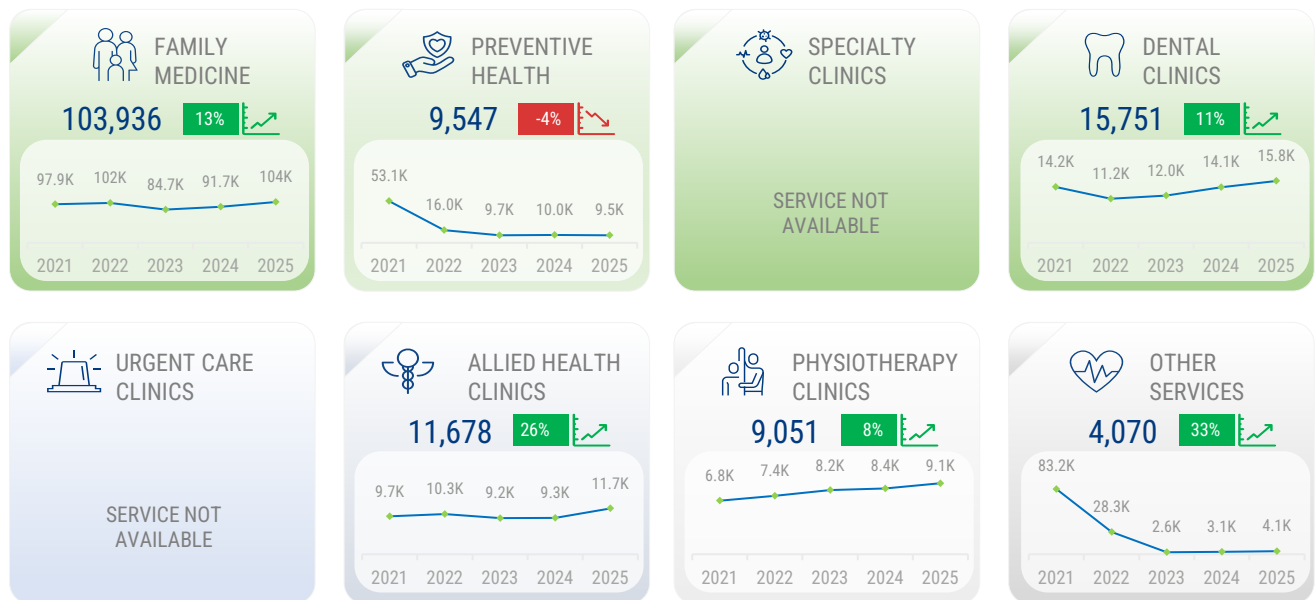
➔ REGISTERED PATIENTS



➔ PATIENT VISITS



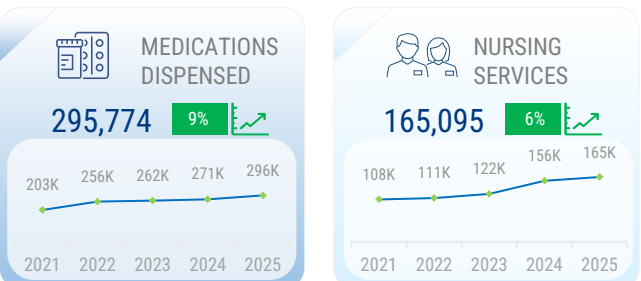
➔ VISITS BY CLINICS



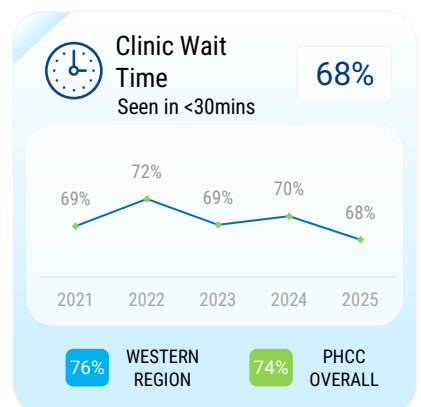
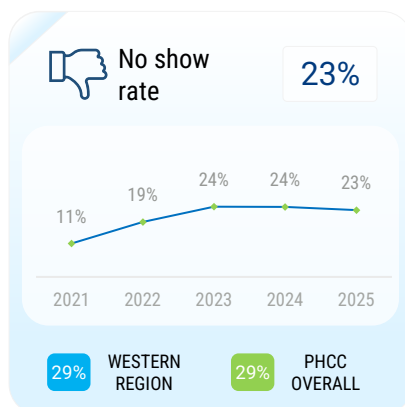
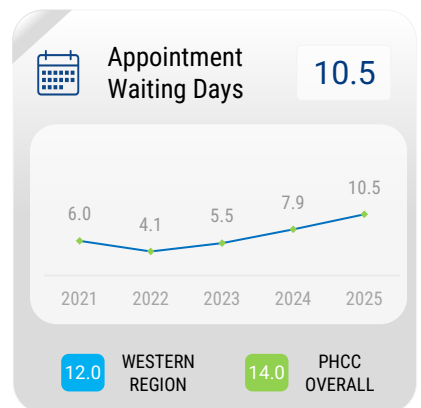
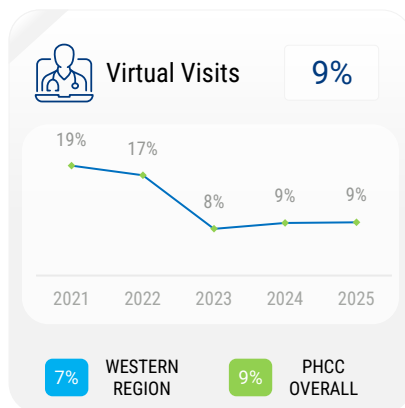
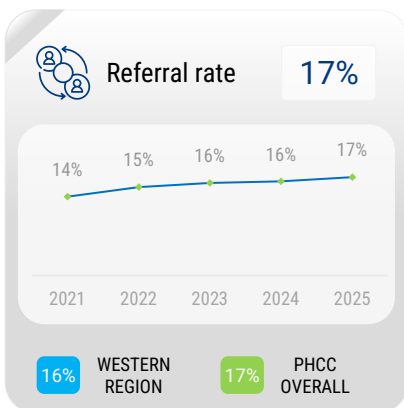
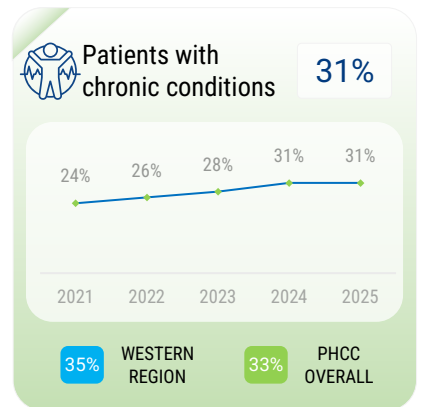
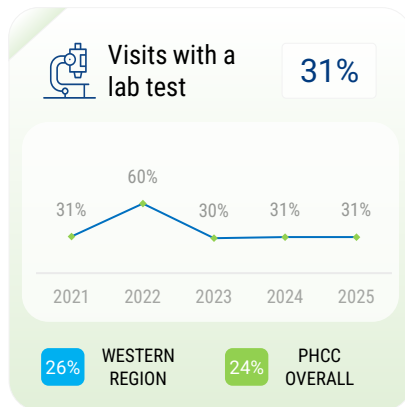
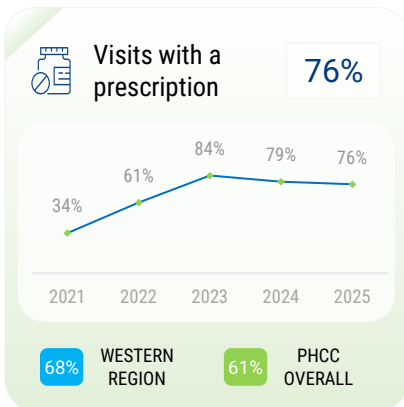
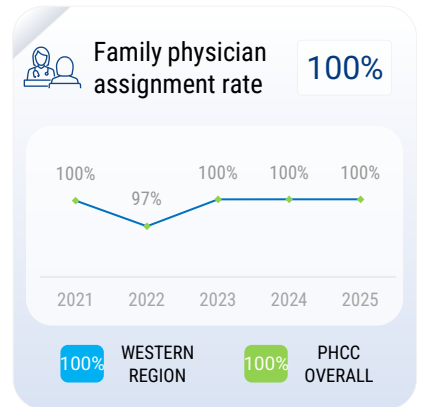
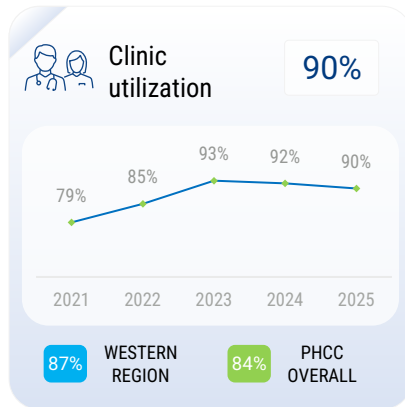
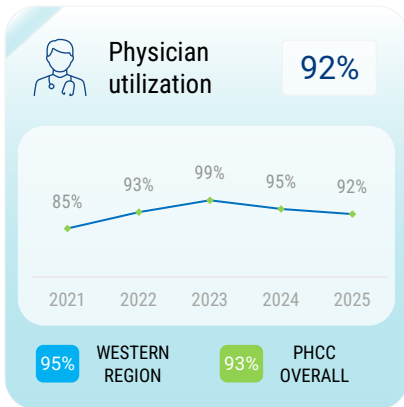
➔ ANCILLARY SERVICES



➔ NURSING SERVICES



→ UTILIZATION AND ACCESS MEASURES





OPERATIONAL  
SINCE  
**2018**



URGENT CARE  
CENTER



REGIONAL  
SPECIALTY CENTER



WELLNESS  
CENTER



OPEN ON  
WEEKENDS

# AL WAJBAH HEALTH CENTER

➤ A high-demand center serving a large population, with a notable share of school-age children.

➤ The center provides 24/7 urgent care, regional specialty clinics, a wellness facility and weekend access, making it one of the comprehensive facilities in the network.

➤ Significant visit volume growth since 2023, ranking among the top 10 in the network. Allied Health, Laboratory and Physiotherapy recorded significant growth this year.

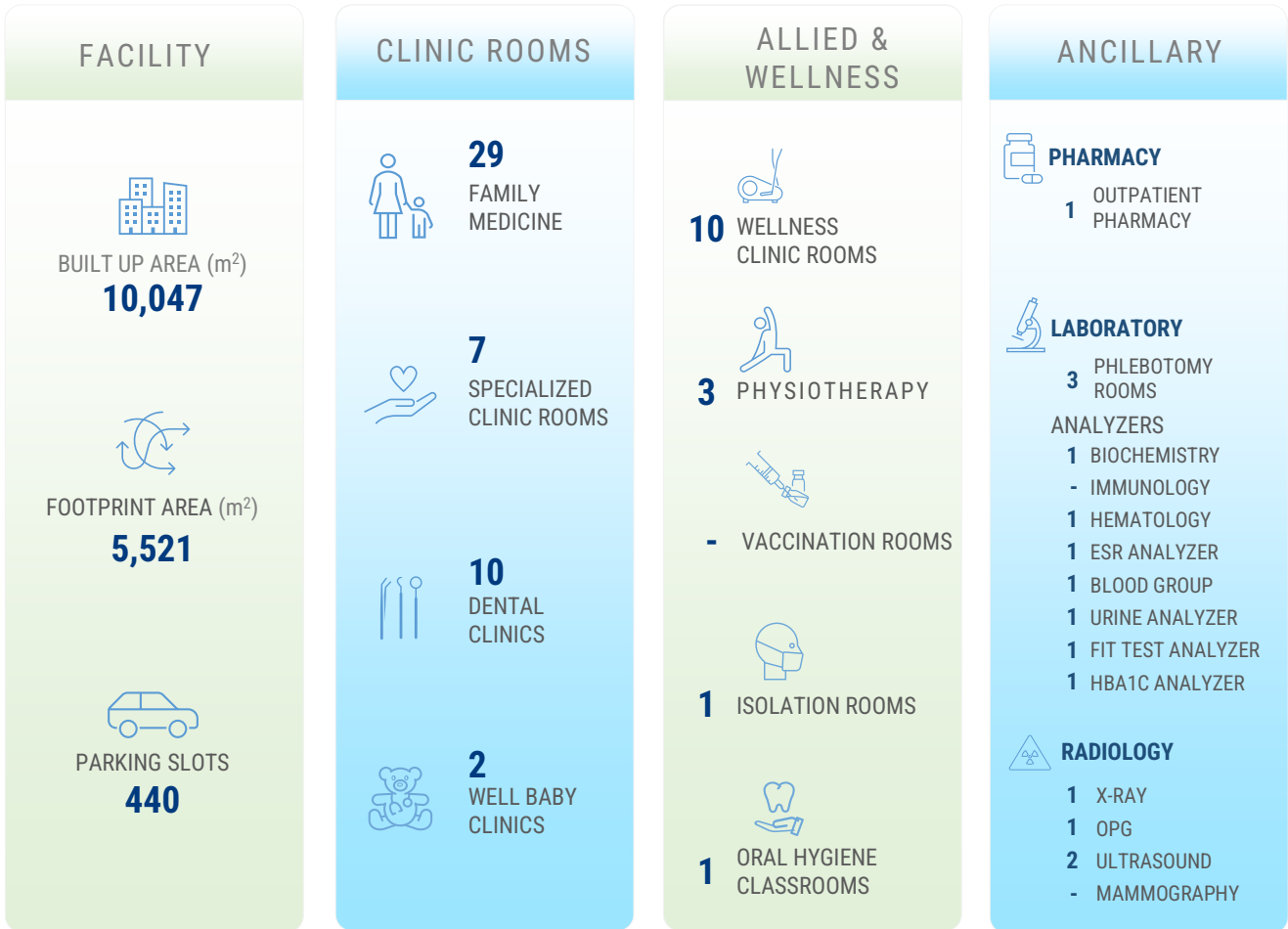
➤ Appointment waiting time at 21.6 days exceeds the PHCC average of 14 days. Walk-in visits account for 52% of total visits, below the PHCC average of 69%.

➤ More than half the population actively uses the center.

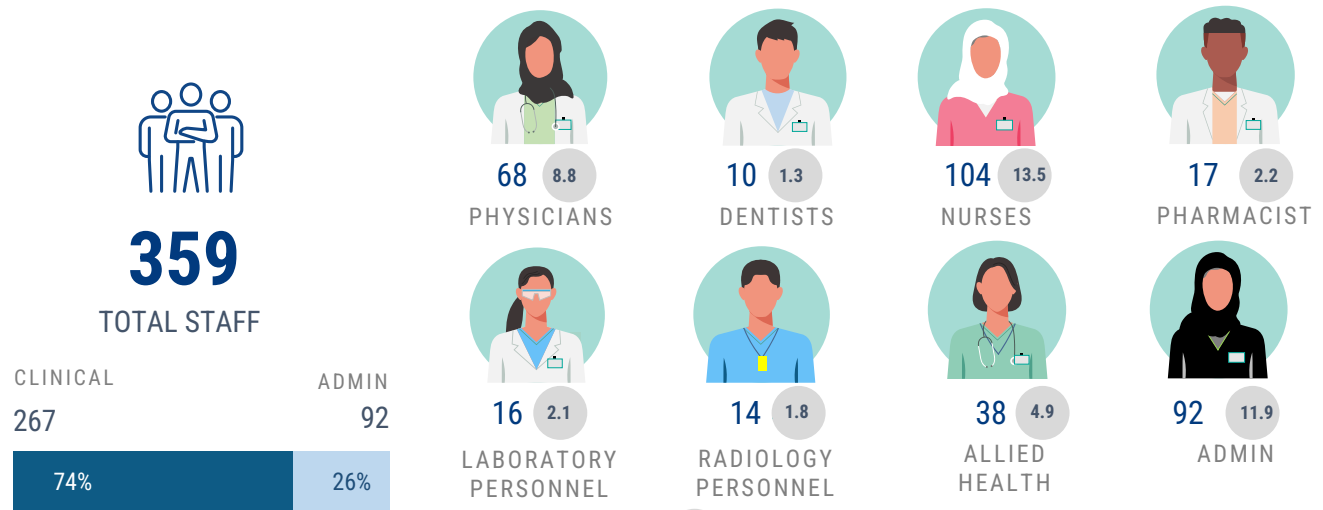
➤ Priorities for the coming years could include reducing appointment waiting time and expanding capacity in high-growth areas such as allied health.



➔ INFRASTRUCTURE

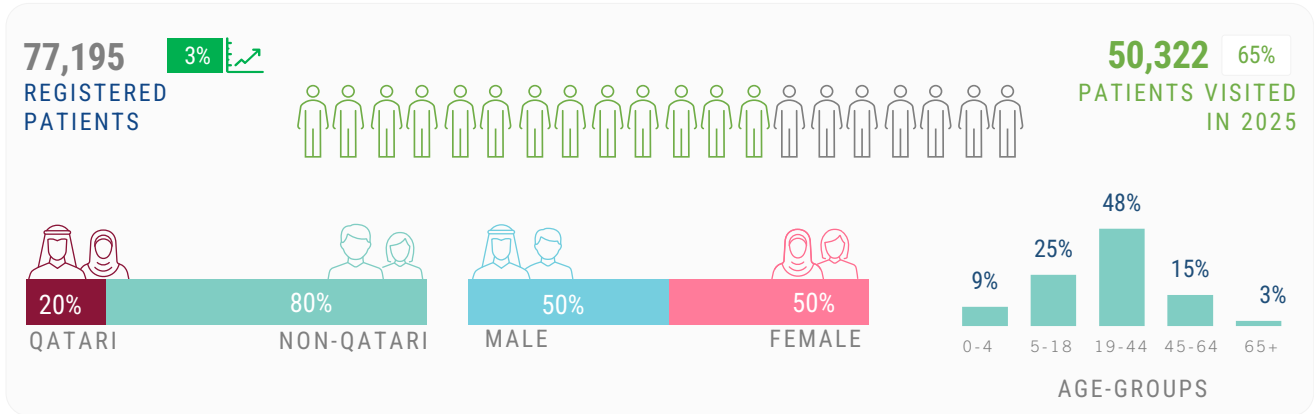


➔ STAFFING



Staff density per 10,000 registered patients

➔ REGISTERED PATIENTS



➔ PATIENT VISITS



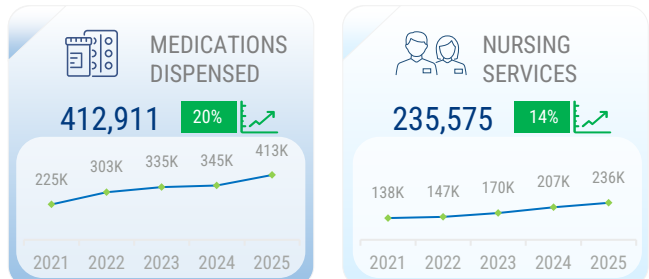
➔ VISITS BY CLINICS



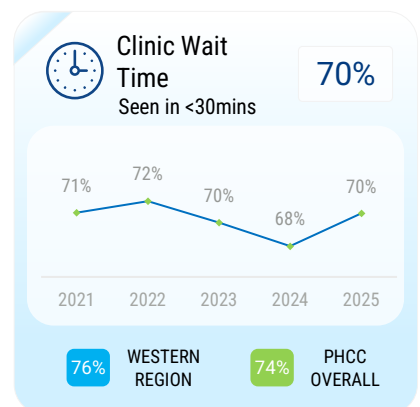
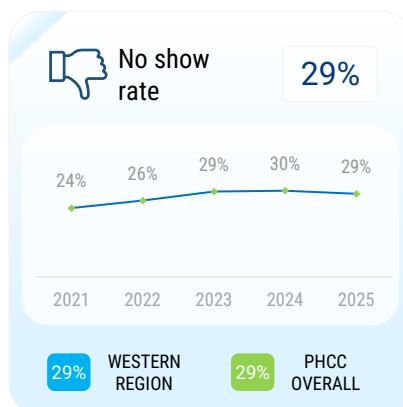
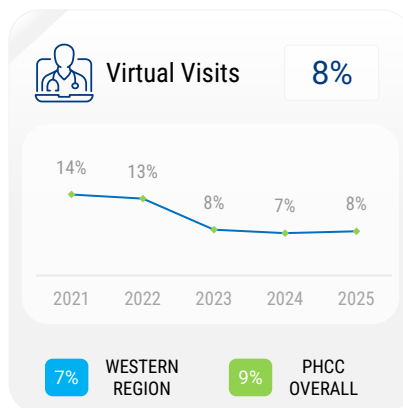
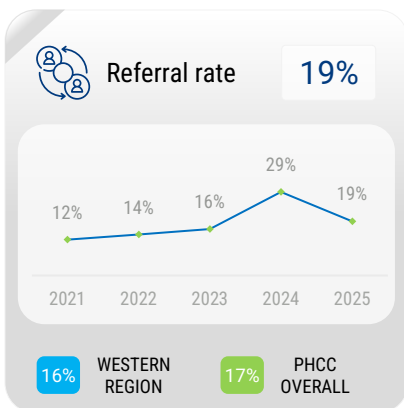
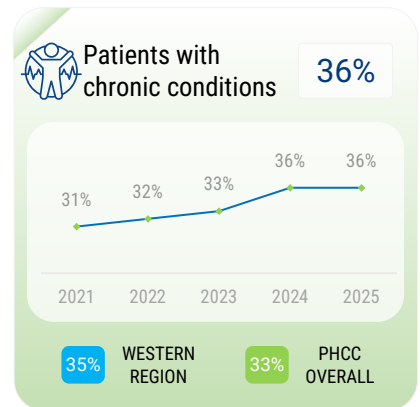
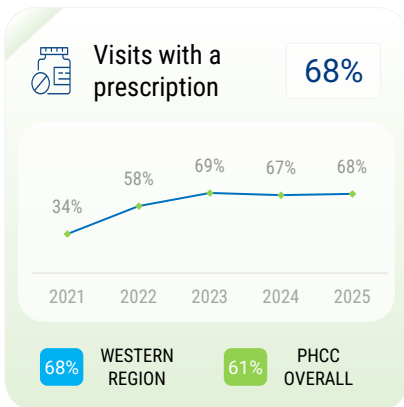
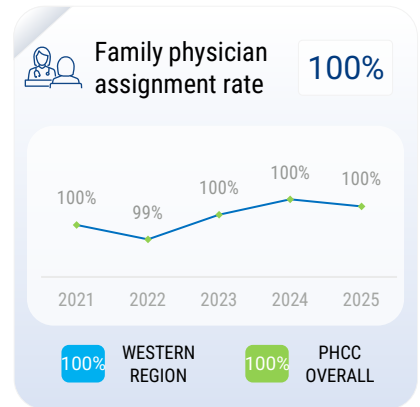
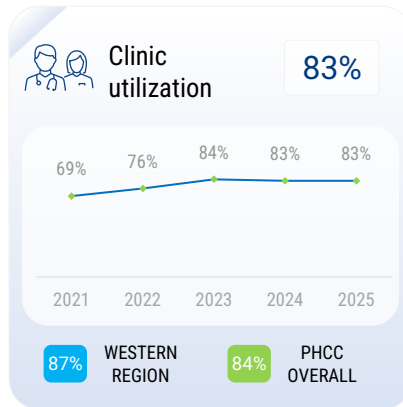
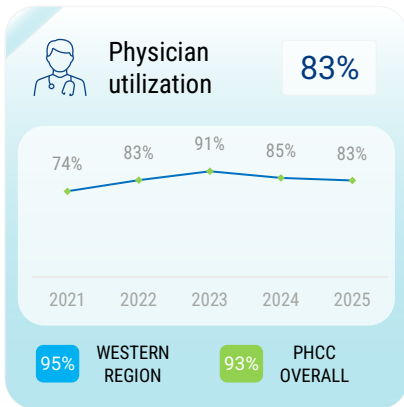
➔ ANCILLARY SERVICES



➔ NURSING SERVICES



→ UTILIZATION AND ACCESS MEASURES





رقم المريض رقم العميل  
COUNTER NO CUSTOMER NO

مكتب الاستقبال  
الاولى - الطابق  
Reception/First Floor  
Administration



## DEFINITIONS OF MEASURES USED IN ASR 2025



### Physician utilization

Percentage of utilized physician clinic time over total available physician clinic time



### Clinic utilization

Percentage of Clinic capacity slots utilized over Total available clinic slots (Only for Physician clinics)



### Family physician assignment rate

Percentage of registered patients assigned to a family physician



### Visits with a prescription

Percentage of pharmacy prescriptions over total patient visits



### Visits with a lab test

Percentage of laboratory tests performed over total patient visits



### Patients with chronic conditions

Percentage of registered patients with at least one chronic disease diagnosis recorded.



### Referral rate

Percentage of referrals over total physician visits



### Virtual Visits

Percentage of virtual visits or teleconsultations over total patient visits



### Appointment Waiting Days

Average of days between appointment requested date and the appointment date (if requested date is invalid, then booked date is used)



### Walk-in visit rate

Percentage of walk-in visits over total visits



### No show rate

Percentage of no shows over total scheduled appointments (excluding walk-in)



### Clinic Wait Time

Seen in <30mins

Average of the difference between CHECK IN TIME and SEEN TIME recorded against a patient visit

